

| Question Type        | Answer Quality       | Answer Given  | COUNT of Question |
|----------------------|----------------------|---|-------------------|
| Course Admin         |                      |   | 2                 |
|                      | Total                |   | 2                 |
|                      | No Answer            |   | 2                 |
|                      |                      | It looks like we are not quite<br>John Johnson johnj85@um | 3                 |
|                      |                      | Redirecting to TA/Instructor                              | 12                |
|                      | No Answer Total      |   | 17                |
|                      | Partial Answer       | In this course, you will learr                            | 1                 |
|                      | Partial Answer Total |   | 1                 |
| Course Admin Total   |                      |   | 20                |
| FAQ                  | Good Answer          | In order to get most out of t                             | 1                 |
|                      |                      | In this course, you will learr                            | 1                 |
|                      |                      | In this course, you will learr                            | 1                 |
|                      | Good Answer Total    |   | 3                 |
|                      | No Answer            |   | 17                |
|                      |                      | It looks like we are not quite<br>John Johnson johnj85@um | 1                 |
|                      |                      | Redirecting to TA/Instructor                              | 4                 |
|                      | No Answer Total      |   | 22                |
|                      |                      | It looks like we are not quite<br>John Johnson johnj85@um |                   |
|                      | Partial Answer       |   | 1                 |
| Partial Answer Total |                      |   | 1                 |
| FAQ Total            |                      |   | 26                |
| Lesson Content Total |                      |   | 44                |
| Troubleshoot         | No Answer            | It looks like we are not quite<br>John Johnson johnj85@um | 4                 |
|                      |                      | Redirecting to TA/Instructor                              | 3                 |
|                      | No Answer Total      |   | 7                 |
|                      |                      | It looks like we are not quite<br>John Johnson johnj85@um |                   |
|                      | Partial Answer       |   | 1                 |
| Partial Answer Total |                      |   | 1                 |
| Troubleshoot Total   |                      |   | 8                 |

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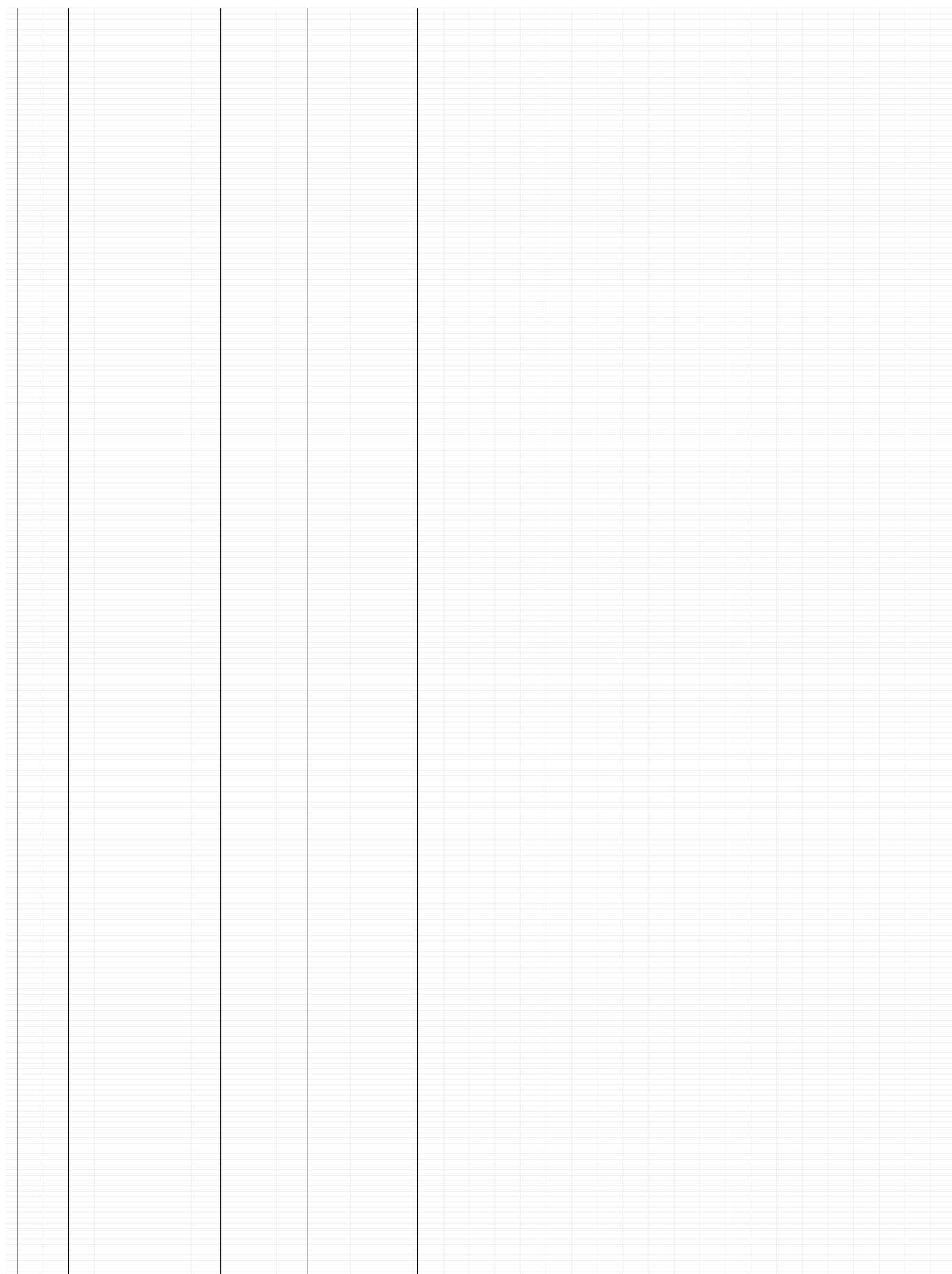
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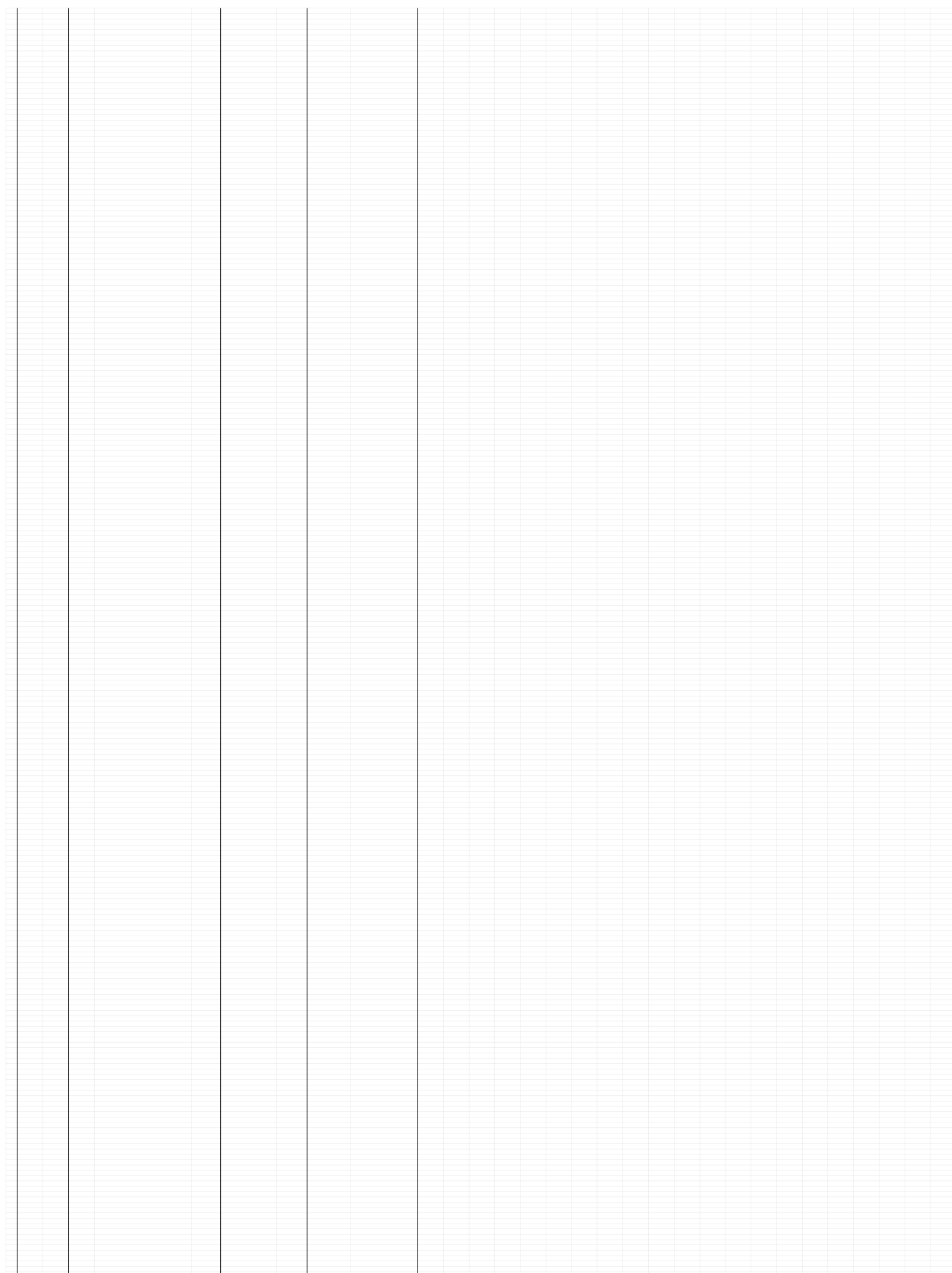
| Question Type        | Answer Quality       | Answer Given                            | COUNT of Quest |
|----------------------|----------------------|---|----------------|
| Course Admin         |                      |   | 2              |
|                      | Total                |   | 2              |
|                      | No Answer            |   | 2              |
|                      |                      | It looks like we ar<br>John Johnson job | 3              |
|                      |                      | Redirecting to TA                       | 12             |
|                      | No Answer Total      |   | 17             |
|                      | Partial Answer       | In this course, yo                      | 1              |
|                      | Partial Answer Total |   | 1              |
| Course Admin Total   |                      |   | 20             |
| FAQ                  | Good Answer          | In order to get me                      | 1              |
|                      |                      | In this course, yo                      | 1              |
|                      |                      | In this course, yo                      | 1              |
|                      | Good Answer Total    |   | 3              |
|                      | No Answer            |   | 17             |
|                      |                      | It looks like we ar<br>John Johnson job | 1              |
|                      |                      | Redirecting to TA                       | 4              |
|                      | No Answer Total      |   | 22             |
|                      |                      | It looks like we ar<br>John Johnson job |                |
|                      | Partial Answer       |   | 1              |
|                      | Partial Answer Total |   | 1              |
| FAQ Total            |                      |   | 26             |
| Lesson Content       | No Answer            |   | 10             |
|                      |                      | After taking the S                      | 1              |
|                      |                      | Course_certificat                       | 1              |
|                      |                      | Course_time/Cou                         | 1              |
|                      |                      | It looks like we ar<br>John Johnson job |                |
|                      |                      |   | 7              |
|                      |                      | Redirecting to TA                       | 20             |
|                      | No Answer Total      |   | 40             |
|                      | Partial Answer       | After taking the A                      | 1              |
|                      |                      | Course_question                         | 1              |
|                      |                      | Courses_Certific                        | 2              |
|                      | Partial Answer Total |   | 4              |
| Lesson Content Total |                      |   | 44             |
| Troubleshoot         |                      | It looks like we ar<br>John Johnson job |                |
|                      | No Answer            |   | 4              |
|                      |                      | Redirecting to TA                       | 3              |
|                      | No Answer Total      |   | 7              |
|                      |                      | It looks like we ar<br>John Johnson job |                |
|                      | Partial Answer       |   | 1              |

|                    |                      |           |
|--------------------|----------------------|-----------|
|                    | Partial Answer Total | 1         |
| Troubleshoot Total |                      | 8         |
| <b>Grand Total</b> |                      | <b>98</b> |



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| Session Info | Session Info | Question Info | Question Info  | Question Info  | Answer Info   | Answer Info    | Expected Answers  | Expected Answers          | Grouping       |  |  |
|--------------|--------------|---------------|----------------|--|---|----------------|---|---------------------------|----------------|--|--|
| Tester       | Session      | Question #    | Question Asked | Question Type  | Answer Given  | Answer Quality | Answer Expected   | Answer Location in Course | Classification |  |  |
|              |              |               |                |  | In this course, you will learn how the scrum process works, various roles and responsibilities involved in scrum and various methodologies and techniques to ensure successful completion of sprint and more broadly speaking, the project  |                |   |                           |                |  |  |
| Amer         |              | 1             | #REF!          | what is this course a  | FAQ   | Good Answer    |   |                           |                |  |  |
| Amer         |              | 1             | #REF!          | Is this a paid course  | FAQ   | No Answer      | Nope, although you can audit it for free                              |                           | No Context     |  |  |
| Amer         |              | 1             | #REF!          | What is the course fi  | FAQ   | No Answer      |   |                           |                |  |  |
| Amer         |              | 1             | #REF!          | Is the course self-pa  | FAQ   | No Answer      | Yes, the course is self-paced.  |                           |                |  |  |
| Amer         |              | 1             | #REF!          | Can i audit this coun  | FAQ   | No Answer      | Yes   |                           |                |  |  |
| Amer         |              | 1             | #REF!          | when is the course e   | FAQ   | No Answer      |   |                           |                |  |  |
|              |              |               |                |  | In this course, you will learn how the scrum process works, various roles and responsibilities involved in scrum and various methodologies and techniques to ensure successful completion of sprint and more broadly speaking, the project. |                |   |                           |                |  |  |
| Amer         |              | 1             | #REF!          | what all topics will be covered in the course?                     | Course Admin  | Partial Answer |   |                           |                |  |  |
| Amer         |              | 1             | #REF!          | Can i take the course in different language other than english?    | FAQ   | No Answer      | No, not for now.  |                           |                |  |  |
| Amer         |              | 1             | #REF!          | Do I get a certificate on completing the course?                   | FAQ   | No Answer      | Yes, you do earn a certificate  |                           |                |  |  |
| Amer         |              | 1             | #REF!          | do I get PDUS on completing the course?                            | FAQ   | No Answer      | Yes you can earn PDU's on completing the course.                      |                           |                |  |  |
| Amer         |              | 1             | #REF!          | How will this course help me at work and in my career?             | FAQ   | No Answer      |   |                           |                |  |  |
| Amer         |              | 1             | #REF!          | How do I become a verified user?                                   | FAQ   | No Answer      |   |                           |                |  |  |
| Amer         |              | 1             | #REF!          | how is auditing the course different from being a verified user?   | FAQ   | No Answer      |   |                           |                |  |  |
| Amer         |              | 1             | #REF!          | Who to contact in case of doubts?                                  | Troubleshoot  | No Answer      | You can contract the staff or the instructor on the following emails: |                           |                |  |  |
| Amer         |              | 1             | #REF!          | Can you provide me with the contact information of the instructor? | Troubleshoot  | No Answer      |   |                           |                |  |  |
| Amer         |              | 1             | #REF!          | Is there a prerequisite to this course?                            | FAQ   | No Answer      | No, there is no prerequisite courses to be taken for this course.     |                           |                |  |  |
| Amer         |              | 1             | #REF!          | what is scrum?   | Lesson Content  | No Answer      | Week 2  |                           |                |  |  |
| Amer         |              | 1             | #REF!          | Is scrum relevant to construction?                                 | Lesson Content  | No Answer      | Scrum can be applied to a variety of fields, construction included.   |                           |                |  |  |
| Amer         |              | 1             | #REF!          | What is the difficulty level of the course?                        | FAQ   | No Answer      | The course is designed to be moderately difficult.                    |                           |                |  |  |
| Amer         |              | 1             | #REF!          | what is agile?   | Lesson Content  | No Answer      | Week 2  |                           |                |  |  |
| Amer         |              | 1             | #REF!          | In which field is scrum used?                                      | Lesson Content  | No Answer      |   |                           |                |  |  |

|      |   |       |   |                |  |                |   |  |  |  |  |
|------|---|-------|---|----------------|--|----------------|---|--|--|--|--|
| Amer | 1 | #REF! | Is the material available offline?                    | FAQ            |  | No Answer      | No, unfortunately the course is not available offline as of now.  |  |  |  |  |
| Amer | 1 | #REF! | Are there any discounts for UMD students?             | FAQ            | It looks like we are not quite getting each other today. Would you like to talk to a Teaching Assistant instead? If so, please contact Shishir - spillai@umd.edu - TA OR John Johnson johnj85@umd.edu - Course Professor | Partial Answer | No  |  |  |  |  |
| Amer | 1 | #REF! | What is your name?                                    | Troubleshoot   |  | No Answer      | My name is Terry.   |  |  |  |  |
| Amer | 1 | #REF! | Will this course count towards my Master's Degree?    | FAQ            |  | No Answer      | No, however the course will help you understand your master's courses better and will give you an upper hand. |  |  |  |  |
| Amer | 1 | #REF! | What kind of assignments are given?                   | Course Admin   | It looks like we are not quite getting each other today. Would you like to talk to a Teaching Assistant instead? If so, please contact Shishir - spillai@umd.edu - TA OR John Johnson johnj85@umd.edu - Course Professor | No Answer      |   |  |  |  |  |
| Amer | 1 | #REF! | What are the benefits of taking this course?          | FAQ            |  | No Answer      |   |  |  |  |  |
| Amer | 1 | #REF! | Can you provide me with an outline of the coursework? | Course Admin   | It looks like we are not quite getting each other today. Would you like to talk to a Teaching Assistant instead? If so, please contact Shishir - spillai@umd.edu - TA OR John Johnson johnj85@umd.edu - Course Professor | No Answer      |   |  |  |  |  |
| Amer | 1 | #REF! | Why should I take this course?                        | FAQ            |  | No Answer      |   |  |  |  |  |
| Amer | 1 | #REF! | What is the duration for this course?                 | FAQ            |  | No Answer      | It is a self paced course, therefore this course has no defined timeline.                                     |  |  |  |  |
| Amer | 1 | #REF! | How do I contact the                                  | Troubleshoot   | It looks like we are not quite getting each other today. Would you like to talk to a Teaching Assistant instead? If so, please contact Shishir - spillai@umd.edu - TA OR John Johnson johnj85@umd.edu - Course Professor | Partial Answer | You can reach out to the staff or the instructor at the following email ids                                   |  |  |  |  |
| Amer | 1 | #REF! | what is sprint plannii                                | Lesson Content |  | No Answer      | Week 2  |  |  |  |  |
| Amer | 1 | #REF! | What is sprint devel                                  | Lesson Content | It looks like we are not quite getting each other today. Would you like to talk to a Teaching Assistant instead? If so, please contact Shishir - spillai@umd.edu - TA OR John Johnson johnj85@umd.edu - Course Professor | No Answer      | Week 2  |  |  |  |  |

|      |  |   |       |                       |                |  |           |   |  |  |  |  |
|------|--|---|-------|-----------------------|----------------|--|-----------|---|--|--|--|--|
|      |  |   |       |                       |                | It looks like we are not quite getting each other today. Would you like to talk to a Teaching Assistant instead? If so, please contact Shishir - spillai@umd.edu - TA OR John Johnson johnj85@umd.edu - Course Professor |           |   |  |  |  |  |
| Amer |  | 1 | #REF! | What is a good time   | Troubleshoot   |  | No Answer | You can contact the instructor or the staff throughout the week from Mon- Fri 10 am to 4 pm                                 |  |  |  |  |
| Amer |  | 1 | #REF! | what is sprint backdo | Lesson Content | It looks like we are not quite getting each other today. Would you like to talk to a Teaching Assistant instead? If so, please contact Shishir - spillai@umd.edu - TA OR John Johnson johnj85@umd.edu - Course Professor | No Answer | Week 2  |  |  |  |  |
| Amer |  | 1 | #REF! | what is tqm?          | Lesson Content | It looks like we are not quite getting each other today. Would you like to talk to a Teaching Assistant instead? If so, please contact Shishir - spillai@umd.edu - TA OR John Johnson johnj85@umd.edu - Course Professor | No Answer | Week 2  |  |  |  |  |
| Amer |  | 1 | #REF! | Can you give me an    | Lesson Content |  | No Answer | Week 2  |  |  |  |  |
| Amer |  | 1 | #REF! | Where is Agile Proje  | Lesson Content |  | No Answer | Week 2  |  |  |  |  |
| Amer |  | 1 | #REF! | What are attributes   | Lesson Content | It looks like we are not quite getting each other today. Would you like to talk to a Teaching Assistant instead? If so, please contact Shishir - spillai@umd.edu - TA OR John Johnson johnj85@umd.edu - Course Professor | No Answer | Week 2  |  |  |  |  |
| Amer |  | 1 | #REF! | Can i download the    | Course Admin   | It looks like we are not quite getting each other today. Would you like to talk to a Teaching Assistant instead? If so, please contact Shishir - spillai@umd.edu - TA OR John Johnson johnj85@umd.edu - Course Professor | No Answer | No, unfortunately you can download the video lecture. You will be needing an active network connection to view the videos.  |  |  |  |  |
| Amer |  | 1 | #REF! | What is triple Cost o | Lesson Content |  | No Answer | Week 2  |  |  |  |  |
| Amer |  | 1 | #REF! | How to control budg   | Lesson Content | It looks like we are not quite getting each other today. Would you like to talk to a Teaching Assistant instead? If so, please contact Shishir - spillai@umd.edu - TA OR John Johnson johnj85@umd.edu - Course Professor | No Answer | Week 2  |  |  |  |  |
| Amer |  | 1 | #REF! | How can I request f   | Course Admin   |  | No Answer | You can contact the staff or the Instructor at the following emails asking for additional time to work on your assignments. |  |  |  |  |
| Amer |  | 1 | #REF! | are there any team    | Course Admin   |  | No Answer | There might be some individual or team assignments based on the different modules in the course.                            |  |  |  |  |
| Amer |  | 1 | #REF! | what is a Kanban Se   | Lesson Content | It looks like we are not quite getting each other today. Would you like to talk to a Teaching Assistant instead? If so, please contact Shishir - spillai@umd.edu - TA OR John Johnson johnj85@umd.edu - Course Professor | No Answer | Week 2  |  |  |  |  |

























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