



U.S. DEPARTMENT OF DEFENSE

# CHIEF MANAGEMENT OFFICER

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# Office of the Chief Management Officer Overview

The Chief Management Officer (CMO) was established by Congress in Fiscal Year 2018 as third highest civilian in the Department behind the Secretary and the Deputy Secretary. The Chief Management Officer is responsible for ensuring that business transformation policies and programs are designed and managed to improve performance standards, efficiency, and effectiveness among the Office of the Secretary of Defense (OSD), the Military Services, Combatant Commands, and the Defense Agencies and Department of Defense Field Activities.

## Mission

Deliver optimized Enterprise Business Operations to assure the success of the National Defense Strategy.

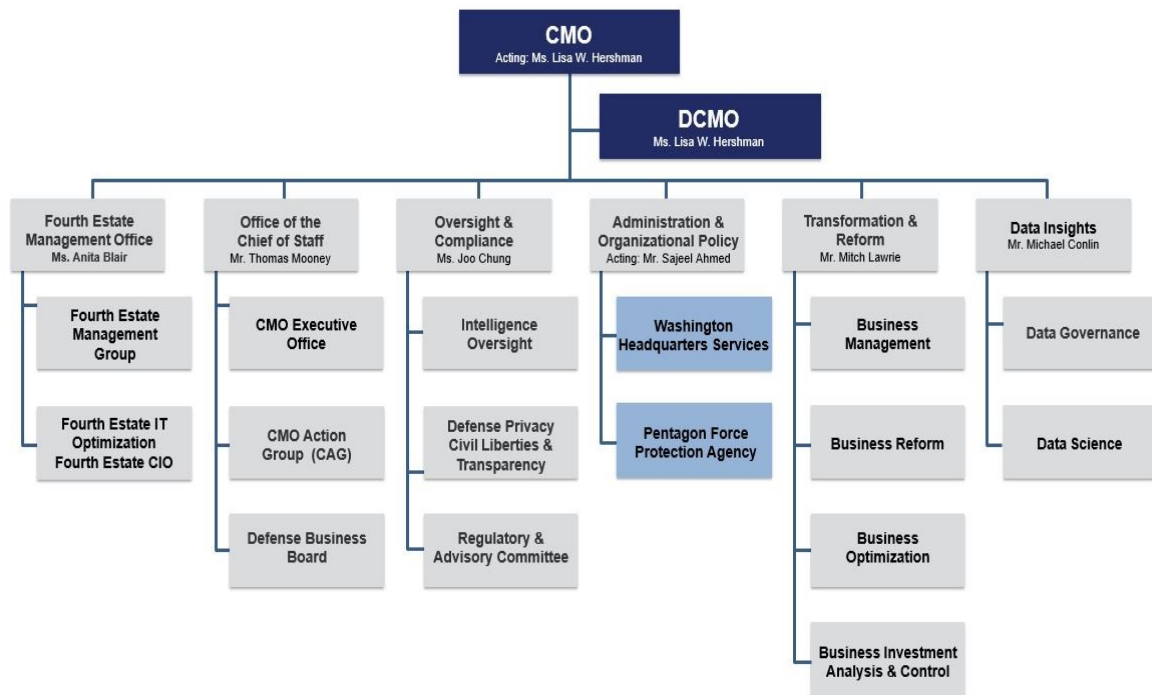
## Vision

Efficiency for lethality by leading business operations for the Department through innovative processes and services, data-driven solutions, and mission-focused funding.

## Goals

- Create a long-lasting culture of innovation, empowerment, and improvement to reduce the cost of doing business throughout the Department.
- Lead the integration and optimization of enterprise business operations throughout the Department.
- Deliver performance-driven shared services and an exceptional customer experience.
- Expand our data analytics capability and cultivate data-driven solutions.
- Decrease overlap and duplication throughout Defense business operations to increase mission focused funding.

# Organization



The Office of the Chief Management Officer (OCMO) is comprised of a combination of technical and industry experts that deliver exceptional results to our customers. The Office of the CMO leverages specialized expertise across its directorates to create cross-functional teams that deliver comprehensive solutions that meet customer needs. These teams allow the OCMO to provide deep and broad expertise to a customer's unique challenges and drive innovative solutions that address broader DoD business challenges.

The Office of the CMO has four main directorates: Data Insights; Transformation and Reform; Oversight & Compliance; and Administration and Organizational Policy. In addition the Defense Business Board and Fourth Estate Management are under the OCMO.

# ABOUT

The Deputy Chief Management Officer (DCMO) was established by Congress in 2007 as an Under Secretary of Defense-level position. In 2008 the DoD formally chartered the Office of the DCMO to better synchronize, integrate, and coordinate the business operations of the department and ensure optimal alignment in support of the war fighting mission.

The Deputy Chief Management Officer (DCMO) is the Principal Staff Assistant and advisor to the Secretary of Defense and Deputy Secretary of Defense for matters relating to the management and improvement of integrated defense business operations. In this role, the DCMO leads the synchronization, integration, and coordination of the DoD's business functions to ensure optimal alignment in support of the war fighting mission.

The Assistant Deputy Chief Management Officer (ADCMO) is the delegated decision authority and principal deputy to the DCMO. The ADCMO is responsible for ensuring business improvement policies and programs are efficiently and effectively designed, executed, and aligned with DoD strategy.

The Office of the DCMO provides stakeholders and customers with seven Core Service Offerings, each of which is a combination of services, solutions, and capabilities delivered across the DoD Business Mission Area (BMA). The Core Service Offerings enable improved service to customers by "bundling" capabilities drawn from multiple parts of the organization to deliver comprehensive solutions.

Additionally, the DCMO leads and enables end-to-end integration and improvement of business operations in support of national security. The DCMO is responsible for the Department's Business Enterprise Architecture (BEA), Strategic Management Plan (SMP), Investment Review Process, and Enterprise Transition Plan (ETP) along with other DoD products, services, and publications focused on delivering efficient, effective, and agile business operations that support and enable the warfighter.

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