



swann.jn@gmail.com



+34 622 226 114



Calle Mercedes Fórmica, 4 29140 Málaga



Linked in



INTERNATIONAL SALES REPRESENTATIVE

Trilingual French, Spanish and English junior sales representative with more than a year experience in international B2B looking for a new challenge.

WORK EXPERIENCE

2018

Vancouver (Canada)

Rental supervisor // Cycle City Tours and Rentals

Bike tours and rentals n°1 company in Vancouver

- In charge of making the rental process as smooth as posible for our customer (reservation, paperworks...)
- Advised customers about the best bike routes and attractions to visit in the city

2015 – 2017 Blagnac (France)

Retail department manager // Decathlon

In charge of Fitness and martial arts department which represented 1.3 million euros turnover per year

- Recruited, managed and trained a team of 5 sale assistants letting them being autonomous in their work in order to serve customers better
- Set up a cooperative stock management system that ensured no shortage. Thus providing the right product at the right time to customers
- Developed partnership with fitness clubs and organised a boxing event that attracted a hundred customers into the store

2014 – 2015 Millau (France)

International sales representative // Actia Telecom

Started as an intern, then employed and fully joined sales department for a railway safety and telecommunication project.

- Analysed business opportunities in European countries, selected high potential markets and wrote an action plan and export budget
- Listed and contacted all key account managers and prospective buyers that led quickly to a first signed contract in less than a month

 Created and used marketing tools such as solution brochures and power point presentations

INTERNSHIP

2013 – 2014 Toulouse (France)

International sales intern // Perax

Perax design, develop and industrialise remote management and maintenance system for water supply and wastewater industry.

- Carried out market research for Southeast Asian countries: SWOT analysis, competitors, prospective distributors, major trade fair etc.
- Translated the company's website into English and Spanish

2012 Barcelona (Spain)

Commercial assistant // 4 stars Hotel Villa Emilia

Assisted the Hotel Director with yield management and pricing

- Analysed the hotel performance, competitors prices and hospitality market in general in order to forecast and maximize room prices
- Adjusted room prices in order to be more competitive and keeping the best margins
- Handled customers complaints on Tripadvisor fairly and assertively

VOLUNTEER EXPERIENCE

2014 Toulouse

Accounting and commercial law tutor // University of Toulouse

- Helped a small group of students to better understand concepts they learned in class

EDUCATION

2014

University of Toulouse

2009 University of Malaga (Spain)

2008 University of Montpellier

Master's degree in International Trade and Languages

- English and Spanish applied to international trade: import/export trading, global marketing, business negotiation, translation

Erasmus program, fourth year of business management

- European university exchange. Discovered a new education system and significantly improved Spanish speaking and writing

Bachelor's degree in Economic and Social Administration

- Micro and macroeconomics, business management, accountability, marketing, public and private law

OTHERS



Cycled the entire US Pacific coast from Vancouver BC to San Diego: 3500 km, 2 months, 1 unforgettable meeting with a gold Paralympic medal, 5 kg of peanut butter, never-ending hills, 2 racoons stealing my food and a lot of fun.





Enjoy trail running and mountain hiking. Last competition: Half-marathon of Toulouse 2015, 1h45



First aid and CPR course, Red Cross, Toulouse, 2017

COMPUTER SKILLS LANGUAGES French Spanish English 100% Natif 90% C2 level TOEIC