



SUSMITHA P

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PROFILE SUMMARY

I am a customer-focused and proactive Customer Support Officer with over 6 months of experience adept at handling customer inquiries, resolving issues, and ensuring overall customer satisfaction. Recently completed a full-stack course, and I am now seeking a job position in an organization where I can implement my programming skills to contribute to innovation and leverage my diverse skill set.

EDUCATION

BESANT TECHNOLOGIES

2023-Current

- Full stack development

ALAGAPPA COLLEGE OF TECHNOLOGY, ANNA UNIVERSITY

2019-2023

- B.Tech Leather Technology
- CGPA - 8.17

New Prince Matriculation Higher Secondary School

2018-2019

- HSC
- Percentage - 82.66%

New Prince Matriculation Higher Secondary School

2016 - 2017

- SSLC
- Percentage - 93%

WORK EXPERIENCE

Customer Support Officer| Allsec Technologies

2023- PRESENT

CERTIFICATION

- Completed machine learning program in naan mudhalvan.
- Completion of level v in robotics course module.
- Completed python in GUVI.

PROFESSIONAL SKILL

- My Sql
- Python
- Java
- Communication
- Time management

LANGUAGES

- English (R/W/S)
- Tamil (R/W/S)
- Hindi (R/W)