Susan Adhikari

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Profile

Highly energetic and well-organized individual with good communication and interpersonal skills, looking for a position at your company to contribute to a positive work environment and customer satisfaction.

Experience

JUNIOR DATA ENTRY OPERATOR | HUNCHHA DIGITAL | JANUARY 2022 TO APRIL 2023

- · Collect, enter, and modify the data in the company database within time limits,
- \cdot Compiling, verifying accuracy and sorting information to prepare source data for final analysis.
- · Reviewing data reports for deficiencies or errors, correction any incompatibilities and checking,

CUSTOMER SERVICE AND SALES REPRESENTATIVE | SANSAR ONLINE COLLECTION | JUNE 2022 TILL TO DATE

- · Responding the customer inquiries and providing product information.
- · Tracking order and handling returns products.
- · Market research and help with customer relationship management.

Education

HIGH SCHOOL WITH BIOLOGY AND MATHS AS MAJOR | 2019 TO 2021 | KATHMANDU MODEL COLLEGE, KATHMANDU, NEPAL

Skills & Abilities

- · Time management skills
- · Ability to work in a fast-paced environment.
- · Handle cash and operate cash register
- · Customer Service

- Proficient in MS word, Excel, and Office applications.
- · Follow instructions and procedures.
- · Excellent computer skills