ZigmaNeural is an AI technology brand that builds custom AI products and workflow automation solutions for businesses, with a strong focus on measurable ROI and ISO-certified quality.

Company overview

- **Brand & legal entity**: ZigmaNeural is an AI technology brand owned by **Zigmapeople Private Limited**, registered in India.

- **What they do**: They develop AI product solutions (voice agents, vision agents, workflow automation) to automate business processes and improve efficiency.

- **Certification**: The company operates under an **ISO 9001:2015** certified quality management system, emphasizing consistent, high-quality delivery.

Core services and solutions

- **AI workflow automation**

  - Automates repetitive business processes, reducing manual task time and human errors, and enabling 24/7 operations with lower cost.

  - Targets up to about 60–70% cost or effort reduction and improved data-driven decision making with real-time insights.

- **AI product development**

  - Builds intelligent software using machine learning and neural networks tailored to specific business problems.

  - Follows a process involving discovery, model training, integration, testing, deployment, and ongoing support.

- **AI Voice Agent**

  - Voice AI for handling customer calls, support queries, and scheduling tasks.

- **AI Vision Agent**

  - Computer vision solutions for quality control, inspection, and analytics in businesses such as manufacturing.

- **Other AI capabilities**

  - Chatbots, content generation, predictive analytics, and enterprise AI integration with existing systems.

Value proposition and metrics

- **Efficiency & cost**

  - Claims of reducing operational costs by around **60%**, reducing manual errors by about **90%**, and increasing efficiency by about **70%** via automation.

- Highlights ability to scale workloads during peak periods and run operations continuously without extra staff.

- **Impact & scale**

    - Mentions **500+ projects delivered**, **50+ clients**, and a **99% success rate** as proof of experience.

- **Differentiators**

    - Emphasis on ROI-driven, industry-specific solutions, ISO-certified quality, and ongoing support while maintaining data privacy and compliance.

Customers, industries, and offerings

- **Industries served**

    - E-commerce, healthcare, finance, education, manufacturing, and professional services, tackling problems from customer service automation to predictive analytics.

- **Service categories**

    - Enterprise AI solutions, workflow automation, AI voice and vision agents, and AI product consulting.

    - Resources include AI tools, AI comparisons, and "Learn AI" educational content.

- **Key terms they highlight**

    - AI workflow automation, NLP, machine learning, conversational AI, predictive analytics, and enterprise AI integration as foundational technologies.

Company links and contact info

- **Main site**: https://www.zigmaneural.com/

- **Important pages**: About, Careers, Blog, Testimonials, Contact, FAQ, Services, AI Voice Agent, AI Vision Agent, Use Cases.

- **Social profiles**: LinkedIn (Zigma People Private Limited), Twitter, GitHub.

- **Contact**: Email info@zigmaneural.com.