

PROJECT TITLE: Medical Inventory Management System

College Name: KG College of Arts and Science

College Code: bru4y

TEAM ID: NM2025TMID23491

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DEMO VIDEO LINK:

NM_Demo video(Medical inventory management).mp4

INTRODUCTION

Project Overview

The Medical Inventory Management System is a comprehensive Salesforce application designed to streamline and manage various operational aspects of the medical inventory. It can efficiently maintain supplier details, manage purchase orders, track product details and transactions, and monitor expiry dates of products, thereby improving operational efficiency, data accuracy, and reporting capabilities.



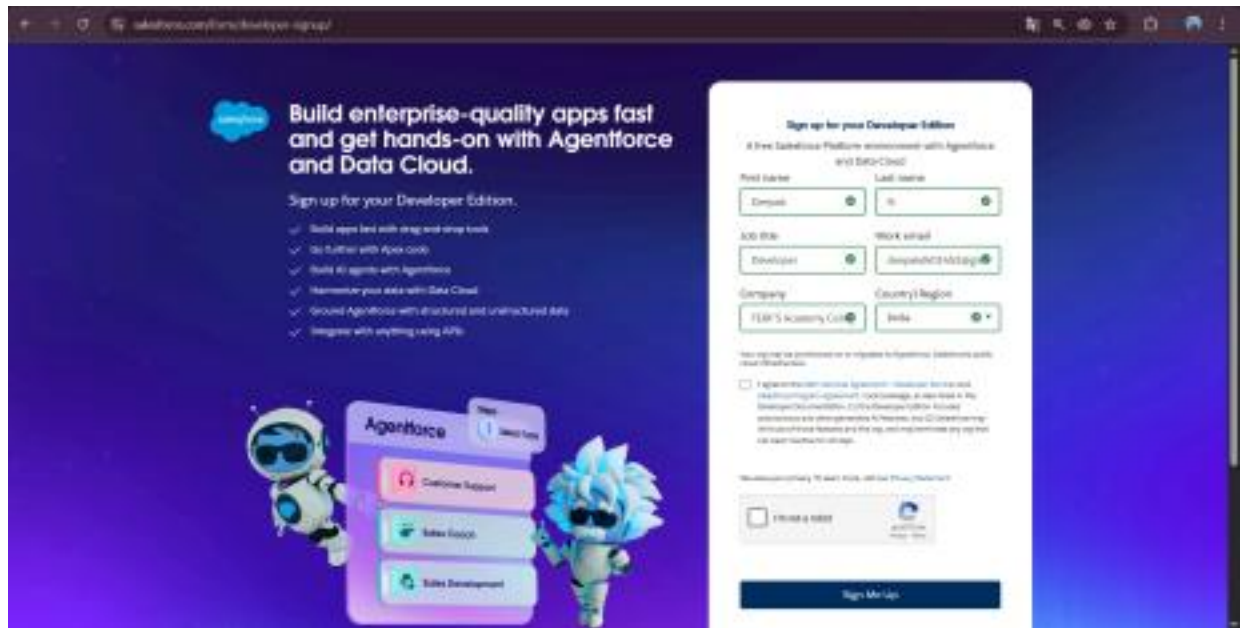
Purpose

The system aims to efficiently maintain supplier details, manage purchase orders, track product details and transactions, and monitor the expiry dates of products. Maintain detailed records of suppliers, including contact information. Catalog product information, including descriptions, stock levels. Monitor and track product expiry dates to avoid using expired items. Comprehensive reports to track supplier performance, and purchase orders.

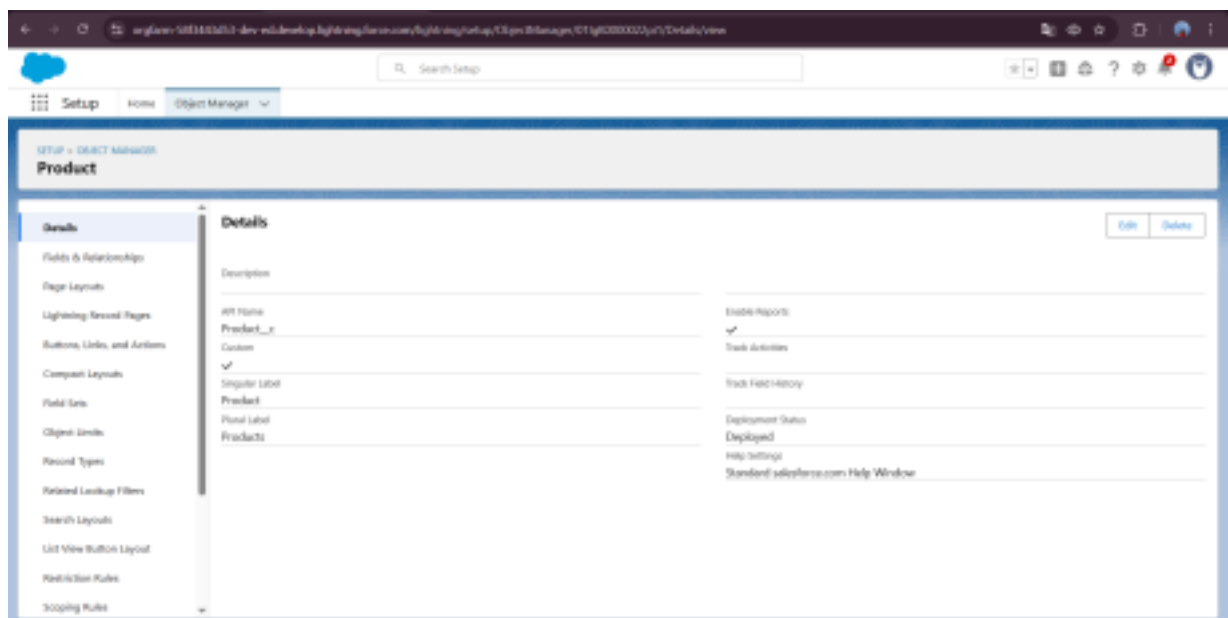
DEVELOPMENT PHASE

Creation of Developer Account

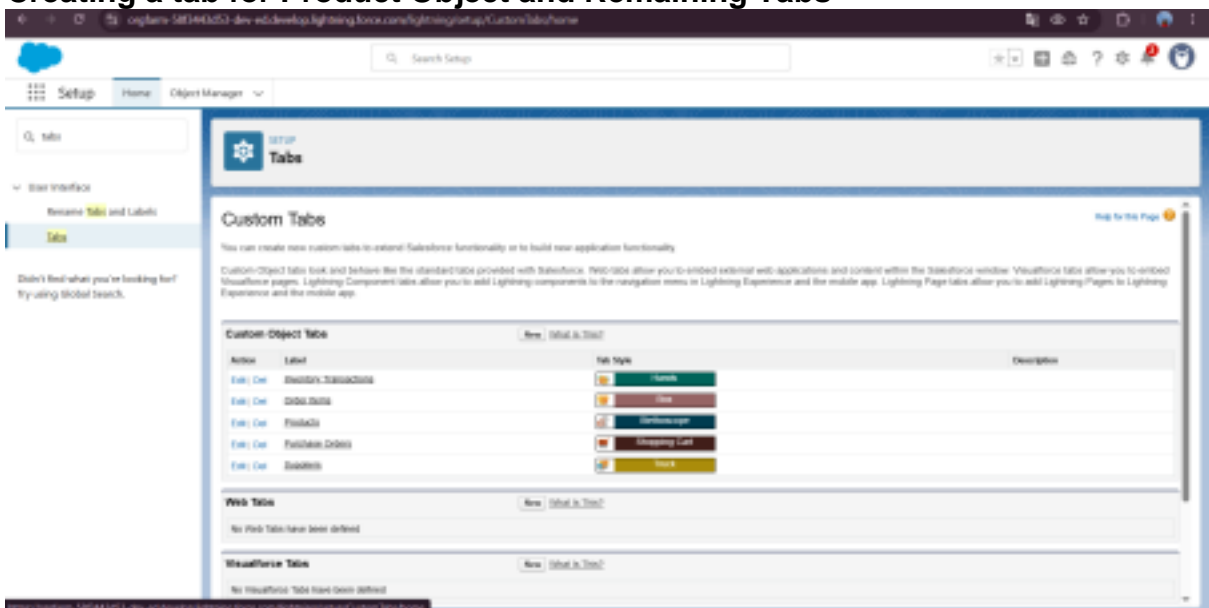
- A Salesforce Developer account was created using the signup link: <https://www.salesforce.com/form/developer-signup>



Creating a Product Object



Creating a tab for Product Object and Remaining Tabs



Create a Lightning App for Medical Inventory Management

The screenshot shows the Salesforce Lightning Experience App Manager interface. The left sidebar contains a navigation menu with options like Setup, Home, and Object Manager. The main content area displays a list of 22 Lightning Experience Apps, sorted by App Name. The table includes columns for App Name, Developer Name, Description, Last Modified, App Type, and a checkbox for 'WL'. The 'Medical Inventory Management' app is highlighted in the list.

App Name	Developer Name	Description	Last Modified	App Type	WL
11 Digital Experiences	SalesforceCMS	Manage content and media for all of your sites.	8/2/2025, 4:27 PM	Lightning	✓
12 Lightning Usage App	lightninginstrumentation	View Adoption and Usage Metrics for Lightning Experi...	8/2/2025, 4:27 PM	Lightning	✓
13 Marketing CRM Classic	Marketing	Track sales and marketing efforts with CRM objects.	8/2/2025, 4:27 PM	Classic	✓
14 Medical Inventory Management	Medical_Inventory_Manageme...		8/2/2025, 5:03 AM	Lightning	✓
15 My Service Journey	MSJApp	Discover new customer service capabilities.	8/2/2025, 4:27 PM	Lightning	✓
16 Platform	Platform	The fundamental Lightning Platform	8/2/2025, 4:27 PM	Classic	✓
17 Queue Management	QueueManagement	Create and manage queues for your business.	8/2/2025, 4:27 PM	Lightning	✓
18 Sales	Sales	The world's most popular sales force automation (SFA...	8/2/2025, 4:27 PM	Classic	✓
19 Sales	LightningSales	Manage your sales process with accounts, leads, oppo...	8/2/2025, 4:27 PM	Lightning	✓
20 Sales Cloud Mobile	SalesCloudMobile	New sales focused mobile first experience	8/2/2025, 4:27 PM	Lightning	✓
21 Sales Console	LightningSalesConsole	[Lightning Experience] Lets sales reps work with multi...	8/2/2025, 4:27 PM	Lightning	✓
22 Salesforce Chatter	Chatter	The Salesforce Chatter social network, including profil...	8/2/2025, 4:27 PM	Classic	✓

Creating a Text Field in Product Object

The screenshot shows the Salesforce Lightning Experience Object Manager interface for the Product object. The left sidebar contains a navigation menu with options like Setup, Home, and Object Manager. The main content area displays the 'Fields & Relationships' section for the Product object. The table lists fields with columns for Field Label, Field Name, Data Type, Controlling Field, and Indexed. The 'Product Description' field is highlighted.

Field Label	Field Name	Data Type	Controlling Field	Indexed
Created By	CreatedBy	Lookup(User)		
Current Stock Level	Current_Stock_Level__c	Number(15, 0)		
Expiry Date	Expiry_Date__c	Date		
Last Modified By	LastModifiedBy	Lookup(User)		
Minimum Stock Level	Minimum_Stock_Level__c	Number(15, 0)		
Owner	OwnerId	Lookup(User Group)	✓	
Product Description	Product_Description__c	Text Area(255)		
Product ID	Name	Text(255)	✓	
Product Name	Product_Name__c	Text(255)		
Unit Price	Unit_Price__c	Currency(15, 2)		

Creating Lookup Relationship in Purchase Order Object

Setup - OBJECT MANAGER
Purchase Order

Fields & Relationships

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Actual Delivery Date	Actual_Delivery_Date__c	Date		
Created By	CreatedById	Lookup(Share)		
Expected Delivery Date	Expected_Delivery_Date__c	Date		
Last Modified By	LastModifiedById	Lookup(Share)		
Order Count	Order_Count__c	Roll-Up Summary (COUNT Order Item)		
Order Date	Order_Date__c	Date		
Owner	OwnerId	Lookup(Share, Group)		✓
Purchase Order ID	Name	Text(50)		✓
Supplier ID	Supplier_ID__c	Lookup(Supplier)		✓
Total Order Cost	Total_Order_Cost__c	Currency(16, 2)		

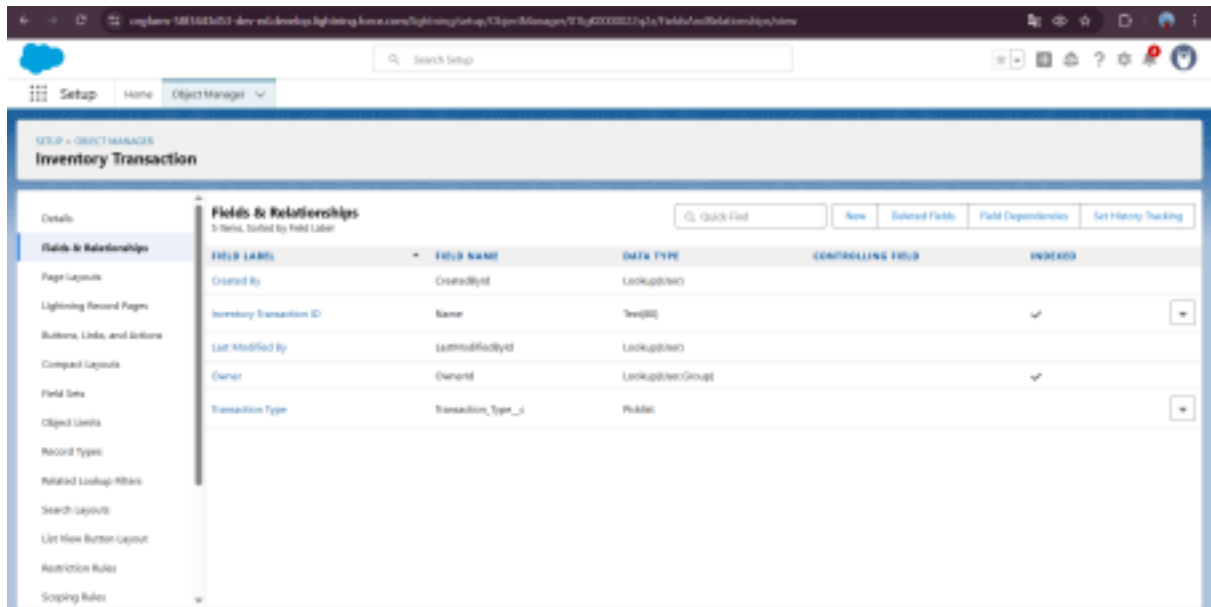
Creating a Unit Price Formula Field in Order Item object

Setup - OBJECT MANAGER
Order Item

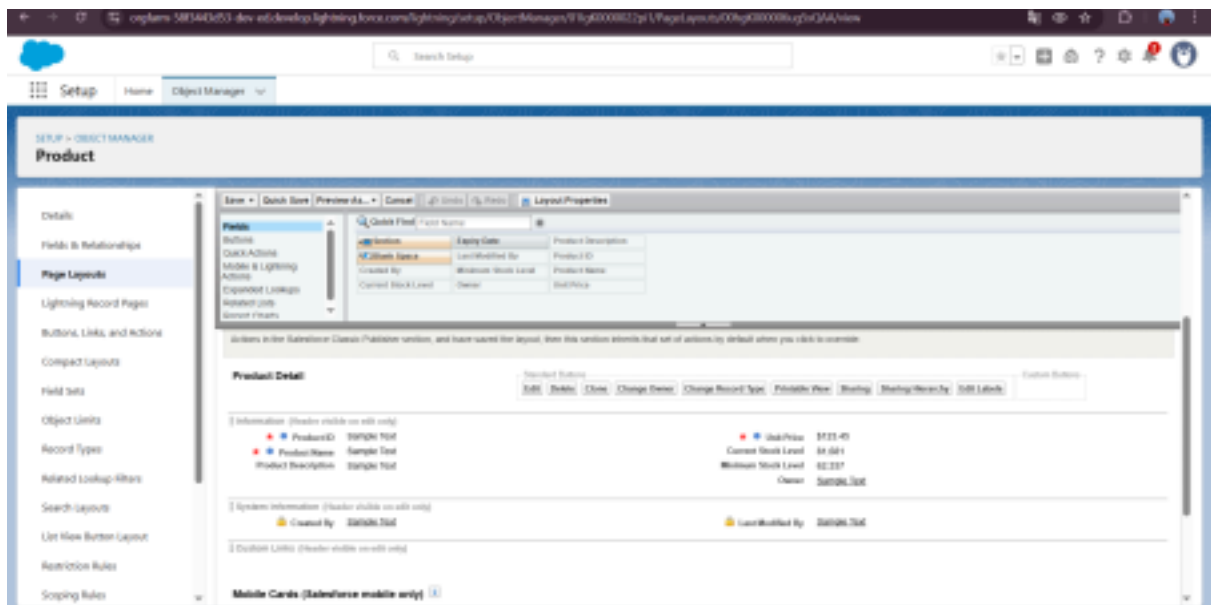
Fields & Relationships

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Amount	Amount__c	Formula (Currency)		
Created By	CreatedById	Lookup(Share)		
Last Modified By	LastModifiedById	Lookup(Share)		
Order Item ID	Name	Text(50)		✓
Product ID	Product_ID__c	Lookup(Product)		✓
Purchase Order ID	Purchase_Order_ID__c	Master-Detail(Purchase Order)		✓
Quantity Ordered	Quantity_Ordered__c	Number(16, 0)		
Quantity Received	Quantity_Received__c	Number(16, 0)		
Total Order Cost	Total_Order_Cost__c	Formula (Currency)		
Unit Price	Unit_Price__c	Formula (Currency)		

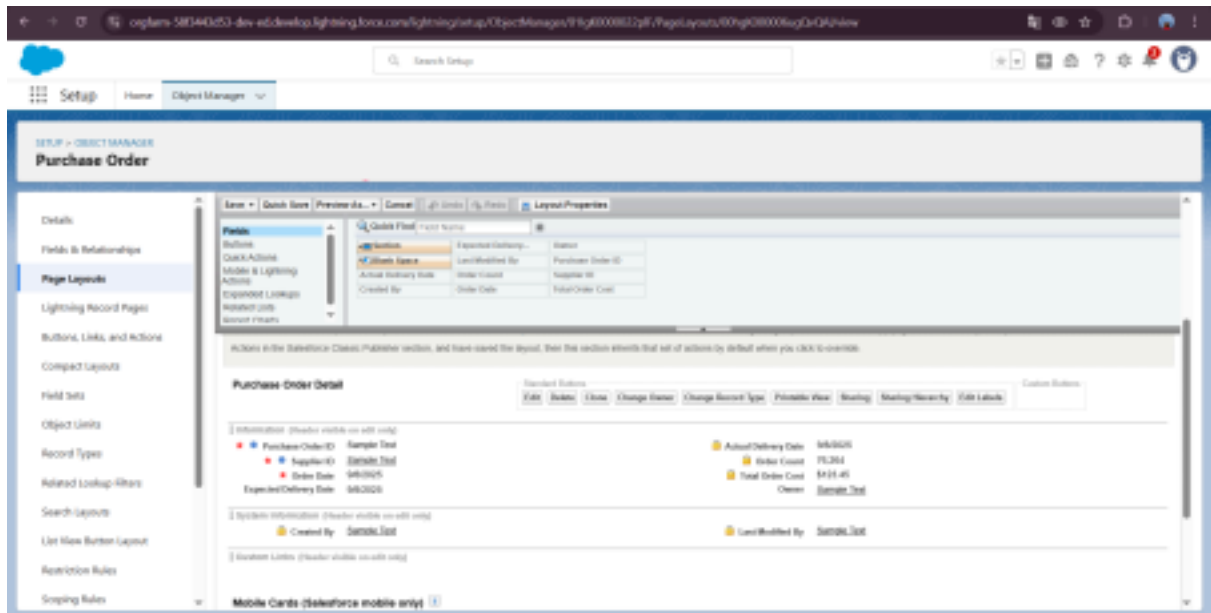
Creating a Picklist Field in Inventory Transaction Object



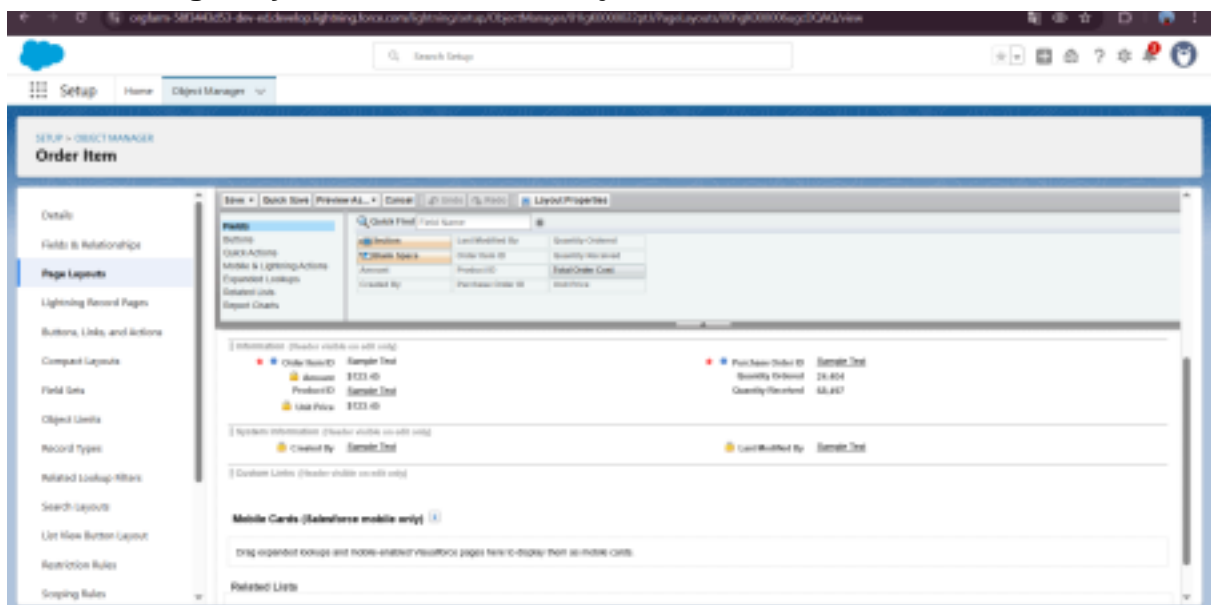
To edit a Page Layout in Product Object



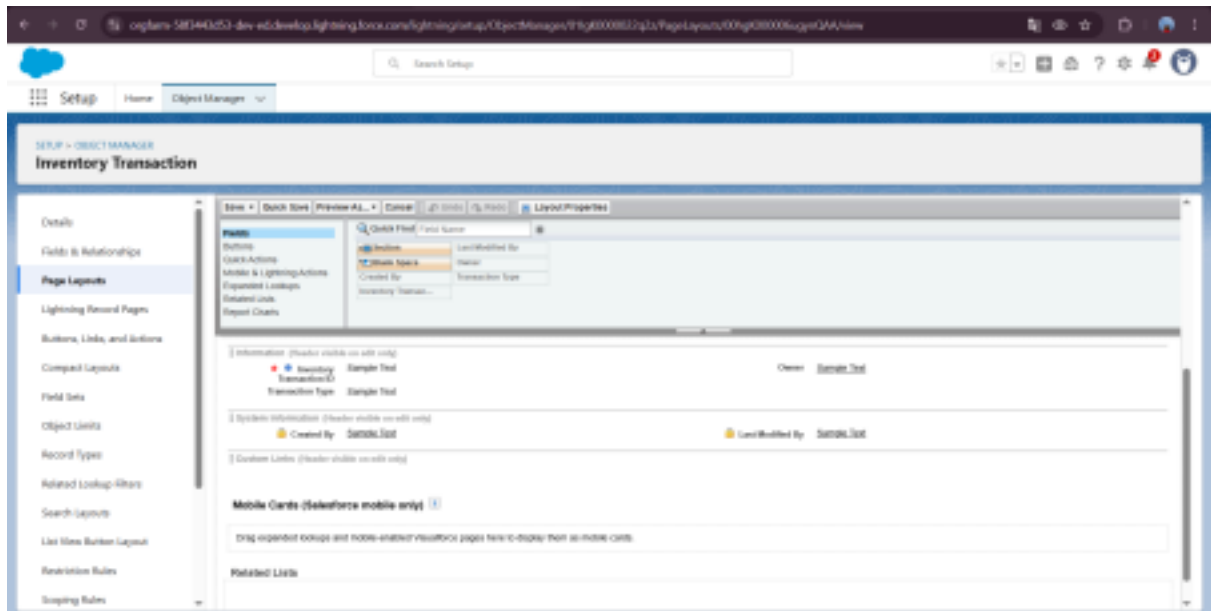
To edit a Page Layout in Purchase Order Object



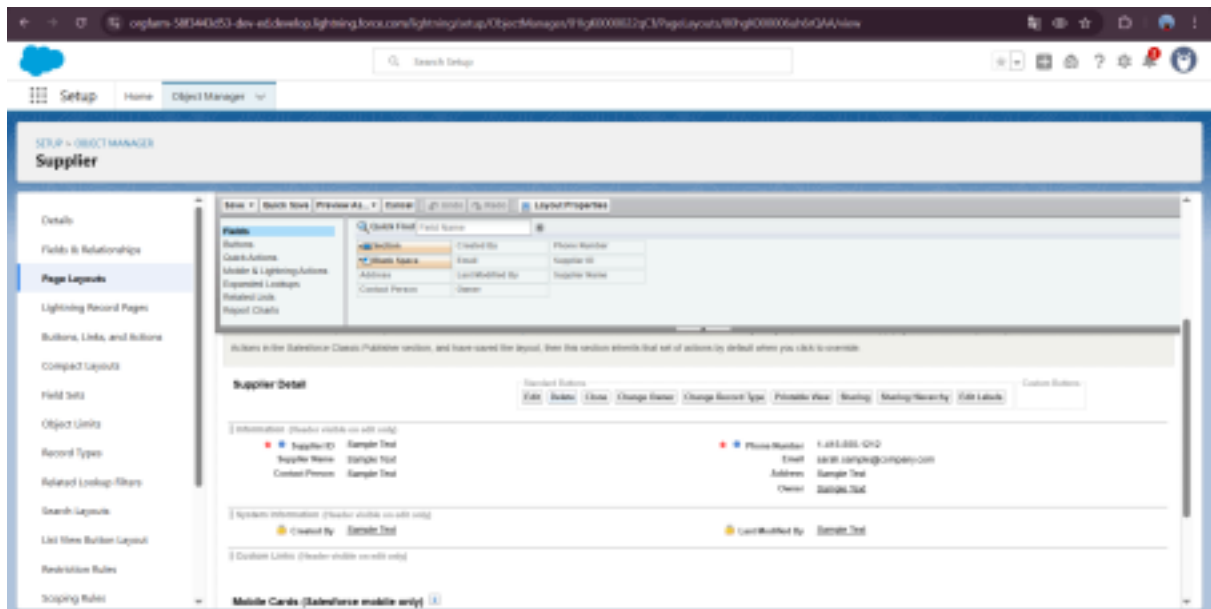
To edit a Page Layout in Order Item Object



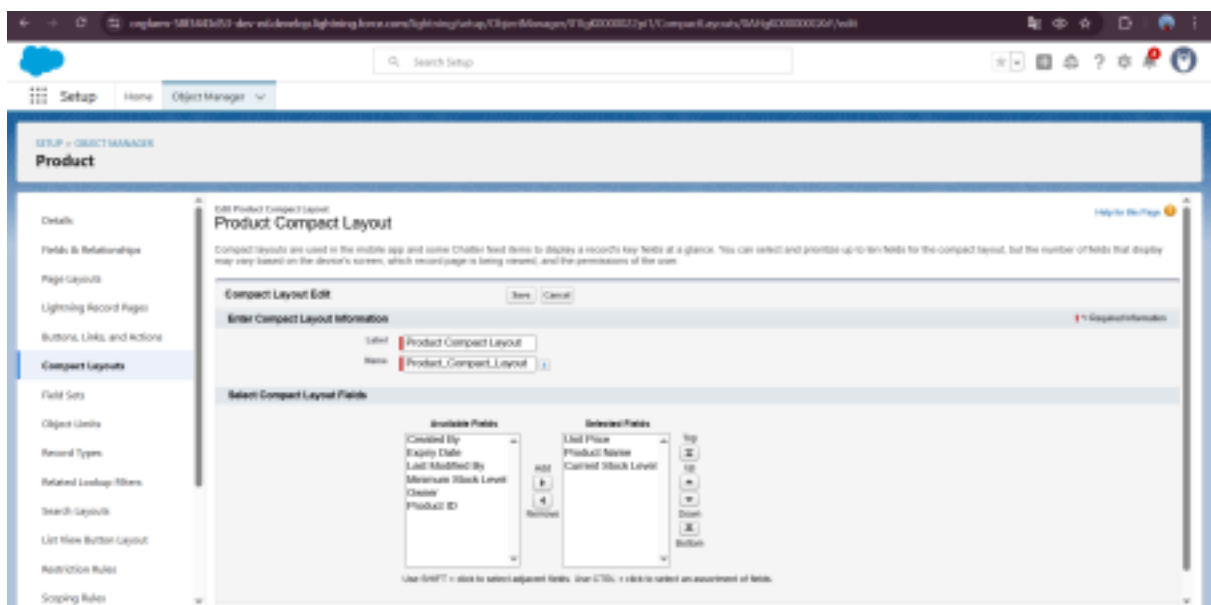
To edit a Page Layout in Inventory Transaction Object



To edit a Page Layout in Supplier Object



To create a Compact Layout to a Product Object



To create a Compact Layout to a Purchase Order Object

To create an Expected Delivery Date Validation rule to a Employee Object

To create an Inventory Manager Profile

To create an Purchase Manager Profile

Create a Purchasing Manager Role.

Create Flow to update the Actual Delivery Date.

Create a Trigger to Calculate total amount on Order Item.

Choose Apex Class: Name it as CalculateTotalAmountHandler

Create a Purchase Orders based on Suppliers(Summary) Report

Create a Complete Purchase Details Report

View Dashboard

RESULTS

- Tabs for Product, Supplier, Purchase Order, Inventory.
- Reports for Expired Products and Supplier Performance. ●
- Dashboard showing Stock Levels and Purchase Order Summary. ●
- Trigger execution results (auto-calculated total order amount). ●
- Validation Rule error messages (when wrong data is entered).

ADVANTAGES & DISADVANTAGES

Advantages

- Accurate tracking of products and expiry dates.
- Easy management of supplier and purchase orders.
- Reduced manual work with automation (flows and triggers).
- Visual dashboards for quick decision-making.

Disadvantages

- Requires Salesforce knowledge for customization.
- Limited offline functionality.

- Integration with external systems (e.g., hospital management software) not implemented yet.

APPENDIX

Create an Apex Trigger:

```
trigger CalculateTotalAmountTrigger on Order_Item__c (after insert, after update, after delete, after undelete) {  
    // Call the handler class to handle the logic  
    CalculateTotalAmountHandler.calculateTotal(trigger.new, trigger.old,  
    trigger.isInsert, trigger.isUpdate, trigger.isDelete, trigger.isUndelete);  
}
```

Create Apex Class:

```
public class CalculateTotalAmountHandler {  
  
    // Method to calculate the total amount for Purchase Orders based on related Order Items  
    public static void calculateTotal(List<Order_Item__c> newListItems, List<Order_Item__c> oldItems, Boolean isInsert, Boolean isUpdate, Boolean isDelete, Boolean isUndelete) {  
  
        // Collect Purchase Order IDs affected by changes in Order_Item__c records  
        Set<Id> parentIds = new Set<Id>();  
  
        // For insert, update, and undelete scenarios  
        if (isInsert || isUpdate || isUndelete) {  
            for (Order_Item__c ordItem : newListItems) {  
                parentIds.add(ordItem.Purchase_Order_Id__c);  
            }  
        }  
  
        // For update and delete scenarios  
        if (isUpdate || isDelete) {  
            for (Order_Item__c ordItem : oldItems) {  
                parentIds.add(ordItem.Purchase_Order_Id__c);  
            }  
        }  
  
        // Calculate the total amounts for affected Purchase Orders  
        Map<Id, Decimal> purchaseToUpdateMap = new Map<Id, Decimal>();  
  
        if (!parentIds.isEmpty()) {  
            // Perform an aggregate query to sum the Amount__c for each Purchase Order  
            List<AggregateResult> aggrList = [  
                SELECT Purchase_Order_Id__c, SUM(Amount__c) totalAmount  
                FROM Order_Item__c  
                WHERE Purchase_Order_Id__c IN :parentIds
```

```

        GROUP BY Purchase_Order_Id__c
    ];

    // Map the result to Purchase Order IDs
    for (AggregateResult aggr : aggrList) {
        Id purchaseOrderId = (Id)aggr.get('Purchase_Order_Id__c');
        Decimal totalAmount = (Decimal)aggr.get('totalAmount');
        purchaseToUpdateMap.put(purchaseOrderId, totalAmount);
    }

    // Prepare Purchase Order records for update
    List<Purchase_Order__c> purchaseToUpdate = new
List<Purchase_Order__c>();
    for (Id purchaseOrderId : purchaseToUpdateMap.keySet()) {
        Purchase_Order__c purchaseOrder = new Purchase_Order__c(Id =
purchaseOrderId, Total_Order_cost__c =
purchaseToUpdateMap.get(purchaseOrderId)); purchaseToUpdate.add(purchaseOrder);
    }

    // Update Purchase Orders if there are any changes
    if (!purchaseToUpdate.isEmpty()) {
        update purchaseToUpdate;
    }
}
}
}
}

```

Future Enhancements

- Add **barcode scanning** for products to make stock entry faster.
- Implement **email or SMS alerts** for products nearing expiry.

Create **mobile-friendly pages** for quick access by staff. • Add **AI predictions** for stock demand and reordering.

- Integrate with **external hospital systems** for real-time updates.

CONCLUSION

The Medical Inventory Management System successfully streamlines the operations of managing medical supplies using Salesforce. It ensures better accuracy, reduces errors, and improves efficiency in handling suppliers, purchase orders, and products. With features like validation rules, flows, triggers, reports, and dashboards, the project demonstrates the practical use of Salesforce in real-time business scenarios.