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Swathi Ravi

Application Developer

Application Developer with 1 year of experience with banking domain, specialized in Automation Process Control, Daily Result Reporting (Daily Job Reports, SLA adherence, Schedule adherence), to Test completed jobs. Trained in. Net.

Experience

Automation Process Controller

February-2019 - Present



Works on cross-functional teams to proactively address support issues.
Responsible for handling tickets and provide resolution of incidents
Ensuring SLA's are met
Actively participated in regular project meetings to discuss about risks involved in ongoing project with team members
Responsible for sending status reports on daily basis

Education

B. Tech -IT

University College of Engineering-Trichy
2014 - 2018

IT Skills:

LANGUAGE : C, C++, C#, SQL
FRAMEWORK : . Net, ASP. Net, MVC CORE
GUI : HTML, CSS
TOOL : Blueprism, JIRA

Personal Strength :

Highly competent and self -motivated individual
Good team player with excellent communication and interpersonal skills.
Adaptable to any working conditions.
Good Analytical skills and prompt in returning feedback .
Excellent grasping power and eagerness to learn more
Participated in all IBM hosted events.

Training :

Undergone training on the .Net Framework.
Blueprism foundation training.