## Time-Date and text manipulation in R

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## 1. Learning Objectives

By the end of this lesson, you will be able to:

- Understand structure of time and date in R
- Manipulate time and date in R
- Manipulate strings in R

## 2. Time and date manupulation in R

#### 2.1 data and time in R

```
Sys.Date()
## [1] "2025-02-24"

Sys.time()
## [1] "2025-02-24 09:17:21 CST"

Sys.timezone()
```

#### 2.2 lubridate package in R

## [1] "America/Chicago"

The lubridate package in R is a powerful tool for working with date-time data. It simplifies parsing, manipulation, and arithmetic operations on dates and times.

```
library(lubridate)
##
## Attaching package: 'lubridate'
## The following objects are masked from 'package:base':
##
##
       date, intersect, setdiff, union
now()
## [1] "2025-02-24 09:17:21 CST"
today()
## [1] "2025-02-24"
```

#### 2.3 Creating date/times

There are three types of date/time data that refer to an instant in time:

- date: of type
- time: of type
- date-time: of type , it uniquely identifies an instant in time

In most cases, we create a date/time in three ways:

• a string.

## [1] "2023-01-31"

- $\bullet\,$  an individual date-time components.
- an existing date/time object.

```
ymd("2023-01-30")
Using a string
## [1] "2023-01-30"
mdy("January 30, 2023")
## [1] "2023-01-30"
mdy("January 31st, 2023")
```

```
dmy("30-Jan-2023")
## [1] "2023-01-30"
  • date-time from a date by supplying a timezone:
#Coordinated Universal Time (UTC)
ymd(20230131, tz = "UTC")
## [1] "2023-01-31 UTC"
2.4 Application (New York flight data from R package nycflights13")
#install.packages("nycflights13")
library(nycflights13) #TO GET THE FILEGT DATA
library(dplyr)
str(flights)
## tibble [336,776 x 19] (S3: tbl_df/tbl/data.frame)
## $ year
                 : int [1:336776] 1 1 1 1 1 1 1 1 1 1 ...
## $ month
                   : int [1:336776] 1 1 1 1 1 1 1 1 1 1 ...
## $ day
## $ dep_time
                 : int [1:336776] 517 533 542 544 554 554 555 557 557 558 ...
## $ sched_dep_time: int [1:336776] 515 529 540 545 600 558 600 600 600 600 ...
                  : num [1:336776] 2 4 2 -1 -6 -4 -5 -3 -3 -2 ...
## $ dep_delay
                   : int [1:336776] 830 850 923 1004 812 740 913 709 838 753 ...
## $ arr_time
## $ sched_arr_time: int [1:336776] 819 830 850 1022 837 728 854 723 846 745 ...
## $ arr_delay
                  : num [1:336776] 11 20 33 -18 -25 12 19 -14 -8 8 ...
                   : chr [1:336776] "UA" "UA" "AA" "B6" ...
## $ carrier
## $ flight
                  : int [1:336776] 1545 1714 1141 725 461 1696 507 5708 79 301 ...
                 : chr [1:336776] "N14228" "N24211" "N619AA" "N804JB" ...
## $ tailnum
## $ origin
                  : chr [1:336776] "EWR" "LGA" "JFK" "JFK" ...
## $ dest
                   : chr [1:336776] "IAH" "IAH" "MIA" "BQN" ...
## $ air_time
                 : num [1:336776] 227 227 160 183 116 150 158 53 140 138 ...
## $ distance
                 : num [1:336776] 1400 1416 1089 1576 762 ...
## $ hour
                  : num [1:336776] 5 5 5 5 6 5 6 6 6 6 ...
## $ minute : num [1:336776] 15 29 40 45 0 58 0 0 0 0 ...
## $ time_hour : POSIXct[1:336776], format: "2013-01-01 05:00:00" "2013-01-01 05:00:00" ...
##
   $ minute
                   : num [1:336776] 15 29 40 45 0 58 0 0 0 0 ...
flights %>%
  select(year, month, day, hour, minute) %>%
 head()
## # A tibble: 6 x 5
##
     year month
                 day hour minute
     <int> <int> <dbl> <dbl>
##
## 1 2013
                    1
                          5
                                15
            1
## 2 2013
                                29
              1
                    1
## 3 2013
                                40
                          5
              1
                    1
```

```
## 4 2013
              1
                    1
                          5
                                45
## 5 2013
               1
                     1
                           6
                                 0
## 6 2013
                                58
library(lubridate)
flights %>%
  select(year, month, day, hour, minute) %>%
  mutate(departure = make_datetime(year, month, day, hour, minute))%>%
 head()
## # A tibble: 6 x 6
                 day hour minute departure
##
      year month
     <int> <int> <int> <dbl> <dbl> <dttm>
## 1 2013
            1 1 5
                                15 2013-01-01 05:15:00
## 2 2013
              1
                    1
                          5
                                29 2013-01-01 05:29:00
## 3 2013
              1
                    1
                          5
                                40 2013-01-01 05:40:00
## 4 2013
                          5
                                45 2013-01-01 05:45:00
              1
                    1
## 5 2013
              1
                    1
                          6
                                0 2013-01-01 06:00:00
## 6 2013
                                58 2013-01-01 05:58:00
                          5
              1
                    1
subset_flight = flights %>% select(dep_time, sched_dep_time, arr_time, sched_arr_time)
head(subset flight)
## # A tibble: 6 x 4
     dep_time sched_dep_time arr_time sched_arr_time
##
        <int>
                      <int>
                               <int>
                                              <int>
## 1
          517
                        515
                                 830
                                                819
## 2
          533
                                 850
                                                830
                        529
## 3
          542
                        540
                                 923
                                                850
## 4
          544
                        545
                                 1004
                                                1022
## 5
          554
                        600
                                 812
                                                837
## 6
                                 740
                                                728
         554
                        558
make_datetime_60 <- function(year, month, day, time) {</pre>
  make_datetime(year, month, day, time %/% 60, time %% 60)
}
flights_dt <- flights %>%
  filter(!is.na(dep_time), !is.na(arr_time)) %>%
  mutate(
    dep_time = make_datetime_60(year, month, day, dep_time),
    arr_time = make_datetime_60(year, month, day, arr_time),
    sched_dep_time = make_datetime_60(year, month, day, sched_dep_time),
    sched_arr_time = make_datetime_60(year, month, day, sched_arr_time)
  select(origin, dest, ends_with("delay"), ends_with("time"))
head(flights_dt)
```

## # A tibble: 6 x 9

```
##
     origin dest dep_delay arr_delay dep_time
                                                           sched_dep_time
##
     <chr>
                      <dbl>
                                <dbl> <dttm>
                                                           <dttm>
            <chr>
## 1 EWR
            IAH
                          2
                                   11 2013-01-01 08:37:00 2013-01-01 08:35:00
                                   20 2013-01-01 08:53:00 2013-01-01 08:49:00
## 2 LGA
            IAH
                          4
## 3 JFK
            MIA
                          2
                                   33 2013-01-01 09:02:00 2013-01-01 09:00:00
## 4 JFK
            BQN
                                  -18 2013-01-01 09:04:00 2013-01-01 09:05:00
                         -1
## 5 LGA
                         -6
                                  -25 2013-01-01 09:14:00 2013-01-01 10:00:00
            ATL
## 6 EWR
            ORD
                                   12 2013-01-01 09:14:00 2013-01-01 09:18:00
                         -4
## # i 3 more variables: arr_time <dttm>, sched_arr_time <dttm>, air_time <dbl>
```

```
flights_dt %>%
  select(origin,dest,arr_time,sched_arr_time,dep_time,sched_dep_time) %>%
  mutate(arr_delay1 = (arr_time - sched_arr_time), dep_delay1 = (dep_time - sched_dep_time)) %>%
  select(origin,dest,arr_delay1,dep_delay1) %>%
  head()
```

#### 2.4.0 Find arrival delay and departure delay

```
## # A tibble: 6 x 4
##
     origin dest arr_delay1 dep_delay1
##
     <chr> <chr> <drtn>
                             <drtn>
## 1 EWR
            IAH
                    660 secs
                               120 secs
## 2 LGA
            IAH
                   1200 secs
                               240 secs
## 3 JFK
            MIA
                   4380 secs
                               120 secs
## 4 JFK
            BQN
                  -1080 secs
                               -60 secs
## 5 LGA
            ATL
                  -1500 secs -2760 secs
## 6 EWR
            ORD
                    720 secs
                             -240 secs
```

2.4.1 Exercise Compute the number of flight that are arrived late at least 30 minutes

```
flights_dt %>%
  select(origin,dest,arr_delay) %>%
  filter(arr_delay > 30) %>%
  head()
```

```
## # A tibble: 6 x 3
##
     origin dest arr_delay
##
     <chr>
                       <dbl>
            <chr>
## 1 JFK
            MIA
                          33
## 2 LGA
            DFW
                          31
## 3 EWR
            ORD
                          32
## 4 LGA
            DFW
                          48
## 5 JFK
            LAX
                          44
## 6 LGA
            DFW
                          31
```

**2.4.2 Exercise** What origin has most arrival delay?

```
flights_dt %>%
  select(origin,arr_delay) %>%
  group_by(origin) %>%
  arrange(desc(arr_delay)) %>%
  head()
## # A tibble: 6 x 2
## # Groups: origin [2]
##
     origin arr_delay
##
     <chr>>
                <dbl>
## 1 JFK
                 1272
## 2 JFK
                 1127
## 3 EWR
                 1109
## 4 JFK
                 1007
## 5 JFK
                  989
## 6 JFK
                  931
2.4.3 Exercise Compute the destinations that have most departure delays.
flights_dt %>%
```

```
flights_dt %>%
  select(dest,dep_delay) %>%
  group_by(dest) %>%
  arrange(desc(dep_delay))%>%
  head(10)
```

```
## # A tibble: 10 x 2
## # Groups:
              dest [10]
##
     dest dep_delay
##
               <dbl>
      <chr>
## 1 HNL
                1301
## 2 CMH
                1137
## 3 ORD
                1126
## 4 SFO
                1014
                1005
## 5 CVG
## 6 TPA
                 960
## 7 MSP
                 911
## 8 PDX
                 899
## 9 ATL
                 898
## 10 MIA
                 896
```

#### 3. String Manipulation in R using *stringr* package

```
string <- "Hi, how are you doing?"
vector_of_strings <- c("Hi, how are you doing?", "I'm doing well, HBY?", "Me too, thanks for asking.")
cat("number of characters in string:", nchar(string), "\n")
## number of characters in string: 22</pre>
```

```
cat("number of characters in vector_of_strings:", nchar(vector_of_strings))
## number of characters in vector_of_strings: 22 20 26
3.1 Practices on basic functions in stringr
library(stringr)
str_to_lower(vector_of_strings)
## [1] "hi, how are you doing?"
                                    "i'm doing well, hby?"
## [3] "me too, thanks for asking."
str_to_upper(vector_of_strings)
## [1] "HI, HOW ARE YOU DOING?"
                                    "I'M DOING WELL, HBY?"
## [3] "ME TOO, THANKS FOR ASKING."
str_to_title(vector_of_strings)
## [1] "Hi, How Are You Doing?"
                                    "I'm Doing Well, Hby?"
## [3] "Me Too, Thanks For Asking."
str_to_sentence(vector_of_strings)
                                    "I'm doing well, hby?"
## [1] "Hi, how are you doing?"
## [3] "Me too, thanks for asking."
str_length(vector_of_strings)
## [1] 22 20 26
str_sub(vector_of_strings, start = 1, end =4) # extracting first to fifth character
3.1 Extracting particular characters
## [1] "Hi, " "I'm " "Me t"
str_sub(vector_of_strings, start = -5, end = -1) # extracting fifth-to-last to last character
## [1] "oing?" " HBY?" "king."
```

```
str_sub(vector_of_strings, start = -1) <- "!"</pre>
vector_of_strings
3.2. Add a character
## [1] "Hi, how are you doing!" "I'm doing well, HBY!"
## [3] "Me too, thanks for asking!"
paste(vector_of_strings , "!", sep = '')
## [1] "Hi, how are you doing!!" "I'm doing well, HBY!!"
## [3] "Me too, thanks for asking!!"
vector_of_strings
## [1] "Hi, how are you doing!"
                                  "I'm doing well, HBY!"
## [3] "Me too, thanks for asking!"
unnecessary_whitespaces <- c(" on the left", "on the right ", " on both sides
unnecessary_whitespaces
3.3 Removing unnecessary whitespaces
## [1] "
          on the left"
                                   "on the right
## [3] " on both sides " " literally
                                                    everywhere "
str_trim(unnecessary_whitespaces, side = "left")
## [1] "on the left"
                                 "on the right
## [3] "on both sides "
                                "literally everywhere "
str_trim(unnecessary_whitespaces, side = "both") # the default option
## [1] "on the left"
                               "on the right"
## [3] "on both sides"
                               "literally everywhere"
Not fixing at middle
str_squish(unnecessary_whitespaces)
## [1] "on the left"
                            "on the right"
                                                  "on both sides"
## [4] "literally everywhere"
```

literal

#### 3.4 Extract certain words or values based on what comes before or after them

• List all the numbers that appear before "m."

```
heights <- c("1m30cm", "2m01cm", "3m10cm")
str_view(heights, "[0-9]+(?=m)")
## [1] | <1>m30cm
## [2] | <2>m01cm
## [3] | <3>m10cm
  • List all the numbers that appear after "m."
str_view(heights, "[0-9]+(?!m)") # after m
## [1] | 1m<30>cm
## [2] | 2m<01>cm
## [3] | 3m<10>cm
3.5 Patterns Let's look at sentences dataset.
  • pattern to be present in the beginning ^ or at the end $ of a string.
first_10_sentences = sentences[1:10]
first_10_sentences
   [1] "The birch canoe slid on the smooth planks."
  [2] "Glue the sheet to the dark blue background."
##
  [3] "It's easy to tell the depth of a well."
  [4] "These days a chicken leg is a rare dish."
##
   [5] "Rice is often served in round bowls."
##
  [6] "The juice of lemons makes fine punch."
## [7] "The box was thrown beside the parked truck."
## [8] "The hogs were fed chopped corn and garbage."
## [9] "Four hours of steady work faced us."
## [10] "A large size in stockings is hard to sell."
str_view(first_10_sentences, "^The")
## [1] | <The> birch canoe slid on the smooth planks.
## [4] | <The>se days a chicken leg is a rare dish.
## [6] | <The> juice of lemons makes fine punch.
## [7] | <The> box was thrown beside the parked truck.
## [8] | <The> hogs were fed chopped corn and garbage.
  • Find the sentences start with the and end with full stop (.)
temp_string = str_detect(first_10_sentences, "^The.+\\.$")
temp_string
```

## [1] TRUE FALSE FALSE TRUE FALSE TRUE TRUE TRUE FALSE FALSE

```
str_view(first_10_sentences, "^The.+\\.$")
## [1] | <The birch canoe slid on the smooth planks.>
## [4] | <These days a chicken leg is a rare dish.>
## [6] | <The juice of lemons makes fine punch.>
## [7] | <The box was thrown beside the parked truck.>
## [8] | <The hogs were fed chopped corn and garbage.>
str_replace(heights, "m", "meters")
3.6 Replace string
## [1] "1meters30cm" "2meters01cm" "3meters10cm"
3.2 Practices on More advanced string manipulation
3.2.1 Detect matches
first_10_sentences
   [1] "The birch canoe slid on the smooth planks."
##
   [2] "Glue the sheet to the dark blue background."
  [3] "It's easy to tell the depth of a well."
  [4] "These days a chicken leg is a rare dish."
## [5] "Rice is often served in round bowls."
   [6] "The juice of lemons makes fine punch."
##
##
   [7] "The box was thrown beside the parked truck."
  [8] "The hogs were fed chopped corn and garbage."
## [9] "Four hours of steady work faced us."
## [10] "A large size in stockings is hard to sell."
  • Let's count number of 'the' in a document
  • Let's try using boundary, '\b...\b' try to find the exact word between the boundries.
sum(str_count(str_to_lower(first_10_sentences), regex("\\bthe\\b")))
## [1] 9
  • Let's find how many sentences has the word 'the'
sum(str_detect(str_to_lower(first_10_sentences), regex("\\bthe\\b")))
## [1] 6
```

For more details see **stringr manual** [https://cran.r-project.org/web/packages/stringr/stringr.pdf].

#### 4. Application on dataset of Boston 311 Service request in 2023

```
str(Boston311_2025_data)
## 'data.frame':
                    25021 obs. of 30 variables:
                         : num 1.01e+11 1.01e+11 1.01e+11 1.01e+11 1.01e+11 ...
## $ case_enquiry_id
## $ open_dt
                                   : chr "2025-02-06 07:25:00" "2025-02-06 07:32:00" "2025-02-06 11:5
                                   : chr "2025-02-07 07:25:52" "2025-03-08 07:32:02" "2025-02-07 11:5
## $ sla_target_dt
                                    : chr "" "" "2025-02-06 13:14:36" "2025-02-06 21:46:43" ...
## $ closed_dt
                                    : chr "OVERDUE" "ONTIME" "ONTIME" "ONTIME" ...
## $ on time
## $ case_status
                                   : chr "Open" "Open" "Closed" "Closed" ...
                                   : chr " " " " "Case Closed. Closed date : Thu Feb 06 18:14:36 EST
## $ closure_reason
                                    : chr "Traffic Signal Inspection" "New Sign Crosswalk or Pavement
## $ case_title
                                   : chr "Transportation - Traffic Division" "Transportation - Traffi
## $ subject
                                   : chr "Signs & Signals" "Signs & Signals" "Highway Maintenance" "E
## $ reason
                                   : chr "Traffic Signal Inspection" "New Sign Crosswalk or Pavement
## $ type
## $ queue
                                    : chr "BTDT_Engineering_Request for Traffic Signal Study or Review
                                   : chr "BTDT" "BTDT" "PWDx" "BTDT" ...
## $ department
## $ submitted_photo
                                   : logi NA NA NA NA NA NA ...
## $ location : chr "" "" "" "" ...

## $ fire_district : int 9 3 12 9 11 4 7 4 11 11

## $ pwd_district : chr "02" "1B" "08" "10B" ...

## $ city_council_district : chr "5 9 8 8 7 8 9 9 ...

## $ police_district : chr "F13" "A1" "F40" "T10"
                                    : chr "269 Forest Hills St Jamaica Plain MA 02130" "100 City Ha
                                   : int 9 3 12 9 11 4 7 4 11 11 ...
                                   : chr "02" "1B" "08" "10B" ...
## $ police_district
                                    : chr "E13" "A1" "E18" "B2" ...
## $ neighborhood
                                    : chr "Jamaica Plain" "Downtown / Financial District" "Hyde Park"
## $ neighborhood_services_district: int 11 3 10 13 15 14 13 14 15 15 ...
## $ ward
                                    : chr "Ward 11" "Ward 3" "18" "12" ...
                                   : chr "1108" "0306" "1813" "1207" ...
## $ precinct
                                 : chr "269 Forest Hills St" "100 City Hall Plz" "35 Harvard Ave" "
## $ location_street_name
                                   : int 2130 2108 2136 NA NA 2116 2118 2115 2135 2134 ...
## $ location_zipcode
## $ latitude
                                    : num 42.3 42.4 42.3 42.3 42.4 ...
## $ longitude
                                   : num -71.1 -71.1 -71.1 -71.1 -71.1 ...
                                   : chr "0101000020E610000099BC27C4A8C651C00AD8068ED0264540" "010100
## $ geom_4326
                                   : chr "Citizens Connect App" "Self Service" "Citizens Connect App"
## $ source
```

Boston311\_2025\_data <- read.csv('~/Desktop/STAT4101L\_all\_files/4101L-Fall-2023/Course Materials/Section

```
library(dplyr)
cat("Number of recorded complaints are:",length(Boston311_2025_data$case_title))
```

#### 4.1. How many recorded complaints are in the data set?

## Number of recorded complaints are: 25021

```
library(stringr)
head(Boston311_2025_data$case_title)
```

4.2. What fraction of calls in this data set deal with traffic? A complaint is considered to deal with traffic if it has the word "traffic" present in the value of the "case\_title" column?

```
## [1] "Traffic Signal Inspection"
## [2] "New Sign Crosswalk or Pavement Marking"
## [3] "Empty Litter Basket"
## [4] "Parking Enforcement"
## [5] "Traffic Signal Inspection"
## [6] "Transportation General Request"
traffic_related_complaints_status <- str_detect(str_to_lower(Boston311_2025_data$case_title), regex("\\
print(sum(traffic_related_complaints_status))
## [1] 569
cat("proprotion of traffic related complains:", sum(traffic related complaints status)/length(Boston311
## proprotion of traffic related complains: 0.0227409
Boston311_2025_data$Parking_Enforcement_status <- str_detect(Boston311_2025_data$case_title, regex("\\b.
library(dplyr)
Parking_Enforcement_by_nbd <- Boston311_2025_data %>%
  group_by(neighborhood) %>%
  summarise(nbd_count_Parking_Enforcement = sum(Parking_Enforcement_status)) %>%
  arrange(desc(nbd_count_Parking_Enforcement))
head(Parking_Enforcement_by_nbd, 10)
```

4.3. Which neighborhood has maximum number of complaints of type "Parking Enforcement"?

```
## # A tibble: 10 x 2
##
     neighborhood
                                             nbd_count_Parking_Enforcement
##
      <chr>
                                                                      <int>
## 1 South Boston / South Boston Waterfront
                                                                       1126
## 2 Dorchester
                                                                        717
## 3 Allston / Brighton
                                                                        538
## 4 East Boston
                                                                        515
## 5 South End
                                                                        387
## 6 Boston
                                                                        368
## 7 Roxbury
                                                                        363
## 8 Downtown / Financial District
                                                                        347
## 9 Jamaica Plain
                                                                        248
## 10 Charlestown
                                                                        225
```

# 4.4. Each call is assigned a police district. The date of the call is in column "open\_dt" and the assigned police district is in column "police\_district".

- a. Compute how many calls are assigned to each police district every month.
- b. Compute how many calls are assigned to each police district on average.
- c. Compute how many calls are assigned to each month on average.
- d. What is the median of this monthly number of calls per police district?
- Let's find unique police districts in the dataset

```
unique(Boston311_2025_data$police_district)
## [1] "E13" "A1" "E18" "B2" "D14" "D4" "C6" "C11" "E5" "A7" "A15" "B3"
## [13] " "
  • Let's check the open date using variable 'open dt'
class(Boston311_2025_data$open_dt)
## [1] "character"
head(Boston311_2025_data$open_dt)
## [1] "2025-02-06 07:25:00" "2025-02-06 07:32:00" "2025-02-06 11:50:27"
## [4] "2025-02-06 12:20:00" "2025-02-06 12:21:00" "2025-02-06 12:45:00"
library(lubridate)
class(ymd_hms(Boston311_2025_data$open_dt))
## [1] "POSIXct" "POSIXt"
head(ymd_hms(Boston311_2025_data$open_dt))
## [1] "2025-02-06 07:25:00 UTC" "2025-02-06 07:32:00 UTC"
## [3] "2025-02-06 11:50:27 UTC" "2025-02-06 12:20:00 UTC"
## [5] "2025-02-06 12:21:00 UTC" "2025-02-06 12:45:00 UTC"
  • Number of calls assigned to each police district by month
Boston311_2025_data\( month <- month(ymd_hms(Boston311_2025_data\) open_dt))
data by month by pd = Boston311 2025 data %>%
  group_by(month, police_district ) %>%
  summarise(count_by_month_pd = n())
```

## `summarise()` has grouped output by 'month'. You can override using the

## `.groups` argument.

#### head(data\_by\_month\_by\_pd)

```
## # A tibble: 6 x 3
## # Groups: month [1]
    month police_district count_by_month_pd
##
     <dbl> <chr>
                                         <int>
         1 ""
## 1
                                             4
         1 " "
## 2
                                           190
         1 "A1"
## 3
                                          1960
## 4
         1 "A15"
                                           640
## 5
         1 "A7"
                                          1450
         1 "B2"
## 6
                                          1646
```

• Average number of calls to each police district

```
data_by_month_by_pd %>%
  group_by(police_district) %>%
  summarise(average_monthly_calls = mean(count_by_month_pd)) %>%
  arrange(desc(average_monthly_calls))
```

```
## # A tibble: 14 x 2
##
      police_district average_monthly_calls
##
      <chr>
                                        <dbl>
  1 "D4"
##
                                       1938.
## 2 "C6"
                                       1482.
    3 "D14"
##
                                       1348
   4 "A1"
##
                                       1274.
## 5 "C11"
                                       1221
## 6 "B2"
                                       1032.
##
   7 "A7"
                                        930.
## 8 "E13"
                                        818
## 9 "E5"
                                        716.
## 10 "B3"
                                        670.
## 11 "E18"
                                        549
                                        402
## 12 "A15"
## 13 " "
                                        129
## 14 ""
                                           4
```

• Average number of calls by month

```
data_by_month_by_pd %>%
  group_by(month) %>%
  summarise(average_monthly_calls = mean(count_by_month_pd))
```

```
## # A tibble: 2 x 2
## month average_monthly_calls
## <dbl> <dbl>
## 1 1 1396.
## 2 2 421.
```

• Median number of calls by police district

```
data_by_month_by_pd %>%
  group_by(police_district) %>%
  summarise(median_monthly_calls = median(count_by_month_pd))%>%
  arrange(desc(median_monthly_calls))
```

```
## # A tibble: 14 x 2
##
     police_district median_monthly_calls
##
      <chr>
                                     <dbl>
## 1 "D4"
                                     1938.
## 2 "C6"
                                     1482.
## 3 "D14"
                                     1348
## 4 "A1"
                                     1274.
## 5 "C11"
                                     1221
## 6 "B2"
                                     1032.
## 7 "A7"
                                      930.
                                      818
## 8 "E13"
## 9 "E5"
                                      716.
## 10 "B3"
                                      670.
## 11 "E18"
                                      549
## 12 "A15"
                                      402
## 13 " "
                                      129
## 14 ""
                                        4
```