

LANA ZHAK

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PROFILE

A third year student of Business Information Technology at Haaga-Helia University, with good organisational skills and strong experience in customer service.

WORK EXPERIENCE

Software projects 2018 – 2019

Intelligent house app (ongoing)

Full stack project with the use of React, Redux Form, Material UI, AJAX with Axios, Node, REST (Hapi), Joi, Knex, ssh tunnel, MariaDB, database design, and integration tests.

Website portfolio

Portfolio website created with React.js and Material-UI, hosted on Heroku. Hotjar is used to collect information about visitors.

Makeup store

Spring Boot and Java back-end project with REST api, authentication, and database. The service supports multiple users and add, delete and edit functionalities.

Personal Trainer App

React.js featuring Material-UI and Flexbox. The app allows personal trainers to manage their customers' trainings.

Database Design

SQL server database design completed with ER diagram and sql scripts.

Refunder 06/2019 – 09/2019

Global Blue, Helsinki, Finland

- Verifying and refunding Global Blue tax free forms at the airport and on trains
- Preparing accounting reports

Shift Leader 06/2015 – 05/2019

HMSHost Finland OY, Vantaa, Finland

- Managing working shifts at Burger King restaurant (promoted in Jan 2017)
- Training new hires and creating development opportunities for team members
- Performing monthly inventory of the restaurant

Previous positions 10/2012 – 06/2014

Office manager, Ekibastuz power station, Kazakhstan

- Coordinating technical planning and construction work of a new power unit

Translator, Mayra, Ekibastuz, Kazakhstan

- Translation of text materials from Chinese to Russian and vice versa.

EDUCATION

Business Information Technology 08/2017 – present

Haaga-Helia University of Applied Sciences, Helsinki, Finland

Hospitality, Tourism, Experience Management 08/2014 – 03/2018

Haaga-Helia University of Applied Sciences, Helsinki, Finland

Chinese Language and Literature 09/2010 – 06/2012

Innovative University of Eurasia, Pavlodar, Kazakhstan

SKILLS

Languages

English	Professional
Russian	Native
Chinese	Professional
Finnish	Limited

Tools and Technologies

React.js	●●●●●●●●●●●●●●●●
JavaScript	●●●●●●●●●●●●●●●●
Java	●●●●●●●●●●●●●●●●
Bootstrap	●●●●●●●●●●●●●●●●
jQuery	●●●●●●●●●●●●●●●●
HTML & CSS	●●●●●●●●●●●●●●●●
Git	●●●●●●●●●●●●●●●●
Linux	●●●●●●●●●●●●●●●●
SQL	●●●●●●●●●●●●●●●●
Microsoft Word	●●●●●●●●●●●●●●●●
Microsoft PowerPoint	●●●●●●●●●●●●●●●●
Microsoft Excel	●●●●●●●●●●●●●●●●

Industry knowledge

Customer Service	●●●●●●●●●●●●●●●●
Project Management	●●●●●●●●●●●●●●●●
Event Management	●●●●●●●●●●●●●●●●
Office Administration	●●●●●●●●●●●●●●●●
Sales and Marketing	●●●●●●●●●●●●●●●●

HOBBIES



Books



Languages



Quiz games



Gym



Travelling