

Subject: Your Work

Date: Wednesday, 26 February 2025 at 7:06:08 PM India Standard Time

From: Kreuser, Martin (059)

To: Suresh, Sushil Sylvester (623-Extern-KYNDRYL)

Dear Sushil,

I want to emphasise three things I explicitly recognized on your work and appreciate the most:

1. After joining you caught up into the UX/UI field very fast. You got to know the standards we use here very fast and adopted to these guidelines and common habits in no time. You accepted the fact that we are not having a “green” field here, indeed as 98% of all situations, we are having a “brown” field with existing applications, Use Cases, Stakeholders, ... Most UX people I had so far ignore the fact that there is an existing eco system which must be taken into account to create a reasonable, realistic and therefore valuable concept
2. You constantly deliver and show (intermediate) states of your work allowing to give feedback in early phases and therefore maturing your work items much faster than others. You also have a good feeling where there is no clear way to go and point these uncertainties out, so that the best result from various angles can be achieved. You are persistently seeking and driving this feedback, which is really good as time is limited and inquiries are sometime just forgotten.
3. You very early understood that UX is more than just some Figma sketches. Most concepts require additional descriptions, naming of edge cases, presentations, stories,... you name it. Everything that makes the concept easier to understand you are willing to deliver.

I am really proud to have you on my team and you are a significant pillar in getting initiatives into a roll. Keep up the good work!

All the best Martin

Mit freundlichen Grüßen/Best regards
Martin Kreuser

Chief Product Owner Cockpit

Mercedes-Benz AG – ITD/RE
059-G082
71034 Böblingen, Germany

Mobil +49 176 30988646
martin.kreuser@mercedes-benz.com