



Atria Convergence Technologies Ltd.

Head Office: #1, 2nd & 3rd Floor,
Indian Express Building, Queens Road, Bangalore 560 001.
(P) 9121212121 / 7288999999 (E) helpdesk@actcorp.in (W) www.actcorp.in

CUSTOMER APPLICATION FORM (PLEASE FILL IN BLOCK LETTERS)



CAF NO.: 103575736276 Date: 03/06/2021 Place: CHENNAI

CUSTOMER DETAILS

Name of the Customer: SWATHI DEVI

Date of Birth: House: **Owned** ☐ **Rented** ☐

Profession: BUSINESS Details of previous ISP: _____

Name of Father/ Husband : _____ Gender : _____

Residential Address: _____

City: _____ State: _____ Pin Code: _____

Phone-Res: _____ Office: _____ Mobile: 9841897443 Alternate Mobile: _____

Installation Address: 158, SHANMUGAPURAM 9TH STREET, NEAR SHANMUGAPURAM SUB POST OFFICE THIRUVOTTIYUR CHENNAI,,

City: CHENNAI State: TAMIL NADU Pin Code: 600019

Phone-Res: _____ Office: _____ Mobile: 9841897443 Alternate Mobile: _____

Status of subscriber : Individual/Corporate Nationality : _____

Address & ID Proof: **Driving Licence:** ☐ **Passport:** ☐ **Pan Card:** ☐ **Ration Card/Phone Bill:** ☐

ACT FIBERNET USER ID

Preferred Login ID Login ID 1: _____ Preferred Email ID Email ID 1: SWATHIDEVI.KARTHIKEYANJAMES@GMAIL.COM

Login ID 2: _____ Email ID 2: _____

Login ID 3: _____ Email ID 3: _____

Hardware at customer end: **PC:** ☐ **Laptop:** ☐ **Wired Router:** ☐ **Wireless Router:** ☐ **VoIP Device:** ☐

Do you require a Static IP? **Yes:** ☐ **No:** ☐

Cx Installation & Power Permission: **Yes:** ☐ **No:** ☐

Note: without this permission we may be unable to complete your connection or there may be a delay in connection. This permission will allow us to bring Fibre upto your building, thereby ensuring better speed and quality of service for you.

SERVICE AND PAYMENT DETAILS

Tariff plan & VAS subscribed : **CHNACT BLAST PROMO** Duration of Plan: **1M:** ☐ **3M:** ☒ **6M:** ☐ **12M:** ☐

Plan speed: **200MBPS** Download + Upload FUP : **3300** Speed Post FUP: **1 MBPS**

Do you wish to opt for the wireless Router device offered by ACT? **Yes:** ☐ **No:** ☒

424			18%	4306
Installation Charges	+Subscription Charges	+Other Charges	+GST	+Total Payment

Mode of Payment: **Online:** ☒ **Cash:** ☐ **Cheque:** ☐ **Demand Draft:** ☐

DD/Cheque No./Transaction ID (Online)	Bank Name	Date	Amount
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FRANCHISEE ATTESTATION

Franchisee Name and Address: _____

Company Seal	Signature
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DECLARATION

- (A) The information provided by me is correct.
 (B) The authentication can be treated as my signature

	03/06/2021	CHENNAI
Customer Signature	Date	Place

FOR COMPANY USE ONLY

Payment Collected: _____

Type of Connection	Home: <input checked="" type="checkbox"/>	SOHO: <input type="checkbox"/>	Corporate: <input type="checkbox"/>	Cyber Cafe: <input type="checkbox"/>
Enquiry	Inbound: <input type="checkbox"/>	Call: <input type="checkbox"/>	Referral: <input type="checkbox"/>	
Estimated Cabling	Cat5: <input checked="" type="checkbox"/>	Fibre: <input type="checkbox"/>		

SHANMUGAM KUMAR - NE
 Executive Name & Designation

 Authorised Signatory

ZEROTOUCH - CFE
 CFE Name & Designation

1. All cheques/Demand Drafts should be in favour of Atria Convergence Technologies Limited. 2. Monthly Plan subscribers: Advance payment for a month should be paid at the time you sign up. Payment should reach us on or before the Due date mentioned in the invoice.*. 3. Quarterly/Half yearly/ Annual Subscribers: Advance payment for the quarter/Half year/year should be paid at the time you sign up. Payment should reach us on or before the due of the invoice*. 4. We request you to check our website www.actcorp.in from time to time for any information related to plan change and subscription charges.

DECLARATION

1. I, hereby declare that I have applied for a new Internet Broadband connection with M/s Atria Convergence Technologies Ltd.

2. I submit that my installation address is the same as mentioned above and the documentary proof issued by Govt. of India evidencing the proof of my permanent residence is duly submitted herewith.

3. I hereby submit that I reside in the Installation Address mentioned in the Customer Application Form (CAF) and the Internet Broadband Services to be subscribed by me shall be used for my own personal use. I undertake to indemnify ACT against any claims or legal actions that may arise in case of any misuse or any act contrary to the terms & conditions mentioned under the CAF.

TERMS AND CONDITIONS OF USE

1. About

This Agreement for subscription of Broadband Internet and other value added services (Hereinafter referred to as 'Services') is entered between Atria Convergence Technologies Ltd (referred to as ACT), a Company incorporated under Companies Act, 1956 having its registered office at #1, 2nd & 3rd Floor, Indian Express Building, Queens Road, Bangalore - 560 001. having CIN NO: U72900KA2000PLC027290, GST Reg No: 24AACCA8907B1Z4, TAN No: BLRA02014F. ACT is licensed Internet Service Provider holding valid license issued by the Department of Telecommunications (DOT), Govt. of India. Any individual/ entity/legal person subscribing to the services offered by ACT are hereunder referred to as the 'subscriber'.

2. Service

- ACT provides its services via Fiber optic cables, which requires us to install and power CX (Customer Switch) at the installation Address provided by me herein above. I accept this requirement and hereby accord the permission for installing this CX and give power for the same if required by ACT, so that ACT internet services may be installed and commissioned. The subscriber is also responsible to provide all access to equipment necessary to access the services. All the subsequent services manuals/packages/booklets etc. issued by ACT from time to time shall be binding on Subscriber.
- ACT reserves the right to modify and amend these terms and conditions in part or full and the amended one, as notified by ACT in its website www.actcorp.in, shall be binding on the subscriber.
- The Subscriber shall provide valid proof of address and proof of identity as per the direction issued by DOT from time to time to subscribe the ACT services and as and when required by ACT.
- The Subscriber acknowledges that Last mile switch namely Optical Network Terminal, Router, Wifi Routers and such other network connectivity equipments ("Customer Premises Network Equipment/CPNE") installed at the customer premises is a network equipment of ACT used for the purposes of providing Internet broadband services to the Subscriber. The Subscriber further agrees that the CPNE installed at his / her premises are not part of the Service package and are highly capital intensive in nature.
- The CPNE shall always remain the sole and exclusive property of ACT and the subscriber shall not handle or tamper with the same. In case of discontinuation or termination of Services due to any reasons whatsoever, the Subscriber shall duly return the CPNE to ACT in a reasonable and proper working condition to the satisfaction of ACT.
- ACT may require the subscriber to pay installation charges as prescribed by ACT from time to time towards installation of such Customer Premises Network Equipment. In case of Subscriber duly returning the CPNE in proper working condition to the satisfaction of ACT, ACT may choose to refund the said installation charges either fully or partially, if any collected by ACT, at its sole discretion as an incentive to the subscriber at the time of disconnection or termination of the Services. The decision of ACT in this regard shall be final and binding on the subscriber.
- The subscriber recognizes that ACT is merely the supplier of CPNE (or any other hardware that be supplied), ACT makes no warranties of any kind, expressed or implied in respect of the same. Warranties in respect of all hardware supplied by ACT will be made and issued by the respective manufacturer.

3. Billing

- ACT does the billing for its monthly packages once a month in advance. All subscribers of ACT's services are by default aligned to the calendar monthly billing cycle. ACT bills its Subscribers on a pre-paid basis. ACT Invoice shall become due and payable on the due dates mentioned in the invoice/bill from time to time.
- However, it will be the subscriber's responsibility to enquire about subscriber outstanding and in case of non-receipt of bill, subscriber shall contact ACT and pay the amount due by the due-date. ACT shall not be responsible for any delay or loss in transit of bill.
- All payments shall be made in full by the due date mentioned in the bill, ACT assigns. Any delay in payment by the due date will attract an interest @2% per month. In case of dishonour of cheque, subscriber shall be liable to pay such charges as may be levied by ACT from time to time. All the terms and conditions of services and payments shall be notified by ACT from time to time by way of services terms & conditions and shall be binding on Subscriber. In case of Billing disputes, ACT 'subscriber's are required to email their specific concerns to helpdesk@actcorp.in and the same will be addressed in 4-8 weeks, by way of a discount/ credit note passed in the account of the 'subscriber' if found genuine by ACT.

4. Payment

- At the time of subscribing to ACT's services, the subscriber is required to pay the following charges.
 - I. Installation charges & activation charges, if required as per the terms of the package being subscribed to.
 - II. Security Deposit, if required as per the terms of the package being subscribed to.
 - III. Subscription charges for the entire package amount being subscribed to.
 - IV. Any other charges, as may be required, as informed by ACT to the subscriber in accordance with ACT tariff plans and associated offers.
- ACT subscribers are required to pay their bills within the due date mentioned in their invoice/bills, else the services may be disconnected without notice. Billing disputes will only be entertained upon the subscriber first clearing the entire amount billed by ACT. If ACT finds any genuine errors in its billing, the same will be passed to the subscriber by the way of a credit note in subsequent month's bill/invoice. ACT provides multiple monthly services to its subscribers, and its subscribers are not allowed to hold back or delay payments of one service on account of any issues or concerns that the subscriber may have with another service. In such circumstances ACT retains the right to disconnect the services of the subscriber without notice, in case of non payment within prescribe time. ACT assigns credit limits to its subscribers based on certain parameters, and in case the subscribers cross these limits, they will be disconnected from the ACT service with or without notice.

5. Power

- ACT delivers its services using the world's most advanced active fiber optic network which requires ACT to install its last mile network switch at the installation address provided by subscriber hereinabove. The last mile network switch installed by ACT requires power from the subscriber and ACT subscriber accords his/her/their consent to the same for the duration of their subscription to ACT services.
- ACT 'subscriber' undertakes to never switch off the power to any ACT equipment which may be located in the premises of the 'subscriber', without giving adequate notice of at least 15 days to enable ACT to make alternate arrangements, at the time of services being discontinued. Any violation of the same will be treated as a breach of this agreement.

6. Usage of internet

- ACT explicitly prohibits its 'subscriber's to use the services provided by ACT for any illegal or immoral activities as specifically prohibited by the laws of the land. Any deviation to this requirement, will invite immediate action from ACT, including but not limited to filing a complaint / case with the necessary authorities for the purpose of enforcement of legal remedy or action.
- ACT services cannot be used by the 'subscriber' for illegal voice termination activates and any notice of the same will invite immediate censure by ACT and the same will be reported to the authorities who enforce the laws of the land.
- ACT services cannot be used by the 'subscriber' for malicious, illegal, anti-national activities and any notice of the same will invite immediate censure by ACT and the same will be reported to the authorities who enforce the laws of the land.
- Reproduction or distribution, publication, copying, downloading or exploitation of any Third Party Content by the Subscriber will hold the Subscriber solely liable for infringement of Copyright or any other applicable law. If ACT is put to any loss or injury due to the act of any Subscriber, the Subscriber is liable to reimburse the same to ACT. Subscriber is required to ensure that objectionable or obscene messages or communications which are inconsistent with the established laws of the country, are not generated/sent by the Subscriber. The Subscriber understands that the internet contains unedited material, some of which is sexually explicit or pornographic that may be offensive to some people and access to such material will be at Subscriber's own risk and if ACT is subject to any loss or injury due to such an act by the Subscriber, the Subscriber is liable to reimburse the same to ACT.
- ACT services are governed by the rules and norms prescribed by TRAI and DOT accordingly, ACT reserves the right to track the usage of its 'subscriber's and on demand provide the same to the authorised Government bodies and other law enforcement agencies
- ACT mandates that its subscriber's keep their access password secure and secret all the time. Any sharing of passwords is not permitted and in case any instance of the same is observed or brought to our attention, then ACT reserves the right to recover damages from the 'subscriber'. The subscriber agrees and acknowledges that he/she shall be solely responsible for any breach, loss, injury that may ensue to the subscriber out of him/her not safeguarding his/her credentials.
- As per our Fair Usage Policy, every customer is allotted a generous Fair Usage Limit. Usage over and above the stipulated Fair Usage Policy Limit will result in reduced internet speeds.
- The Subscriber agrees to indemnify ACT for any unauthorised use of internet as mentioned above, infringement of any law, rules and regulations in force from time to time and for any other defamation, infringement against ACT or its representatives.

Internet Telephony

Internet Telephony mean a service to process and carry voice signals offered through Public Internet by the use of Personal Computers (PC) or IP based

- Customer Premises Equipment (CPE) connecting the following :

- PC to PC; within or outside India

PC / a device / Adapter conforming to standard of any international agencies like- ITU or IETF etc. in India to PSTN/PLMN abroad.

- Any device / Adapter conforming to standards of International agencies like ITU, IETF etc. connected to ISP node with static IP address to similar device / Adapter; within or outside India.

The addressing scheme for such internet telephony communication involving transmission of voice in packetized data format through the public Internet will conform to IP Addressing scheme of Internet Assigned Numbers Authority (IANA) alone and not the National Numbering Scheme/plan applicable to subscribers of Basic/Cellular Telephone Service, as defined by Department of Telecom.

7. Shifting your connection

- ACT allows its existing customers to request for a connection transfer in case you are shifting your residence/office within your city subject to availability of feasibility. The same shall be chargeable as per the charges fixed by ACT from time to time. ACT shall not be liable to refund amounts to any of its subscribers by virtue of they shifting to non-feasible areas.

8. Usage of Wifi

- Usage of Wi-Fi by a 'subscriber' is strictly required to be in compliance with the Department of Telecommunication Policy on the same (www.dot.gov.in). The 'subscriber' is required to intimate ACT in advance in case they are installing a Wi-Fi Router or Access Point on the connection provided by ACT.
- 'Subscriber' is required to ensure that his router SSID is in hidden mode and the access to the same is not open and is controlled by way of a Network key / encryption key. Subscriber's may also opt to use Wireless Plus, the centralised managed Wi-Fi Routers provided by ACT, in order that ACT can ensure compliance with the Wi-Fi policy and rules, in case the subscribers are not able to ensure compliance on their own with these requirements. The Wireless Plus - Home Wi-Fi device will function only on the ACT Network. ACT is merely a provider of cable modems/routers or any other hardware that may be required to enable the services. Such equipments shall carry such warranties as provided by the original equipment manufacturer. Subscriber may have no right or claim against ACT for the failure of cable modem / routers / or any other hardware that are required to provide the services. If the subscriber has purchased the Wi-Fi router, cable modem/wireless equipment and wish to terminate the subscription before all the instalments have been paid to ACT, the subscriber will have to pay the balance amount payable to ACT failing which subscriber will have to return the modem / routers / or any other hardware to ACT and no money will be refunded to the subscriber in lieu of the such returned equipments.
- Provision of free Wi-Fi router if any, being provided to the customer for any term plans (like 6 months and 12 months term plans), is purely at the discretion of the company (ACT) and such Wi-Fi router shall always remain the property of ACT. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.
- In case the customer chooses to discontinue the services of ACT before the expiry of the contractual period (6 months or 12 months term as the case may be) or any further renewed period based on which a free Wi-Fi router was provided by ACT, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company. Failing which ACT shall be entitled to deduct the Wi-Fi Router Charges from the unused advance subscription charges, if any, at the discretion of ACT and the subscriber shall not have any demur or protest of the same.
- Speed indicated in the tariff plans can be best experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT shall not be responsible in such cases.
- The free usage of Wi-Fi Router offer is a one-time offer, available only with select tariff plans of ACT, which is subject to change from time to time. Subscribers are requested to visit ACT website namely www.actcorp.in for latest plans and offers. No free router will be given on a subsequent renewal or in case of ACT upgrading the existing plans.

9. Installation

- ACT endeavours to provide installation of a new connection within 15 working days, as prescribed by TRAI, subject to Technical feasibility. In case of any delay beyond 15 working days, TRAI guidelines are adhered to by ACT. Note-If extra cabling is required for feasibility additional charges will apply.

10. Refund Policy

- ACT does not entertain refund of any amounts that may have been paid by the 'subscriber', for an Annual / Semi Annual / Quarterly / Monthly/ Child Plan Package/ Wireless Plus - Home Wi-Fi Device or any other similar package offered by ACT from time to time. Only in case of non-feasibility of a new connection, refund is made by ACT. The time for a refund to be affected is 4-6 weeks, beyond the allowable time of 15 working days as mentioned above. If the customers opts for an advance rental plan and opts for disconnection before the end of the said plan term, he/she will not be eligible for refund of advance rental/subscription charges paid except the refundable deposit if any paid by the customer.

11.Schemes

- ACT may offer gifts voucher/ schemes with some of its product offerings. ACT reserves the right to withdraw these schemes at any point of time without prior or advance notice. ACT requires 4-8 weeks to deliver the Gift Vouchers, and the same is done on a best effort basis. The 'subscriber' has to ensure that correct address information and address proof is provided in the Customer Application form, otherwise ACT cannot be held accountable for any delays in delivery of any product. ACT, from time to time, may offer software packages / products to its 'subscriber's, which would be typically linked to the ongoing subscription to ACT's services by the 'subscriber'. These packages and products are third party tools/ applications and ACT would offer the same on a best effort basis. ACT is not responsible for any effect on the performance of 'subscriber' system/ pc/ laptop/ router, due to installation of this third party software or any loss or financial implication that the 'subscriber' may suffer as a result. ACT explicitly reiterates that usage of said products is at the discretion of the 'subscriber' and is not a mandatory requirement in order to use the services of ACT
- ACT holds no responsibility for any faults/damages/malfunctioning of the said gift products and all warranty/guarantee/after sales services would be provided by the dealer/distributor of manufacturer of the said gift products.
- Any software/product that is being provided/marketed by ACT is provided on "as is" basis, without any warranty other than what is explicitly stated under End User License Agreement (EULA) and other Terms and conditions of such product/software. ACT does not guarantee the service or software or related documentation in terms of their correctness, accuracy, reliability, or otherwise. ACT expressly disclaims all implied warranties, including but not limited to implied warranties of title, availability, performance, non-infringement, merchantability, and fitness for a particular purpose. You assume the entire risk as to the results and performance of the product/software.

12.Disclaimer

- The Internet contains unedited material, some of which may be illegal, sexually explicit, immoral or offensive. ACT is merely providing connectivity to the internet and has no responsibility or control over the contents of the internet or the individual's usage of the same. ACT is not responsible for virus/malicious traffic which may infect the PC/Laptop of the ACT subscriber, since ACT has no control over the same. You, the ACT subscriber, assume full responsibility and risk for the use of the services provided by ACT. The subscriber is solely responsible for evaluating the accuracy, completeness and usefulness of all services, products and other information and the quality and merchantability of all merchandise provided through the internet access service offered by ACT. The services by ACT are provided on an "As is and Available" basis only. ACT does not warranty that the services will be uninterrupted, error- free or free from viruses, Trojan horses or harmful components.
- ACT also hereby informs the subscriber that their personal details will be provided to the Legal Authorities on demand, without any prior intimation to the subscriber. The Subscriber may visit the privacy policy duly defined by ACT in its website www.actcorp.in.
- ACT will put in best efforts and strive to maintain the maximum possible uptime of the services. However ACT shall not be liable for any downtime in the services and offers no guarantee of end-to-end bandwidth on internet. ACT may suspend the services during Technical failure modification or repair or testing of the services network and shall not be liable to refund any amount to the Subscriber for any other loss including any direct, incidental, exemplary multiple special punitive or consequential damages that the subscriber may sustain when the services are interrupted / suspended owing to causes and reasons beyond its control.

13.Limitation of Liability

- ACT shall not be liable to the Subscriber in any manner whatsoever for any costs or damages that may arise directly or indirectly on account of your using the services provided by ACT, including any loss of business, direct, incidental, exemplary multiple special punitive or consequential damages in any event, (notional or otherwise) that you may claim to suffer on account of any deficiency, failure and/or delays in the services provided by ACT, in the event of deficiency, failure and/or delays in ACT's Services are connected or related, directly or indirectly, to any reason which is beyond the control of ACT. For this purpose, a matter beyond the control of ACT shall include but shall not be limited to the following:
 - I. Delay and/or disruption in services attributable directly or indirectly to the lines of the upstream gateway services provider.
 - II. Delay and/or disruption in services attributable directly or indirectly to the directions of any statutory and / or regulatory authorities.
 - III. Delay and/or disruption in services attributable directly or indirectly to a change in Law.
 - IV. Delay and/or disruption in services attributable directly or indirectly by reason of acts of god, lightning strikes, earthquakes, floods, storms, fires, natural disasters, explosions, war, hostility, civil commotion, public enemy, sabotage, riots, bomb-blasts, strikes, epidemic, quarantine, restriction, lock out, electricity fluctuation, electrical surges, electrical short circuit, internet outage, network outage, fibre cut, malicious damage and etc.(FORCE MAJEURE).
- Subject to clause No 12 and first provision of clause 13 above, ACT shall be liable to compensate the subscriber only on the account of deficiency of services provided by ACT to extend waiver of charges as prescribed by regulations issued by Telecom Authority of India. Further ACT shall not be liable for any claim made by the subscriber for any loss including but not limited to equipment loss, property loss arising due to malfunction of ACT equipment's installed in customer premises due to the reasons beyond the control of ACT that including but not limited to electrical short circuit, electrical outage and etc.

14. Termination of Agreement

- Continued use of ACT services, constitutes acceptance of the terms of this agreement in its present form without exception and also includes acceptance of any future revisions to the same. If the 'subscriber' is dissatisfied with the services provided by ACT then the sole and exclusive remedy available to the 'subscriber' is to stop using the services and to terminate the ACT account, under intimation to ACT in writing. This does not absolve the 'subscriber' of any dues which remain and the same remains payable.
- ACT also reserves the right to withdraw/suspend/terminate/disconnect the services to the 'subscriber' partially or fully for any number of reasons including but not limited to negative address verification, non-payment, violation of any terms of this agreement, usage of the service for any illegal or immoral activity and subscriber's equipment or software is interfering with ACT's other services if so found by ACT etc.
- If the subscriber commits breach of any of the terms and or conditions of this terms and conditions, ACT may, at any time, at its sole discretion and without prejudice to any other remedy available under any law, either suspend the services or terminate this agreement.
- ACT reserves the right to modify/alter/change/withdraw the tariff plans without any notice

15. Reinstatement of services

Reinstatement of services will require full payment of outstanding balance and other charges plus installation fees. It shall be ACT's sole discretion to allow such reinstatement of the services fully or partially.

16. Assignment:

ACT shall assign this contract to anybody at any time. The same shall be binding on the Subscriber. This contract and the services shall be non-transferrable by subscriber at any time.

17. Severability & Jurisdiction

If any term or condition of this contract becomes or is declared illegal, invalid, or unenforceable for any reason, such term or condition shall be divisible from this contract and deemed to be deleted from this contract and the other provisions shall remain in full force and effect. Neither the course of conduct between the parties nor trade practice will modify the provisions of the contract. The provisions of all obligations and all restrictions on Subscriber will survive the termination of this contract. Any question, dispute or difference among out of this contract, shall be referred to arbitration. The Arbitration shall be conducted by a sole arbitrator appointed by ACT. The arbitration shall be governed as per the Arbitration and Conciliation Act of 1996 as amended from time to time. The Arbitration shall be held in Bangalore. Courts at Bangalore shall have exclusive jurisdiction.

18. The provisions of all obligations and all restrictions on Subscriber in clauses 3, 4, 6, 12 & 13 shall survive the termination of this agreement.

19. Governing Law

The Services provided by ACT shall be governed by the provisions of Indian Telegraph Act, 1885, Indian Wireless Telegraphy Act, 1933 and Telecom Regulatory Authority of India Act, 1997 as modified or replaced from time to time.

This Agreement shall be governed by the laws of republic of India and courts at Bangalore shall have exclusive jurisdiction.

NOTE:

TRAI has defined Broadband as an "always on" data connection with minimum speed of 512 Kbps.

Appropriate documents as sought by ACT from time to time shall be submitted by subscriber to avail services and offers if any. The plans/offers are subject to guidelines/direction/orders issued by TRAI and/or DOT.

Fair Usage Policy (FUP) is applicable on both the upload & download parameters. If either one parameter exceeds the limit, the speed of the said Broadband connection will be reduced.

ACT shall undertake re-verification of its subscribers on its own or as mandated by DOT/TRAI from time to time. Subscriber shall provide complete co-operation to ACT during such audits and provide updated KYC credentials as sought by ACT. Customer may refer the offer details provided on 6 and 12 months advance term plans at our website - www.actcorp.in by choosing respective location.

DECLARATION:

I/We, the subscriber, hereby confirm having read all the above terms and conditions and also confirm my understanding and acceptance in full to the same, without exception. Subscription of ACT's services by me or by my entity shall constitute complete acceptance and consent to the terms and conditions mentioned under this Customer Application Form. I have read the details of the tariff plan chosen by me and have fully understood the one time charges & monthly charges and all the terms and conditions. I accept all the terms and conditions. I also accept and declare that no extra amount has been collected from me, apart from the amount quoted by me above. I hereby declare that the service I have enrolled herein is for my personal use and not for any commercial activity.



OTP VERIFIED (758894)

Customer Signature

03/06/2021

Date

CHENNAI

Place