

Ticket ID: 4

Customer: string

Issue Description: chain cut

Created At: 2024-09-24 09:57:32

Status: In Progress

Assigned To: serEng2

Assigned By: admin2

Assignment Date: 2024-09-25 00:00:00

Assignment Status: completed

Service Engineer: serEng2

Problem Description: mother board

Priority: high

Expected Completion Date: 2024-09-26 06:09:04

Actual Completion Date: 2024-09-26 14:18:28

Spare Parts Required: Yes

Spare Parts Details:

- nut (Quantity: 5.0, Unit Price: 50, Cost: 250.0)
- bolt (Quantity: 6.0, Unit Price: 25, Cost: 150.0)
- nut (Quantity: 5.0, Unit Price: 85, Cost: 425.0)
- bolt (Quantity: 5.0, Unit Price: 554, Cost: 2770.0)

Total Spare Parts Cost: 3595.0

Labour Cost: 1500.0

Total Ticket Cost: 5095.0