

Task2.4_User Test Guidelines

Hi!, My Name is Swathi, User Experience Designer. First of all, thank you for participating in this study, I will be guiding you through this test of Portfolio website.

Note that the test will be recorded and the information tracked for this test are completely anonymous and won't be used for other projects and it is absolutely safe.

Before we start doing it, I will be asking you a few questions so that the information you provided will be useful to analyze the test results. The questions may be on device usage, a few short tasks to solve. Once it is finished I will asking you a few further questions regarding your flow on the website.

Do you have any questions before we begin?

Are you ready to continue?

Fine, we will start recording now and begin the session.

Personal questions:

1. What is your current occupation?
2. What type of digital devices do you use on your regular basis?
3. How often do you visit websites to know any information?

Open ended questions:

Thank you for answering those questions, Now we can start into further process of testing. First I will show my website and I would like to share you initial thoughts on it.

1. Please take a look at the home screen and do not click anywhere, just tell me what was your initial thoughts after looking at the home screen.
2. Could you please tell me what the website is for?
3. Where do you feel like to click or navigate, when you see at the first glance on home screen
4. Is there anything where you particularly like or don't like?

Scenarios:

Imagine that you are a recruiter and looking for desired UX Designer for you project, you have received a few portfolios from candidates, where you need to select one person according to project/role requirements.

Scenario 1:

As a recruiter, you found one candidate profile interesting, and you would like to know more about the person, in this case where do you navigate to know more about the person.

Scenario 2:

You found the person profile interesting and want to know more about his previous/current work or projects, what would you do to complete this flow?

Scenarios 3

As a recruiter you may also interested in knowing any UX certifications, previous education done by the candidate. In this case where would you navigate to complete this flow.

Scenario 4:

Finally you found that, the overall candidate's profile is matching with your project requirements/role and would like to contact with the person and simultaneously you may like to look at his social networks, in this case where would you navigate to complete this flow?

Wrap up

That's the end of the session! Thank you so much for you help in improving my website. Before you go do you have any other question or feedback for me? Thank you!