

B.M.S COLLEGE OF ENGINEERING BENGALURU
Autonomous Institute, Affiliated to VTU



OOMD Mini Project Report on
MEDWAY

Submitted in partial fulfillment for the award of degree of

Bachelor of Engineering
in
Computer Science and Engineering

Submitted by:

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2022-2023

B.M.S COLLEGE OF ENGINEERING
DEPARTMENT OF COMPUTER SCIENCE AND ENGINEERING



DECLARATION

We, Keerthana N P (1BM20CS071) , Nisha P (1BM20CS099) and Padmanjali A (1BM20CS102) , students of 6th Semester, B.E, Department of Computer Science and Engineering, BMS College of Engineering, Bangalore, hereby declare that, this OOMD Mini Project entitled "MEDWAY" has been carried out in Department of CSE, BMS College of Engineering, Bangalore during the academic semester March - July 2023. I also declare that to the best of our knowledge and belief, the OOMD mini Project report is not from part of any other report by any other students.

Signature of the Candidate

Keerthana N P (1BM20CS071)

Nisha P (1BM20CS099)

Padmanjali A (1BM20CS102)

BMS COLLEGE OF ENGINEERING

DEPARTMENT OF COMPUTER SCIENCE AND

ENGINEERING



CERTIFICATE

This is to certify that the OOMD Mini Project titled “**MEDWAY**” has been carried out by Keerthana N P (1BM20CS071) , Nisha P (1BM20CS099) and Padmanjali A (1BM20CS102) during the academic year 2022-2023.

Signature of the Faculty in Charge

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1. INTRODUCTION

The rapid advancement of technology has revolutionized various industries, including healthcare. One notable development in the healthcare sector is the emergence of online pharmacy systems. An online pharmacy system refers to a digital platform that allows individuals to purchase pharmaceutical products and medications over the internet, eliminating the need for physical visits to brick-and-mortar pharmacies. This report aims to provide an in-depth analysis of online pharmacy systems, their features, benefits, and potential implications.

Problem Statement:

Traditional pharmacy systems often present several challenges and limitations. Individuals with restricted mobility, limited access to transportation, or residing in remote areas may face difficulties in obtaining necessary medications. Moreover, long queues, limited availability of certain drugs, and potential privacy concerns contribute to an overall suboptimal experience for customers. Addressing these challenges and improving the overall pharmacy experience has become crucial in the digital age.

Motivation:

The motivation behind studying and understanding online pharmacy systems stems from the need to leverage technology to overcome the limitations of traditional pharmacy setups. Online pharmacies offer a convenient alternative that allows users to browse a wide range of pharmaceutical products, place orders, and have them delivered to their doorstep. This increased accessibility and convenience have the potential to enhance medication adherence, particularly for individuals with chronic conditions who require regular prescriptions. Additionally, online pharmacy systems can promote patient privacy, streamline the prescription verification process, and optimize inventory management for pharmacies.

By comprehensively exploring the features, benefits, and potential implications of online pharmacy systems, this report aims to shed light on their impact on the healthcare industry, patient experience, and the future of pharmaceutical services. This knowledge will enable healthcare professionals, policymakers, and stakeholders to make informed decisions and advancements in the field of online pharmacy systems.

MEDWAY (online pharmacy system)

2. SOFTWARE REQUIREMENT SPECIFICATION

1. Introduction:

1.1 Purpose of this Document: The purpose of this document is to define the requirements and specifications for the development of an Online Pharmacy System. It serves as a reference for the development team and stakeholders involved in the project.

1.2 Scope of this Document: This document outlines the overall working and main objectives of the Online Pharmacy System. It provides an understanding of the development cost, time requirements, and the value it will bring to the customers.

1.3 Overview: The Online Pharmacy System is an e-commerce platform designed to enable customers to browse and purchase pharmaceutical products online. It aims to provide convenience, accessibility, and improved medication management for users.

2. General Description:

The Online Pharmacy System caters to users who seek a convenient and efficient way to purchase medications. It allows users to browse a comprehensive product catalog, manage prescriptions, place orders, and track deliveries. The system aims to improve the overall experience of customers by offering a user-friendly interface, secure transactions, and reliable product delivery. It will serve a wide user community, including individuals of different ages, medical conditions, and varying levels of technical expertise.

3. Functional Requirements:

1. User Registration: The system should allow users to create accounts by providing their personal information, such as name, contact details, and address. Users should be able to securely authenticate themselves during the registration process.

2. Product Catalog: The system should maintain a comprehensive catalog of pharmaceutical products available for purchase. Users should be able to browse the catalog, search for specific

products, and view detailed information about each product, including its name, description, price, dosage, and availability.

3. Prescription Management: Users should be able to upload and manage their prescriptions for medications that require a prescription. The system should store and associate verified prescriptions with user accounts.

4. Ordering and Shopping Cart: Users should be able to add products to a shopping cart and place orders. The system should calculate the total cost of the order, including any applicable taxes or discounts. Users should have the option to edit the contents of the shopping cart before finalizing the order.

5. Secure Payment Processing: The system should support various payment methods, such as credit cards, debit cards, or online payment gateways. Payment processing should be secure and comply with industry standards for data encryption and protection. Users should receive payment confirmation and receipts for their orders.

6. Order Tracking and Delivery: The system should provide users with real-time updates on the status of their orders, including order processing, packaging, and shipping. Users should be able to track the delivery of their orders and receive notifications about delivery status and estimated delivery times.

7. User Account Management: Users should be able to update their personal information, such as contact details or shipping addresses. The system should provide options for users to manage their preferences, such as email subscriptions or notification settings.

8. Admin Dashboard: The system should provide an administrative dashboard for system administrators to manage product listings, user accounts, and order fulfillment. Administrators should have the ability to update product information, verify prescriptions, process refunds or returns, and generate reports.

4. Interface Requirements:

- 1. User Interface:** The system should have a user-friendly web-based interface accessible through popular web browsers.
- 2. Registration and Login:** The system should provide a registration form where users can enter their personal details to create an account.
- 3. Product Catalog Interface:** The product catalog should have search functionality allowing users to search for products based on keywords, categories, or specific criteria. The interface should display product listings with relevant details, such as name, description, price, dosage, and availability.
- 4. Shopping Cart and Checkout Interface:** The system should provide a shopping cart interface where users can add products, view the cart contents, and proceed to checkout.
- 5. Payment Gateway Integration:** The system should integrate with popular payment gateways to securely process online payments.
- 6. Order Tracking and Delivery Interface:** The system should have a tracking interface that allows users to track the status and progress of their orders.
- 7. Admin Dashboard Interface:** Administrators should have a dedicated dashboard interface for managing product listings, user accounts, order processing, and other administrative tasks. The interface should provide an overview of system metrics, reports, and analytics to assist administrators in making data-driven decisions.

5. Performance Requirements:

- 1. Response Time:** The system should have fast response times to ensure a seamless user experience. Web pages should load within a reasonable time frame, typically within a few seconds.
- 2. Concurrent User Handling:** The system should be able to handle a large number of concurrent users without significant performance degradation. It should support a scalable infrastructure that can handle increasing user loads during peak periods, such as promotional events or holidays.

- 3. System Uptime:** The system should have a high level of availability, aiming for near-continuous uptime. Downtime for maintenance and updates should be scheduled during off-peak hours to minimize user impact.
- 4. Scalability:** The system should be designed to scale horizontally or vertically to accommodate future growth and increased user demand. It should be able to handle a growing product catalog, user base, and transaction volume without significant performance degradation.
- 5. Error Handling:** The system should handle errors gracefully and provide informative error messages to users when errors occur. Error handling mechanisms should prevent data loss or corruption and ensure that transactions and user data are handled reliably.
- 6. Security and Data Protection:** The system should implement robust security measures to protect user data, including personal information, prescription details, and payment information. It should adhere to industry-standard encryption protocols for secure communication and data storage.
- 7. Integration Performance:** The system should integrate smoothly with external systems, such as payment gateways and delivery services. Integration processes should have low latency and minimal impact on the overall system performance.

6. Design Constraints:

- 1. Regulatory Compliance:** The system must adhere to healthcare regulations to ensure the privacy and security of patient and user data.
- 2. Integration with Existing Systems:** The system should be designed to integrate seamlessly with existing pharmacy management systems and other related systems to facilitate data exchange and interoperability.
- 3. Security Measures:** The system must incorporate robust security measures, including encryption, secure authentication, and protection against vulnerabilities, to safeguard user data and prevent unauthorized access.

- 4. Scalability and Performance:** The system should be designed to scale horizontally or vertically to accommodate growing user loads, increasing product catalogs, and ensure optimal performance and response times.
- 5. User Experience and Usability:** The system should prioritize a user-friendly interface, intuitive navigation, and accessibility to provide a seamless and satisfying user experience for individuals of varying technical abilities.

7. Non-Functional Attributes:

- 1. Security:** The system should ensure the security of user data through encryption, secure authentication, and access controls to prevent unauthorized access and data breaches.
- 2. Performance:** The system should provide fast response times and handle a large number of concurrent users and transactions without significant performance degradation.
- 3. Reliability and Availability:** The system should be reliable and available to users at all times, with minimal downtime for maintenance or upgrades.
- 4. Scalability:** The system should be able to scale to accommodate future growth, handling larger product catalogs, user bases, and transaction volumes.
- 5. Usability:** The system should offer a user-friendly interface and intuitive navigation, ensuring ease of use and a positive user experience.
- 6. Compatibility:** The system should be compatible with various devices, operating systems, and web browsers, ensuring a consistent user experience across different platforms.

8. Preliminary Schedule and Budget:

Preliminary Schedule:

- Requirements Gathering: 1 week
- System Design: 1 week
- Development: 2 weeks
- Testing and Quality Assurance: 1 weeks
- Total Time: 5 weeks

Preliminary Budget: 10000 INR

3. CLASS MODELING

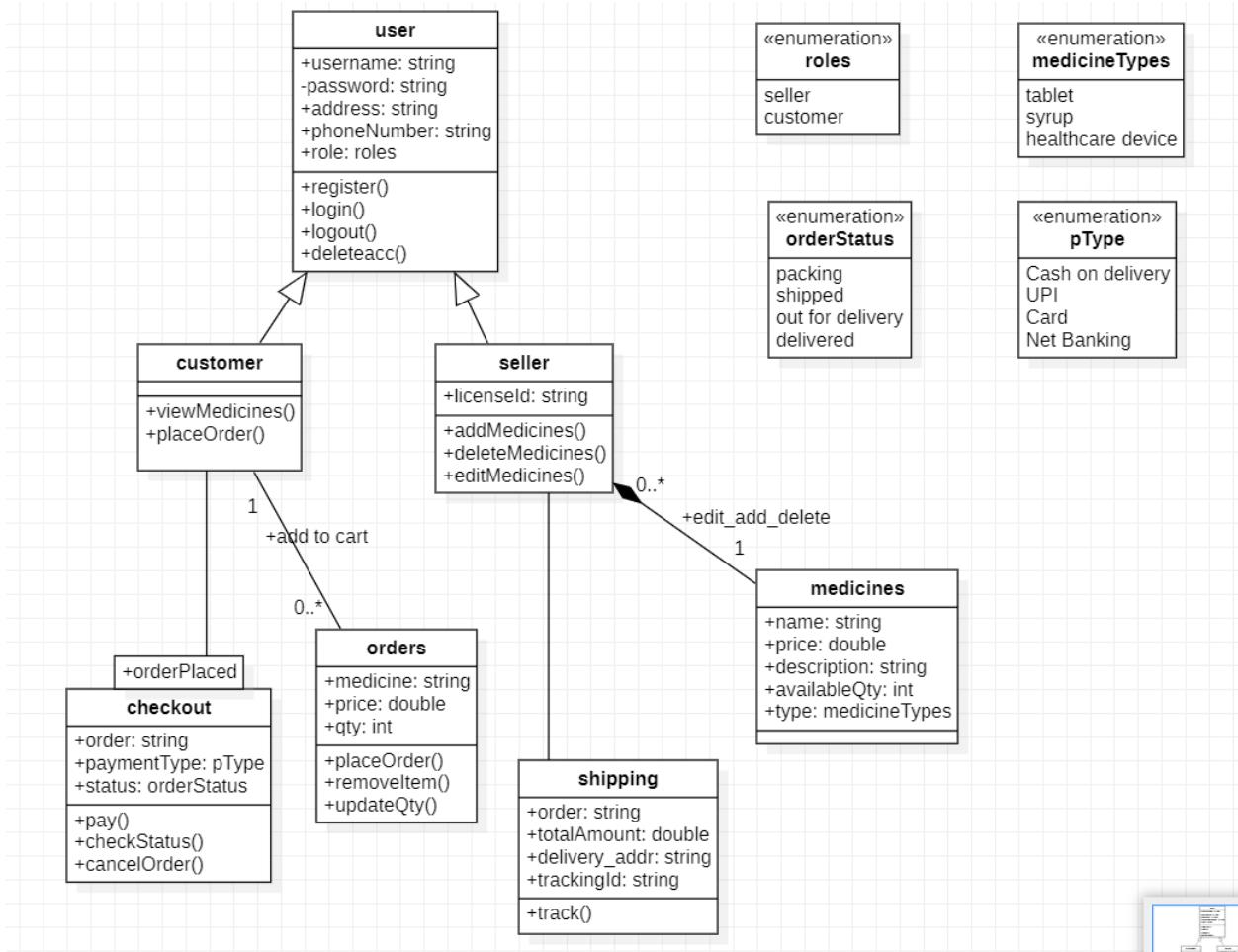


Fig 3.1

- User Class:** The user class contains the login credentials along with additional attributes like phone number and address. The password attribute is private in this class for the security of the user account. The user can have two roles which are defined in the **roles enumeration**. The user class has operations like login, register, logout and delete account.
- Customer Class:** The customer class is the extended class from the user class, it doesn't contain any extra attributes but has two operations which are specific to the customer only like viewing products and placing orders.

- **Seller Class:** The seller class is also an extension of the user class. It has one additional attribute that is the license of the store. The specific operations are adding medicines, editing them and deleting them.
- **Order Class:** The Order class represents an order placed by a user. It contains information such as the order ID, the user who placed the order, the medicine(s) ordered, the quantity, and the status of the order. This class is relevant as it represents the core entity for tracking and managing user orders.
- **Medicine Class:** The Medicine class represents a medicine available for ordering. It contains information such as the name, description, price, and quantity of the medicine. This class is relevant as it represents the products that users can browse, select, and order from the website. The seller can add medicine for sale. It has one **enumeration** attribute that is type of the medicine be it tablets, syrup or health care device.
- **CheckOut Class:** This class is associated with the customer class based on the **qualifier** placed order. If true it displays the payment method, amount paid and status of the order. These are listed as **enumeration** for payment method and status of the order. It has operations to view status and cancel orders.
- **Shipping Class:** This class is associated with the seller class, where the seller can ship the order to the destination address. It has a tracking id to track the order and the operation track for the same.

4. STATE MODELING

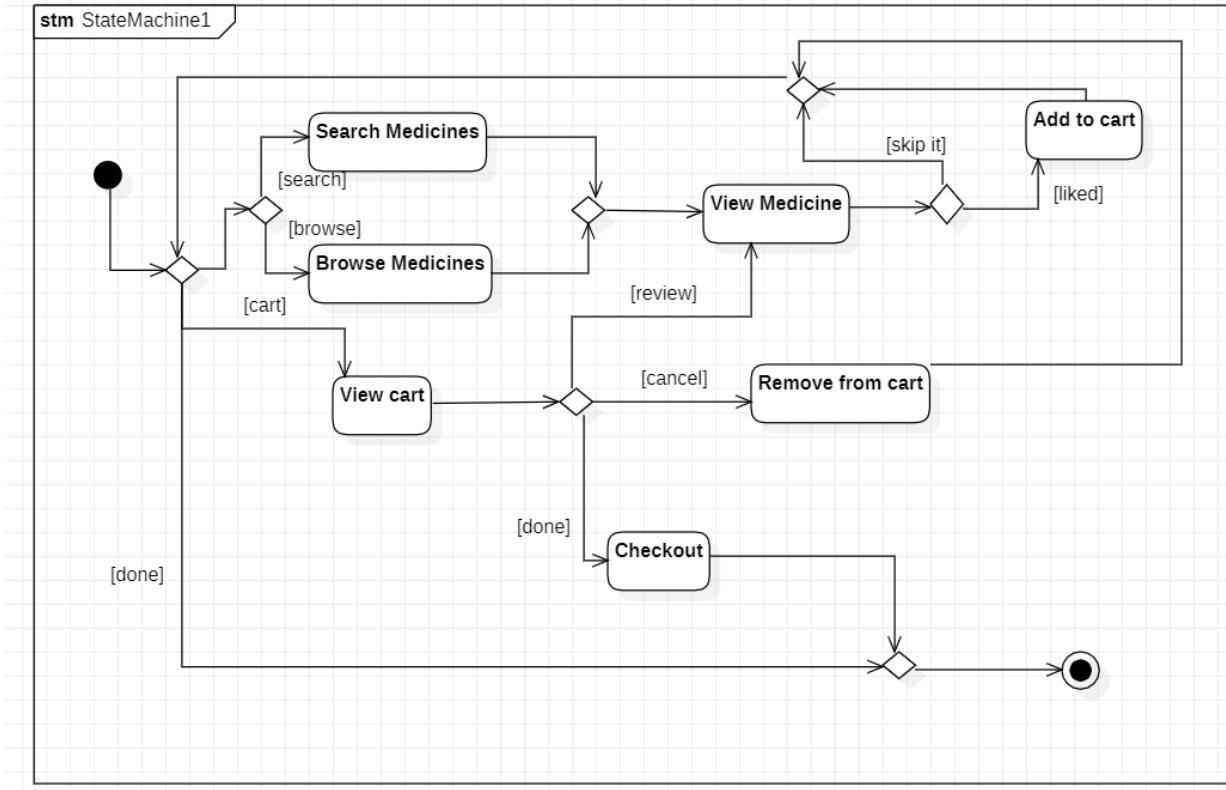


Fig 4.1

- **Search:** This state represents the initial state where the user can search for medicines. It allows the user to enter keywords or specific criteria to find relevant medicines.
- **Browse Medicines:** Once the user enters the search criteria, the system transitions to the Browse Medicines state. Here, the system displays a list of medicines that match the search criteria. The user can browse through the list to view more details about each medicine.
- **View Cart:** After selecting one or more medicines from the Browse Medicines state, the user can transition to the View Cart state. This state displays the medicines that the user has added to their cart so far. The user can view the details of each medicine in the cart.
- **Add to Cart:** From the Browse Medicines or View Cart states, the user can choose to add a medicine to their cart. This transition leads to the Add to Cart state, where the system prompts the user to specify the quantity of the selected medicine to add to their cart.

- **Remove from Cart:** While in the View Cart state, the user can remove a medicine from their cart if they no longer want to purchase it. This transition leads to the Remove from Cart state, where the system allows the user to select the medicine they want to remove from their cart.
- **Checkout:** Once the user is satisfied with the medicines in their cart, they can proceed to the Checkout state. Here, the system guides the user through the payment process, including providing payment options, verifying the user's information, and finalizing the purchase.

5. INTERACTION MODELING

5.1 USE CASE DIAGRAM

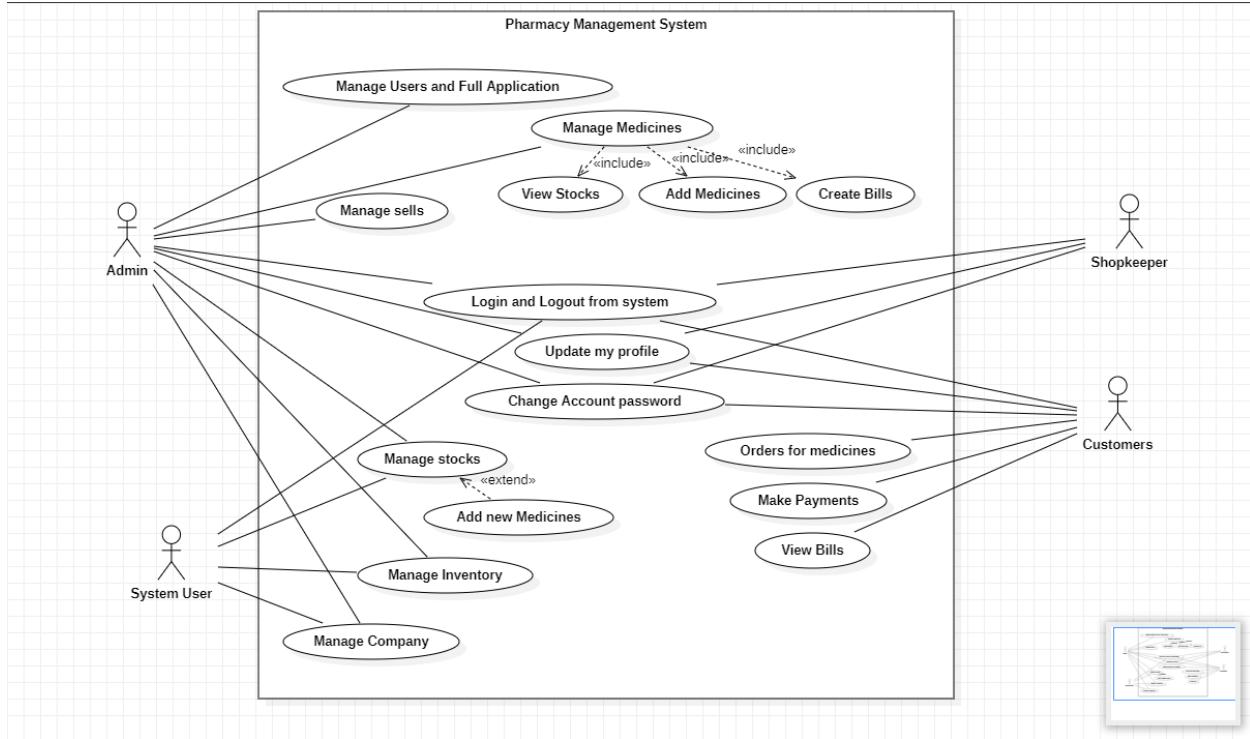


Fig 5.1

Actors:

- **Admin:** The admin plays a crucial role in managing and overseeing the system, ensuring smooth operations, security, and user management within the platform.
- **Customers:** Customers are the primary users of the system, utilizing its features to browse and purchase products or services, providing valuable feedback, and engaging with the platform to meet their needs.
- **Shopkeepers:** Shopkeepers are the sellers or service providers on the platform, responsible for managing their product listings, inventory, pricing, and interacting with customers to fulfill orders and provide a positive buying experience.
- **System Users:** System users refer to individuals who interact with the platform on various levels, such as customer support representatives, technical staff, or analysts, contributing to the system's maintenance, troubleshooting, and continuous improvement.

Use Case:

- **Manage User and Full Application:** This use case is essential as it allows the admin to control user access and permissions, manage user accounts, and oversee the overall functionality of the application.
- **Manage Medicines:** This use case enables shopkeepers and admins to add, update, and delete medicine information, ensuring accurate and up-to-date inventory management.
- **Manage Sells:** This use case allows shopkeepers to track and manage the sales process, including creating and updating sales records, generating invoices, and maintaining a sales history.
- **Login and Logout System:** This use case provides the functionality for users to securely log into the system and log out when their session is complete, ensuring the security of user accounts and data.
- **Manage Stocks:** This use case allows shopkeepers and admins to monitor and control the stock levels of medicines, ensuring sufficient inventory and avoiding stockouts.
- **Manage Inventory:** This use case enables shopkeepers and admins to track and manage the overall inventory, including adding new items, updating stock levels, and removing discontinued products.
- **Order for Medicines:** This use case allows customers to browse and select medicines, add them to a shopping cart, and proceed to place an order, initiating the purchasing process.
- **Make Payment:** This use case enables customers to securely make payments for their orders, facilitating a smooth and secure transaction process.
- **Manage Company:** This use case is relevant for admins to manage company-related information, such as updating contact details, company policies, or other administrative tasks.
- **View Bills:** This use case allows customers to access and view their past orders and corresponding bills, facilitating transparency and providing a record of their purchases.

5.2 SEQUENCE DIAGRAM

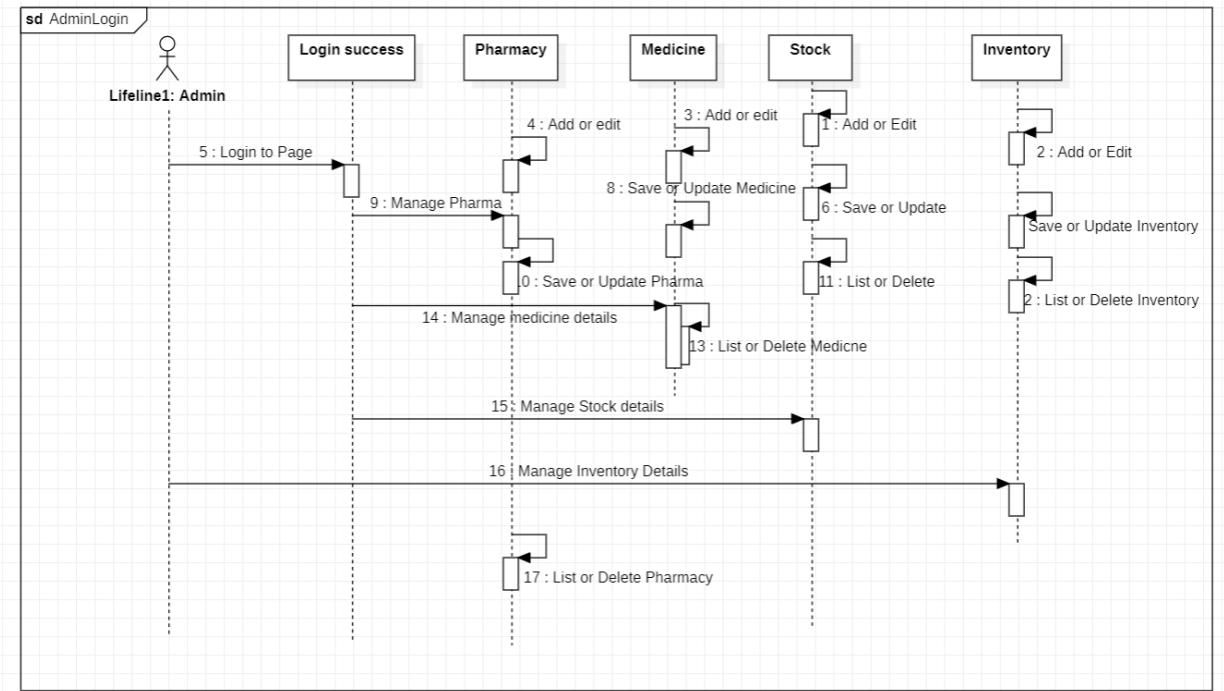


Fig 5.2

- **Login Success:** This lifeline represents the user who successfully logs into the system. It initiates the sequence and interacts with other lifelines to perform various actions.
- **Pharmacy:** The Pharmacy lifeline represents the entity responsible for managing the pharmacy operations. It receives requests and provides responses related to medicines, inventory, and stock.
- **Medicine:** The Medicine lifeline represents the entity responsible for managing the medicines in the pharmacy. It receives requests for information about medicines, such as searching for a specific medicine or browsing through the available medicines.
- **Inventory:** The Inventory lifeline represents the entity responsible for managing the inventory of medicines in the pharmacy. It receives requests related to checking the availability of medicines, updating stock levels, and managing the overall inventory.
- **Stock:** The Stock lifeline represents the entity responsible for managing the stock levels of medicines in the pharmacy. It interacts with the Inventory lifeline to provide information about the current stock of medicines.

Interactions :

- The Login Success lifeline sends a request to the Pharmacy lifeline to access the pharmacy management system.
- The Pharmacy lifeline responds with a successful login confirmation to the Login Success lifeline.
- The Login Success lifeline then interacts with the Medicine lifeline to search for a specific medicine.
- The Medicine lifeline processes the search request and provides a response to the Login Success lifeline with the search results.
- The Login Success lifeline can choose to browse through the available medicines. It sends a request to the Medicine lifeline to retrieve the list of medicines.
- The Medicine lifeline responds with the list of available medicines to the Login Success lifeline.
- The Login Success lifeline may also request information about the stock of a particular medicine. It sends a request to the Stock lifeline.
- The Stock lifeline processes the stock information request and sends the current stock level of the medicine to the Login Success lifeline.

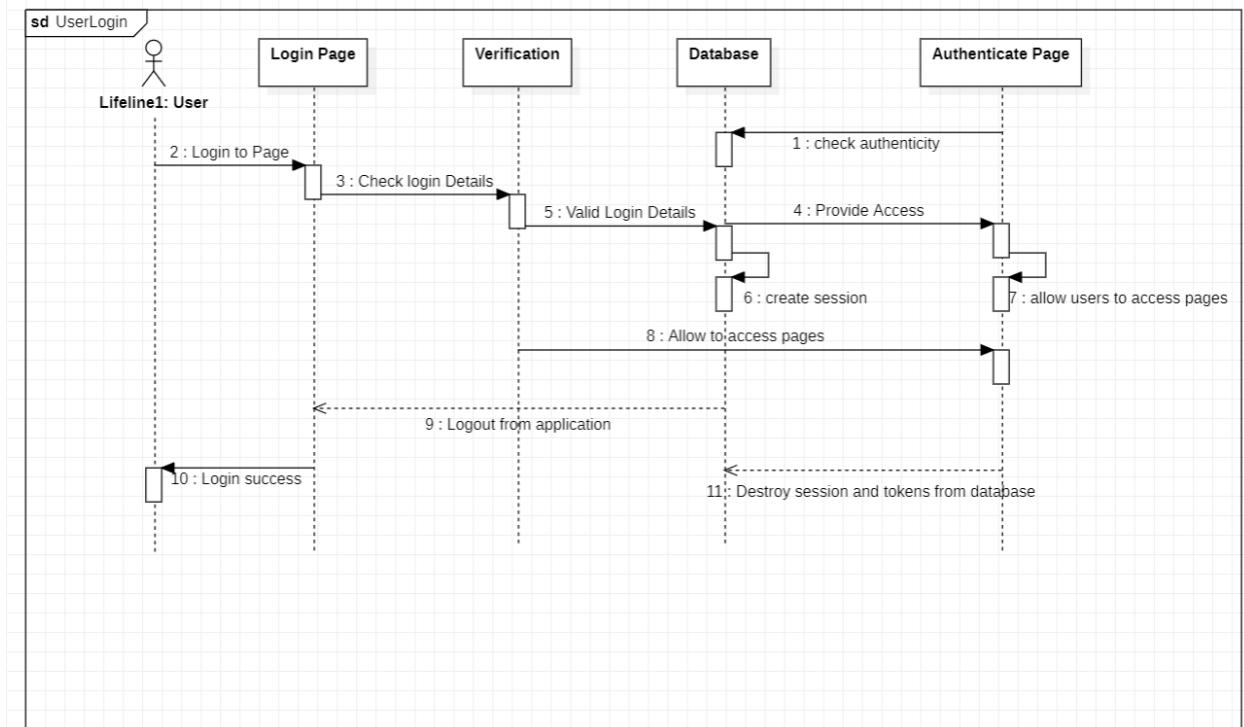


Fig 5.3

- **Login Page:** The Login Page lifeline represents the user interface where the user enters their login credentials. It sends the user's input to the Login Verification lifeline for authentication.
- **Login Verification:** The Login Verification lifeline handles the authentication process. It receives the user's credentials from the Login Page and interacts with the Database lifeline to verify the provided information.
- **Database:** The Database lifeline represents the database that stores user information, including usernames and passwords. It receives requests from the Login Verification lifeline to fetch the user's stored credentials.
- **Authenticate Page:** The Authenticate Page lifeline represents the page or component responsible for rendering the authentication result to the user. It receives the authentication status from the Login Verification lifeline and displays it to the user on the Login Page.

Interactions :

- The Login Page sends the entered credentials (username and password) to the Login Verification for authentication.
- The Login Verification receives the credentials and sends a request to the Database to fetch the stored credentials associated with the provided username.
- The Database searches for the username in its records and retrieves the corresponding stored password.
- The Login Verification compares the retrieved stored password with the provided password from the Login Page to verify the authentication status.
- Based on the result of the verification, the Login Verification sends the authentication status (either success or failure) to the Authenticate Page.
- The Authenticate Page receives the authentication status from the Login Verification and displays the appropriate message (e.g., "Login successful" or "Invalid credentials") on the Login Page.

5.3 ACTIVITY DIAGRAM

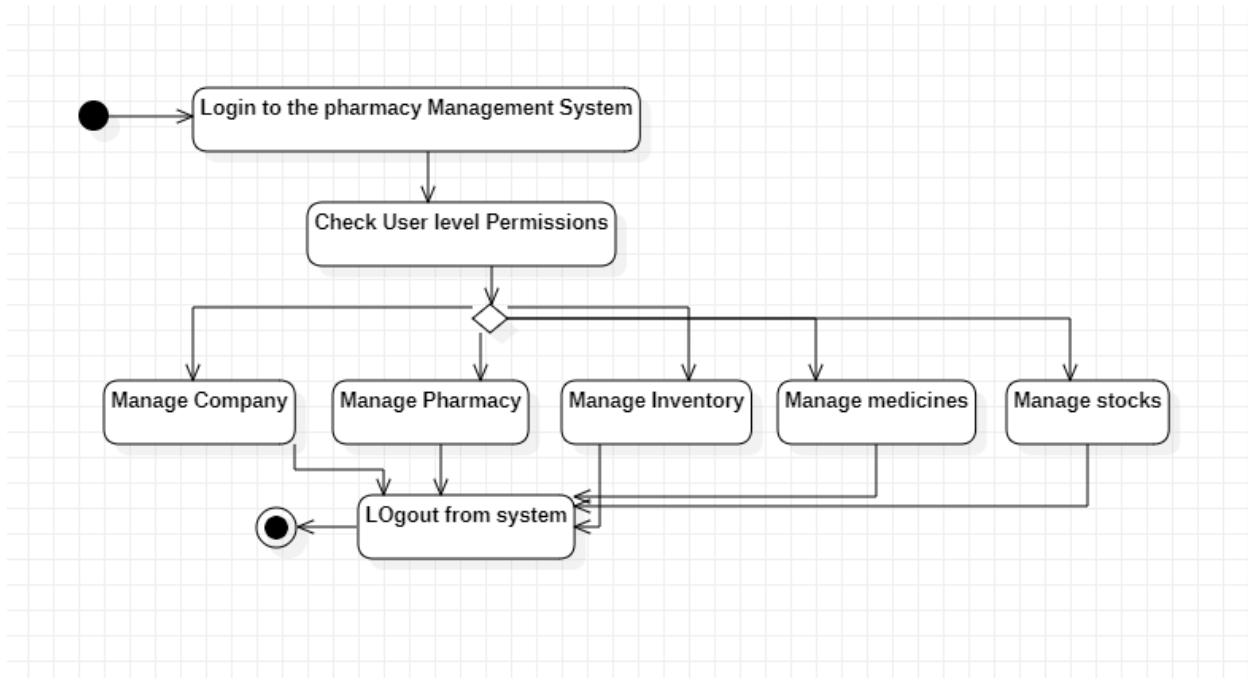


Fig 5.4

- **Login to the System:** The "Login" state in the activity diagram represents the initial state where users provide their credentials and initiate the authentication process, ensuring secure access to the system.
- **Check User Level Permission:** The "Check User Level Permission" state determines the user's access level or role within the system, ensuring that they have the necessary privileges to perform specific actions based on their assigned permissions.
- **Manage Company:** The "Manage Company" state signifies the ongoing management of company-related information, such as updating details or policies, ensuring accurate and up-to-date company data within the system.
- **Manage Pharmacy:** The "Manage Pharmacy" state represents the management of pharmacy-related tasks, such as adding or removing pharmacies, updating pharmacy information, or performing specific actions related to pharmacy management.
- **Manage Inventory:** The "Manage Inventory" state involves the ongoing management of the system's inventory, including tasks such as adding new items, updating stock levels, conducting audits, and ensuring accurate inventory control.

- **Manage Medicines:** The "Manage Medicines" state signifies the management of medicines within the system, including tasks such as adding new medicines, updating medicine details, or removing discontinued products, ensuring an accurate and up-to-date medicine inventory.
- **Manage Stocks:** The "Manage Stocks" state represents the ongoing management of the system's stocks, including tasks such as tracking stock levels, replenishing stock, managing stock movements, and ensuring optimal stock control.
- **Logout from System:** The "Logout" state represents the final state in the activity diagram, where users safely exit the system, terminating their session and ensuring data security.

6. UI DESIGN

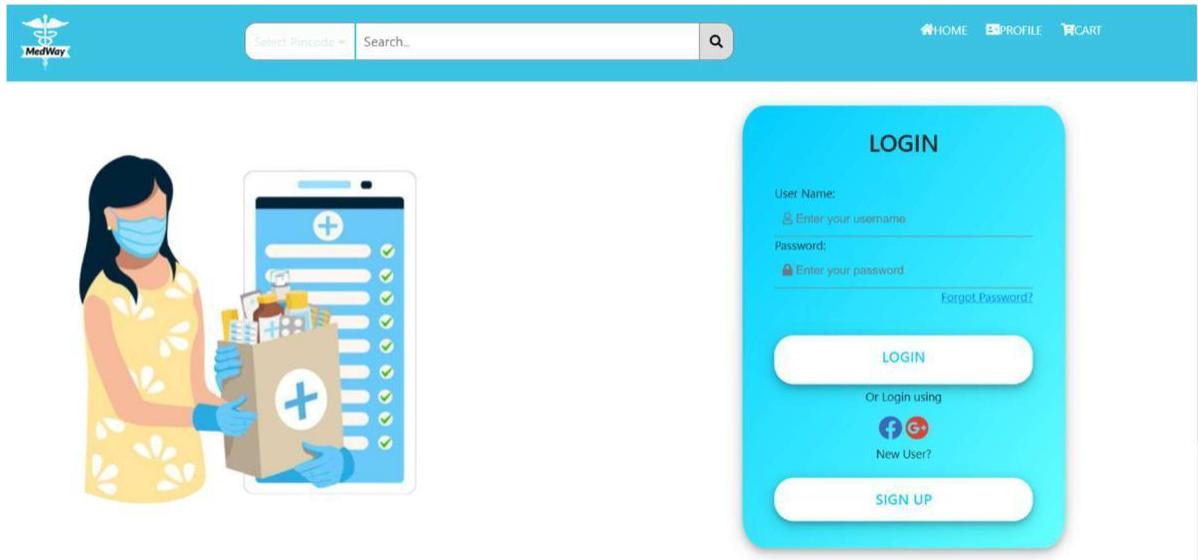


Fig 6.1

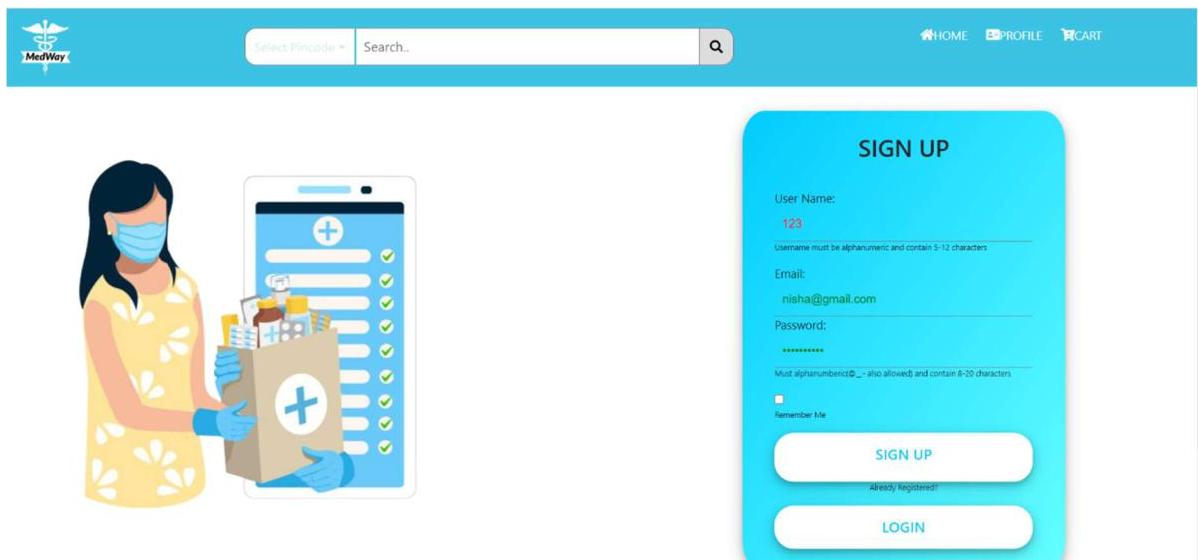


Fig 6.2

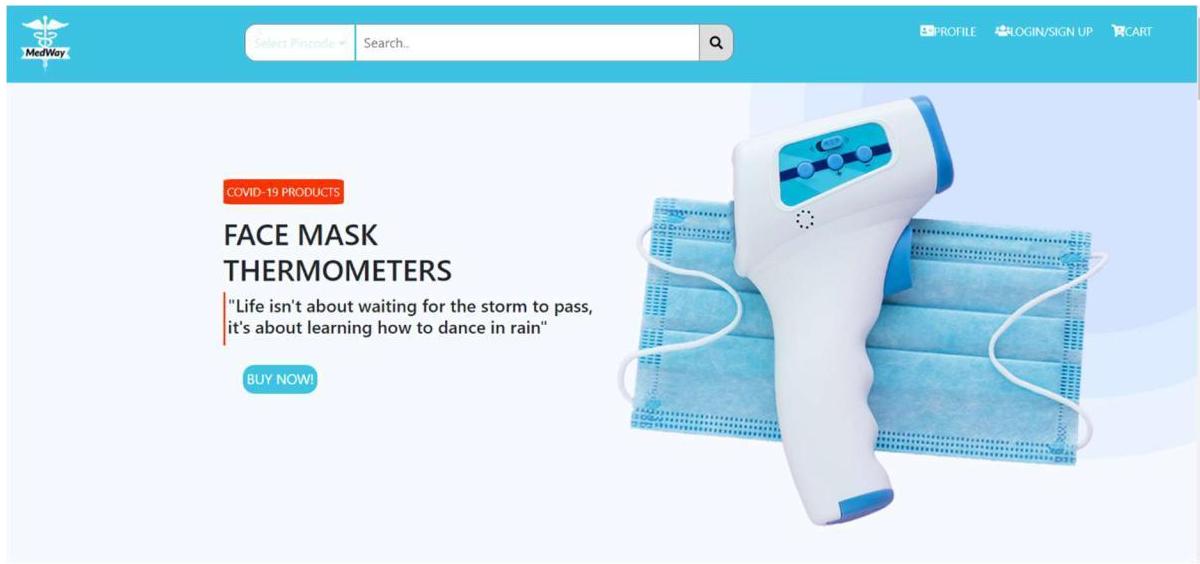


Fig 6.3

5 Step safety Assured

Over 30,00,000 orders safely delivered

- Temperature Checks
- Secure Packaging
- Stored Safely
- Regular Sanitization
- No Contact Delivery

FEATURED BRANDS

Sensodyne

Vaseline

Cetaphil

Accu-Chek

Dabur

Volini

Liveeasy

Nivea

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25*10

Registered Users as of December 2021

Just 10

MedWay orders as of Dec 2021

100+

SKUs sold in 2021

18+

PinCodes Serviced for Dec 2021

Fig 6.4

Most Commonly Sold

			
Cetirizine	Dolo 650	Zincovita Tablets	Cofsils
₹22.22	₹24.73	₹85.05	₹22.5
Quantity: <input type="text" value="1"/>			
Add to Cart	Add to Cart	Add to Cart	Add to Cart

On Sale




Free Shipping
Sed perspacia unde omnis iste nat error voluptate accus


Money Refund
Sed perspacia unde omnis iste nat error voluptate accus


Free Shipping
Sed perspacia unde omnis iste nat error voluptate accus

About Company
 But must explain to you how all this mistaken idea of denouncing pleasure and praising pain was born






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Fig 6.5

Filter

Category

- Glucometer
- Bp Monitors
- Oximeter
- Thermometer
- Covid kits

[View More](#)

Brand

- Accu-chek
- Accusure
- Aicura
- All Care
- Apollo Sugar

[View More](#)

Price

- Below 99
- 100-199
- 200-299
- 300-399
- 400-499

[View More](#)

HealthCare Devices

Sort by: Popularity



Accu-Chek Active
Glucometer Test Strip...
MRP ₹799.50



Accu-Chek Instant
Glucometer Test Strip...
MRP ₹887.25



Dr Morepen Gluco One
Bg 03 Glucometer Tes...
MRP ₹517.89



Accusure Ts Blood
Pressure Monitor
MRP ₹2396



Liveeasy Essentials All In
One Vaporizer
MRP ₹399



BPL Smart Oxy Finger
Tip Pulse Black...
MRP ₹1017

Filter

Category

- Glucometer
- Bp Monitors
- Oximeter
- Thermometer
- Covid kits

[View More](#)

Brand

- Accu-chek
- Accusure
- Aicura
- All Care
- Apollo Sugar

[View More](#)

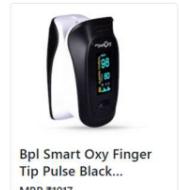
Price

- Below 99
- 100-199
- 200-299
- 300-399
- 400-499

[View More](#)

HealthCare Devices

Sort by: Popularity



BPL Smart Oxy Finger
Tip Pulse Black...
MRP ₹1017

Filter

Category

- Glucometer
- Bp Monitors
- Oximeter
- Thermometer
- Covid kits

[View More](#)

Brand

- Accu-chek
- Accusure
- Aicura
- All Care
- Apollo Sugar

[View More](#)

Price

- Below 99
- 100-199
- 200-299
- 300-399
- 400-499

[View More](#)

HealthCare Devices

Sort by: Popularity



Fig 6.6



Accu-Chek Active Glucometer Test Strips Box Of 50

Accu-Chek Active blood glucose test strips can help you with your blood sugar monitoring.

₹799.50

[Details](#) [Features](#) [Directions](#) [Storage](#)

Key Highlights

- Accu-Chek Active blood glucose test strips can help you with your blood sugar monitoring.
- These strips can be of help to Type 1 Diabetes as well as Type 2 Diabetes patients.

86% User Satisfaction

FAQ

Q1: Will I have to discard the Accu-Chek Active Strip after use?

Q2: Will I be able to delete the stored results?

Q3: How long does the Accu-Chek battery last when paired with a smartphone?

Ans: It depends on the connectivity of the meter enabled. The battery usually lasts for 750 tests. Normal testing without connectivity should produce approximately 1,000 test results.

Q4: What is the Last Result feature?

Q5: What is a normal glucometer reading?

Q6: How do blood glucose monitors work?

Q7: How often should you test your blood glucose with a glucometer?

Product Details

Brand: [ACCU-CHEK INSTANT](#)
 Expires on or After: 20/05/2022
 Country of Origin: India, Germany
 Warranty: 1 Year from date of purchase
[Manufacturer Details](#)

Disclaimer

If the seal of the product is broken it will be non-returnable.

Ratings and Reviews

4.3/5

    
1271 ratings

5 stars		64%
4 stars		21%
3 stars		4%
2 stars		3%
1 star		8%

Recent Reviews

Anjali 
 "Wrong product send"
 15 months ago

MedWay User 
 "Nice Product"
 20 months ago

Gaurav Khattar 



Fig 6.7

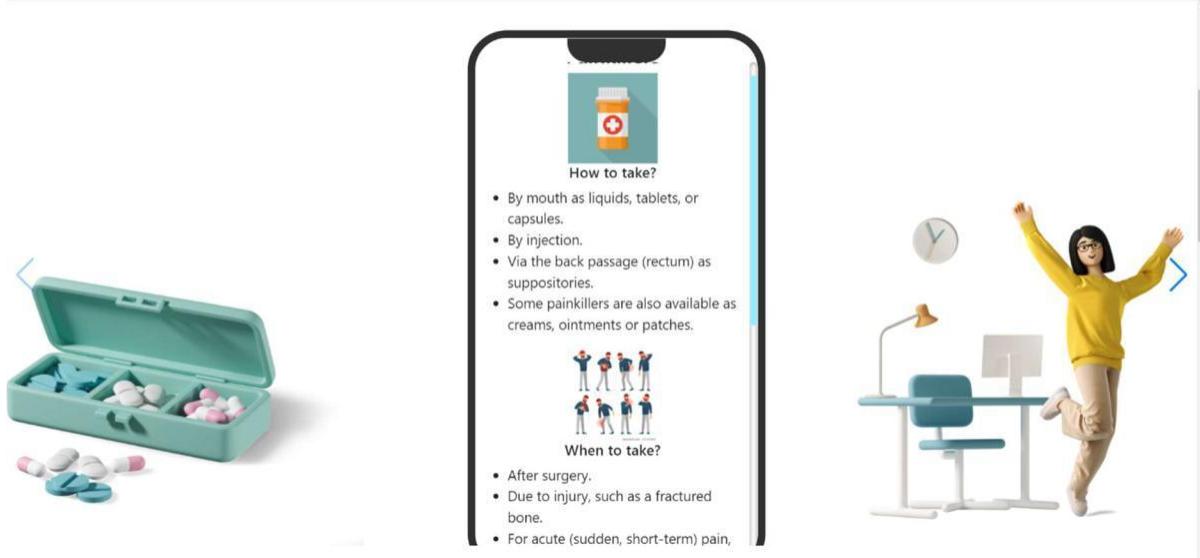


Fig 6.8

Items in Your Cart		CHECKOUT	
	Dolo #3498765	1	₹30
	Cetirizine #3498765	1	₹10
₹30.00			
₹10.00			
₹90.00			
		SUBTOTAL	₹40.00
		SHIPPING	n/a
		EST. TAX	₹50.00
		TOTAL	₹90.00
Continue Shopping		CHECKOUT	

Fig 6.9

Delivery Address



Suki Sind

124 rd cross, D S
Road,Kanakapura.
Banglore,Karnataka-560078
Mobile No: 08025908063

David

124 rd cross, D S
Road,Kanakapura.
Banglore,Karnataka-560078
Mobile No: 08025908063

Add Address

Payment Details



Credit/Debit Card Cash on Delivery UPI



***** * 0817

Expires on 10-23



***** * 0817

Expires on 10-23

Add New Card

Payment now

Order Details

Price	₹90
Delivery Charges	₹10
Discount	₹1.50
Total Amount	₹98.50

(Incl GST)

Your total savings **₹1.50**


PROFILE
LOGIN/SIGN UP
CART

Billing Address

Full Name

PhoneNumber

Address

City

State

Zip

Submit

Fig 6.10

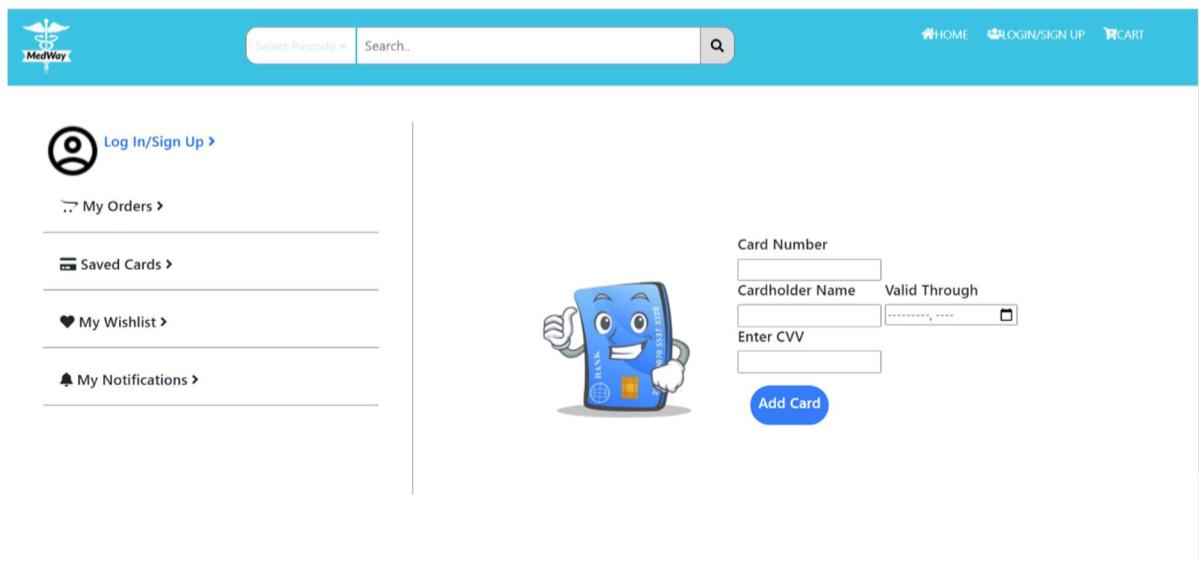
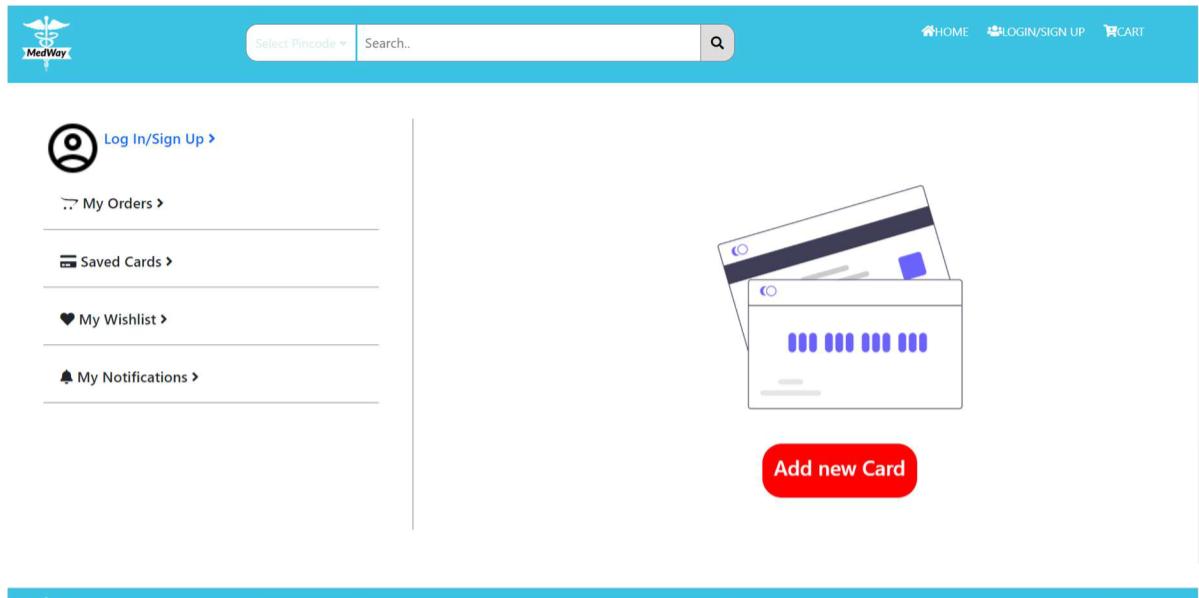


Fig 6.11