**Resume**

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**CAREER OBJECTIVE**

To achieve a challenging position in SOFTWARE TESTING field, in a result oriented company with greater challenges and opportunities for Learning and development.

**PROFESSIONAL SUMMARY**

* Having 4.9 years of professional experience in Software Quality assurance on various domains like Oilfields, Healthcare and Insurance industries with Manual Testing, Web Testing which includes Functional, Regression Testing, System Integration and End to End testing of web-based applications.
* Expertise in developing Test Scenarios, Test Case Design, Test Reports using business/functional requirements for Manual Tests.
* Well versed with SDLC and STLC processes.
* Analyze business use cases, user interface specifications, and user requirement specification documents.
* Experience with Gap Analysis to check the compatibility of existing systems with new business requirements.
* Experienced in Agile Scrum model, involving in daily road maps and sprint meetings.
* Extensive experience in Manual Testing, Black Box, Functional, Regression, System Integration, E2E, Ad-hoc, Cross Browser, Compatibility and Regression testing.
* Experience in using test management tools like QC (Quality Center) and Test Director. Have hands-on on experience in other bug tracking tools like IBM Clearquest, Peoplesoft and JIRA.
* Experience in Mobile Testing [Android] for the applications functionality.
* Quick learner and excellent team player having ability to meet tight deadlines and work under pressure.
* Good interpersonal skills, committed, result oriented, hard working with a quest and Zeal to learn new technologies

**INDUSTRIAL WORK EXPERIENCE**

Worked as a Senior Software Test Engineer in Jarus Technologies, Hyderabad from Nov-2018 to Jun 2019

Worked as a Senior Software Test Engineer in Caribou media Pvt Ltd, Hyderabad from May-2018 till Oct 2018.

Worked as a Senior Software Test Engineer in Ilink Systems, Chennai from Aug 2011 to Apr 2014.

Worked as a Test Analyst in Wipro Technologies, Chennai (client of Pyramid IT Consulting Pvt Ltd) from March 2010 to May 2011.

**PRIMARY SKILLS**

Manual Testing, Black Box Testing

**TECHNICAL SKILLS**

Manual Testing, Black Box Testing, SDLC, STLC, Web Application Testing, Regression Testing, Functional Testing,Integration Testing, Winrunner, JIRA, HP Quality Center, PeopleSoft, Rally, IBM Clearquest/Clearcase, Sharepoint 2013. SQL Server, Webservices, Selenium Testing.

* Agile Methodology
* Quality assurance
* Risk Management
* Bug tracking
* Manual test case preparation
* Documentation skills

**WORK HISTORY**

**March 2010 to May 2011**

Wipro Technologies Chennai, Tamil Nadu

Test Analyst

**Project #1**

Organization: **Wipro Technologies**

Client: ALLSTATE INSURANCE,IN [MAR'10 to MAY'11]

Domain: Insurance

Role: Test Analyst

**Project Description**:

The Allstate Corporation is the second-largest personal lines insurer in the United States and the largest that is publicly held and A Fortune 100 Company. The company also has personal lines insurance operations in Canada. Allstate was founded in 1931 as part of Sears, Roebuck and Co., and was spun off in 1993. The company has its headquarters in Northfield Township, Illinois, near Northbrook. The Product Quality Services-Project Test Delivery (PQS-PTD) will be responsible for validating the results and identify the potentialfunctional related issues over both platforms of ALSTAR, Alliance and New Quote 2.

**Responsibilities**:

* Develop/modify and executing test cases.
* Perform initial diagnosis of defects and follow up appropriate reporting process and manage through closure using IBM rational tool clearquest.
* Served as deviation manager and perform activities such as opening issues, monitoring deviation status, communicating status, retesting and closing deviations.
* Responsible for supplying QC Lead with project status or communicating project status to PM.
* Identifies risks/issues specific to testing and escalate to QC Lead and/or PM.
* Provided test results to the Business Client for Final Acceptance Test, if multiple test teams are involved.
* Coordination with Allstate and with onsite and offshore project team for the application groups(s).
* Monitors project related risks and escalations.
* Oversee and coordinate development and modifications of test plan/ Test cases.
* Coordinate internal quality of review of test deliverable s.
* Compliance to Allstate time-sheets and adhering to Allstate time entry deadlines.

**August 2011 to October 2012**

Ilink Systems Chennai, Tamilnadu

Senior Software Test Engineer

**Project #2**

Client: Plateau inc.,WA [AUG'11 to OCT'12]Â

Domain: Environmental and Health&Safety

Role: Senior Software Test Engineer

Organization: **Ilink Systems**

Title: Status Tool for the Environmental Program (STEP).

**Project Description**:

Planning, Programming, Budgeting and Execution System is the process we use to manage environmental funds.

The importance of developing requirements for projects managed by the environmental branch cannot be overemphasized. These projects must be documented early and fully in the STEP database according to current policies. The ARNG has a history of "too little too late" in earning and defending funds to manage and sustain the ARNG environmental program. In that, the amount of funds the ARNG earns must later be defended in the programming and budget processes, the quality of its STEP projects is directly related to the degree of integrity the ARNG.  The ARNG must ensure that the projects it enters into STEP are legitimate requirements that it expects to occur and not inflated requirements aimed at padding the budget.

The STEP is designed to facilitate State Project identification, ARNG-ILE review/validation and project execution. The data maintained in STEP will be used by ARNG-ILE to support the following functions: the Cooperative Agreement submissions for accurate reimbursement; the distribution of funds to support critical must funds between all 54 States and Territories; the adherence to DA policy on what is eligible for environmental funding and analysis of execution to ensure that POM requirements are accurate.

**Responsibilities**:

* Develop business use cases, user interface specifications, and user requirement specification documents.
* Coordinated communication between various teams to insure consistency and accuracy across test plans, user manuals and training materials.
* Developed Manual test cases by decomposing use cases for specific functional requirements.
* Interacted with Business teams and Developers to understand business requirements and bug fixes, Designing and Reviewing Test cases based on Use cases.
* Performed Regression testing to daily builds manually.
* Compliance to Allstate timesheets and adhering to Allstate time entry deadlines.
* Maintained bug lists for critical issues using Quality Center 11.0, JIRA for bug tracking.
* Distributing work to the offshore team and get the status from them at the end of each day and report back to the Team Lead.
* Integration testing to verify the data interface between various application modules.
* Performed Root Cause Analysis for the reported issues.
* Conducted various types of testing like Functionality Testing, Retesting, Regression Testing, and System Testing.
* Extensively performed Manual testing process to ensure the quality of the software.Â  test teams are involved.

**May 2013 to September 2013**

Ilink Systems Chennai, Tamilnadu

Senior Software Test Engineer

**Project #3**

Client: Prolifiq Software Inc.,WA [MAY'13 to SEP'13]

Domain: HealthCareÂ Â Â

Role: Senior Software Test Engineer

Organization: Ilink Systems

Title: SEND

**Project Description**:

Provide approved, relevant content to customers via email by selecting appropriate discussion topics and content bundles. Salespeople cement their personal relationship with customers by being the best resource for timely, relevant information. Marketing engages customers beyond traditional marketing channels and ensures Sales sends only the most up-to-date and compliant content. Send personalized communications to customers for meeting requests, information requests fulfillment, event invitations, follow up and thank you notes, reprints and product announcements. Configure the message with simple, pre-populated content bundles

**Responsibilities**:

* Analyzing the specifications provided by the client.
* Understanding the new requirements and new features.
* Writing the functional test cases, Prepare Test Reports.
* Performed Cross browser testing across different browsers like Internet Explorer, Firefox and Google Chrome.
* Used Quality Center 10.0 to manage bugs, test reports and statistics.
* Worked with developers to reproduce errors and resolve software anomalies.
* Coordinated communication between various teams to ensure consistency and accuracy across test plans, user manuals and training materials.
* Worked with collaborative testing with developers as per the SCRUM meeting.

**December 2013 to April 2014**

Ilink Systems Chennai, Tamilnadu

Senior Software Test Engineer

**Project #4**

Client: Halliburton,TX [DEC'13 to APR'14]

Domain: Oil and Gas Industry

Role: Senior Software Test Engineer

Organization: Ilink Systems

Title: Datacatalogue

**Project Description**:

The DataServer component is used by applications for synthesizing multi-sourced (Landmark and non-Landmark data sources) information into definitive, common quality-assured data sets. Data from multiple databases can be combined or federated via a logical data model. Applications consume that data through web services as if the data was from a single source and visualize it to business users and data managers in the context of the workflow they are using. All the data is completely secure and only users who have permissions can view the data.

**Responsibilities**:

* Develop business use cases, user interface specifications, and user requirement specification documents.
* Coordinated communication between various teams to insure consistency and accuracy across test plans, user manuals and training materials.
* Developed Manual test cases by decomposing use cases for specific functional requirements.
* Interacted with Business teams and Developers to understand business requirements and bug fixes.
* Performed Regression testing to daily builds.
* Maintained bug lists for critical issues using Peoplesoft.
* Integration testing to verify the data interface between various application modules.
* Participated in Bug triage and Traceability matrix meetings.
* Participating in daily SCRUM meetings, Team coordination from client location.Â
* Understanding the new requirements and new features.

**May 2018 to October 2018**

Caribou media Pvt Ltd Hyderabad, Telangana

Senior Software Test Engineer

**Project #5**

Client: School Management System (SMS)

Domain: ECommerce

Role: Senior Software Test Engineer

Organization: Caribou Media PVT Ltd

Title: School Management System (SMS)

**Project Description**:

School Management System is developed using Web application in c#.NET with database MYSQL,

which provides complete administration of school.

This application consists of different modules like Student, Parent, Branch Admin, admissions,

promotion, fee, attendance, exams, transport and hostel etc. Every module plays vital role in school

administration. In this project, I was involved in Branch Admin module, which is having sub modules

of marks, events, reports, holidays define, daily attendance, monthly attendance register, time table,

activities etc. The main Aim of this project is to reduce the Time period, Expenditure and Manual things.

**Responsibilities**:

* Develop business use cases, user interface specifications, and user requirement specification documents.
* Coordinated communication between various teams to insure consistency and accuracy across test plans, user manuals and training materials.
* Developed Manual test cases by decomposing use cases for specific functional requirements.
* Interacted with Business teams and Developers to understand business requirements and bug fixes.
* Performed Regression testing to daily builds.
* Maintained bug lists for critical issues using Peoplesoft.
* Integration testing to verify the data interface between various application modules.
* Participated in Bug triage and Traceability matrix meetings.
* Participating in daily SCRUM meetings, Team coordination from client location.
* Understanding the new requirements and new features.

**November 2018 to Current**

Jarus Technologies Hyderabad, Telangana

Senior Software Test Engineer

**Project #6**

Client: Jarus Portal [NOV'18 to DEC'18]

Domain:Insurance

Role: Senior Software Test Engineer

Organization: Jarus Technologies

Title: Insurance Systems Framework

**Project Description**:

This Insurance portal is used for filing a First Notice of Loss (Report a Claim) within the Jarus Portal Framework. Users of the system will be insureds and the carrier's customer service staff. The system will support the use cases such as Report a Personal Auto Claim and Report a Workers' Compensation Claim. User should be registered as an insured with the carrier and should have an active policy. User enters their Policy Number and Zip Code to begin the FNOL(First Notice of Loss) transaction. System validates that the policy number and the zip code are linked to an active policy. Â If the policy is active, the system grants the user access to the FNOL portal

**Responsibilities**:

* Develop business use cases, user interface specifications, and user requirement specification documents.
* Coordinated communication between various teams to insure consistency and accuracy across test plans, user manuals and training materials.
* Developed Manual test cases by decomposing use cases for specific functional requirements.
* Interacted with Business teams and Developers to understand business requirements and bug fixes.
* Performed Regression testing to daily builds.
* Compatibility testing is performed with various commonly used browsers.
* Integration testing to verify the data interface between various application modules.
* Understanding the new requirements and new features.
* Identified and tracked defects with the software and supported developers in resolving problems by completing additional tests.
* Debugged code and located root causes of problems by reviewing configuration files and logs.

**January 2019 to April 2019**

Jarus Technologies Hyderabad, Telangana

Senior Software Test Engineer

**Project #7**

Client: AON, UK [JAN'19 to Till Date]

Domain: Insurance

Role: Senior Software Test Engineer

Organization: Jarus Technologies

Title: Insurance Policy Maintenance (Termination & Reinstatement)

**Project Description**:

When a firm policy is terminated, all individual policies under the firm

policy will be terminated immediately. When a firm policy is terminated, a termination letter (GRPCNCL or GLTDCNCL) will be generated automatically and send it to the firm. Letter gets saved to Content Server. When a firm policy is terminated, Policy-Contact relationship in Sales Force gets updated as Cancelled. After a firm policy is terminated, Sales Force Firm Account should get updated with the Term Reason and Term Date. For web firms, when CSR pull up the firm account in the portal, CSR should be able to identify if the firm had received 3 deficiency notices in the last 12 months. If a firm policy is terminated, then any employee on WOC will remain on Waiver status.

A firm policy is eligible for reinstatement up to 1 year from the date of termination. Policy must be within the reinstatement period (must be within 12 months of termination date).Firm Admins will be able to see all policies that are terminated and are those within the reinstatement period, in the Product' drop down list on Reinstatement' page. A firm cannot reinstate a policy if there is a death claim during the termination period

**Responsibilities**:

* Develop business use cases, user interface specifications, and user requirement specification documents.
* Coordinated communication between various teams to insure consistency and accuracy across test plans, user manuals and training materials.
* Developed Manual test cases by decomposing use cases for specific functional requirements.
* Interacted with Business teams and Developers to understand business requirements and bug fixes.
* Performed Regression testing to daily builds.
* Integration testing to verify the data interface between various application modules.
* Understanding the new requirements and new features.
* Performed Responsive Testing of the application in Android Mobile
* Tracked, prioritized and organized defects with software, working with development team to facilitate timely corrections.
* Collaborated with developers and product owners to stay current on product features and intended functionality.
* Authored and maintained well-organized, efficient and successful manual test cases for entire team.
* Identified and tracked defects with software and supported developers in resolving problems by completing additional tests.
* Performed Cross Browser testing to verify if it fulfils the client’s requirements across all the browsers.

**Education**

2008 RMK Engineering College Kavaraipettai, TN

Bachelor of Engineering Electrical And Electronics Engineering

Bachelor of Engineering (E.E.E)-2004-2008 R.M.K Engineering College, Kavaraipettai, Anna University “ 69.93%”

2004 Kalaimagal Matriculation School, Chennai Chennai

Higher Secondary School HSC

HSC “2002-2004 - Kalaimagal matriculation school, Chennai “ 81.03%”

2002 Railway Mixed Higher Secondary School Perambur, Chennai

SSLC

SSLC-2001-2002-Railway mixed higher secondary school, Chennai “ 72.06%”

**Certifications**

Selenium Testing, FITA Academy, Chennai

Manual Testing, Zunotech, Chennai.