Credit Card Defaulter Detection

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1 Introduction

Banking sector is a very challenging field where various statistical data mining techniques can be used very efficiently. In our project we are analysing a very common problem of banking sector. We have collected data of a reputed bank of Taiwan. Our data contains information on age, gender, credit limit balance, payment history, bill amount history on 30000 individuals and also have the data whether they are credit defaulter or not.

Therefore, in our project our goal is to analyse the data and build a predictive model which will predict whether an individual can be a defaulter or not based on several information factors.

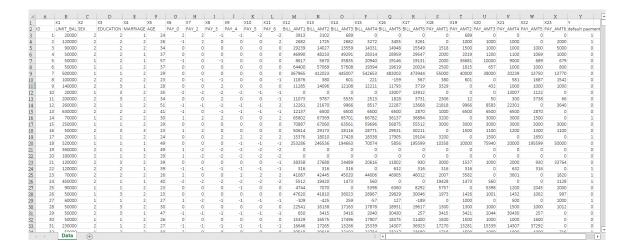
2 Data Description

Our study took payment data in October, 2005, from an important bank (a cash and credit card issuer) in Taiwan and the targets were credit card holders of the bank. Among the total 30,000 observations, 6636 observations (22.12%) are the cardholders with default payment. This research employed a binary variable – default payment (Yes = 1, No = 0), as the response variable. There are 23 variables as explanatory variables in our data set

There are 25 columns in our data set.

- ID: ID of each client
- LIMIT BAL: Amount of given credit in NT dollars (includes individual and family/supplementary credit
- SEX: Gender (1=male, 2=female)
- EDUCATION: (1=graduate school, 2=university, 3=high school, 4=others, 5=un-known, 6=unknown)
- MARRIAGE: Marital status (1=married, 2=single, 3=others)
- AGE: Age in years
- PAY_0: Repayment status in September, 2005 (-2=No consumption,-1=pay duly in full amount, 0= The use of revolving credit (when the customer pays only the minimum balance) 1=payment delay for one month, 2=payment delay for two months, ... 8=payment delay for eight months, 9=payment delay for nine months and above)
- PAY_2: Repayment status in August, 2005 (scale same as above)
- PAY_3: Repayment status in July, 2005 (scale same as above)
- PAY_4: Repayment status in June, 2005 (scale same as above)
- PAY_5: Repayment status in May, 2005 (scale same as above)
- PAY_6: Repayment status in April, 2005 (scale same as above)
- BILL_AMT1: Amount of bill statement in September, 2005 (NT dollar)
- BILL_AMT2: Amount of bill statement in August, 2005 (NT dollar)
- BILL_AMT3: Amount of bill statement in July, 2005 (NT dollar)
- BILL_AMT4: Amount of bill statement in June, 2005 (NT dollar)
- BILL_AMT5: Amount of bill statement in May, 2005 (NT dollar)
- BILL_AMT6: Amount of bill statement in April, 2005 (NT dollar)
- PAY_AMT1: Amount of previous payment in September, 2005 (NT dollar)
- PAY_AMT2: Amount of previous payment in August, 2005 (NT dollar)

- PAY_AMT3: Amount of previous payment in July, 2005 (NT dollar)
- PAY_AMT4: Amount of previous payment in June, 2005 (NT dollar)
- PAY_AMT5: Amount of previous payment in May, 2005 (NT dollar)
- PAY_AMT6: Amount of previous payment in April, 2005 (NT dollar)
- default.payment.next.month: Default payment (1=yes, 0=no)



3 Data Preprocessing

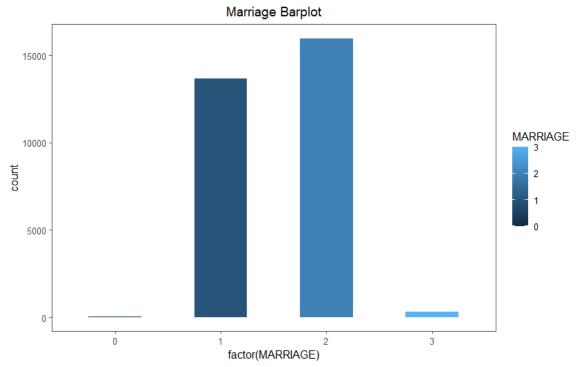
3.1 Missing Value checking

To check whether there is any missing value or not, we have counted the number of "NA" values for each of the columns and we got that for each column the number of missing value is 0. So there is no missing value.

<pre>> sapply(credit, function(x)</pre>	<pre>sum(is.na(x)))</pre>	
ID	LIMIT_BAL	SEX
0	0	0
EDUCATION	MARRIAGE	AGE
0	0	0
PAY_0	PAY_2	PAY_3
0	0	0
PAY_4	PAY_5	PAY_6
0	0	0
BILL_AMT1	BILL_AMT2	BILL_AMT3
0	0	0
BILL_AMT4	BILL_AMT5	BILL_AMT6
0	0	0
PAY_AMT1	PAY_AMT2	PAY_AMT3
0	0	0
PAY_AMT4	PAY_AMT5	PAY_AMT6
0	0	0
default.payment.next.month		
0		

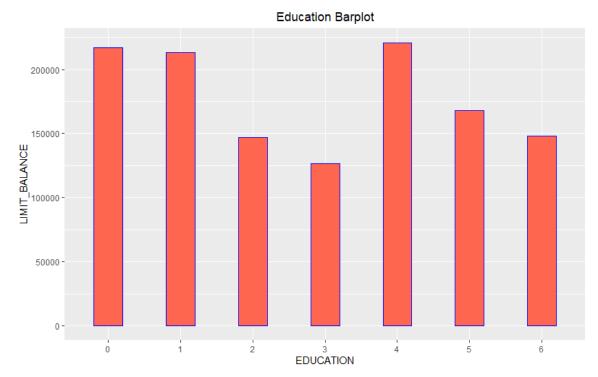
3.2 Category Reassignment for some variables

We have noted that for some of the categorical covariates there are some misleading entries. For example, in the data description it was mentioned that there are 3 categories of MARRIAGE viz. 1,2,3. But in the data there were 54 cases where the value corresponding to MARRIAGE is 0.

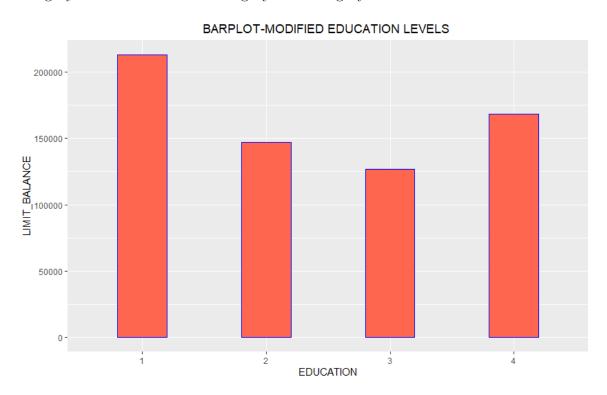


It would be very reasonable to assume that in a typical society of credit card users, the average age for getting married can be around 27. So here we replace the value 0 with 1 for MARRIAGE for the individuals (clients) having age more than 27 and replace with 2 for the clients having age is less than or equal to 27.

Education is an important factor for credit card limit balance Now we perform the reassignment of the categories for the education level factor. We observe the categories 4, 5, 6 are technically same [1=graduate school, 2=university, 3=high school, 4=others, 5=un known, 6=unknown]. Moreover when we plot the average limit balance with respect to the different categories of Education level, we note the existence of an additional category 0, which is not mentioned in the data description. So we intend to club it with the category having the most likely average limit balance.

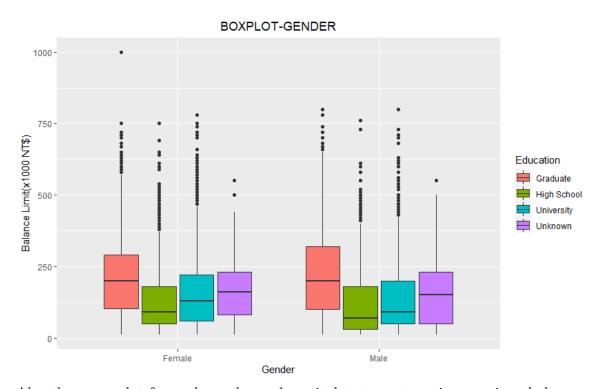


It may be justified to assume that the credit limit balance is proportional to the educational level, hence we replace the category 0 and 4 with 1 as 0 and 4 have the more or less same average limit balance. Similarly we have replaced category 6 with category 2 and renamed the category 5 as category 4.

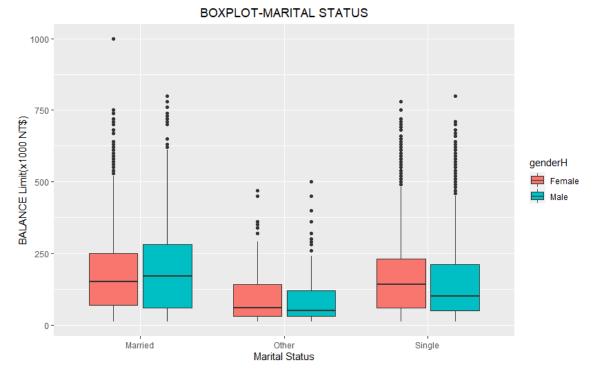


3.3 Outlier Detection

Since outliers may highly affect a predictive analysis so we intend to detect the presence of outliers in our data through boxplot visualizations. In the following diagram we have generated the boxplot for each gender and education categories.



Also the same plot for each gender and marital status categories are given below.

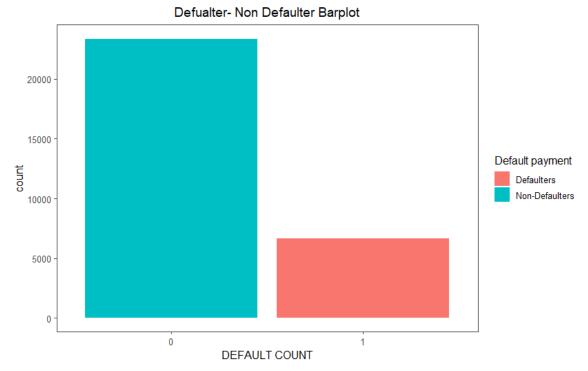


The data points with credit limit 10^6 NT-Dollar has been detected as potential outlier in our analysis. So, we have removed them and performed the subsequent analysis with the modified data.

4 Visualization

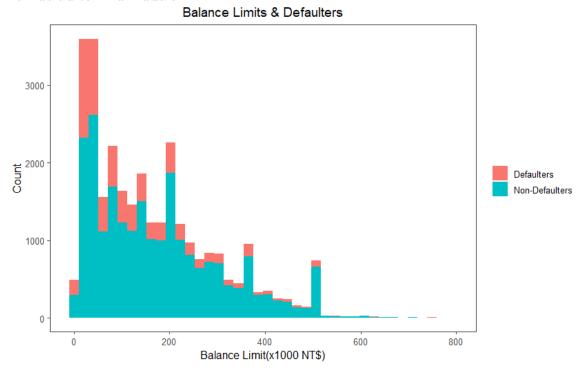
4.1 Response Visualization

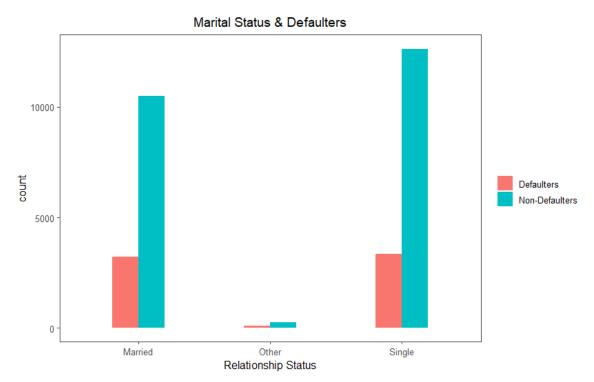
Here we are interested to observe the ratio of non-defaulter and defaulter in our data set. So we have obtained the barplot of the response variable (default.payment.next.month), which is the indicator variable showing a particular ID is defaulter or not.



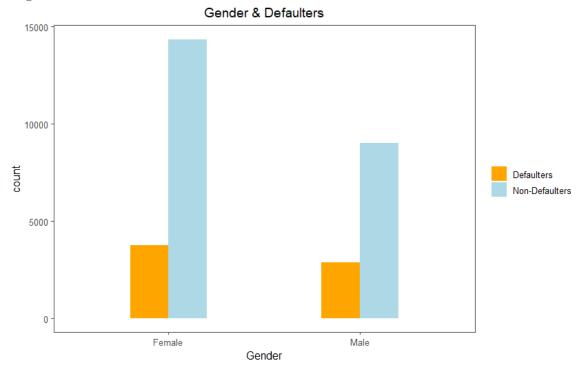
So, from the above plot we observe more than 80% of the individuals in our data set are non-defaulters.

The following graph shows the distribution of credit limit balance of defaulter and non-defaulter individuals.

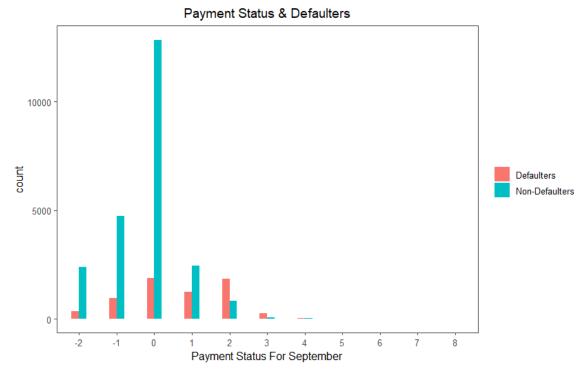




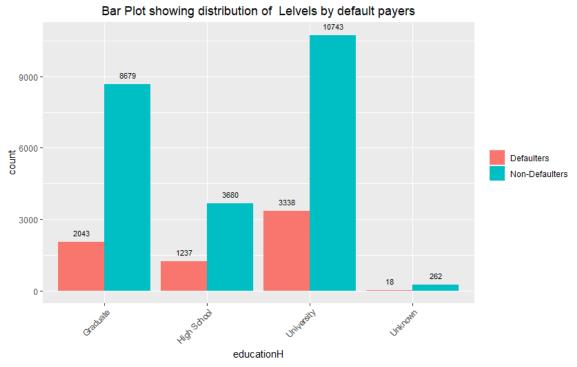
The above plot simply shows the proportion of defaulters and non defaulters for different marital status. Note that, the proportion of non-defaulters is more for the singles than the marrieds.



This plot gives us an indication that how proportion of defaulters and non-defaulters varies among genders. We see that among females the proportion of non defaulters is more



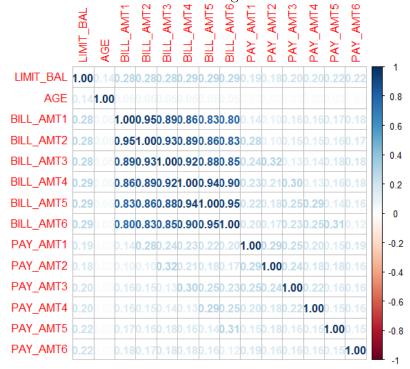
The above plot shows the proportions of defaulters and non-defaulters for various payment status (as mentioned in the data description). Here we observe that for payment status -2,-1,0 the proportion of non-defaulters are significantly higher than defaulters. And for payment status 2, 3 the proportion of defaulters are significantly higher than non-defaulters.



The above plot shows the proportions of defaulters and non-defaulters for the education levels.

4.2 Covariate Visualization

We consider the variables Limit balence, Age, Bill amounts, Pay amounts as our predictors. Now we proceed to see whether the predictors are correlated among themselves. So we have obtained the following correlation matrix.



From the plot we observe that covariates BILL-AMT1,...,BILL-AMT6 are highly correlated with each other. And among the other covariates there is no such high correlation. So, because of this instead of using BILL-AMNT1 to BILL-AMNT6 it is sufficient to use BILL-AMNT1 in our analysis.

5 Predictive Models

We have splitted our whole data set into 2 parts: Training data set(containing 70% of the observations) and Test data set(containing 30% of the observations). Then we have trained our predictive models on the training data set and validated those models on the test data set.

5.1 Logistic Regression

Since our response variable is binary, so as a predictive model we have fitted the Logistic Regression in the data. This model fits the log-odds of the probability of the event as a linear function of the covariates.

Note that the covariates "SEX", "EDUCATION", "MARRIAGE", "PAY-0", "PAY-2", "PAY-3", "PAY-4", "PAY-5", "PAY-6", are categorical variables. We have estimated the parameters of the logistic regression model using maximum likelihood method.

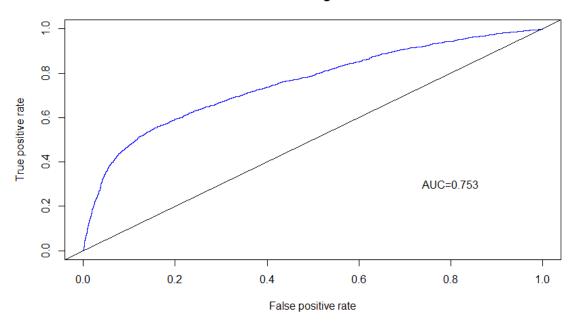
We have got the accuracy measure as 80.36%. The following result shows the accuracy results of our fitting.

```
Confusion Matrix and Statistics
         Reference
Prediction
             0
         0 6275
                 743
         1 1025
                957
               Accuracy: 0.8036
                 95% CI: (0.7952, 0.8117)
   No Information Rate : 0.8111
   P-Value [Acc > NIR] : 0.967
                  Kappa: 0.3973
 Mcnemar's Test P-Value : 2.343e-11
           Sensitivity: 0.5629
           Specificity: 0.8596
        Pos Pred Value: 0.4828
        Neg Pred Value: 0.8941
              Precision: 0.4828
                 Recall: 0.5629
                     F1: 0.5198
             Prevalence: 0.1889
        Detection Rate: 0.1063
  Detection Prevalence: 0.2202
     Balanced Accuracy: 0.7113
       'Positive' Class: 1
```

Here, for the prediction purpose, we have taken the threshold value of the estimated probability of an observation belonging to class "1" $(\hat{P}(\pi_1|x))$ as 0.3. Which means if, for an individual client the probability that, he is going to be defaulter in the next month, then we are classifying him as a defaulter. This is because we don't want to take risk in identifying a defaulter.

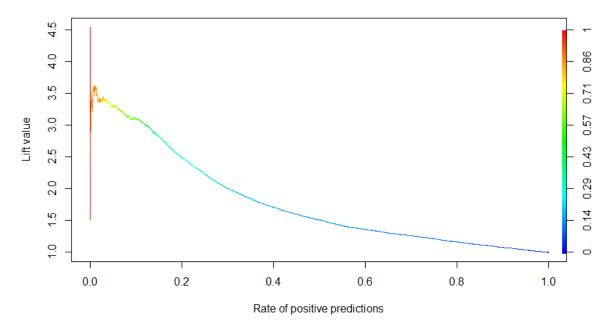
Model evaluation curves:

ROC CURVE-Logistic Model



We observe that sensitivity (or True Positivity Rate) is 0.56 where as Specificity (True Negativity Rate) is 0.86, so the logistic regression model based classifier incorrectly classifies the defaulter clients more often which has affected the above Receiver Operating Characteristics(ROC) curve. The more the curve is shifted towards top-left of the ROC space the better is the classifier. We, now observe the AUC (Area under Curve) below for the logistic model.

Lift Curve



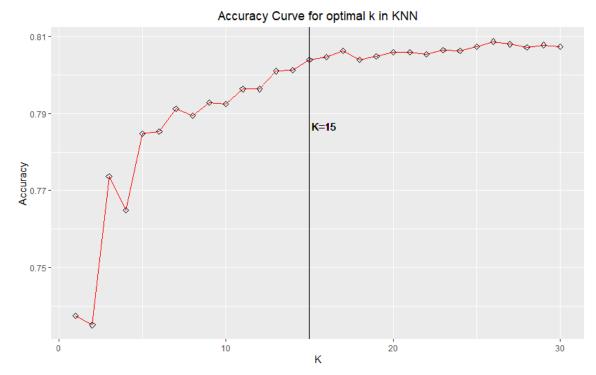
The lift curve suggests that the fitted predictive model is fine. The lift curve plots lifts on the Y-axis and Rate of positive predictions or Sample proportions on the X-axis.

5.2 K-NN Classifier

Now we also have fitted K-NN Classifier in our data as a predictive model. The main concept of K-NN classifier is the following:

Let $\mathcal{L} = \{(x_i, y_i) : i = 1, 2, ..., n\}$ be our learning sample, where x_i is the covariate vector for i^{th} observation and y_i is the binary response variable taking only value 0 or 1. Then for a new observation with input vector x, in order to classify it to 0 or 1 we consider the k neighbourhood of x and then apply majority voting rule in that neighbourhood and to the winner group we classify the observation.

To, select the optimal value of K, we have obtained the Accuracy-plot where we have plotted the accuracy measures for various values of k.



Here the accuracy measure is being used as

$$Accuracy = \frac{\textit{True Positive} + \textit{True Negative}}{\textit{Total no of observations}}$$

From the above Accuracy-plot we see that after K = 15 the accuracy is not increasing significantly. So, in our analysis we have taken K = 15.

The confusion matrix of the our fitted K-NN model is the following:

```
Confusion Matrix and Statistics
         Reference
Prediction
                 1
             0
        0 7172
                128
        1 1598
                102
              Accuracy : 0.8082
                95% CI: (0.7999, 0.8163)
   No Information Rate: 0.9744
   P-Value [Acc > NIR] : 1
                 Kappa : 0.0635
Mcnemar's Test P-Value : <2e-16
           Sensitivity: 0.44348
           Specificity: 0.81779
        Pos Pred Value: 0.06000
        Neg Pred Value: 0.98247
             Precision: 0.06000
                Recall
                        : 0.44348
                        : 0.10570
                     F1
            Prevalence: 0.02556
        Detection Rate: 0.01133
  Detection Prevalence: 0.18889
     Balanced Accuracy: 0.63063
       'Positive' Class : 1
```

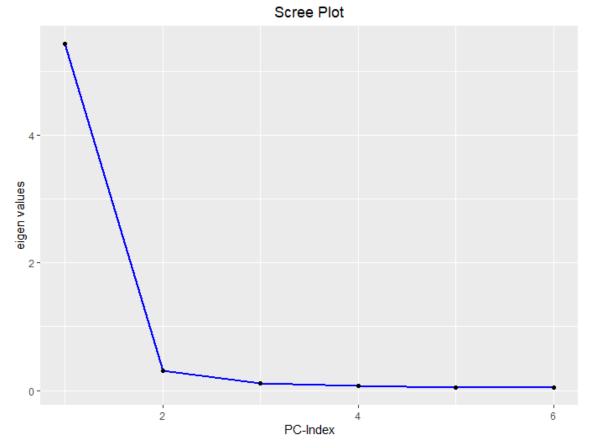
From the above result we observe that Accuracy measure is 80.82%. Also, note that sensitivity is 0.44348, Specificity is 0.81779 and F1 score is 0.10570.

5.3 Principal Component Analysis(PCA)

In the correlation matrix we observed that there is high correlation among the covariates BILL_AMT1,...,BILL_AMT6. So, now in order to reduce the dimension we proceed to apply PCA. Here we have applied PCA on the statndardized variables. The result of the analysis is shown below:

```
# Contains BillAMT-1 to BillAMT-6
> A=credit[,13:18]
> PCA = prcomp(A,scale=T,center = T)
> PCA
Standard deviations (1, .., p=6):
[1] 2.3309473 0.5531005 0.3341400 0.2591488 0.2039773 0.2008737
Rotation (n \times k) = (6 \times 6):
                PC1
                            PC2
                                        PC3
                                                     PC4
                                                                PC5
BILL_AMT1 0.4008762
                     0.5364617
                               -0.45738377
                                             0.22423436 -0.4873929
                                                                    -0.2333973
                     0.4288167 -0.11594854 -0.09036302
BILL_AMT2 0.4105554
                                                          0.7043317
                                                                     0.3603719
BILL_AMT3 0.4120351
                     0.1755554
                                0.62220844 -0.55452135 -0.1771723
                                                                    -0.2708876
BILL_AMT4 0.4147615 -0.1807669
                                0.43976201
                                             0.59180341 -0.2152428
                                                                     0.4531500
BILL_AMT5 0.4102913 -0.4301220 -0.08032282
                                             0.27540617
                                                          0.3772215 -0.6496613
BILL_AMT6 0.4007539 -0.5289838 -0.43631446 -0.45604792 -0.2152893
> R = cor(A)
               # We are applying PCA on the standardized variables
> eval = eigen(R)$values
> cumsum(eval)/sum(eval)
[1] 0.9055525 0.9565392 0.9751475 0.9863405 0.9932750 1.0000000
```

So, from the above result we see that the first principal component explains almost 90% variation of the data consisting of BILL_AMT1.....BILL_AMT6; So, in our subsequent analysis instead of using these 6 variables, we shall be using the first principal component.



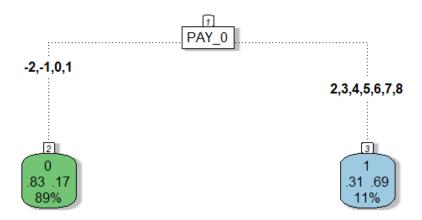
Let B_i^* denotes the standardization of $BILL_AMTi$, i = 1, 2, ..., 6. Then the first principal component is given by:

$$PC1 = 0.401B_1^* + 0.411B_2^* + 0.412B_3^* + 0.414B_4^* + 0.410B_5^* + 0.401B_6^*$$

5.4 Classification Tree

We have applied Classification Tree algorithm to our data set. Since our response variable is binary, so we have a two class problem. The obtained classification tree is the following:

Classification Tree



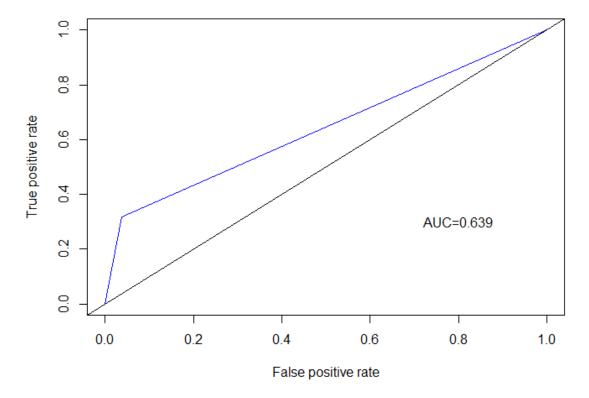
Here we see that PAY_0 is the split variable at the root node. And if it's value is ≥ 2 then, we classify the observation as a defaulter, otherwise we classify it as a non-defaulter.

```
Confusion Matrix and Statistics
          Reference
Prediction
             0
         0 6721
                 275
         1 1340
                 664
               Accuracy: 0.8206
                 95% CI : (0.8125, 0.8284)
    No Information Rate: 0.8957
    P-Value [Acc > NIR] : 1
                  Kappa: 0.3604
 Mcnemar's Test P-Value : <2e-16
            Sensitivity: 0.70714
            Specificity: 0.83377
         Pos Pred Value: 0.33134
         Neg Pred Value: 0.96069
              Precision : 0.33134
                 Recall: 0.70714
                     F1: 0.45124
             Prevalence: 0.10433
         Detection Rate: 0.07378
  Detection Prevalence: 0.22267
      Balanced Accuracy: 0.77045
       'Positive' Class: 1
```

We observe that the accuracy measure is coming as almost 82%. So, our fitting is good. Also both the sensitivity and specificity are as high as 0.707 and 0.834. Also the F1 score is 0.451.

Next we have obtained the following ROC plot

ROC CURVE-Classification Tree



As, shown by the plot, the area under the curve is 0.693, which is not a bad result.

5.5 Random Forest Classifier

Next, we have applied Random Forest classifier to our data, which is an ensemble learning model. The main concept behind Random Forest is that:

First, we have to take several bootstrap samples from our given data set.

Then, we have to apply a classification tree algorithm to each such bootstrap sampled data sets. So, now we have several number of classifiers.

Now, to classify a new observation we input the data to each classifier and collect the result from each of them.

Then on the collected results we apply Majority Voting Rule.

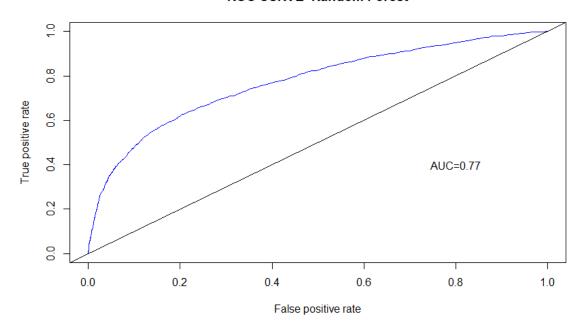
After applying Random Forest Classifier to our data we have got the following accuracy results:

Now using the test data set we have obtained the following accuracy results.

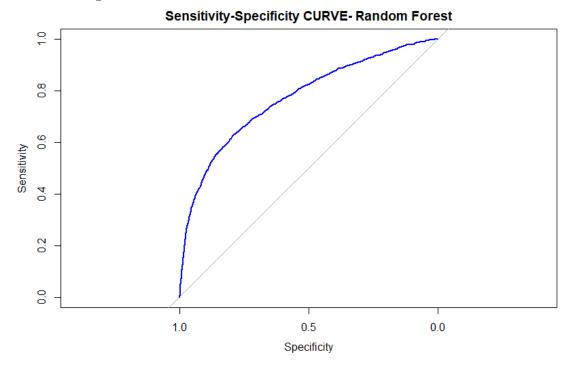
```
Confusion Matrix and Statistics
          Reference
Prediction
              0
         0 6682
                 354
         1 1251
                 713
               Accuracy: 0.8217
                 95% CI : (0.8136, 0.8295)
    No Information Rate : 0.8814
    P-Value [Acc > NIR] : 1
                  Kappa : 0.3743
 Mcnemar's Test P-Value : <2e-16
            Sensitivity: 0.66823
            Specificity: 0.84230
         Pos Pred Value: 0.36303
         Neg Pred Value: 0.94969
              Precision : 0.36303
                 Recall: 0.66823
                     F1: 0.47047
             Prevalence: 0.11856
         Detection Rate: 0.07922
   Detection Prevalence: 0.21822
      Balanced Accuracy : 0.75527
       'Positive' Class: 1
```

From this result we observe that the accuracy measure is 82.17%. But the value of sensitivity we are getting as 0.668. Also here the specificity is 0.842 and the F1 score is 0.47047.

ROC CURVE- Random Forest



From the above ROC plot we can see that the area under the curve is 0.77, which is more or less good.



The above diagram we plot the Specificity in the x axis, where Specificity is 1 - FPR (False Positivity Rate).

5.6 Boosting

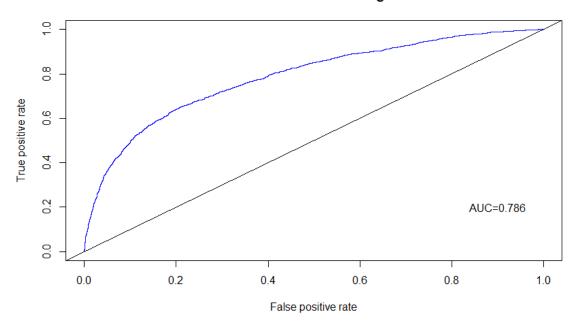
Next, we have used another ensemble learning model "Boosting" in our data. The following figure is the accuracy result:

```
Confusion Matrix and Statistics
          Reference
Prediction
              0
         0 6707 1276
           329
                 688
               Accuracy: 0.8217
                 95% CI: (0.8136, 0.8295)
    No Information Rate:
                          0.7818
    P-Value [Acc > NIR] : < 2.2e-16
                  Kappa: 0.3674
 Mcnemar's Test P-Value : < 2.2e-16
            Sensitivity: 0.35031
            Specificity: 0.95324
         Pos Pred Value: 0.67650
         Neg Pred Value: 0.84016
              Precision : 0.67650
                 Recall
                          0.35031
                     F1: 0.46159
             Prevalence: 0.21822
         Detection Rate: 0.07644
   Detection Prevalence: 0.11300
      Balanced Accuracy: 0.65177
       'Positive' Class: 1
```

From the above result we observe that the sensitivity is 0.35, specificity is 0.95 and F1 score is 0.46. And the accuracy measure is coming out to be 82.17%.

The following plot is the ROC curve for Boosting:

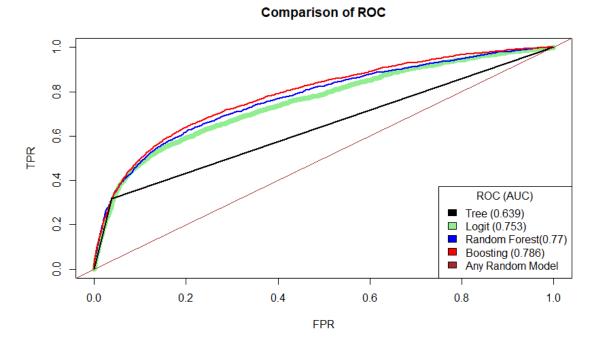
ROC CURVE- Boosting



In the above plot the AUC is is 0.786, which is a good indication.

6 Conclusion

In the following diagram we have plotted the ROC curves for various models discussed above.



We observe that for Boosting the Area Under the ROC curve is the highest, with the AUC = 0.786.

It is interesting to observe that the F1 score for logistic model is 0.5198, which is better than other models for the given data set. Moreover it is to be noted that the classification tree has lower AUC compared to others although having good accuracy value = 82.06 and far better sensitivity value = 0.707.

Actually, on an average all of these models have low sensitivity and high specificity, which can be attributed to the fact that original data has a very low ratio of defaulters.

If someone wants to emphasize on detecting the defaulters mostly then the Classification tree would be a valid option here.

At last we may conclude that Random Forest model would be a better choice where as the K-NN Classifier would be the worst choice for the given dataset.

7 References

- 1. We have collected data from Kaggle.
- 2. Class notes of Dr. Amit Mitra

8 Acknowledgement

Project is like a bridge between the theoretical learning and practical working. With this will, we all started this project. First of all, We are feeling oblige in taking the opportunity to express our sincere thanks and gratitude to our professor **Dr. Amit Mitra** who gave us the golden opportunity to execute this Project and also helped us to complete it. We also feel delighted to thank all our seniors and classmates who are also somehow responsible for the successful completion of this project.