

# Suresh Babu



## Contact Information

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## Summary

Highly motivated and customer-oriented travel professional with extensive experience in travel consulting and reservation management. Proven track record of delivering exceptional customer service, resolving issues, and improving operational efficiency. Skilled in using Gelelio and Sabre systems to provide professional services and support in a dynamic work environment. Strong communication and interpersonal skills to assist clients in making travel arrangements and offering valuable travel advice.

## Work Experience

### Calicut Travels, Manager

- Led a team in managing travel operations and customer inquiries.
- Implemented effective travel strategies to enhance customer satisfaction.
- Handled various aspects of travel arrangements, including ticketing, accommodation, and transportation.

### Royal Travels, Manager

- Managed visa processing and ticketing services for clients.
- Assisted individuals in finding suitable job opportunities abroad.
- Provided valuable travel advice and planned itineraries for both small and large groups.

### Alhind Travels, Calicut

- Utilized Gelelio and Sabre systems to provide professional services and support.
- Assisted clients in making travel reservations and managing their itineraries.
- Resolved problems promptly, improving overall operations, and delivering exceptional service.

## Education

- IATA Software Certification
- Degree in Accounting and Business Management  
SNGS Pattambi, Year of Graduation: YYYY

## Skills

- Proficient in Gelelio and Sabre systems for travel reservation and management.
- Excellent customer service and problem-solving skills.
- Strong knowledge of visa processing and ticketing procedures.
- Effective communication and interpersonal abilities.
- Detail-oriented with excellent organizational skills.
- Ability to work in a fast-paced and dynamic work environment.

## References

Available upon request.