Zoho Application Bug Report - Exploratory Testing Project

This repository presents a collection of real-time bug reports generated through comprehensive manual exploratory testing across multiple Zoho applications. This initiative simulates the core responsibilities of a Quality Analyst, focusing on identifying, documenting, and analyzing software issues in live environments.

Applications Analyzed:

- Zoho ToDo

- Zoho Notebook

- Zoho Recruit

- Zoho Mail

- Zoho Calendar

- Zoho Connect

Categories of Issues Identified:

- Critical application crashes and force-close scenarios

- Data synchronization anomalies and merge logic failures

- User interface limitations and experience inconsistencies

- File handling errors due to memory constraints

- Authentication issues stemming from OAuth misconfigurations

Deliverables:

- Detailed bug documentation in `SusmithaV_Zoho_Bug_Report.docx` including:

  - Application name and version

  - Bug description and context

  - Reproduction steps (where applicable)

  - Expected vs actual results

   - Inferred root cause or technical assumptions

Key Skills Demonstrated:

- Exploratory Testing & Functional Validation

- Manual Bug Tracking and Defect Analysis

- Documentation using standard QA formats

- Root Cause Analysis (RCA) and Reporting

- Attention to Detail and Structured Thinking

About the Author:

This QA-focused mini project was independently executed by Susmitha V, an Electronics and Communication Engineering graduate with a strong interest in software quality assurance. The goal is to exhibit hands-on testing capability and readiness for QA roles in product-based environments.

Connect:

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