



# Susana Munoz

Demonstrates enthusiasm for embracing new technologies and a commitment to continuous learning. Collaborates effectively with team members to achieve project goals. Excellent communication skills, Problem-solving and customer service.

## Contact Information

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- Location: Douglas, Arizona
- GitHub: [SuzyAnna](#)

## Professional Summary

Dedicated and focused on creating customized software applications. It will give me the opportunity to implement the skills I have acquired. I am highly skilled in organization and working with teams.

## Education

- High school Diploma, Douglas Highschool, 2001
- Associate of Applied Science AAS, Cochise College, 2018
- Certificate in Full Enterprise Software Development, Springboard, 2025

### Achievements

Year	Organization	Achievement
2024	Wal-mart	Employee of the Month
2018	Cochise College	Founder and President Social Concerns Club
2010	Wal-mart	American Cancer Society Relay for Life Team Captain
2006	Wal-mart	Employee of the Month

## Skills

- Programming Languages: JavaScript, HTML, CSS
- Version Control: Git, GitHub
- Soft Skills: Communication, Teamwork, Problem-solving

- Bilingualism: English, Spanish

## Experience

### AP Operations Team Associate

- November 2023 - Present
- Assisted in the management of inventory and loss prevention.
- Collaborated with team members to ensure efficient operations.
- Maintained a high level of accuracy in inventory records.

### Apparel Team Lead - Walmart

- November 2020 - November 2023
- Led a team in the apparel department, ensuring product availability and customer satisfaction.
- Trained and mentored team members on best practices and customer service.
- Managed inventory levels and assisted in merchandising strategies.

### People Lead - Walmart

- July 2019 - November 2020
- Managed a team of associates, ensuring efficient operations and high customer satisfaction.
- Trained new employees on company policies and procedures.
- Handled customer inquiries and resolved issues promptly.

## Contact Me

Name:

Email:

Phone:

Reason for Contact:  ▾

Preferred Time of Contact:

- Morning
- Afternoon
- Evening

Please provide details  
for reason of contact.

Message: