



KIPNGETICH SWAI

IT Technician & Software Developer

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Nationality: Kenyan

Age: 27

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PROFILE

I am a smart, intuitive, competent individual with high affinity for success and excellence. I work with computer software and technologies including installation, operation, diagnosis and troubleshooting, hardware repair, web development, document production, and manipulation. Besides computers, I am a good planner and a proper Administrative/Office Assistant.

EDUCATION

Sept 2020 – Present	Jomo Kenyatta University of Agriculture and Technology. Faculty of IT, BSc. Business Computing (4 th Year Student)
April 2020- June 2020	Domitons Institute of Technology. IT, Computer Packages (Distinction)
Feb 2013 – Nov 2016	Moi High School Kabarak. KCSE Subjects and Disciplines (Grade B+)
Jan 2009 – Dec 2012	Moi Primary School Kabarak. KCSE Subjects and Disciplines (Grade A-)

PROFESSIONAL EXPERIENCE

Oct 2025- Present	Security Guard, Al Nasr Star Security Services - Doha In charge of guarding and securing property, lives and access control.
Jan 2023 – Oct 2025	IT Technician, DanTech Computer Services - Nairobi Tasked with operating and maintaining computer systems, generating and processing documents, troubleshooting errors, maintaining internet connectivity, running diagnostic tests, installing and configuring software, repairing basic computer hardware, and providing basic technical support.

- March 2021 – Dec 2022 **Office/Administrative Assistant, Eldama Ravine Magistrate Court.**
In the corridors of justice, I was the right-hand man for Magistrates and senior staff. I managed and planned their offices, activities, documents, scheduled appointments, meetings and travels and streamlined their workspace environment. I was especially vital in handling computer related work including quick typing, document processing and uploading mass hardcopy case files into the Judiciary's online portal, an exercise that sought to streamline workflow of Kenyan Courts and ensure quick handling of numerous pending cases
- Feb 2020 – Jan 2021 **IT Technician, Kasarani Maternity Hospital - Nairobi.**
Here my expertise and services were contracted to redo the cabling and trunking of the hospital network which integrated Computers, CCTVs, other IoT devices, and a server running the Hospital Management System. I also installed Operating System on new computers and other softwares.
- Sept 2017 – Oct 2019 **Bartender & Waiter, The Club Side Point Bar & Restaurant.**
Charged with the responsibility of serving food and drinks, attending to customers' orders, stockkeeping & bookkeeping.
- April 2017 – Aug 2017 **Polling and Counting Clerk, Interim Elections and Boundaries Commission (IEBC) - Eldama Ravine.**
I was a clerk in charge of electronic voter registration, identification and verification using the IEBC's KIEMS Kit in the Kenyan National General Elections. Elections being a high mass voter exercise, I was the backbone of the whole voting process at the polling station.

SKILLS & ABILITIES

- Computer Hardware and Software Installation and configuration
- Speed Typing
- Windows and Linux Operating System
- Microsoft Office Suite (Word, Excel, Access, etc.)
- HTML & CSS
- Python Programming Language
- Backend Web Development with Django Web Server Framework
- SQL, SQLite Database
- Git and GitHub
- Communication skills (Oral and Written)
- Networking and Interpersonal skills

LANGUAGES

ENGLISH - Expert
KISWAHILI - Expert
KALENJIN - Native