Suyash Nagar

Senior Consultant | AI, ML & Data Analytics | PSM & PSPO

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Professional Summary

AI and Analytics consultant with 18+ years of experience delivering innovative solution delivery and IT consulting services. Adept at leading cross-functional teams, leveraging Agile/Scrum methodologies, and integrating technology with business strategy to drive process optimizations and accelerate time to market. Proven track record in harnessing AI technologies to boost operational efficiency, optimize workflows, and drive digital transformation.

Professional Experience

Infosys Limited | Senior Consultant | Customer: Microsoft PECO

Location: Pune, India **Duration:** May 2021 – Present

Key Responsibilities & Contributions:

- **Leadership & Agile Management:** Spearheaded multiple cross-functional, global teams by ensuring seamless Agile adoption through structured Scrum ceremonies and iterative delivery.

- **AI & Machine Learning Integration:** Drove cutting-edge AI/ML solutions by leveraging Azure OpenAI to streamline processes, optimize workflows, and significantly reduce product time-to-market.

- **Advanced Analytics & Business Intelligence:** Developed insightful Power BI dashboards and integrated Microsoft Fabric capabilities to enhance data-driven decision-making.

- **Stakeholder & Backlog Management:** Led requirements gathering, prioritized user stories, maintained backlog hygiene, and coordinated cross-team efforts to ensure project success.

- **Project Execution & Delivery:** Managed project roadmaps, ensured timely task execution, mitigated risks, and provided efficient reporting to key stakeholders.

- **Knowledge Management & Collaboration:** Established competency frameworks and fostered knowledge-sharing practices across multi-disciplinary teams.

Technologies:

- **Cloud & Data Ecosystem:** Microsoft Azure, Azure Synapse, Azure SQL, Kusto (KQL)

- **AI/ML Development:** Azure OpenAI Studio, ChatGPT (3.0/4.0), Machine Learning Studio, AutoML, Python, PySpark

- **BI & DevOps Tools:** Microsoft Fabric, Power BI, Azure DevOps

Key Achievements:

- **AI-Powered Intake Optimization:** Led the deployment of a zero-touch AI-driven intake management solution using Azure OpenAI and ChatGPT 4.0, reducing product launch intake time from 5 days to under 10 minutes *(Project Excellence Award, Dec 2024)*

- **Strategic Data Insights:** Designed and implemented the OKR BI report, enabling effective KPI tracking and commitment measurement, highly valued by Microsoft stakeholders *(Unit Rise Award, Sep 2024)*

- **Agile Transformation:** Streamlined Agile adoption across 10 teams (110+ resources), enhancing collaboration and backlog discipline *(The Anchor Award, Mar 2024)*

- **Business Enablement Excellence:** Recognized for driving operational success and business impact *(Infosys Zenith Award – Best Business Enabler, FY 22)*

Wipro Limited | PM Analyst (Lead Engineer) | Customer: Microsoft CPLA

Location: Redmond, Washington, USA **Duration:** May 2014 – Aug 2020

Key Responsibilities:

- **Stakeholder Management:** Engaged with internal and external customers to ensure alignment with business objectives.

- **Global Team Leadership:** Led and managed multiple teams across diverse regions to ensure smooth onsite-offshore coordination.

- **Strategic Planning:** Developed comprehensive business roadmaps, fostering trust and ensuring an accurate, achievable project vision.

- **Process Optimization:** Spearheaded the development of custom solutions to automate manual processes, significantly accelerating time-to-market.

- **Data & Analytics:** Designed robust reporting capabilities that facilitated insightful data analytics from inception to final delivery.

- **Requirement Analysis:** Conducted in-depth sessions with business users to refine feature development.

- **Agile Transformation:** Championed Agile methodologies and guided teams through transitioning from Waterfall to Agile.

Key Achievements:

- **Accelerated Time-to-Market:** Reduced delivery timelines from 45 days to 8 working days through process automation.

- **Optimized Requirement Gathering:** Streamlined processes to enhance efficiency and accuracy in project execution.

- **Vendor & Team Integration:** Consolidated multi-vendor operations, streamlining processes and ensuring seamless transition for the India-based team.

- **Exemplary Customer Satisfaction:** Achieved a perfect customer satisfaction score (7/7) for three consecutive years (2016–2018).

- **Recognized Excellence:** Awarded the prestigious 'Feather In My Cap' Wipro Award for outstanding contributions.

- **End-to-End Automation:** Spearheaded Zero Touch Orchestration to drive automation from requirement gathering to deployment.

Wipro Technologies | Senior Software Engineer (Offshore Lead) | Customers: Microsoft Volume Licensing

Location: Hyderabad, India **Duration:** Sep 2007 – May 2014

Overview: Contributed to Enterprise Commerce & IT platforms for Volume Licensing Customers. Delivered strategic IT solutions that ranged from license management to quoting applications, ensuring clear, consolidated licensing services.

Key Responsibilities:

- **Subject Matter Expertise:** Provided strategic contributions across business, functional, and test specifications.

- **Requirement Analysis & Documentation:** Led detailed requirement gathering sessions with business users and translated needs into comprehensive technical specifications, including Functional Specs, Technical Specs, and test plans.

- **Database Optimization:** Developed high-performance stored procedures and functions to improve processing efficiency of critical operations.

Education

- **Master of Science in Software Engineering** BITS – Pilani

- **Bachelor of Computer Application** Bangalore University

- **Currently Pursuing:** Second Masters in Artificial Intelligence and Machine Learning – IIIT Bangalore & LMJU

Certifications

- Professional Scrum Master (PSM 1)

- Professional Scrum Product Owner (PSPO 1)

- Microsoft Power BI Data Analyst Associate (PL 300)

- Microsoft Azure Fundamentals (AZ 900)

- Microsoft Azure AI Fundamental (AI 900)

- Microsoft Azure Data Fundamental (DP 900)

Specializations

- AI Product Management Specialization – Duke University

- Applied Data Science – IBM

Additional Information

A dedicated consultant with a robust background in AI/ML; experienced in driving digital transformation, agile methodologies, and optimizing business processes across global enterprises.