DHANALAKSHMI N

HOSPITALITY PROFESSIONAL

CONTACTS

- +91-936073331
- ndhanalakshmi451@gmail.com
- Thanjore, TamilNadu

TECHNICAL SKILLS

- English Typing 35wpm
- MS Office Automotive
- TeleCaller

SOFT SKILLS

- Time Management
- Adaptability
- Leadership
- Good Communication

KEY ACHIEVEMENTS

- Quiz winner in College
- Best Willingness Award in College

LANGUAGES

TAMIL	Native	●●●●●
ENGLISH	Proficient	●●●●○
HINDI	Proficient	●●●●○
KANADAM	Advanced	●●●○○

OBJECTIVE

Dedicated hospitality professional with two years of experience in the industry and a diploma in Hotel Management. Possessing a strong foundation in food and beverage service, I am highly adaptable and committed to continuous learning. My goal is to leverage my expertise in customer service, operational efficiency, and team collaboration to contribute to organizational success in the hospitality sector.

EXPERIENCE

Lakshmi Hotel — Tanjore, India
Industrial Trainee — 12/2019 – 02/2020
- Completed industrial training in Food & Beverage Service.

Hoysala Village Resort — Hassan, India
On Job Trainee — 11/2020 – 08/2021
- Participated in on-job training in Food & Beverage Service.
- Developed skills in guest service and beverage preparation.

ITC Fortune Park JP Celestial Hotel — Bangalore, India
GSA in Food & Beverage Service — 12/2021 – 07/2023
- Worked as a Guest Service Associate in Food & Beverage Department.
- Enhanced guest satisfaction through excellent service

MAGNUS Broadway — Coimbatore, India
Senior Waitress – Food & Beverage Service — 12/2024 – Present
- Adapt quickly to diverse customer preferences, handling special requests and complaints effectively.
- Collaborate with kitchen and bar teams to optimize service speed and accuracy.

EDUCATION

Alagappa University — Tanjore, India
Diploma in Hotel Management, Diploma in Air Travel Management — 01/2020 – 12/2020
GPA | 89% / 100%

HSC Government Higher Secondary School — Peravurani — 04/2017
GPA | 67% / 100%

SSLC Government High school — Set hubavachat hiram — 04/2015
GPA | 85% / 100%