

Marketing Attribution CoolTShirts

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1. Getting familiar with CoolTShirts

1.1 Campaigns and Sources

Campaign	Source
getting-to-know-cool-tshirts	nytimes
weekly-newsletter	email
ten-crazy-cool-tshirts-facts	buzzfeed
retargetting-campaign	email
retargetting-ad	facebook
interview-with-cool-tshirts-founder	medium
paid-search	google
cool-tshirts-search	google

 CoolTShirts uses 8 distinct campaigns and 6 distinct sources.

 The source refers to the platform that is running the campaign. This is the source that brought users to the website, via the related campaign.

 In this table we can see which source is related to which campaign.

1.2 Pages

Pages	Number of Visitors
1 - landing_page	1979
2 - shopping_cart	1881
3 - checkout	1431
4 - purchase	361

The user funnel shows 4 pages for CoolTShirts.

 The overall conversion rate is 18.2%, this is the percentage of total visitors that end up making a purchase on the website.

2. User Journey

2.1 First touch attributions

Campaign	Number of First Touches
interview-with-cool-tshirts-founder	622 (31.5%)
getting-to-know-cool-tshirts	612 (30.9%)
ten-crazy-cool-tshirts-facts	576 (29.1%)
cool-tshirts-search	169 (8.5%)
Total	1979 (100%)

- The first touch attribution only considers the first campaign for each customer. This shows how visitors initially discover the website.
- 4 out of the 8 campaigns are responsible for first visits to the website.
- The campaign 'interview-withcool-tshirts-founder' is most successful with 31.5% of first touches.
- The campaign 'cool-tshirtssearch' has the least amount of impact with 8.5%.

2.2 Last touch attribution

Campaign	Number of Last Touches
weekly-newsletter	447 (22.6%)
retargetting-ad	443 (22.4%)
retargetting-campaign	245 (12.4%)
getting-to-know-cool-tshirts	232 (11.7%)
ten-crazy-cool-tshirts-facts	190 (9.6%)
interview-with-cool-tshirts-founder	184 (9.3%)
paid-search	178 (9.0%)
cool-tshirts-search	60 (3.0%)
Total	1979 (100%)

- Last touch attribution only considers the last campaign for each visitor. This can show us how visitors are being drawn back to the website.
- All 8 campaigns are responsible for part of the total of last visits to the website.
- The campaign 'weeklynewsletter' is most successful with 22.6% of last touches.
- The campaign 'cool-tshirtssearch' has the least amount of impact with 3.0%.

2.3 Last touch attribution on purchase page

Campaign	Number of Last Touches
weekly-newsletter	115 (31.9%)
retargetting-ad	113 (31.3%)
retargetting-campaign	54 (14.9%)
paid-search	52 (14.4%)
getting-to-know-cool-tshirts	9 (2.5%)
ten-crazy-cool-tshirts-facts	9 (2.5%)
interview-with-cool-tshirts-founder	7 (1.9%)
cool-tshirts-search	2 (0.6%)
Total	361 (100%)

- The amount of last touches on the purchase page that each campaign is responsible for.
 This shows how people are being drawn back for making a purchase.
- The campaign 'weeklynewsletter' is again the most successful with 31.9% of last visits on the purchase page.
- The campaign 'cool-tshirtssearch' has the least amount of impact with 0.6%.

3. Recommendations

3. Five campaigns to re-invest in

Campaign	Number of First Touches
interview-with-cool-tshirts-founder	622 (31.4%)
getting-to-know-cool-tshirts	612 (30.9%)
ten-crazy-cool-tshirts-facts	576 (29.1%)

Campaign	Number of Last Touches
weekly-newsletter	115 (31.9%)
retargetting-ad	113 (31.3%)

- The recommendation is to create a healthy balance in initially attracting people to the website and securing actual purchases.
- The following three campaigns are responsible for most initial traffic on the website:
- interview-with-cool-tshirtsfounder
- 2. getting-to-know-cool-tshirts
- 3. ten-crazy-cool-tshirts-facts
- These two campaigns together contribute to 63.2% of purchases:
- 1. weekly-newsletter
- 2. retargetting-ad