



Contract for MOJ-driven electronic claims process reform awarded

Technology systems provider CRIF to implement electronic communications process as part of MOJ reforms

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CRIF Decision Solutions has been appointed technology systems provider by a selection panel of claimant lawyers and insurers working to implement an electronic communications process to support the Ministry of Justice process reforms.

The reforms, which aim to speed up the time taken to reach settlement for claimants and reduce the time and costs spent on lower value RTA cases, are due to take effect from April next year.

The technology system under development by CRIF will provide for an electronic portal enabling communications via web services. It will facilitate electronic exchange of all relevant claim related documentation, including medical reports, between claimant lawyers and insurers/compensators.

Insurance Database Services, responsible for project management and co-ordinating the roll out of the electronic portal, will be arranging a series of communications to all claimant lawyers and insurers/compensators, and will provide assistance on interfacing with their in-house systems and processes.