

# Shaina Pauley

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## Profile

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Experienced Technical Product Owner with a demonstrated history of working in both the SaaS and consulting industry. Proven ability to translate business requirements into product features and manage end-to-end product lifecycle. Excellent stakeholder management skills, with expertise in Agile and SCRUM methodologies.

## Certifications

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- CSPO (ClearlyAgile 2019) •CSM (ClearlyAgile 2018) •CompTia Security + (Coursera • currently working on)
- Prompt Engineering in AI and Machine Learning (Vanderbilt University • currently working on)

## Skills

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- Microsoft Office •SAAS •JIRA •JIRA Align •Miro •Trello •ChatGPT •GitHub •AWS •Splunk •Jira Tempo
- Confluence •Sharepoint •Mural •Milanote •Rainforest •Reetro •PowerBI •Google Analytics •Zeplin
- Sketchcloud •Monday

- SCRUM •Agile •SAFe •SaaS •technical & user facing documentation •user stories •acceptance criteria
- requirement gathering •prototyping •wire framing •team building •SDLC •leadership •empathy mapping •story boarding •mind mapping •user personas •stakeholder interviews •data analysis •Cloud computing
- cybersecurity •roadmapping •quarterly planning •technical and stakeholder demos •relationship management
- market research and analysis •swagger and sequence diagrams

## Experience

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Technical Product Owner, Nortal (Remote), Jul 2022-April 2023

- Manage and prioritize backlog for T-Mobile project, planning developer workloads per sprint.
- Collaborate with development and business teams to ensure requirements are tested and approved.

Product Owner, WindTalker (Remote), May 2021-Jul 2022

- Acted as primary liaison between clients and technical teams, translating business requirements into product features.
- Led client discovery sessions, managed expectations, and advised on best practices for software development.

Senior Business Analyst, EHS Insight StarTex Software (Remote) Jan 2021-Apr 2021

- Led cross-functional teams to implement business process improvements, using data analytics to drive strategic decisions.

Product Owner, ConnectWise, Tampa, FL, Feb 2018-Dec 2021

- Managed product lifecycle, collaborated with cross-functional teams, and utilized Agile methodologies to prioritize backlog.
- Conducted market research and utilized data analytics to inform product vision and strategy.

## Education

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Master's in Cyber Security - IA, University of South Florida, Tampa, FL, 2021-2024

Bachelor of Arts in Psychology, University of South Florida, Saint Pete, FL, 2014-2017

(Projects and references available upon request)