

```
create database Speed_Ticket
use SpeedTicket
create table hardware
(
    HardwareId int primary key,
    HardwareMake nvarchar (32),
    HardwareModel nvarchar (32),
    HardwareDescription nvarchar (255),
    SerialKey nvarchar (32),
    HardwareWarranty nvarchar (255),
)

insert into hardware values('5','Hp', 'Hp laser-tech', 'Bad Speaker', 'fhp263449',
    'Warranty-3years')
select *from hardware
delete from hardware where HardwareId=1
update hardware set HardwareMake='razar' where HardwareId=3

create table Staff (
    StaffId int primary key,
    LastName nvarchar (32),
    FirstName nvarchar (32),
    Phone nvarchar (32),
    Email nvarchar (32),
    Street nvarchar (32),
)

insert into staff values('1','Jones','Mark','902-364-6758',
    'MJones@gmail.com','5521 Barrington Strret')
insert into staff values
('2','Smith','Lianne','902-463-9900','Smith.Lianne@yahoo.com','2716 Lower Water
    Street');
insert into staff values
('3','Hunt','Hailey','514-465-8899','HHunt22@gmail.com','923 Robie Street');
insert into staff values
('4','Ferguson','Larry','902-343-5786','LarryF@gmail.com','232 Coburg Street');
insert into staff values
('5','MacFlin','Marty','514-095-4433','MartyMac@yahoo.com','546 Dresden Row');

select *from staff
delete from staff where StaffId=2
update staff set LastName='Smith' where StaffId=1

create table ticketType(
    TypeId int primary key,
    TicketInfo nvarchar (255),
)
```

```
insert into ticketType values ('Mac121','Service and Repair');
insert into ticketType values ('HSX323','Service and Repair');
insert into ticketType values ('DFH432','Upgrade');
insert into ticketType values ('RTR329','Full-Strip and Restore');
insert into ticketType values ('RTX678','Upgrade and Restore');
```

```
select *from ticketType
delete from ticketType where TypeId=3
update ticketType set TicketInfo='Strip and Upgrade' where ticketType=2
```

```
create table Ticket(
TicketId int primary key,
TicketDate date,
TicketDescription nvarchar (255),
TicketCategory nvarchar (32),
)
```

```
insert into ticket values ('AC1114','January 4th','Morning Service
Meeting','Repair');
insert into ticket values ('AB1116','March 8th','Battery
Replacement','Replacement');
insert into ticket values ('DE4455','April 11th','Upgraded system','Upgrades');
insert into ticket values ('RT576','June 10th','Tear-down','Full strip and
repair');
insert into ticket values ('KI990','July 7th','Faulty Part','Replacement on
Hardware');
```

```
select *from Ticket
delete from ticket where TicketId=2
update ticket set TicketCategory='Replacement' where TicketId=3
```

```
create table Status(
StatusId int primary key,
StatusDetails nvarchar (255),
StatusDate date,
)
```

```
insert into status values ('1','System repaired and awaiting pick-
up','2012,09,13');
insert into status values ('Ongoing','Item in repairs','March 12th');
insert into status values ('Upgraded','Upgraded and Finished','April 15th');
insert into status values ('Stripped','Stripped and Repaired','June 13th');
insert into status values ('Replacement','Fixed and Replaced','July 10th');
```

```
select *from Status
delete from status where StatusDetails=1
```

```
update status set StatusDate='yyyy,mm,dd' where StatusDetails=2
```

```
create table Customer(  
  CustomerId int primary key,  
  LastName nvarchar (32),  
  FirstName nvarchar (32),  
  Street nvarchar (32),  
  Phone nvarchar (32),  
  Email nvarchar (32),  
  UserName nvarchar (32),  
  Password nvarchar (32),  
)
```

```
insert into customer values ('ADA1442','Surrano','Danny','321 Barrington  
  Street','902-373-9900','DSurrano@gmail.com','DSurranno','asd123');  
insert into customer values ('FF6677','Spade','David','22 Tower  
  Apartments','902-321-9988','DSpaid32@gmail.com','DSpaid','2233qwa');  
insert into customer values ('RD3737','Spoonier','Ashley','456 Robie  
  Street','902-342-2211','AshleyS@gmail.com','AshelyS22','qas223');  
insert into customer values ('ER3434','Marks','Shelby','998 Windsor  
  Street','514-990-7574','Shelby_M@gmail.com','ShelbyM','kid321');  
insert into customer values ('ERU223','Smith','Jason','293 Oxford  
  Street','902-432-4433','JSmith@gmail.com','Jsmith1','pol443');
```

```
select *from Customer  
delete from customer where CustomerId=2  
update customer set CustomerId='FF6677' where CustomerId=2
```

```
create table Job(  
  JobId int primary key,  
  JobDescription nvarchar (255),  
  JobNumber nvarchar (32),  
  JobDate date,  
)
```

```
insert into job values ('Laptop repair','Laptop fixed due to a error on the  
  hardware side','af1122','January 10th');  
insert into job values ('Battery Repair','Laptop was dying quickly due to faulty  
  wires','af3322','March 15th');  
insert into job values ('Laser point upgraded for new hardware','Laserpoint was  
  not recognizable to new system hardware design','af4455','April 20th');  
insert into job values ('Computer Beeps','Computer repaired due to continuous  
  beeps','as3392','June 16th');  
insert into job values ('Muffled sounds','Computer sounds were  
  muffled','ded33r4','July 13th');
```

```
select *from Job
delete from job where JobDescription=2
update job set JobDescription=1 where JobDescription=3
```