Clustering Results Report

Algorithm Used: KMeans

Features Used for Clustering:

- TotalValue (total transaction value per customer)
- Quantity (total quantity purchased)
- Price (average product price)

Key Metrics:

1. Number of Clusters Formed: 7

 The optimal number of clusters was determined using the Davies-Bouldin Index, which was minimized at k=7.

2. Clustering Metrics:

Davies-Bouldin Index: 0.7915 .

o Silhouette Score: 0.3398.

Calinski-Harabasz Index: 117.5073.

Observations:

- The segmentation divides customers into **7 distinct clusters**, showing diverse customer behaviors based on total spending, quantity, and average product price.
- The **Davies-Bouldin Index** value of 0.7915 indicates a relatively good cluster compactness and separation.
- A **Silhouette Score** of 0.3398 suggests moderate separation between clusters. There might be slight overlaps between some clusters.
- The **Calinski-Harabasz Index** value of 117.5073 confirms the validity of the clustering structure.