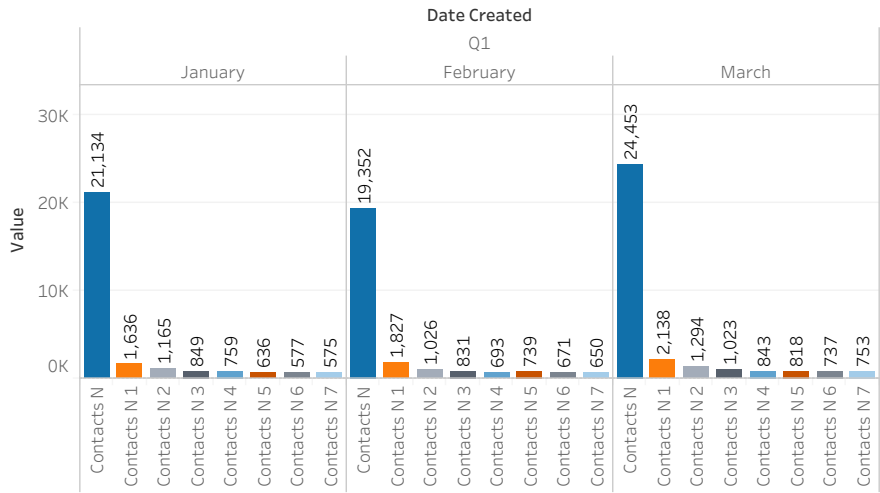


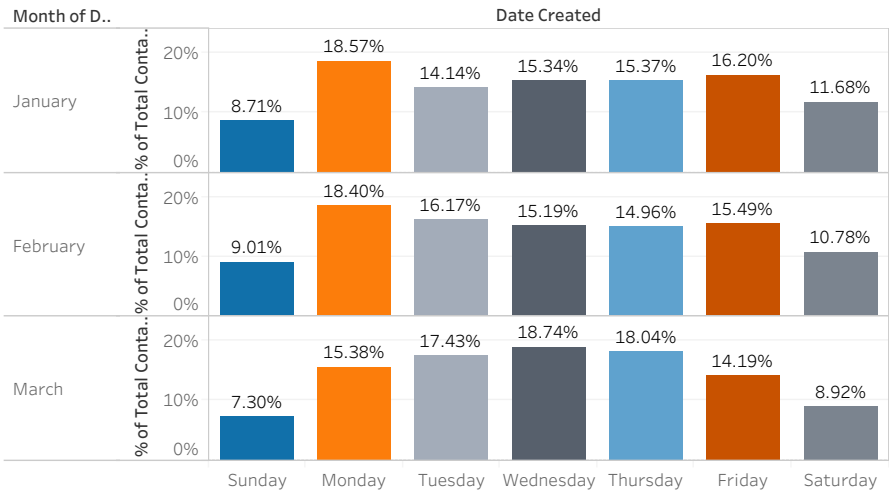
Repeat Calls

Repeats by Month	Table	Day 1 Calls by Market	Day 0 and Day 1 Calls
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Repeats by Month



Day 0 Calls by Day of Week



Repeat Calls

Repeats by Month	Table	Day 1 Calls by Market	Day 0 and Day 1 Calls
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Repeat Calls by First Call Date

Day of Date Created	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..
January 1, 2022	386	28	25	14	16	7	7	8
January 2, 2022	396	31	18	37	13	10	4	9
January 3, 2022	983	62	62	39	34	23	17	28
January 4, 2022	806	73	50	36	26	15	25	29
January 5, 2022	844	74	38	15	21	32	15	17
January 6, 2022	989	66	36	19	34	34	23	25
January 7, 2022	701	48	31	37	36	25	28	26
January 8, 2022	433	37	38	28	17	15	16	8
January 9, 2022	391	42	32	19	20	10	13	10
January 10, 2022	704	54	35	37	28	15	17	13
January 11, 2022	725	70	35	34	22	14	27	18
January 12, 2022	827	65	51	13	14	26	17	25
January 13, 2022	957	78	30	20	18	20	19	16
January 14, 2022	850	36	14	22	22	15	19	24
January 15, 2022	512	30	20	23	30	15	11	8
January 16, 2022	358	27	20	19	13	18	7	7

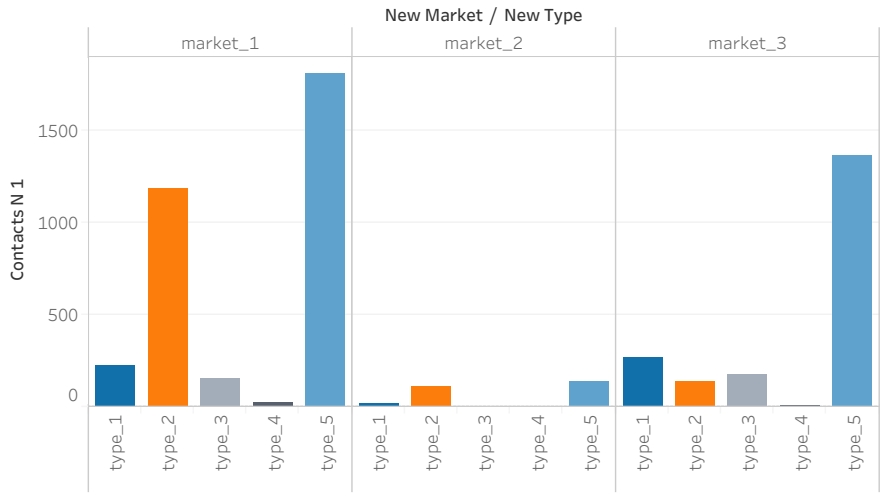
Calls by Market and Type

New Market	New Type	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..
market_1	type_1	2,504	221	136	106	114	97	86	
	type_2	23,665	1,180	831	663	623	603	565	
	type_3	1,353	156	128	116	80	69	71	
	type_4	284	23	15	16	14	9	10	
	type_5	17,527	1,806	1,043	788	645	640	524	
	Total	45,333	3,386	2,153	1,689	1,476	1,418	1,256	1
market_2	type_1	290	14	11	9	4	4	7	
	type_2	1,997	105	51	31	38	26	20	
	type_3	77	3	2	4	3	3	4	
	type_4	20	2	1	2		2	1	
	type_5	2,005	141	77	45	37	39	27	
	Total	4,389	265	142	91	82	74	59	
market_3	type_1	759	267	240	225	207	201	181	
	type_2	2,549	136	99	108	69	78	67	
	type_3	994	176	128	110	96	76	85	
	type_4	88	8	5	4	3	3	2	

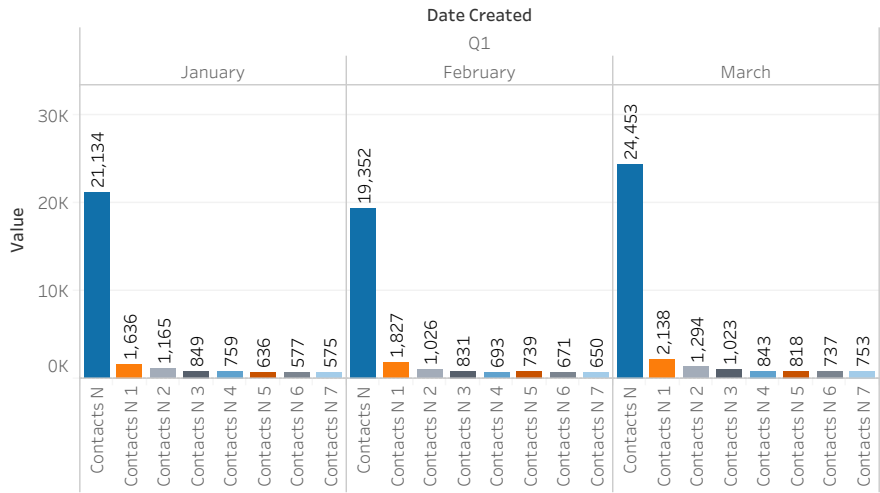
Repeat Calls

Repeats by Month	Table	Day 1 Calls by Market	Day 0 and Day 1 Calls
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Market and Type for First Repeat Calls



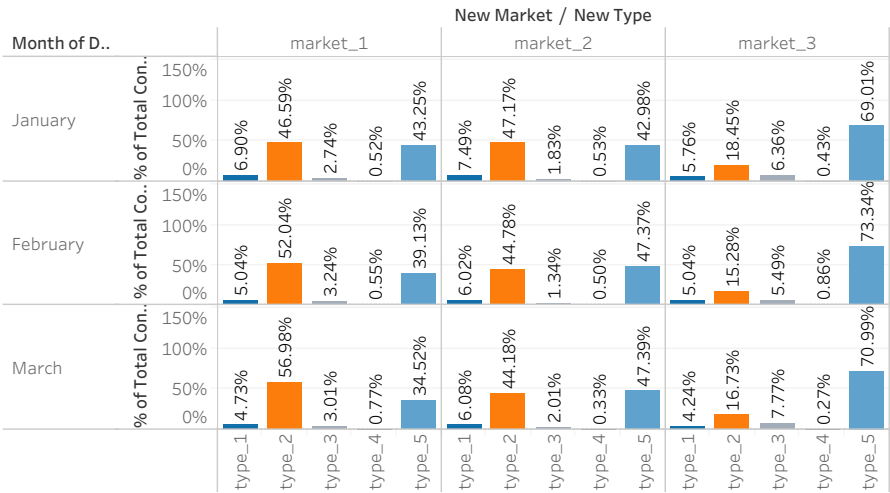
Repeats by Month



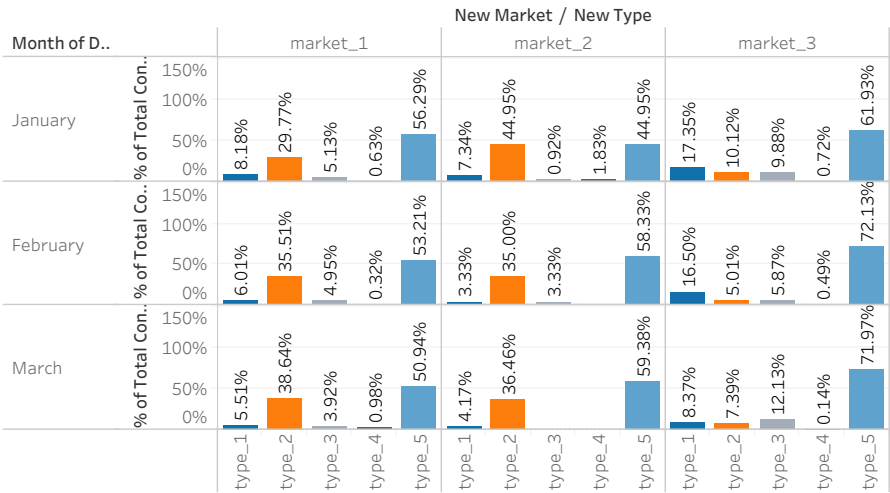
Repeat Calls

Repeats by Month	Table	Day 1 Calls by Market	Day 0 and Day 1 Calls
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Day 0 Calls by Market and Type across Q1



First Repeat Call by Market and Type across Q1



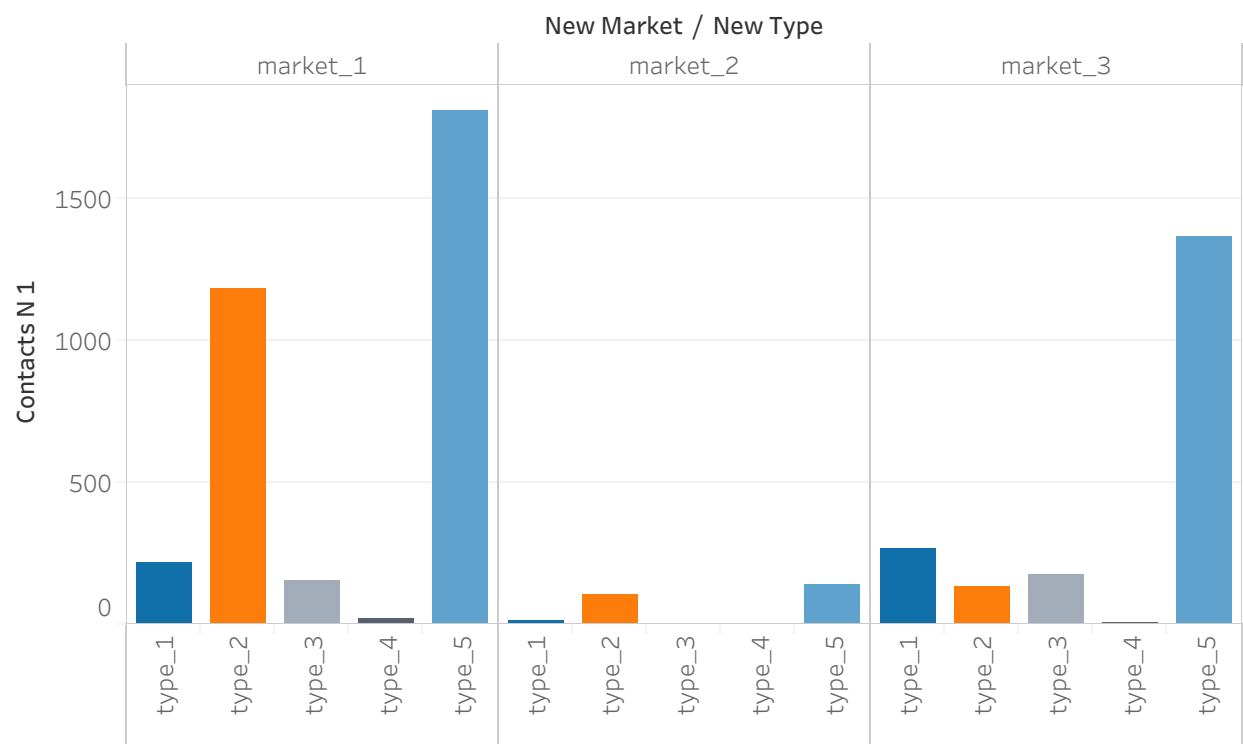
Repeat Calls by First Call Date

Day of Date Created	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..
January 1, 2022	386	28	25	14	16	7	7	8
January 2, 2022	396	31	18	37	13	10	4	9
January 3, 2022	983	62	62	39	34	23	17	28
January 4, 2022	806	73	50	36	26	15	25	29
January 5, 2022	844	74	38	15	21	32	15	17
January 6, 2022	989	66	36	19	34	34	23	25
January 7, 2022	701	48	31	37	36	25	28	26
January 8, 2022	433	37	38	28	17	15	16	8
January 9, 2022	391	42	32	19	20	10	13	10
January 10, 2022	704	54	35	37	28	15	17	13
January 11, 2022	725	70	35	34	22	14	27	18
January 12, 2022	827	65	51	13	14	26	17	25
January 13, 2022	957	78	30	20	18	20	19	16
January 14, 2022	850	36	14	22	22	15	19	24
January 15, 2022	512	30	20	23	30	15	11	8
January 16, 2022	358	27	20	19	13	18	7	7
January 17, 2022	644	59	39	28	32	21	10	15
January 18, 2022	772	66	42	25	21	14	22	11

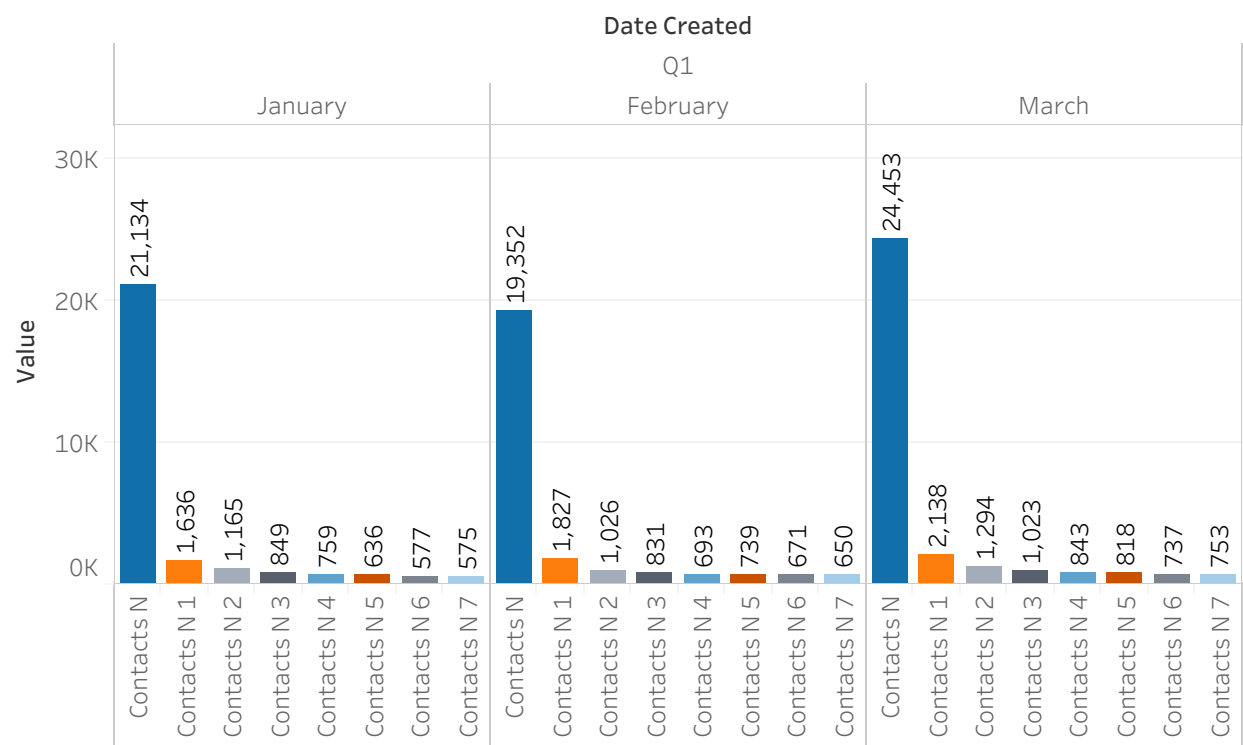
Calls by Market and Type

New Market	New Type	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..
market_1	type_1	2,504	221	136	106	114	97	86	
	type_2	23,665	1,180	831	663	623	603	565	
	type_3	1,353	156	128	116	80	69	71	
	type_4	284	23	15	16	14	9	10	
	type_5	17,527	1,806	1,043	788	645	640	524	
	Total	45,333	3,386	2,153	1,689	1,476	1,418	1,256	1,000
market_2	type_1	290	14	11	9	4	4	7	
	type_2	1,997	105	51	31	38	26	20	
	type_3	77	3	2	4	3	3	4	
	type_4	20	2	1	2		2	1	
	type_5	2,005	141	77	45	37	39	27	
	Total	4,389	265	142	91	82	74	59	50
market_3	type_1	759	267	240	225	207	201	181	
	type_2	2,549	136	99	108	69	78	67	
	type_3	994	176	128	110	96	76	85	
	type_4	80	8	5	4	2	2	3	
	type_5	10,825	1,262	718	476	262	244	224	190

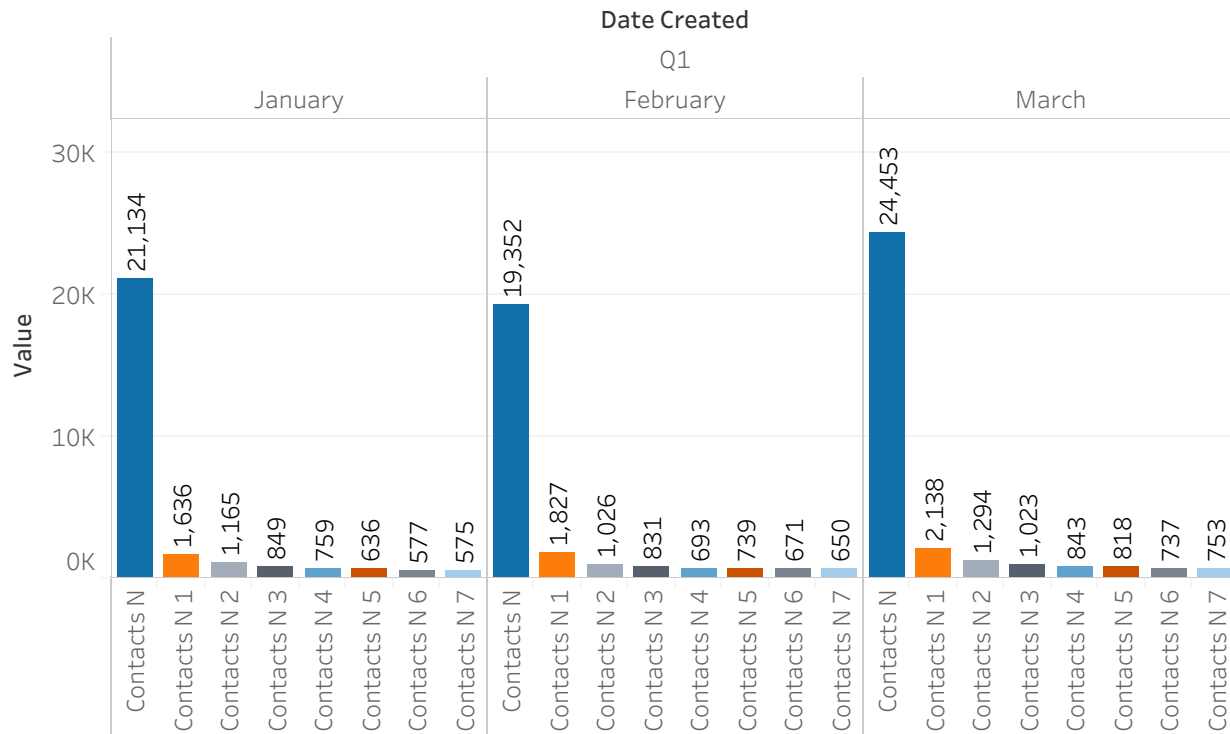
Market and Type for First Repeat Calls



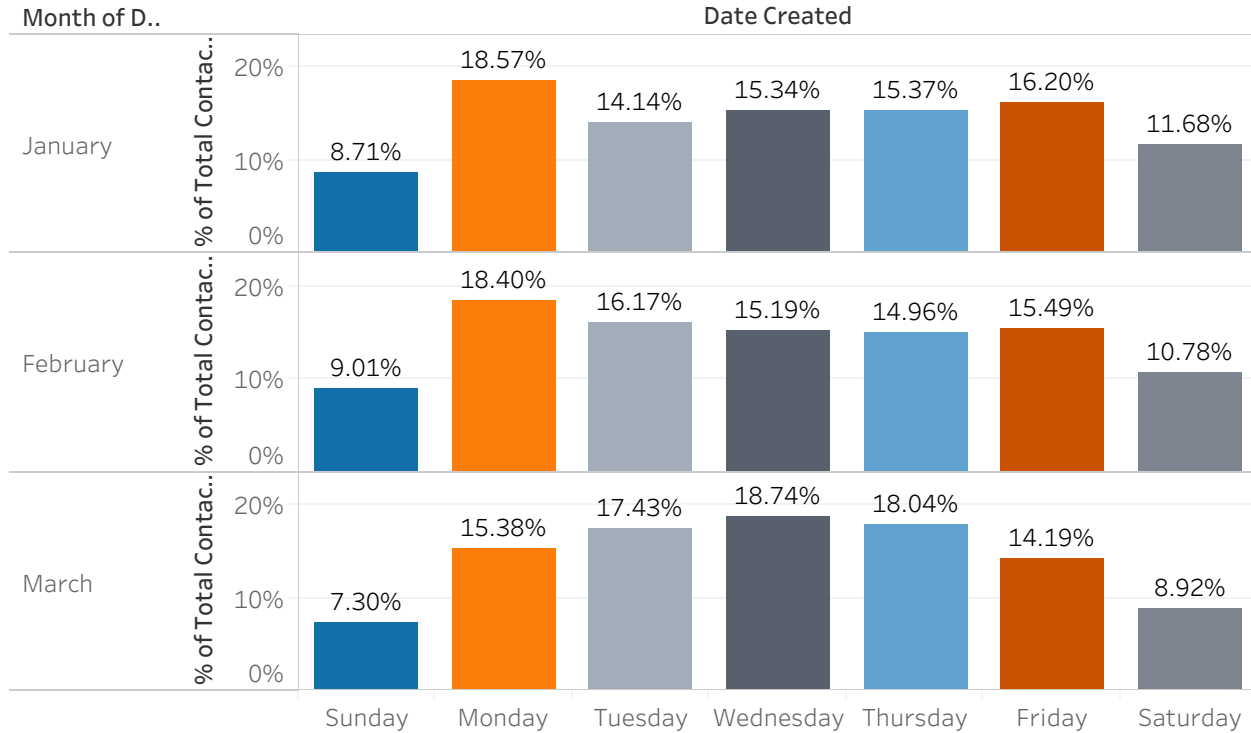
Repeats by Month



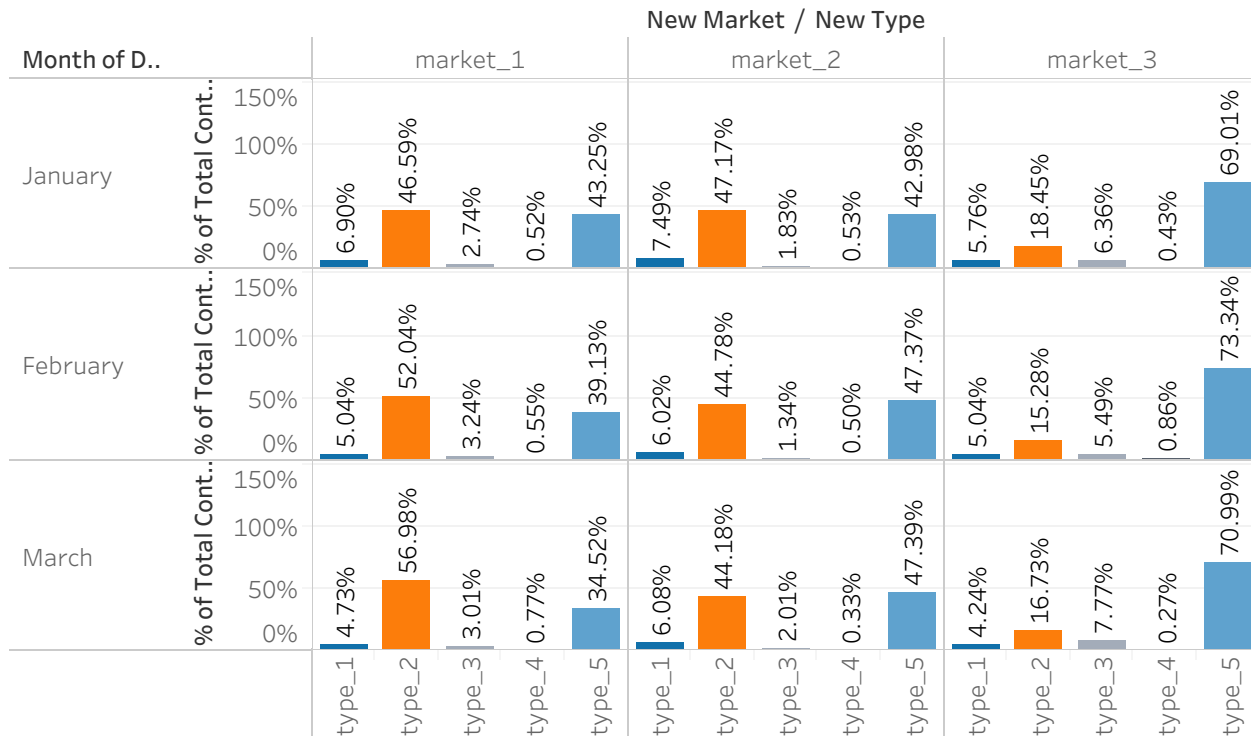
Repeats by Month



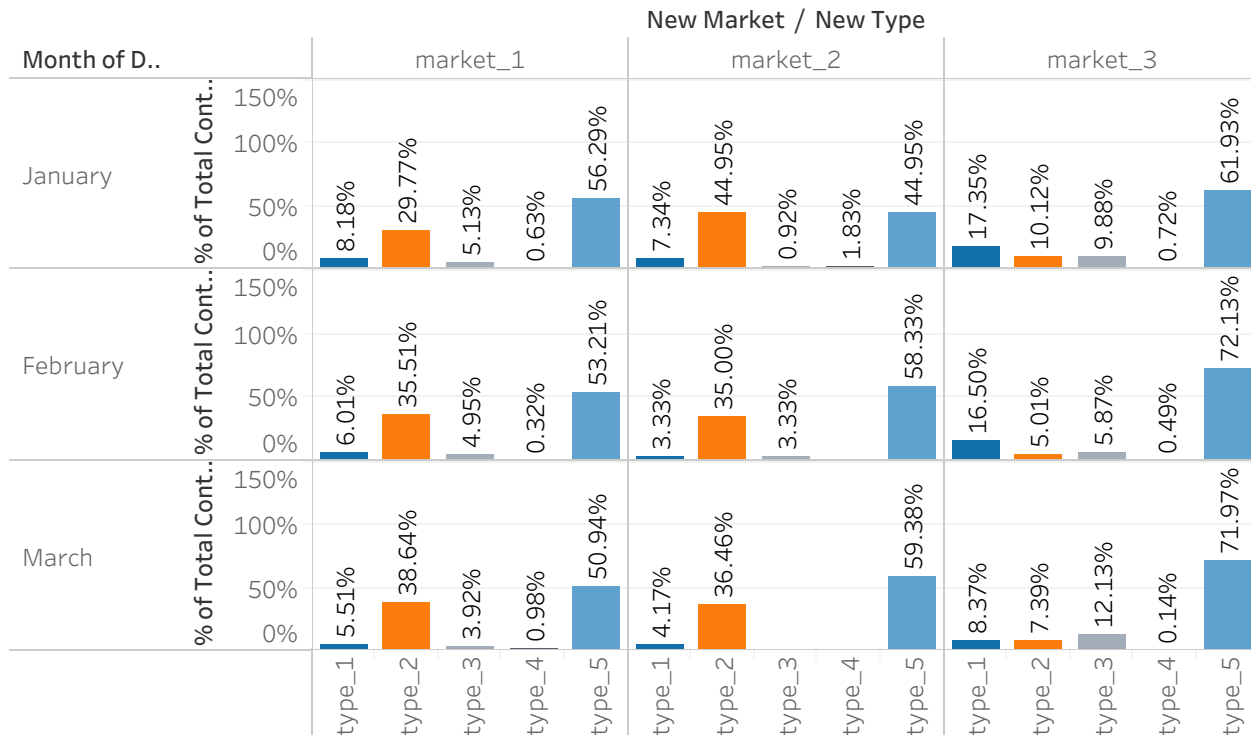
Day 0 Calls by Day of Week



Day 0 Calls by Market and Type across Q1



First Repeat Call by Market and Type across Q1



Repeat Calls by First Call Date

Day of Date Created	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..
January 1, 2022	386	28	25	14	16	7	7	8
January 2, 2022	396	31	18	37	13	10	4	9
January 3, 2022	983	62	62	39	34	23	17	28
January 4, 2022	806	73	50	36	26	15	25	29
January 5, 2022	844	74	38	15	21	32	15	17
January 6, 2022	989	66	36	19	34	34	23	25
January 7, 2022	701	48	31	37	36	25	28	26
January 8, 2022	433	37	38	28	17	15	16	8
January 9, 2022	391	42	32	19	20	10	13	10
January 10, 2022	704	54	35	37	28	15	17	13
January 11, 2022	725	70	35	34	22	14	27	18
January 12, 2022	827	65	51	13	14	26	17	25
January 13, 2022	957	78	30	20	18	20	19	16
January 14, 2022	850	36	14	22	22	15	19	24
January 15, 2022	512	30	20	23	30	15	11	8
January 16, 2022	358	27	20	19	13	18	7	7
January 17, 2022	644	59	39	28	32	21	10	15
January 18, 2022	772	66	43	25	31	14	29	11
January 19, 2022	749	62	45	30	9	27	12	19
January 20, 2022	664	58	35	12	30	19	20	11
January 21, 2022	753	47	19	37	28	21	17	19
January 22, 2022	623	39	45	30	30	23	29	25
January 23, 2022	342	26	18	18	16	18	21	14
January 24, 2022	810	65	42	30	35	19	20	29
January 25, 2022	685	53	33	44	19	17	31	38
January 26, 2022	822	65	137	25	22	37	41	25
January 27, 2022	638	67	30	17	42	22	13	18
January 28, 2022	1,119	49	36	64	41	41	32	27
January 29, 2022	514	43	44	28	20	21	13	18
January 30, 2022	353	47	23	19	12	17	14	8
January 31, 2022	784	69	41	30	28	25	10	27
February 1, 2022	763	70	37	38	24	7	22	29
February 2, 2022	717	43	46	31	26	50	28	23
February 3, 2022	695	75	38	10	36	23	20	23
February 4, 2022	696	54	19	40	33	35	29	24
February 5, 2022	489	40	30	21	19	24	22	18
February 6, 2022	328	36	16	19	21	14	15	20
February 7, 2022	881	72	40	54	28	29	25	42
February 8, 2022	631	62	48	24	14	26	31	19
February 9, 2022	663	42	41	27	28	45	26	13
February 10, 2022	752	68	33	30	32	23	34	36
February 11, 2022	666	50	29	42	29	49	28	23
February 12, 2022	578	92	41	23	23	25	25	22
February 13, 2022	571	93	52	30	22	14	25	7

Repeat Calls by First Call Date

Day of Date Created	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..
February 14, 2022	998	113	48	33	40	27	18	20
February 15, 2022	762	70	41	36	27	21	32	25
February 16, 2022	664	39	50	42	16	25	44	35
February 17, 2022	830	176	29	14	20	43	22	24
February 18, 2022	1,005	67	17	44	38	26	21	19
February 19, 2022	478	38	39	33	16	16	20	12
February 20, 2022	437	41	31	25	14	18	11	20
February 21, 2022	712	51	44	17	30	21	15	44
February 22, 2022	973	127	41	27	24	20	41	29
February 23, 2022	895	29	41	20	26	43	21	31
February 24, 2022	618	56	24	19	32	24	28	17
February 25, 2022	631	54	32	54	26	26	16	18
February 26, 2022	542	45	45	29	17	28	20	18
February 27, 2022	407	50	24	13	8	10	14	12
February 28, 2022	970	74	50	36	24	27	18	27
March 1, 2022	829	73	46	53	35	24	29	21
March 2, 2022	783	88	52	46	23	50	28	34
March 3, 2022	917	87	47	31	58	33	21	22
March 4, 2022	783	74	37	38	29	31	26	30
March 5, 2022	617	37	42	25	15	16	19	9
March 6, 2022	443	34	27	19	11	20	15	13
March 7, 2022	925	87	58	49	41	27	18	43
March 8, 2022	777	69	58	48	21	14	31	28
March 9, 2022	749	88	44	25	17	41	34	33
March 10, 2022	796	60	21	19	47	24	41	22
March 11, 2022	718	48	34	49	40	41	28	23
March 12, 2022	508	36	48	26	22	9	12	11
March 13, 2022	470	64	30	26	18	10	12	7
March 14, 2022	958	83	46	37	23	15	11	45
March 15, 2022	830	89	41	29	17	24	26	32
March 16, 2022	934	82	53	24	16	31	36	38
March 17, 2022	638	64	22	11	35	23	24	32
March 18, 2022	654	40	22	40	28	32	23	17
March 19, 2022	436	29	32	21	19	28	10	11
March 20, 2022	430	39	26	12	18	14	7	6
March 21, 2022	904	83	56	42	30	31	19	39
March 22, 2022	974	82	69	41	23	13	37	29
March 23, 2022	1,030	95	56	38	18	40	48	52
March 24, 2022	1,140	84	40	23	36	42	27	24
March 25, 2022	1,315	99	33	52	43	39	46	19
March 26, 2022	620	59	51	50	27	37	21	15
March 27, 2022	443	55	26	19	26	20	13	6
March 28, 2022	974	92	46	57	34	18	14	23
March 29, 2022	852	81	47	31	13	7	19	23

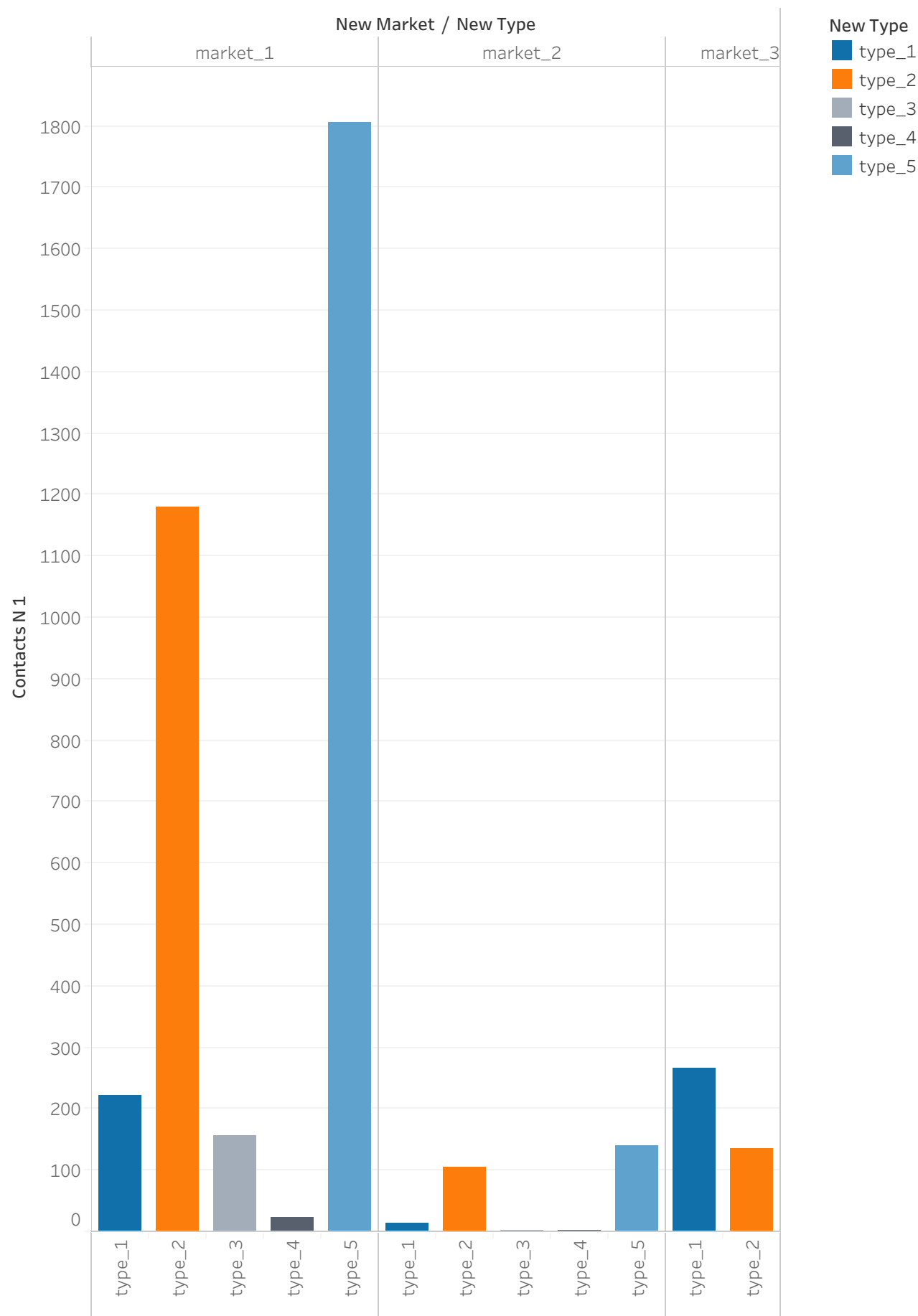
Repeat Calls by First Call Date

Day of Date Created	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..	Contact..
March 30, 2022	1,086	82	50	21	17	45	19	27
March 31, 2022	920	55	34	21	43	19	23	19

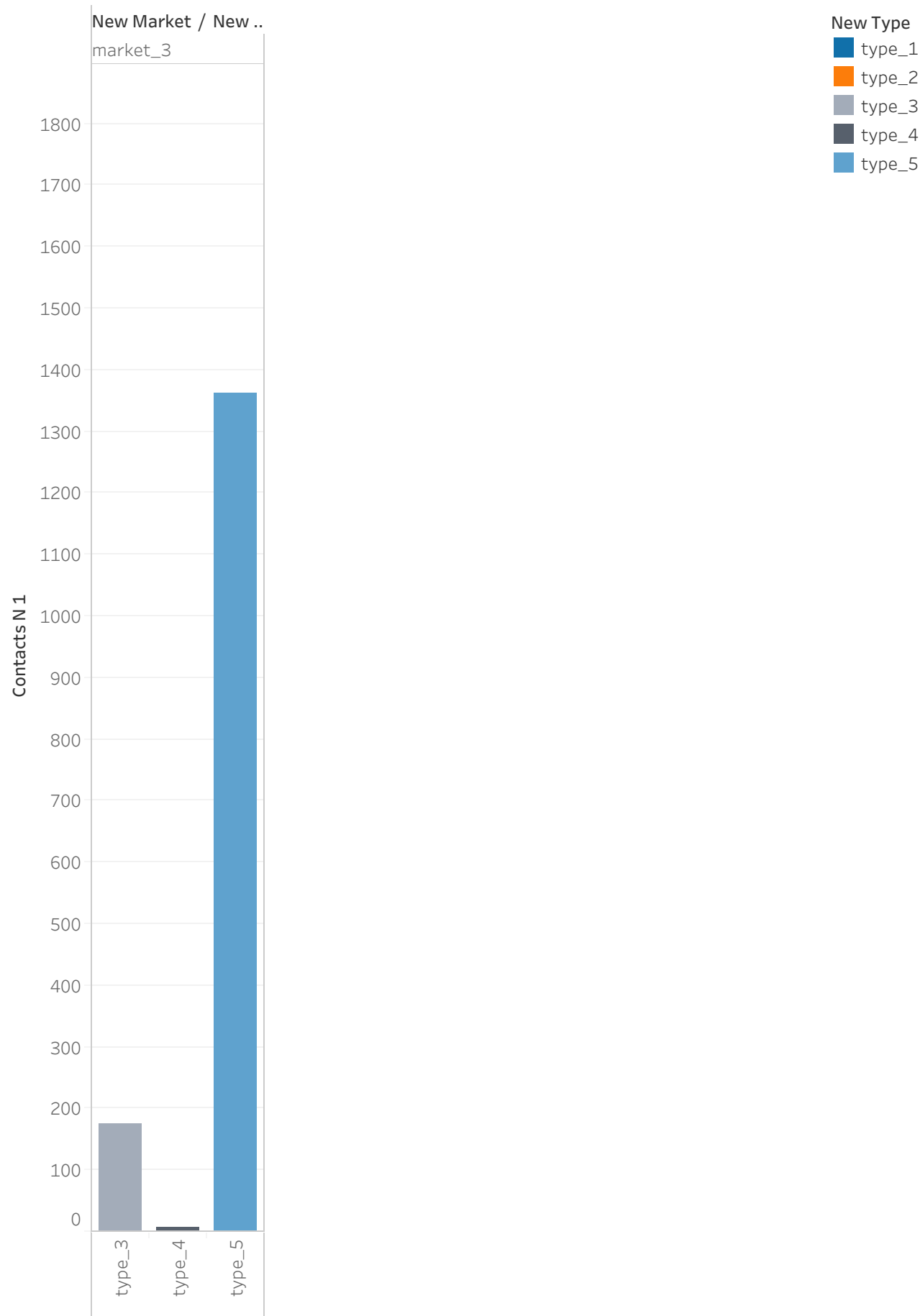
Calls by Market and Type

New Market	New Type	Contacts N	Contacts N 1	Contacts N 2	Contacts N 3	Contacts N 4	Contacts N 5	Contacts N 6	Contacts N 7
market_1	type_1	2,504	221	136	106	114	97	86	90
	type_2	23,665	1,180	831	663	623	603	565	577
	type_3	1,353	156	128	116	80	69	71	71
	type_4	284	23	15	16	14	9	10	8
	type_5	17,527	1,806	1,043	788	645	640	524	523
	Total	45,333	3,386	2,153	1,689	1,476	1,418	1,256	1,269
market_2	type_1	290	14	11	9	4	4	7	3
	type_2	1,997	105	51	31	38	26	20	36
	type_3	77	3	2	4	3	3	4	5
	type_4	20	2	1	2		2	1	
	type_5	2,005	141	77	45	37	39	27	30
	Total	4,389	265	142	91	82	74	59	74
market_3	type_1	759	267	240	225	207	201	181	177
	type_2	2,549	136	99	108	69	78	67	81
	type_3	994	176	128	110	96	76	85	83
	type_4	80	8	5	4	2	2	3	4
	type_5	10,835	1,363	718	476	363	344	334	290
	Total	15,217	1,950	1,190	923	737	701	670	635
Grand Total		64,939	5,601	3,485	2,703	2,295	2,193	1,985	1,978

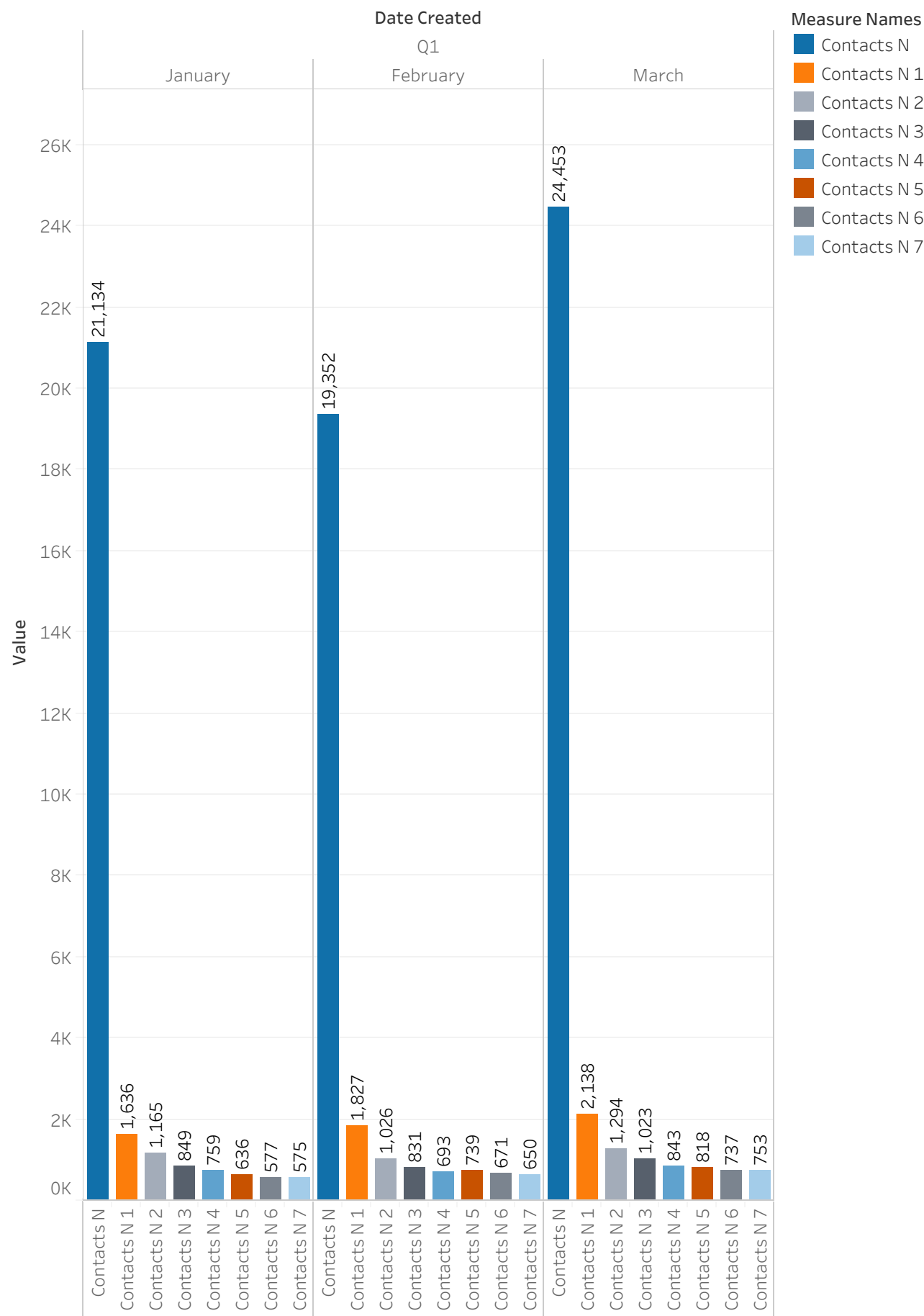
Market and Type for First Repeat Calls



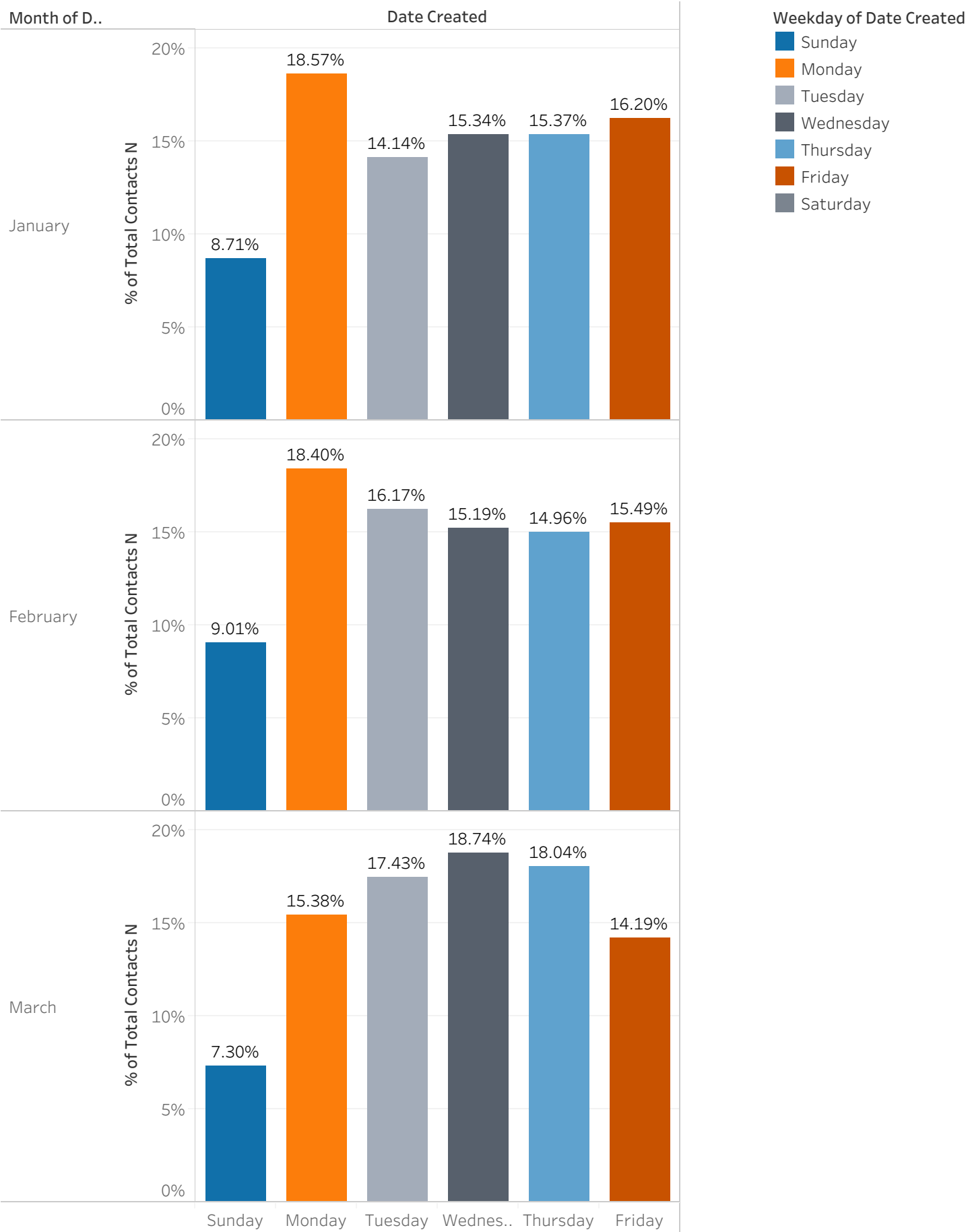
Market and Type for First Repeat Calls



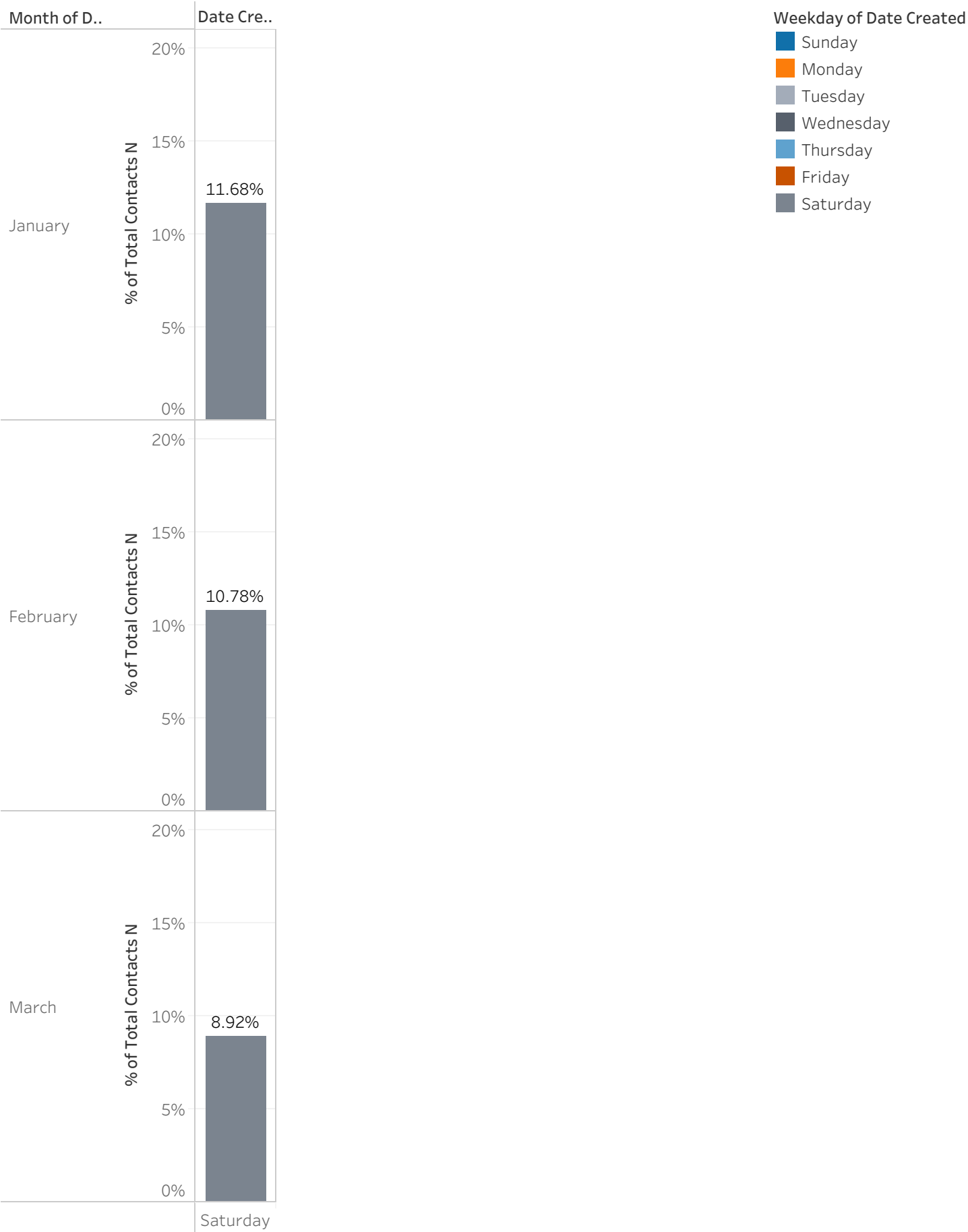
Repeats by Month



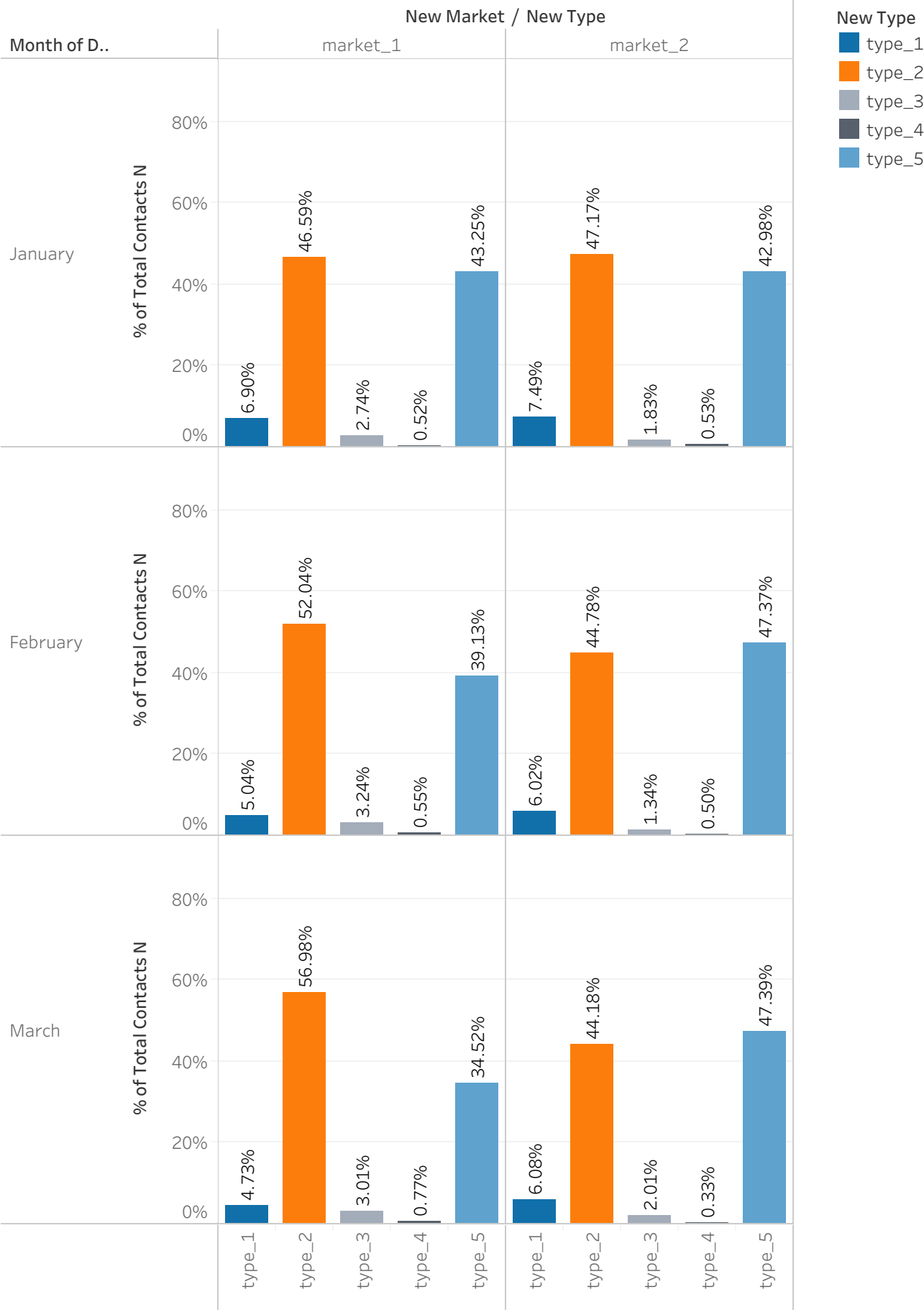
Day 0 Calls by Day of Week



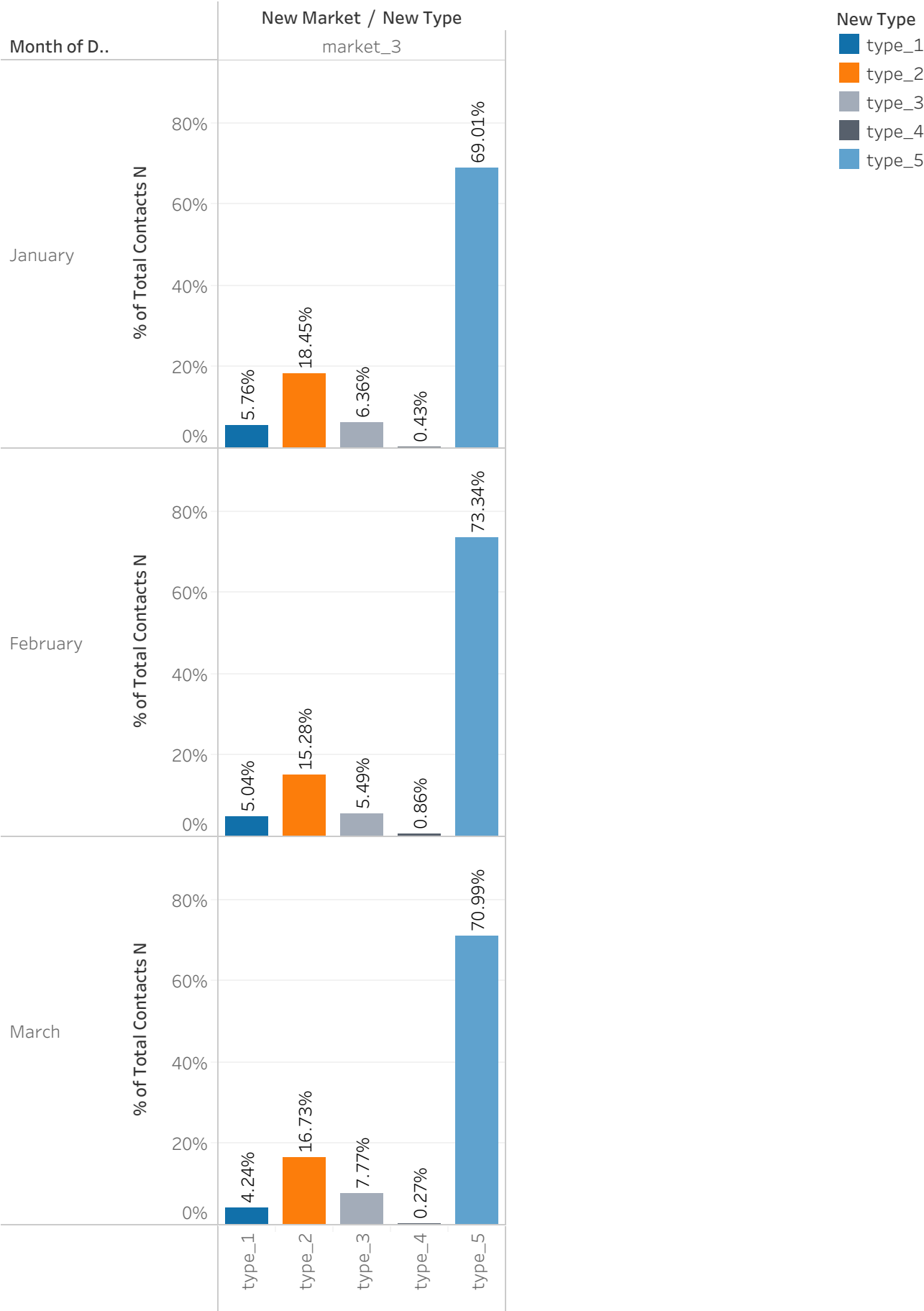
Day 0 Calls by Day of Week



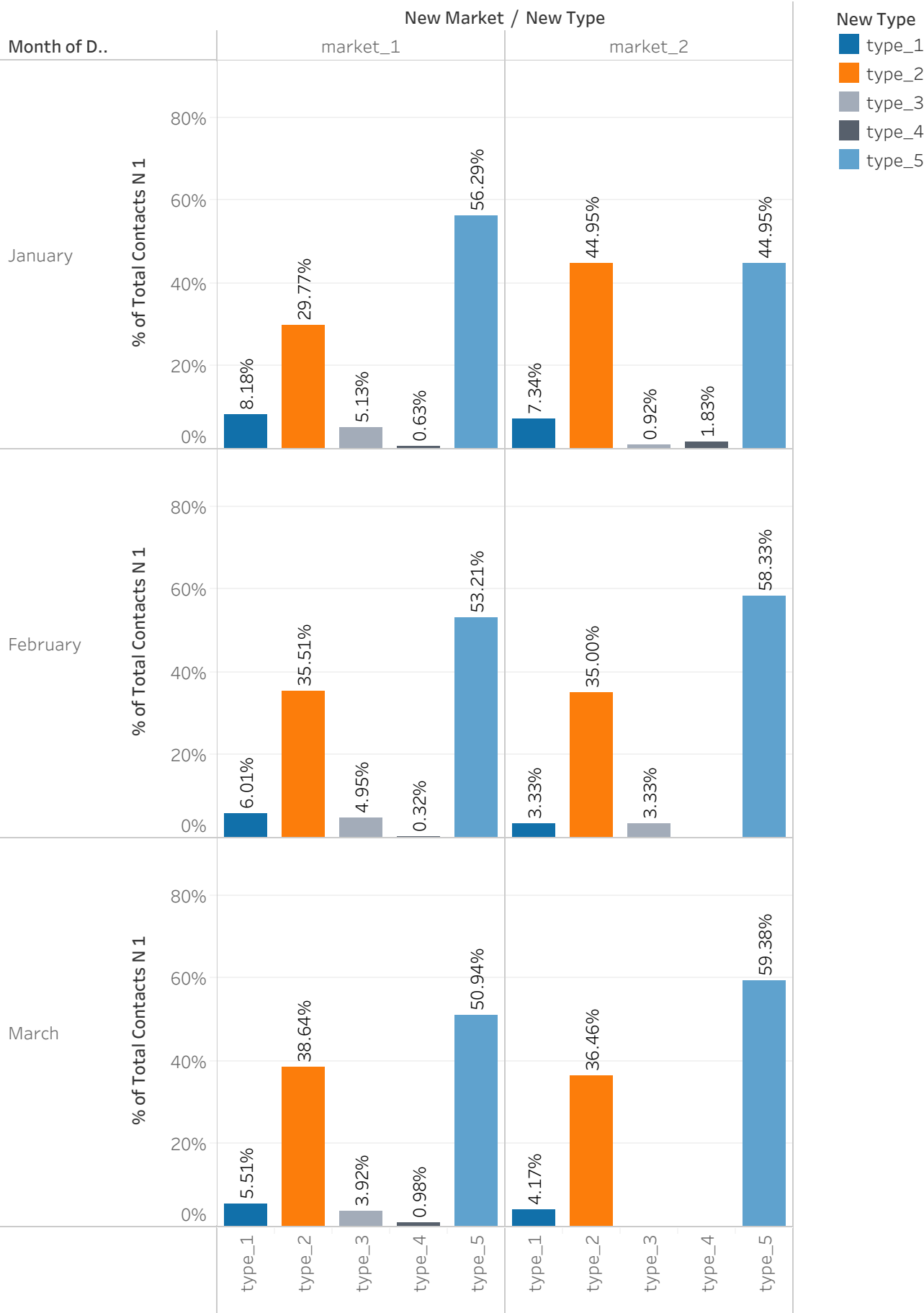
Day 0 Calls by Market and Type across Q1



Day 0 Calls by Market and Type across Q1



First Repeat Call by Market and Type across Q1



First Repeat Call by Market and Type across Q1

