



Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

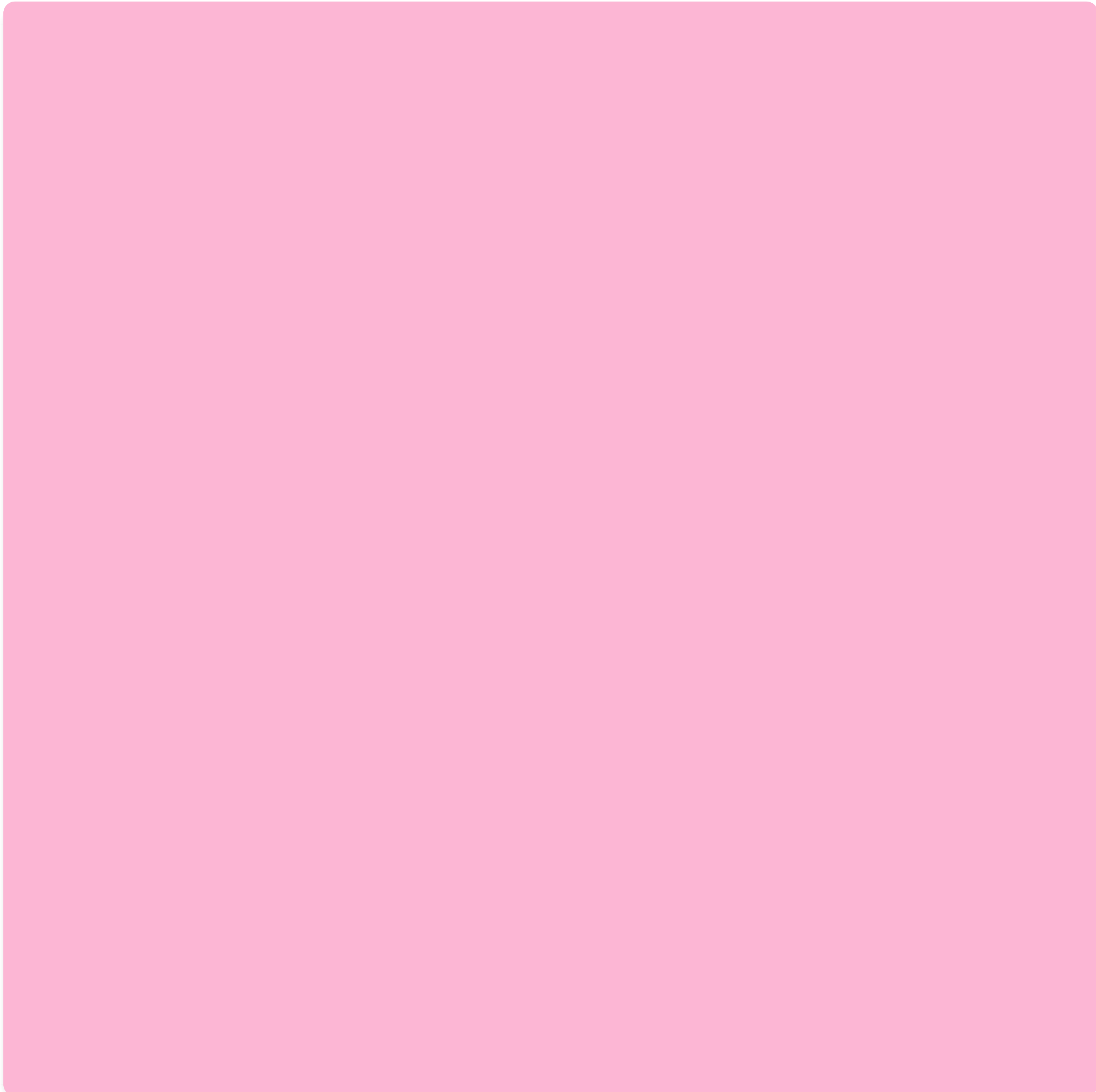
: A typical user of EduConnect Learning Center is a high school student or a college student seeking online educational resources.

"I need a reliable platform for online learning."

preparation & maintainance of ZOHO book for EDU connect learning

S vasanth
man mohan
senthil muruga
suriya A
selvamurugan

"I want to excel in my studies and need quality resources."



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?