

SKILLS

- Equipment Sterilisation
- Palliative Care
- Patient Care Plans
- Excellent Bedside Manner
- Care management
- Housekeeping
- Meal preparation

EDUCATION

2023

Shariatpur Govt college |

Shariatpur

B.S.S(Hons): Economics

LANGUAGES

Bengali: First Language

English: B2
Upper Intermediate
Hindi: B1

Intermediate

Meraj hossain bappy

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SUMMARY

- Hardworking career bringing 3 years of experience working
 with lots of patients. Confident communicator with strong
 attention to detail and friendly personality. Expertise
 includes medical administration and programme delivery.
 Experienced care assistant proficient in directing highquality, efficient patient care. Proven background
 establishing strong rapport with patients in hospital
 environments to reduce anxiety and promote independence.
 Hardworking professional with understanding of medical
 terminology.
- Empathetic individual with impeccable customer service and interpersonal skills. Works well under pressure with savvy time management and prioritizations. Demonstrates strong resilience and active listening.

EXPERIENCE

11/2023 - Current

Care Assistant
Living spring solution | London, UK

12/2021 - Current

Healthcare Assistant, Makka general hospital | Shariatpur, Bangladesh

- Actively listened to patients' complaints and feedback, actioning improvements to continuously elevate quality of care.
- Kept public areas clean and hygienic by performing routine sanitisation tasks.
- Monitored patient health, behavioural and physical changes, promptly reporting concerns to ward supervisor.
- Promptly reported low stock levels of healthcare equipment and materials.