**ISO**

**INTRODUCTION:**

ISO standards provide guidelines, specifications and requirements to ensure consistency, quality, safety and efficiency across industries and sectors worldwide. They are developed through a consensus-based process involving experts from relevant fields, industry representatives and stakeholders from around the world.

**ISO STANDARDS:**

**ISO 9001:** Quality Management Systems (QMS) - Specifies requirements for organizations to demonstrate their ability to consistently provide products and services that meet customer and regulatory requirements.

**ISO 14001:** Environmental Management Systems (EMS) - Provides guidelines for organizations to establish, implement, maintain, and improve an environmental management system to enhance environmental performance and meet environmental objectives.

**ISO/IEC 27001:** Information Security Management Systems (ISMS) - Specifies requirements for establishing, implementing, maintaining, and continually improving an information security management system to ensure the confidentiality, integrity, and availability of information assets.

**ISO 45001:** Occupational Health and Safety Management Systems (OHSMS) - Provides guidelines for organizations to establish, implement, and maintain an occupational health and safety management system to improve employee safety, reduce workplace risks, and ensure compliance with legal requirements.

**ISO 20000:** IT Service Management - Specifies requirements for organizations to establish, implement, maintain, and continually improve a service management system to deliver quality IT services that meet customer needs and expectations.