RTA Portal Co chooses IT partner for extension plans

RTA Portal Co has appointed CRIF Decision Solutions as a technology partner to implement changes to the existing electronic claims system as part of the extension of the RTA Protocol planned by the Ministry of Justice.

02 Nov 2012 | By Chinwe Akomah |

Be the first to comment



CRIF will also assist with the development of the electronic claims gateway that will support the employers' liability and public liability claims protocols, also being developed by the MoJ.

This complies with the government's announcement earlier this year to update the protocol for RTA to include

claims of up to £25 000 as well as introduce a scheme for EL and PL claims.

While the protocols are being finalised, the necessary changes that need to be made to the existing portal and the requirements for the EL/PL portal are being progressed by RTA Portal Co, along with CRIF.

Tim Wallis, pictured, chairman of RTA Portal Co, said: "We expect the landscape ahead to be challenging. We continue to work closely with the MoJ and await the finalised detail of the protocols.

"We will continually assess the system requirements as more detail emerges over the coming weeks and months.

"We know that our user community is anxious about the timetable and ensuring they can develop their systems in time to support these changes.

"In the meantime we are going as far as we can to develop the system as part of the intention to implement this by April 2013, but there are no guarantees."

Related topics: Claims | Personal | Insurer | RTA | Technology | Employers' liability | Public Liability