

# Suryansh Gupta (Salesforce Developer)

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## SUMMARY

Results-driven Software Engineer with over 2.5 years of experience at Apisero (an NTT Data Company) and was recently promoted to Senior Software Engineer, specializing in developing customized Salesforce solutions. Proficient in Apex, Lightning Web Components, and robust integrations. Skilled in stakeholder engagement, ensuring solution quality through meticulous testing and steadfast adherence to best practices in Salesforce development.

## WORK EXPERIENCE

**Senior Software Engineer-Salesforce**  
**Software Engineer-Salesforce**  
**Apisero (an NTT Data Company)**

**April 2024 - Present**  
**August 2021 - April 2024**

- Analyzed stakeholder requirements to deliver customized Salesforce solutions, meeting 100% of client needs and enhancing user experience.
- Designed and implemented efficient Salesforce ecosystems, including data models and workflows, resulting in a 30% increase in team productivity.
- Automated sales process for customers by leveraging Apex, Lightning Web Components, and Lightning Flows, reducing manual effort by 40%.
- Customized Salesforce using Process Builder, Flows, Workflow Rules, Validation Rules, and Approval processes for streamlined operations and improved data accuracy.
- Established Salesforce integration with external systems via Mulesoft Composer, ensuring seamless data consistency and saving 20% of manual data reconciliation efforts.
- Championed comprehensive testing strategies resulting in a 98% reduction in post-implementation defects, enhancing solution reliability and end-user satisfaction.
- Managed deployments of Salesforce configurations across multiple environments, ensuring a smooth transition and minimal downtime.
- Evaluated, selected, and implemented third-party Salesforce AppExchange apps, boosting functionality and user experience by 30%.
- Programmed efficient, testable code, determining operational feasibility and ensuring seamless solution deployment.
- Recognized with Ace Award (For exceptional individual contribution) X 3, Raving Reviews (For exceptional team contribution) X 3, Star Performer (Best performing employee of a quarter) X 1, Wall of Fame (Exceptional contribution and dedication to the organization) X 1 for outstanding performance and dedication to excellence.

## SKILLS

Languages: **Apex, HTML, CSS, Javascript, Java**

- Databases: **SQL, SOQL, SOSL.**
- Frameworks: **Lightning Web Components**
- Source Control: **GIT**
- Others: **Triggers, Lightning Flows, Process Builder, Workflows, Visualforce, Mulesoft Composer, Sales Cloud, Service Cloud**

## CERTIFICATIONS

- **Salesforce Platform Developer 1**
- **Salesforce Certified Administrator**
- **Salesforce Certified Associate**
- **The Complete Salesforce Development Course(Udemy)**
- **Scaler Topics Course: Java Tutorial Modules**

## EDUCATION

B.Tech/B.E. In Computers Science  
Chitkara Institute of Engineering & Technology, Rajpura (**Grade: 9.49/10**)

August 2018 - 2022