

Suzanne Rashka

Front-End Web Developer

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Profile

Experienced **Customer Success Representative** adept at critical thinking with creative problem solving skills who exceeds performance standards. Eight years of military service and support allows me to be level-headed and calm in stressful situations with well-developed people skills.

Projects

MD5 Austin Hackathon, 2017 Winner: Out of ~50 participants, won first place and \$15k to continue project.

- Created communication tool for emergency response and disaster relief.
- Pitched tool at follow-up event for panel consisting of top military and civilian entrepreneurs.
- Partnered with two team members to launch www.heroanywhere.com.

Galvanize, Gibson Properties Client List, 2017: Wrote a CRUD app for client tracking.

- Utilized Angular, Express, Knex, and Postgress to build and launch a client tracking tool.
- Customized tool for real estate company in order to track clients' needs, ranging from new listings, pending sales, negotiated deals, etc.
- Managed employees' personnel information and individual sales revenue.

Galvanize, Sellerant, LLC, 2017: Capstone project for certification to redesign client's website.

- Client request to include an emailed response using PHP through prompt on website.
- Currently on Github, https://github.com/SuzanneRashka/Sellerant_fullsite

Freelance, Game of Thrones, 2017: Interactive fan site for the HBO Emmy award-winning series.

- Wrote countdown timer in Javascript to highlight anticipation of next and final season premiere.
- Developed "kill list" tool, where users can manipulate data showcasing dozens of murdered characters. See live site gotscountdown.surge.sh.

Skills

JavaScript / HTML / CSS / jQuery / Express / NodeJS / PostgreSQL / KNEX / Gulp / Angular / PHP / Apache / React / WordPress / SASS / Git / Project Planning / Digital Imagery / Android

Education

The Coding Bootcamp, University of Texas, Austin, TX

Oct 2018 (expected)

Full-time student at the first university-backed coding boot camp in the state of Texas. Curriculum centers on front-end and back-end learning for today's digital economy. Building upon existing Web Dev foundation to learn new languages, such as: MongoDB, PHP frameworks like Laravel, MySQL, Heroku, Security and Session Storage and User Authentication.

Galvanize, Austin, TX

Mar 2017

720+ hours learning in a real work environment focusing on full stack web development and including HTML, CSS, JS, NODE, Express, Angular, and computer science fundamentals.

Sullivan College of Technology and Design, Louisville, KY

Dec 2006

Earned dual degrees: Associates of Science in Mechanical Computer Aided Design Drafting; Associates of Science in Architectural Computer Aided Design Drafting.

Experience

Receptionist | Personal Assistance

Sept 2014 – Present

- Assisting property management and real estate company in day to day business.
- Tasks often included writing leases, assisting ~60 renters with billing information and reporting service needs.
- Assist in walk-throughs for move-out's and making list of repairs needed as well as continued follow ups to ensure completion.

GXM Consulting (Field Service Representative), Kandahar and Baghram, Afghanistan

Oct 2011 – July 2014

- Provided soldiers with battlefield information via smartphone for DARPA's TransApps program
- Operated independently throughout Afghanistan training approx. 50 soldiers per month
- Identified and solved interface issues and software bugs as well as keeping devices updated resulting in 100% operational readiness

CTCA (Field Service Representative), Baghdad, Iraq

Feb 2010 – Aug 2011

- Trained ~80 soldiers/month on General Dynamic's web-based geospatial mapping system (Tactical Ground Reporting System).
- System allowed lower enlisted soldiers a place to quickly and accurately disseminate information (ranging from photographs, notes, and geolocation tags) for mission planning.
- Traveled over entire country to train soldiers, update hardware, and assist in writing and documenting standard operating procedures.

United States Army (Active Duty), Baghdad, Iraq

May 2008 – Oct 2009

- Deployed to Baghdad, Iraq operating in Rear Operations Center, a division-level facility.
- Promoted to E-5, Sergeant during tour. Additional responsibility included managing soldiers.
- Monitored mission-critical route status and disseminated updates via email, phone, and software for all units (~100-200 soldiers) in the larger Baghdad metropolitan region.
- Subject matter expert for route tracking software, prioritizing all units' safety and mission success.

United States Army (Reserve Duty), San Marcos, TX

Dec 2007 – May 2008, Oct 2009 - Sept 2012

- 363rd Quartermaster Battalion
- Managed important paperwork for entire unit (~30 soldiers), ranging from leave statements, pay discrepancies, and medical files.
- Oversaw preventative maintenance of Army vehicles totaling ~\$180,000.