### **Professional Summary:**

QA Lead with 14+ years of experience in software quality assurance, test automation, and leadership. Proven expertise in designing and implementing automated testing frameworks, leading cross-functional QA teams, and driving quality-focused software development. Adept at working in Agile environments, improving test efficiency, and ensuring high software reliability. Passionate about mentoring teams and leveraging cutting-edge automation tools and methodologies.

### **Core Skills & Competencies**

- Test Automation Strategy & Implementation
- Selenium, SAP CBTA, RFT, QTP
- API Testing (Postman, Rest Assured)
- Performance Testing (JMeter)
- CI/CD Integration (Jenkins, GitHub)
- Cloud & DevOps (AWS, GCP, Salesforce)
- Agile & Scrum Methodologies
- Test Management (JIRA, HP Quality Center, ALM)
- Security & Compliance Testing
- Team Leadership & Mentorship

#### Experience: (14 years 05 months)

Current Organization: MBB LABS Pvt Ltd (March 2022 - Present), Bangalore

**Lead Product Efficiency Engineer** 

### **Key Responsibilities:**

- Led a team of 8 QA engineers in designing and executing automated testing strategies for web applications.
- Developed robust test automation frameworks using Selenium reducing manual testing efforts by 30%.
- Integrated test automation into CI/CD pipelines, enabling continuous testing and faster releases.
- Collaborated with developers, product managers, and DevOps teams to identify and resolve critical defects early in the development cycle.
- Mentored junior QA engineers, fostering a culture of innovation and best testing practices.

#### **Key Achievements:**

- Reduced regression testing time from 18 hours to 30 minutes through automation.
- Improved test coverage and leading to a 0% in production defects.

**Previous Organization:** Accenture Solutions Pvt Ltd (Sep 2014 – Feb 2022), Bangalore **Test Engineering Senior Analyst/ QA Lead Key Responsibilities:** 

Designed and implemented test automation frameworks for [web/mobile/API] testing.

- Led defect triage meetings and worked closely with developers to ensure timely issue resolution.
- Managed QA reporting, provided test metrics, and ensured alignment with business goals.

# **Key Achievements:**

• Automated 75% of test cases, reducing manual efforts.

**Previous Organization:** SAP LABS Pvt Ltd (July 2010 – June 2014), Bangalore **Quality Engineer/Sr. Quality Engineer Key Responsibilities:** 

- Execution of daily BAT (Build Acceptance Testing) test cases on various release streams across platforms (Windows, Linux, Aux, HP-UX & Solaris).
- Automated scripts using Selenium IDE and Selenium RC.

### **Key Achievements:**

• Automated regression test cases using Selenium RC and QTP11.

### **Academic Qualification:**

**Master of Computer Application** - Sathyabama University (2007 to 2010) CGPA – 8.7 (Distinction)

**BSC** (**Physics, Mathematics, Computer Science**) - St. Joseph's College (2004 to 2007) Marks – 61.33% (First Class)

**Higher Secondary** - Shri Chakravarthy International Matriculation Academy (2004) Marks – 60.70% (First Class)

**Secondary** - State Board (2002) Marks – 65.80% (First Class)

### **Career Highlights:**

#### **MBB Labs:**

- Classroom training on Selenium Automation about Hybrid Framework (POM + Rest Assured + TesNG + Log4j + Maven) for about 50+ Interns/Junior/Senior resources.
- Classroom training on JIRA for 40+ Interns/Junior resources.

#### Accenture:

- Selenium Web Driver and SAP CBTA Automation knowledge transfer given for larger audience of 70+ including onshore (NBC, Canada) and offshore counterparts.
- Most Valuable Player (MVP) award for FY'19 and FY'21.
- Saved 20% of testing budget by automating Regression/Functional tests using Selenium WebDriver & Java.
- Won certificate for implementing the innovative idea within the project which helped in 10% of cost savings for the clients.

# **SAP LABS India:**

■ Appreciation Certificate for the year 2012 – 2013.