VENKATA HEMANTH GUDDANTI

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Objective

Enthusiastic IT professional with 3 years of experience in development and production support, specializing in **IBM App Connect Enterprise (ACE)** and integration solutions. Proven ability to design, develop, and support robust middleware applications that enhance data flow and streamline business processes. Strong troubleshooting skills, with a track record of maintaining system reliability and performance. Seeking a challenging role where I can leverage my technical expertise in both **development and support** with an added advantage of mainframe technical and insurance domain knowledge.

Key Capabilities

- Good knowledge in working with Web sphere business integration technology like IBM Integration Bus 10, IBM App Connect Enterprise and Web sphere MQ.
- Designed, developed on various built- in Web sphere Message Broker based on business needs in the integration implementations.
- Proficient in implementing and handling Synchronous and Asynchronous flows in ESB level.
- Experience in implementing services associated with ESB responsibilities like Transformations, Routing and parallel processing.
- Proficient in built nodes like **MQ, Files, Database, Routing and Transformation Nodes** so on.
- Good knowledge on implementing Web services over **SOAP-HTTP**.
- Having knowledge on **REST API, IBM WebSphere MQ** and Integration Service.
- Hands-on experience in using domains like XMLNSC, DFDL, JSON and BLOB etc.
- Good knowledge on handling DB stored procedures and calling JAVA procedures.
- Determined problems using error logs and trace nodes.
- Implementation of **ESQL**.
- Highly experienced in gathering requirements, developing design documents and implementing naming standards to applications.
- Strong innovative ability with skills to identify and implement ideas for making improvements within existing processes.
- Good written communication skills collaborate easily with co-workers and work well independently.
- Good knowledge in Cobol language and mainframe technology.
- Deep understanding in the **healthcare domain**.

Technical Skills

- **IBM Middleware Technologies:** IBM Integration Bus 10.x and App Connect Enterprise and Web Sphere Message Queue v9.0.

- **Other Technologies:**

  - Operating systems – **Windows, Linux and Z/OS.**
  - Extensive knowledge in **ESQL, XML, JSON**.

Experience

- **Working as Associate Software Engineer at CGI Inc.**

  (Oct – 2022 to Present)

  Working on IBM App Connect Enterprise (ACE) production support and development.

- **Worked as Intern - Data Warehouse & Azure at Tiger Analytics**

  (Mar-2022 to Aug-2022)
  I Took active participation as an intern. Trained upon various data engineering concepts. Groomed on data warehousing and business analytical tools.

- **Worked as Intern - Python at Greet Labs**

  (Dec-2021 to feb-2022)
  Proactively engaged in the internship to learn python and real time application.

Educational Qualifications

- **Bachelor of Technology** from NBKR Institute of Science & Technology(Autonomous) with 8.02 CGPA.

Professional Experience

Company : CGI Inc. (Oct-2022 – present)
Project : Cigna Healthcare.
Domain : Health Care.
Role : IIB/ACE Developer (Associate Software Engineer).

Project Description –

Cigna Healthcare is one of the largest health related service providers which includes Health insurance, Global health services, Medicare, Medicaid & Wellness programs, Pharmacy benefit management and Employer services across globe based out of USA.

We are working on a dedicated health services application with customer opted benopt preferences for HRA and FSA plans with high deductible and less premium options. We work on setting up enrollment of individuals into the system, claim processing after getting from upstream applications, validating, adjudicating and settlement. Production environment gives us a challenging opportunity to triage the fallouts and fix them.

Responsibilities –

- Change requests and new applications were taken from business teams and implemented.
- Involved in design, development and deployment of message flows.
- Worked on **HTTP, SOAP, MQ, File and Compute Nodes.**
- Analyzing the business scenario and actively collaborating with the clients.
- Used debugger for observing the behavior of the message flows.
- Implemented a Generic Exception Handler which ensures to get error description and routing to response handler.
- Worked on creating common components for Error handling and logging coordinate with SIT Testing team and UAT testing team during test execution.
- Maintaining Function Specification Document with updates.
- Created BAR files and deployed on integration server, monitor logs and queue death to find the problems.
- Worked with different teams to understand the requirements and interface discussions.
- Attending Customer weekly calls to resolve their functional and technical queries.

Certifications
- Certified in Microsoft Azure Fundamentals (AZ – 900).