Graphics

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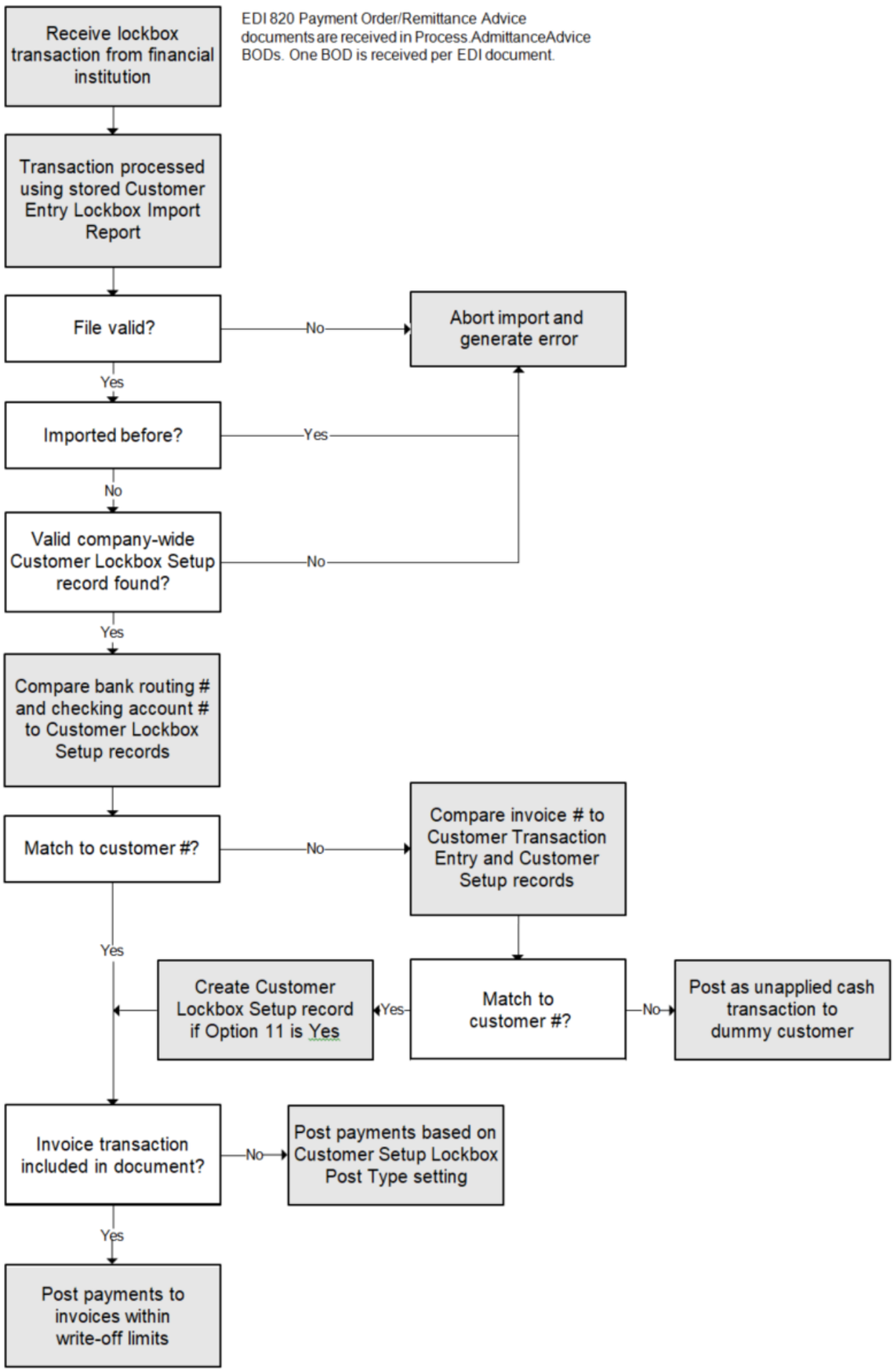
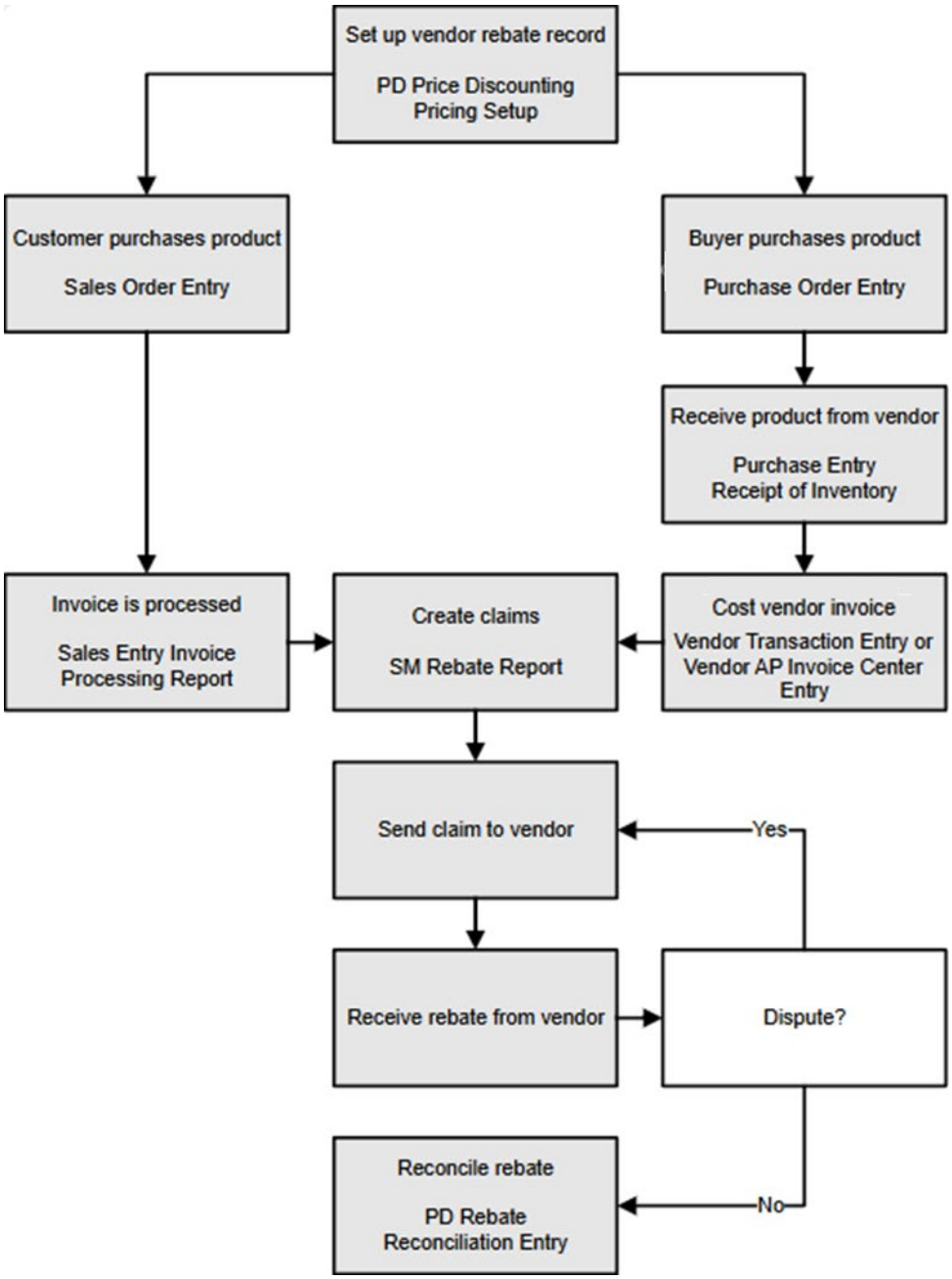
Customer lockbox import process workflow

This diagram shows the workflow for receiving EDI 820 Payment Order/Remittance Advice documents from your vendor trading partners. The lockbox transactions are sent from financial institutions.



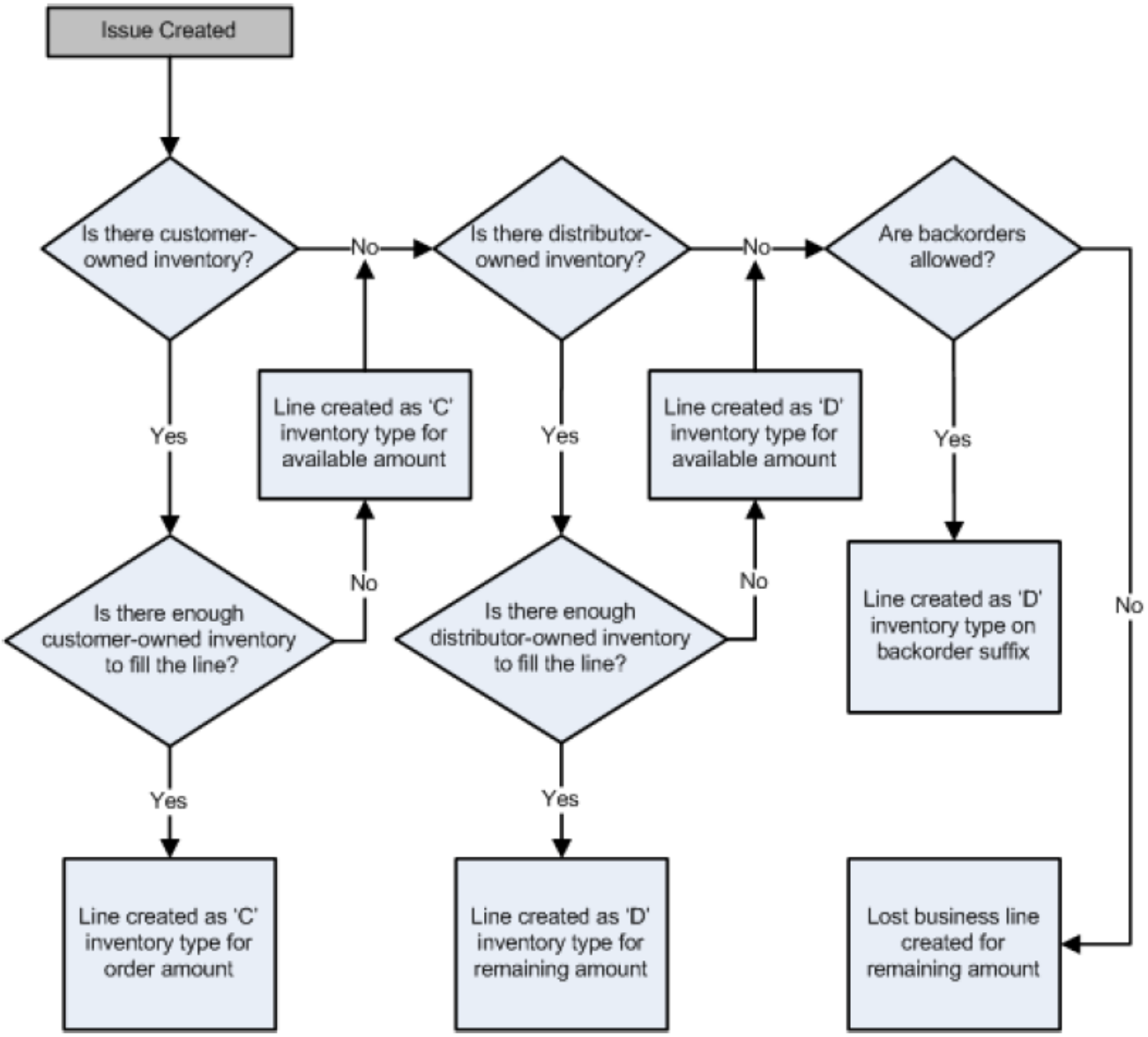
Vendor rebates workflow

This diagram shows the workflow for processing vendor rebates.



Line item creation flowchart

A sales order is created in Distribution SX.e after you create an issue in Storeroom. Depending on the type of inventory available to fill the order, a single line item on an issue can result in one or more of these line items on the sales order:

- Line item for customer-owned inventory
- Line item for distributor-owned inventory
- Line item for lost business

This diagram shows the logic that is used to determine which line items are included on the sales order.