

Swaran B

Salesforce Consultant

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SUMMARY :

As a salesforce Developer, I thrive in dynamic environments, collaborating with cross-functional teams to understand requirements, design effective solutions. I am a dedicated professional who excels in salesforce development, motivated to contribute my expertise, technical skills and passion for problem-solving to drive digital transformation and achieve remarkable outcomes for organizations.

PROJECT EXPERIENCE:

1. EUCAN to Cornerstone Migration

programmer analyst: Cognizant 08/2022 - 12/2022 Chennai

- Metadata and Data Migration of existing and newly build service cloud solution for Germany from EUCAN Org to Cornerstone Orgs.
- Setting up the Profiles, Permission sets, sharing rules and Users Working with the Objects, Fields, Layouts, Record types, Validation rules, Workflows, Process builders, Flows and Approval processes.
- Developed new enhancements, change requests, and handled bug fixed post migration.

2. Japan to Cornerstone Migration

programmer Analyst: Cognizant 01/2023 – 04/2024 Chennai

- Setting up the Profiles, Permission sets, sharing rules and Users Working with the Objects, Fields, Layouts, Record types, Validation rules, Workflows, Process builders, Flows and Approval processes on Event management and Veeva CRM.
- Developing Apex classes, Triggers. Involved in analyzing the Functional Requirements and Implementing in the workspace.
- Involved in Deploying Data to higher environments (DEV, UAT and PROD).
- Conduct regular unit testing on user stories.
- Prioritizing the Stories according to its criticality.
- Solving the defect raised by Testing Team and worked on hyper care.

TECHNICAL SKILLS:

Salesforce Service Cloud, Veeva CRM, Salesforce CPQ.

Customization	SOQL, SOSL Apex Classes and Triggers, LWC, REST API Integration.
Configuration	Roles & Profiles, Workflow, Sharing Setting, Permission Set, Salesforce Survey, Validation Rule, Report & Dashboard, Flows, Process Builder, Approval Process.
Tools	Development Tools (Visual Studio Code, Salesforce Developer Console, Salesforce Inspector, Salesforce Lightning Console), Data management Tools (Salesforce Data Loader, Workbench, Salesforce Inspector).

CERTIFICATION:

- Salesforce Certified Administrator
- Salesforce Certified Platform Developer I
- Salesforce Certified App Builder
- Salesforce Accredited Professional Revenue Cloud Consultant
- Salesforce Accredited Professional Health Cloud Credential
- Salesforce AI – Associate
- Salesforce Data Cloud Consultants

EDUCATIONAL QUALIFICATIONS:

Bachelor of Computer Science Engineering (2018-2022) from Rajalakshmi Institute of Technology with an aggregate of 8.5 CGPA.

AWARDS:

- As a part of the Bluebolt Merck hackathon, I got second place in the competition - The objective of the script is to generate files based on user inputs using Python.
- Taking a part in the CX Ideathon was a great experience – Remote Assistance Remote Chatbot using Salesforce Einstein.