

SVEN LOEVGREN

Service Manager & Full-Stack Developer

Work experience

SAS - IT Service Manager - Summary

2008-01-01 - 2021-12-31

A brief look back at my years at Scandinavian Airlines:

*System maintenance of SAS IT systems, for ground maintenance of aircraft, and for airworthiness connection (2 services).. Incl "1st and 2nd Line support" (both internal and external assignment).

*Project manager for implementation of new IT systems (complex - with the possibility of self-development in BI and API - which came to good use in internal support), as well as procurement with suppliers and responsible for the maintenance of the new IT systems that have been phased in.

*Digitization, improvements (From end user to management level and everything in between).

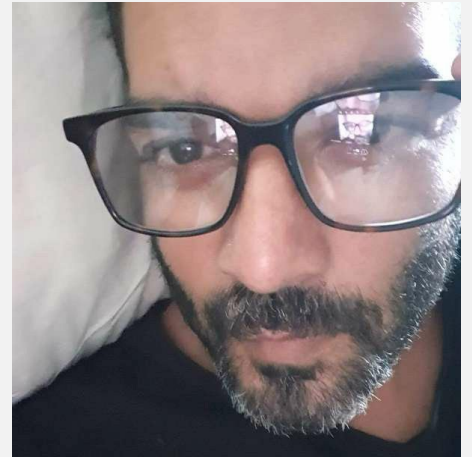
*MiM for the entire company during the 14 years, when serving in IT (a result and goal-focused spider in the web, with an overall picture of the entire SAS organization).

Developing a sustainable business benefit for customers, through business improvements, streamlining processes and organization with IT is what I am passionate about and there you have my expertise.

I definitely have the qualifications and experience you are looking for already today - with deep knowledge in project management, work with requirements, process development, delivery, service design, budgeting, negotiation, instructor and certified_ with ITIL, RUP, SCRUM, LEAN and trained in SAP, JIRA, Service Now, M3, Primavera, AMOS, Oracle, Microsoft, Linux.

What I feel like I'm missing, to feel like a complete spider in the web myself, is WEB development, which I'm jumping on and studying now in . the month of December 2022 to finish with certificates (Python) at the end of april month 2023... It is desirable that there is a job that is shared immediately after I graduate - with fresh grades.

As a Person, I am Purposefully Driven, Logical, Flexible and Social, all with a positive ethos.



Address

Mansaengsstigen 1
74632
Baalsta

Personal information

Email: sven.lovgren.76@gmail.com
Phone: +46723892741
Age: 46 Driving
License: Yes
Marital Status:
Divorced

Language

English : Fluent in speech and writing
Swedish : Fluent in speech and writing
Danish a : Fluent in speech and writing
Norwegian : Fluent in speech and writing
Finnish : Easy comprehension
Portuguese, Spanish, Italian : Easy Understanding
Arabic, Turkish, Syriac : Easy Understanding

Note:

Full-stack Developer with education examination 26th April 2023:

Python, MySQL, HTML, CSS, advanced javascript, (Django, Bootstrap, JQuery. API's and more)...

SAS – Aviation-Mechanic

2001-03-01 - 2008-01-01

Aircraft mechanics for all of SAS' different aircraft models, as well as tank divers and sheet metal workers, with in-house training provided by the company - in addition to upper secondary education (certification training). Forklift driver training - for the assessment of aircraft - was approved and also added to the service.

SAS - Sheet metal worker - project manager

1998-05-25 - 2001-03-01

Sheet metal worker in a professional workshop, responsible for the design of engine cowls for certain aircraft models (Requirements for reducing noise levels).

Internal training - in addition to secondary vocational education was provided by employers.

PAF casino - Manager

1997-05-20 - 1998-05-01

Instructor and responsible croupier at the then Casino at T-centralen (train-station) in Stockholm (PAF Casino).

Responsible for all different types of Casino games and employees at the casino. training of staff and responsible for order and order at the casino.

CLC - Logisticians

1996-12-02 - 1997-07-15

Forklift driver at CLC warehouse, with possession of forklift cards and logistics management of electronics.

Jonsered - workshop worker

1995-08-01 - 1996-12-01

Mending of tarpaulins

SAS

2008-01-01 - 2021-12-31

IT - Service Manager

Project management training and strategic training: ITIL

v3

SCRUM

RUP

Lean, as well as internal agility training.

Linux, Oracle, MS, SQL etc - for DM collaboration, regarding necessary integrations in the respective projects.

More training for leadership and projects has been given by the supervisor, to keep me updated in project management, during my employment (training on personality character and handling stress , etc.)

Astar

2021-04-30 - 2021-09-30

Business Development and Entrepreneurship

All in on Business Development and Entrepreneurship for "mindset" in self-employment and the necessary collaboration skills throughout the chain (customer / supplier).

SAS

Certification - Flight Maintenance

2001-03-01 - 2019-01-01

Latest:

AMOS incl all integrations (trained both front and backend).

Certification of different aircraft models, in order to be able to perform mechanical maintenance on these aircraft held by SAS.

Also firefighter training in Uppsala, to be able to carry out repairs in the aircraft tanks.

Knowledge	Description	
Full Stack Developer - Development in Python, Django, JavaScript, HTML, CSS, MySQL etc... Graduation in the month of April 2023	Implementation of new IT systems Implementation of "service systems" and management of these: RFID (logistics of safety equipment... ex: life jackets, etc.) Digitization (Implementation of maintenance via tablets / mobile phones). M3 (Movex, admin system for ground maintenance). Aura (admin system for aviation authority). Primavera (admin system for logistics). AMOS (All in one administrative system, including BI and API). In addition to the SM role: Has been involved in creating integrations and end-user interfaces, as well as drawing up documents with suppliers, trained end users and project members (business-saving and useful knowledge).	20081231 => 20211231
Service Manager - and everything included in that service description (Formerly also called Service Delivery Manager)		
Business Intelligence, Business Development, Entrepreneur ship,	Personal work talents I have always found it extremely easy for me to take on things that give me and my fellow human beings simplifications in everyday life. Extremely easy to learn:	19950528 => 20211231
Personal Knowledge: Plays guitar, sings and is the gang's comedian at AWŚ, and have also tested:	<ul style="list-style-type: none"> Mensa member (which I tend to keep to myself these days, so as not to be the "braggart spirit" among others). Language - Sticks like glue on the wall and I tend to learn new languages - to be able to communicate in a few weeks - if I can stay among those who know the languages (ex <ul style="list-style-type: none"> Finnish, Norwegian, Danish, Spanish and Middle Eastern speakers- But I understand that English is enough). Personality test - Myers Briggs test conducted in 2009 (Field Marshal, was the result – highest leadership role in the field) 	
Construction (Senior), Restaurant (Junior), self-employed (senior).		

Please submit on request.