

EXPERIENCE

Account Analyst

12/2016 – 02/2018

Miracle software systems , Vizag

- Research finding accounts using various web portals like, Google, LinkedIn, Zoominfo, Data.com
- Based on company requirements we collect the data from portals
- Maintain and storing the data into database
- Checked Bounced or Unbounded contacts through mails or calls
- Would be responsible for inbound and outbound calls
- Working on sales request, Automated responses, leads.
- Regular follow up calls for key contacts and checking mails and follow up leads
- Responsible to follow up the events and webinars

Tech Stack : Hubble, Excel, Zimbra, Zoom Info, MySQL

Assistant Programmer

09/2019 – 01/2021

NIC - NTECL, Pioneer e- solution Pvt Ltd, Chennai

- Involved in implementing Core Java.
- Managed the testing for the newly purchased customized Collateral system. Interaction between development and validation teams for effective communication.
- Responsible for all technical support issues and Managed the support team to have regular discussions with client and team for the approach and about the feasibility of the requirements. Having experience in automation testing using selenium tool.
- Responsible for getting Query data correctly by using SQL Query.
- Testing all cron job systems whether running successfully or not in daily basis.
- Responsible for testing all tables and column for creating new database table to design new pages. Often called on to examine a software performance issue for a customer and determine the source of the problem.
- Part of a team that helped to create new testing criteria for an innovative form of control software.
- Responsible for compiling log of customer issues and then developing methods for finding product inefficiencies.
- Assisted technical support team on more complicated customer support issues.

Tech Stack : MySQL, HTML, CSS, JS & Eclipse, STS IDE

Member (3B2 Pagination)

05/2018 – 02/2019

TNQ Books and Journals Pvt Ltd, Chennai

- Experience encompass Books and Journals design, pagination, development and testing.
- Experience in interacting, gathering and understanding the requirement from client.
- Experience in xml, html languages to develop the graphic designs and styles as per client requirements and testing and verify the full document at the final stage.
- Go through the XML coding and create the tags as per request from the client documents
- Have regular discussions with team for the approach and about the feasibility of the requirement
- Test the full document, coding as per styles, clear all the errors and verify at the final stage

Tech Stack : Xml, html

Technical Proficiency

- Languages : JAVA, CSS, JS, XML, HTML
- Database Technology: MySQL
- Tools & Packages: MS Office, Visual Basic, Eclipse IDE, STS IDE
- Platforms : Windows, Linux
- Automation Tools: Selenium RC, Selenium web driver.

Achievements

- Participated and won the prize in “Business Quiz” contest at Rayapetah.
- Participated and get trained in “ANDROID TECHNOLOGY” workshop at NRI IT technologies Chennai.

Education

- Bachelors of Engineering and IT-Vignan Institute of Engineering for Women, JNTUK, Vizag. (2010-2015)
- MPC- Narayana Jr.college, Gajuwaka (2010)
- SSC- Sri Pratibha public school, Srinagar(2008)