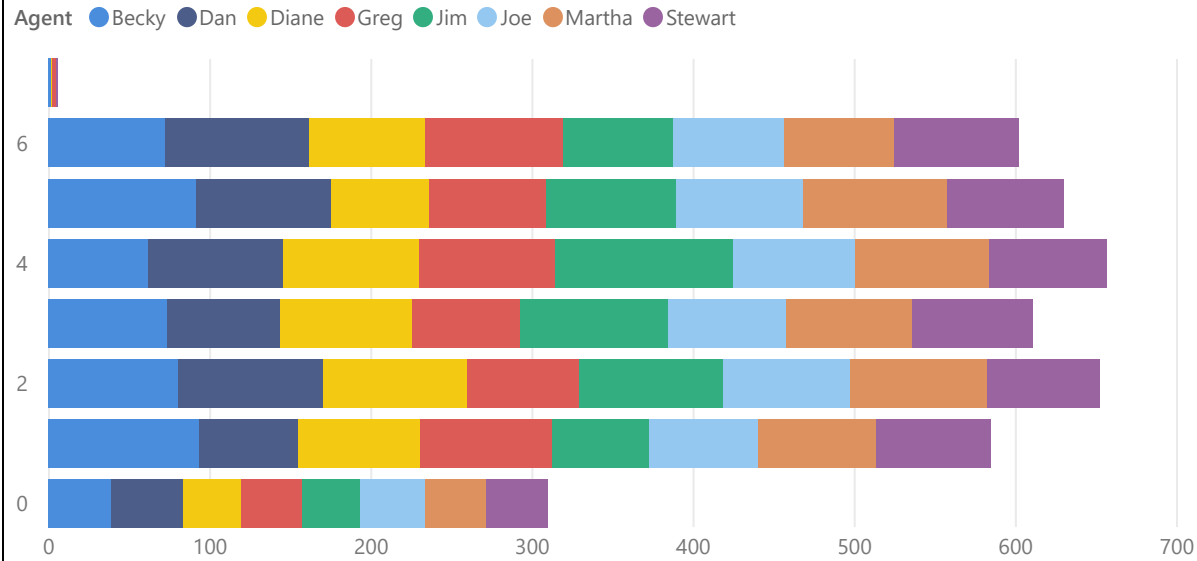
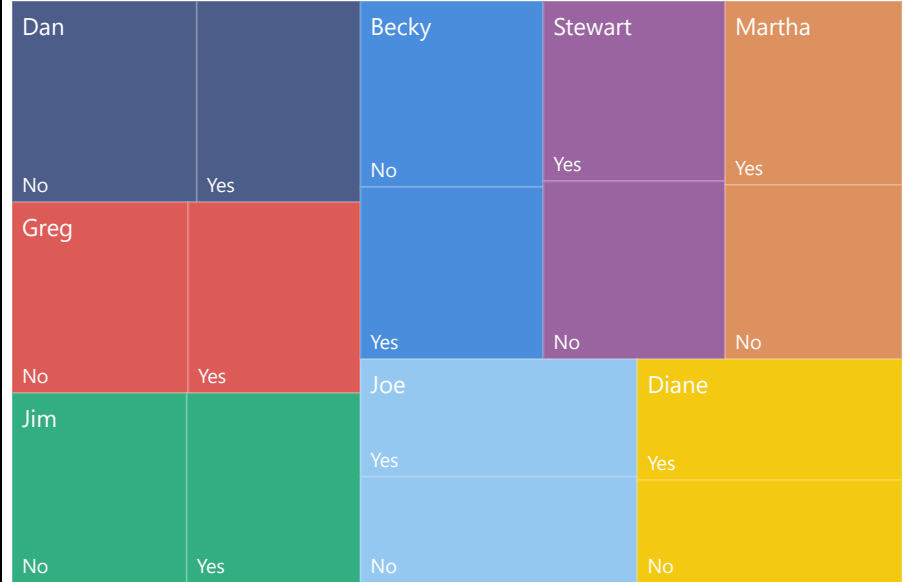


Answered (Y/N) by AvgTalkDuration and Agent



AvgTalkDuration by Agent and Resolved

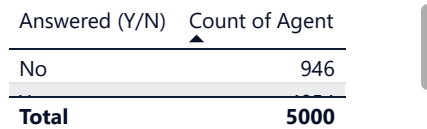


Avg Speed

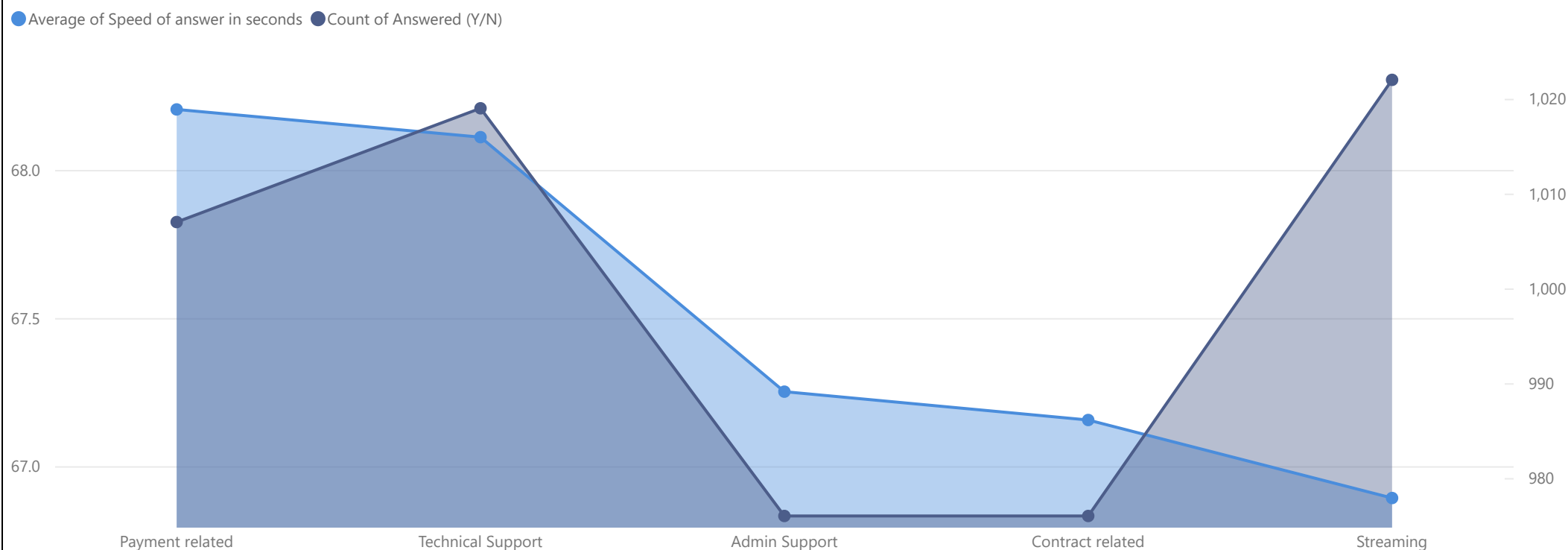
67.52

Average of Speed of answer in seconds

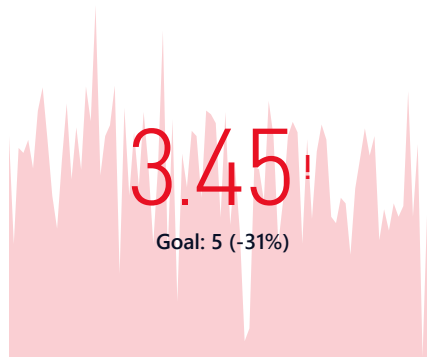
OverAll Calls



Average of Speed of answer in seconds and Count of Answered (Y/N) by Topic



Average of Satisfaction by Date



AvgTalkDuration by Resolved

