Daily Testing of Faxes in iTC

1 **Fax Testing.** ☐

In order to test whether Faxes are going out and receiving Successfully or not, we need to have two DNIS'es one for TO and other for FROM. For Daily Fax testing on Live we have From DNIS 7323778925 and TO DNIS is 8773789517.

Initially to send a Fax login to DNIS 7323778925/1000 from coasecure.com and click on Faxout Menu.

Enter the fax number (8773789517) in the Fax Number text box. Browse any file of the supported format and click on send button. we need to upload different file formats such as doc, pdf,xlsx, txt and JPEG. please make sure not to upload any password protected files. Once different format files are uploaded, we need to check the OUTBOUND table in VOS database to confirm whether the faxes are going out from Machines TC12 or TC13. The sent files are converted through tiff converter and sent out. once the faxes are sent successfully to receiver's DNIS (8773789517), the status is updated to Success and Length(No. pages) is updated in TO DNIS (7323778925). we can check this in sentfaxes.aspx.

At the Receiver's end by logging into DNIS 8773789517/1000 by clicking the view Link check whether the correct no.of pages are received or not.