

# Naila Robles

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## EDUCATION

**Adrian Wilcox High School**

*Diploma*

Santa Clara, CA

*August 2019 — June 2023*

## WORK EXPERIENCE

**Barista / Teapressor / Customer Service**

ChiCha San Chen

September 2023 — Present

*Cupertino, CA*

- Prepared beverages as a barista and teapressor in a high-paced environment
- Greeted customers, delivered drinks, and answered any questions or concerns
- Developed strong multitasking skills under high pressure

**Volunteer**

Kaiser Permanente

April 2025 — Present

*Sunnyvale, CA*

- Escorted guests and assisted with navigation across hospital departments
- Helped guests using wheelchairs reach their destinations safely
- Contributed to creating a welcoming and supportive environment

**Volunteer**

Mini Cat Town

November 2024 — Present

*Milpitas, CA*

- Cared for cats including feeding, administering medication, and grooming
- Greeted customers and ensured visitor compliance with rules for safe animal interaction
- Built confidence and skills in handling animals

## SKILLS

- Quick learner, fast worker, strong communication skills
- Able to work independently or in a team setting
- Comfortable working with children and animals
- Artistic skills and adaptability to new tasks
- Ability to thrive under pressure and multitask effectively