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SAMUEL WADE

PROFESSIONAL SUMMARY

Supervisor with 2+ years of experience managing store operations and leading tech services at Staples. Proficient with 4+ years of coding experience using C++, Java, and Python. Experience with Git version control, Agile methodologies (Scrum), and the Software Development Life Cycle (SDLC). Some experience using A.I./ML for data exploration. Strong team player with proven adaptability and enthusiasm for learning.

EMPLOYMENT HISTORY

SUPERVISOR   **May 2024 - Present**
Staples

♦ Manage daily store operations, Opening and Closing
♦ Maintaining efficient workflow and customer satisfaction
♦ Train and supervise sales associates, optimize task delegation.

TECH ASSOCIATE   **Mar 2023 - May 2024**
Staples

♦ Setup, diagnose, and resolve tech problems according to customer's needs.
♦ Perform maintenance and other services on customer devices.
♦ Train tech associates

EDUCATION

COMPUTER SCIENCE   **Aug 2021 - Present**
Colorado State University

Relevant coursework:

♦ Software Engineering (CS 314)
♦ Software Development with C++ (CS 253)
♦ Software Testing (CS 415)
♦ Computer Organization (CS 270)
♦ Discrete Structures and their Applications (CS 220)
♦ Machine Learning Foundations and Practice (CS 345)
♦ Topological Data Analysis (DSCI 475)
♦ Modern Web Applications (CS 312)

SKILLS

C++, Java, Python, Git, Machine Learning, Scikit-Learn, SDLC, Team Leadership, Problem Solving, Technical Support, Agile Methodologies.

LINKS

GitHub: github.com, Portfolio: swade1227.github.io.

ADDITIONAL INFORMATION

AWARDS AND ACKNOWLEDGEMENTS

• High honor roll throughout high school
• ACT score of 32
• Promoted twice to supervisor position within a year at Staples