

IT INDUSTRY ANALYSIS

IT INDUSTRY ANALYSIS - QUANTITATIVE

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INDUSTRY DEFINITION

The Information Technology (IT) and IT-enabled Services (ITeS) industry in India encompasses a wide array of digital services that are critical in shaping the modern economy.

INCLUSIONS:

- IT services: Software development, IT consulting.
- IT-enabled services (ITeS): Business Process Outsourcing (BPO), Knowledge Process Outsourcing (KPO), and customer support.
- Emerging technologies: Artificial Intelligence (AI), cloud computing, cybersecurity.

EXCLUSIONS:

- Hardware manufacturing.
- Telecommunications and consumer electronics retail.

SIZE OF THE INDUSTRY (2023-24)

- Total Industry Size: USD 245-250 billion
- Domestic Market: USD 50 billion
- Export Market: USD 195-200 billion

Methodology: Based on NASSCOM’s revenue tracking, covering IT services, BPM, ER&D, and software products.

Segment	Revenue (USD Billion)	Percentage Share
Domestic Market	50	20%
Export Market	195-200	80%
Total	245-250	100%

Historical Growth Rate (2018-2023)

- Overall CAGR: 8-10%

Segment	CAGR (%)
IT Services	7-9%
Business Process Mgmt	7-8%
Engineering R&D	12-14%
Software Products	11-13%

Insights: The ER&D and software products segments demonstrate robust growth, driven by global demand for digital transformation.

KEY DEMAND DRIVERS

SPECIFIC DRIVERS:

- Digital Transformation: Enterprise-wide modernization.
- Cloud Adoption: Shift to SaaS, PaaS, and IaaS models.
- Cybersecurity: Increasing data protection needs.
- AI/ML Implementation: Enhancing automation and analytics (ChatGPT bubble)
- IoT Adoption: Growth in smart technologies.

GENERAL DRIVERS:

- Global GDP growth.
 - Tech spending by Fortune 2000 companies.
 - Digital India & Make in India initiatives.
 - Rising internet penetration and digital literacy.
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COMPETITIVE INTENSITY

Metric	Details
Organized Sector	85-90%
Unorganized Sector	10-15%
Top 5 Players' Market Share	35%
Top 20 Players' Market Share	60%
Large Companies (> \$1B)	15
Mid-sized (\$100M-\$1B)	150-200
Small Companies (< \$100M)	15,000+

Observation: The industry is dominated by organized players, with fierce competition among large firms.

PORTER'S FIVE FORCES ANALYSIS

Force	Intensity	Key Factors
Threat of New Entrants	Moderate	Low capital needs but high skill barriers
Bargaining Power of Suppliers	High	Talent shortage, rising wages, high attrition
Bargaining Power of Buyers	Moderate-High	Global clients with strong negotiating power
Threat of Substitutes	Low-Moderate	Automation, in-house IT departments
Competitive Rivalry	High	Constant innovation, price pressures

KEY INDUSTRY RISKS

SPECIFIC RISKS:

- **Rapid tech obsolescence (AI disruption).**
 - **Talent acquisition and retention.**
 - **Export dependency on limited geographies.**
 - **Currency fluctuations.**
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GENERAL RISKS:

- **Global economic cycles (Fedfund Rates sensitivity).**
 - **Disruptive technologies (AI- Chatgpt)**
 - **Regulatory shifts.**
 - **Immigration and visa policy changes.**
 - **Geopolitical tensions.**
 - **Data privacy regulations.**
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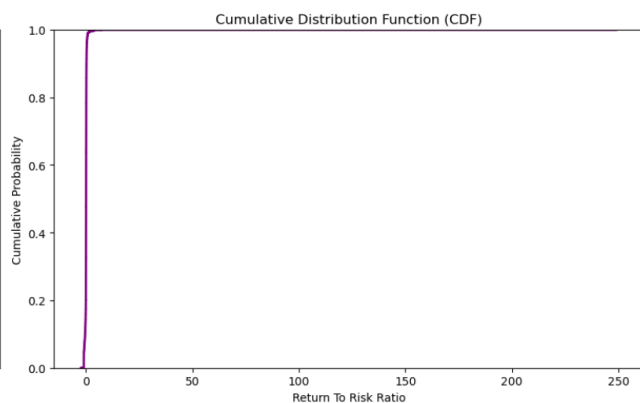
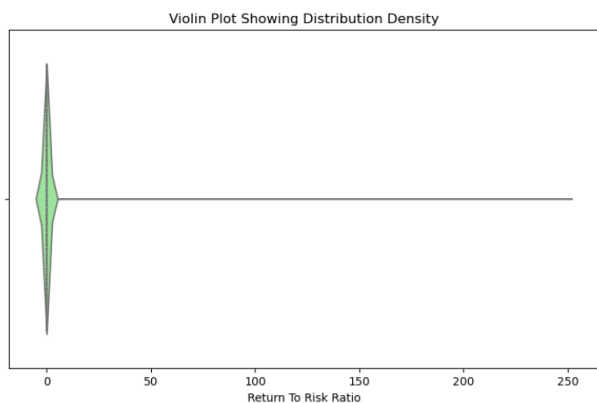
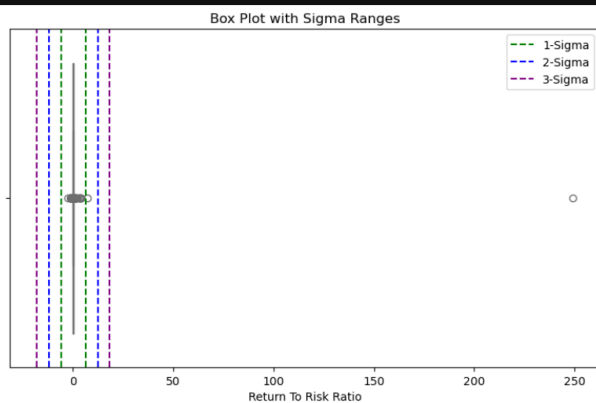
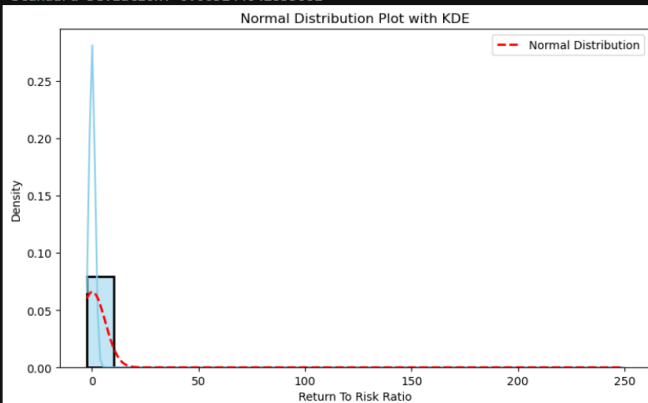
RISK-ADJUSTED RETURN ANALYSIS

We have analysed the data at a granular level, with last 15 accounting periods of the dataset and here are our findings -

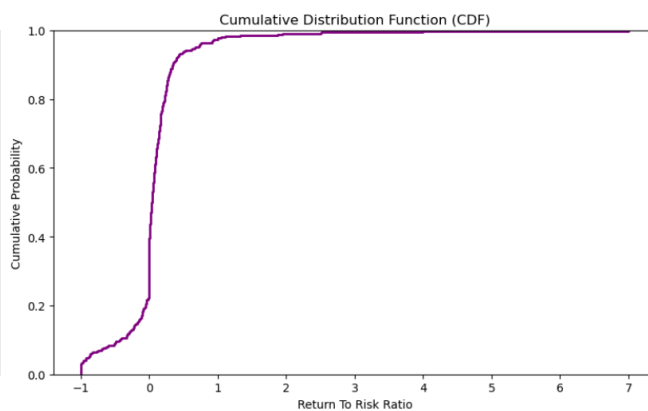
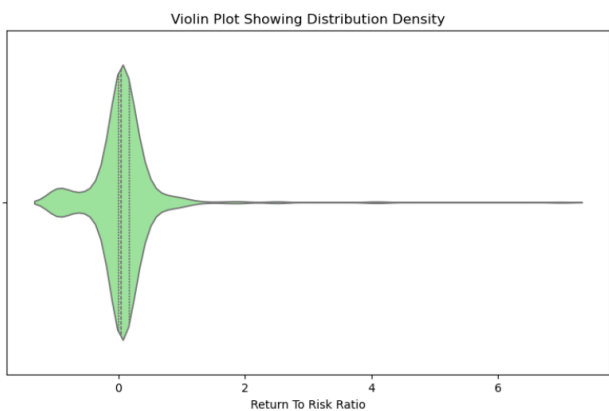
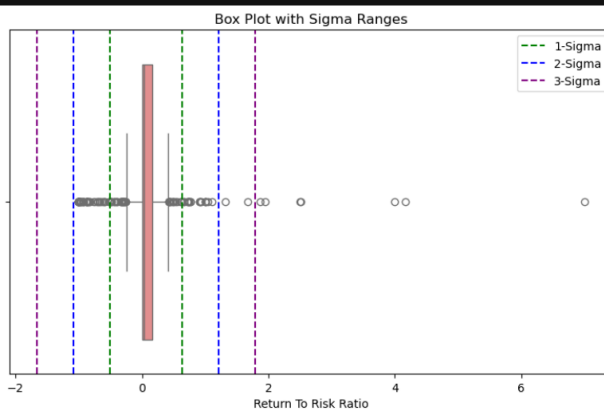
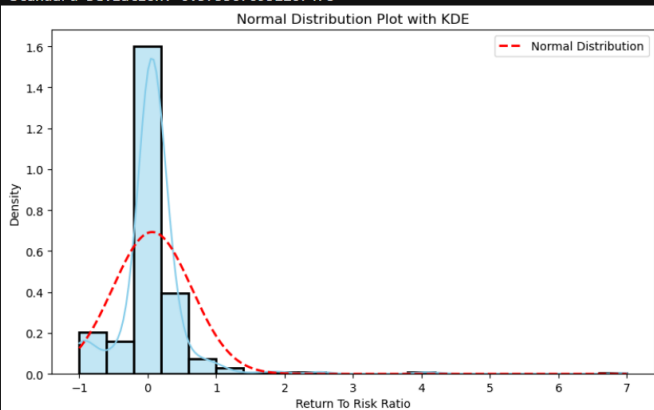
Observing Mean (Return to Risk Ratio) Trends:

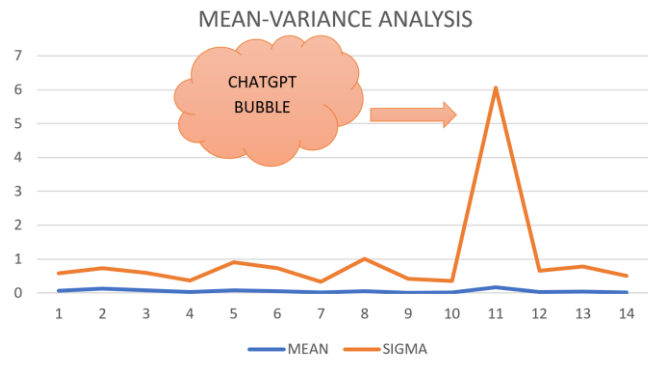
- **Period 13: Highest mean (0.1223) - strong risk-adjusted returns.**
- **Period 14: Moderate mean (0.0646), signaling stability.**
- **Period 4: Low mean (0.0313) indicating weak performance.**

Mean: 0.1696299827823706
Standard Deviation: 6.063144642853681



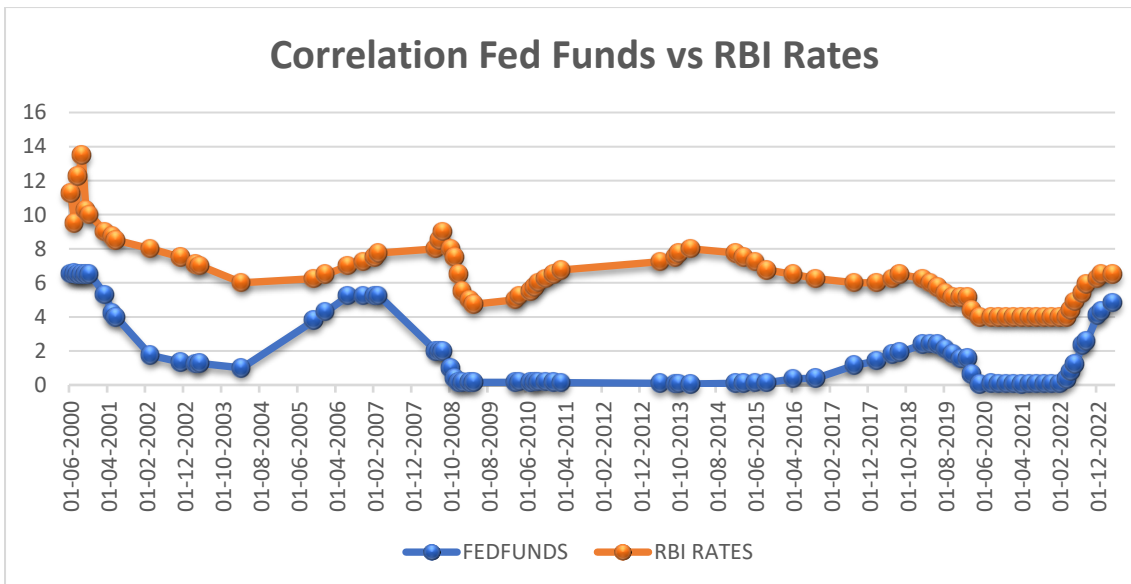
Mean: 0.06458859080696733
Standard Deviation: 0.575567693126748





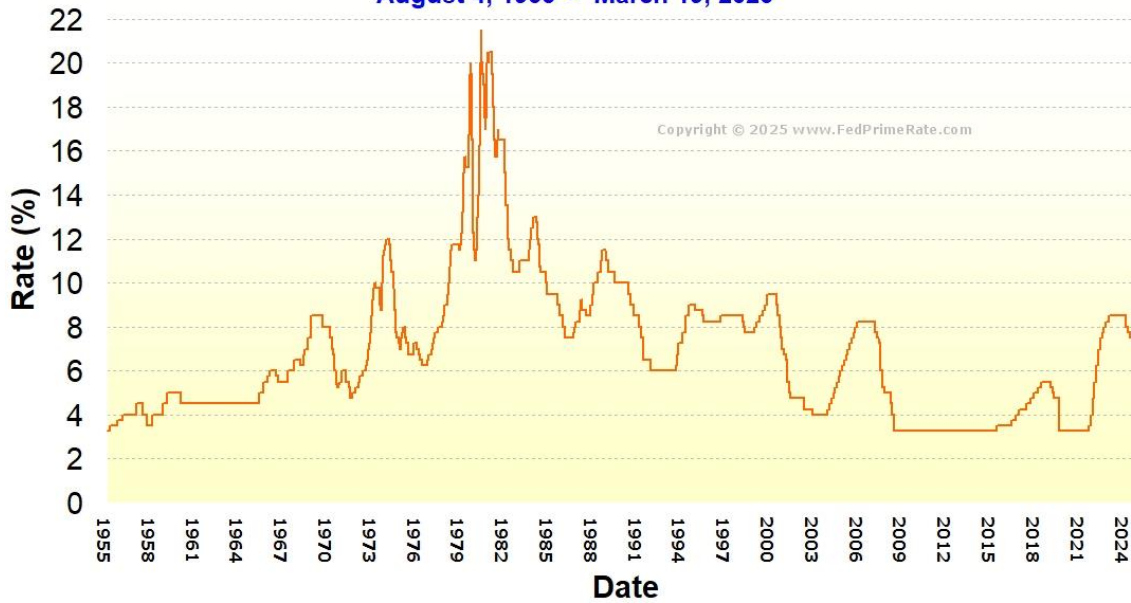
Volatility (Standard Deviation, Sigma):

Period	Mean	Sigma	Observation	Remarks
1	0.0145	0.5024	Low returns, moderate volatility	Uncertain immigration policies
4	0.0313	6.0631	High volatility, poor performance	Generative AI adoption
10	0.0756	0.3221	Stable returns	Fed Rate cut down
13	0.1223	0.7328	High returns with moderate risk	Fed Rate cut
14	0.0646	0.5756	Balanced risk-return profile	Fed Rate cut



United States Prime Rate

August 4, 1955 - March 19, 2025



Key Observations:

- **Stability:** Periods 9 and 10 show consistent performance.
- **High Risk, High Return:** Period 13 demonstrates the best risk-reward tradeoff.
- **Volatile Period:** Period 4 exhibits extreme fluctuations, possibly due to macroeconomic shocks.

CONCLUSION

India's IT & ITeS industry is a dynamic, rapidly evolving sector poised for sustainable growth. Strong demand drivers, technological advancements, and government support fuel its expansion. However, challenges like talent management, regulatory changes, and global economic shifts require strategic mitigation. The risk-adjusted return analysis emphasizes the sector's resilience despite volatility, indicating robust potential for investors and stakeholders alike.

[IT INDUSTRY.xlsx](#)

On-Going research published in Git-hub; please find the repository link below -

[Survesh-Bajpai/Repository9---Industry-Analysis: Here we will do industry wise analysis, demand and risk forecasting with mean-variance return per unit risk analysis and forecasting](#)