

Steps to Follow:

1. Data Preparation

- Download the datasets from the provided links and load them into your working environment.
- Check for missing values, duplicates, or anomalies in the data.

2. Exploratory Data Analysis (EDA)

Perform the following analysis:

- **Customer Analysis:**
 - Count of customers by region.
 - Customer signup trends (e.g., by year or month).
- **Product Analysis:**
 - Distribution of products by category.
 - Pricing trends (average, min, and max prices).
- **Transaction Analysis:**
 - Distribution of transactions over time.
 - Most frequently sold products.
 - Average transaction value.
- **Combined Analysis:**
 - Region-wise product preferences.
 - High-value customers (top spenders).

3. Insights

Extract actionable business insights based on the analysis:

1. **Top-Selling Products and Categories:** Identify the best-performing product categories to focus marketing efforts.
2. **Customer Segmentation:** Classify customers based on spending habits and region for targeted campaigns.
3. **Signup Trends:** Analyze when customers are more likely to sign up to plan promotional events.
4. **Seasonal Sales Trends:** Spot seasonal spikes in transactions for inventory planning.
5. **High-Value Customers:** Highlight loyal customers contributing significantly to revenue.

4. Predictive Modeling

- Build models to predict outcomes, e.g.:

- Customer churn.
- Likelihood of purchase for a product.
- Forecasting sales for the next month.
- Use machine learning models like:
 - Logistic Regression, Random Forest, or XGBoost for classification.
 - Time series models (ARIMA) for forecasting.

5. Deliverables Preparation

- **Python Script/Jupyter Notebook:** Include:
 - Code for loading and cleaning data.
 - Visualizations and analysis.
 - Comments explaining the process.
- **Business Insights PDF:** Format:
 - Title: **EDA and Business Insights for eCommerce Transactions**
 - Introduction (brief overview of the dataset and tasks).
 - Insights with graphs or charts where applicable (screenshots or images).
 - Recommendations based on insights.

Import necessary libraries

import pandas as pd

import numpy as np

import matplotlib.pyplot as plt

import seaborn as sns

from datetime import datetime

Load the datasets

customers = pd.read_csv("Customers.csv")

products = pd.read_csv("Products.csv")

transactions = pd.read_csv("Transactions.csv")

```
# Display basic information about datasets
```

```
print("Customers Dataset:")
```

```
print(customers.info())
```

```
print(customers.head())
```

```
print("\nProducts Dataset:")
```

```
print(products.info())
```

```
print(products.head())
```

```
print("\nTransactions Dataset:")
```

```
print(transactions.info())
```

```
print(transactions.head())
```

```
# Task 1: Data Cleaning and Preparation
```

```
# Check for missing values
```

```
print("\nMissing values in datasets:")
```

```
print("Customers:", customers.isnull().sum())
```

```
print("Products:", products.isnull().sum())
```

```
print("Transactions:", transactions.isnull().sum())
```

```
# Convert date columns to datetime
```

```
customers['SignupDate'] = pd.to_datetime(customers['SignupDate'])
```

```
transactions['TransactionDate'] = pd.to_datetime(transactions['TransactionDate'])
```

```
# Check for duplicates
```

```
print("\nDuplicates in datasets:")
```

```
print("Customers:", customers.duplicated().sum())
```

```
print("Products:", products.duplicated().sum())
```

```
print("Transactions:", transactions.duplicated().sum())
```

```
# Task 2: Exploratory Data Analysis (EDA)
```

```
# Customer Analysis
```

```
print("\nCustomer Count by Region:")
```

```
region_counts = customers['Region'].value_counts()
```

```
print(region_counts)
```

```
plt.figure(figsize=(8, 5))
```

```
sns.barplot(x=region_counts.index, y=region_counts.values, palette="viridis")
```

```
plt.title("Customer Count by Region")
```

```
plt.xlabel("Region")
```

```
plt.ylabel("Count")
```

```
plt.show()
```

```
# Signup trends over time
```

```
customers['SignupYear'] = customers['SignupDate'].dt.year
```

```
signup_trends = customers['SignupYear'].value_counts().sort_index()
```

```
plt.figure(figsize=(8, 5))
```

```
sns.lineplot(x=signup_trends.index, y=signup_trends.values, marker="o")
```

```
plt.title("Customer Signup Trends Over Years")
```

```
plt.xlabel("Year")
```

```
plt.ylabel("Number of Signups")
```

```
plt.show()
```

```
# Product Analysis
```

```
print("\nProducts by Category:")
```

```
category_counts = products['Category'].value_counts()
```

```
print(category_counts)
```

```
plt.figure(figsize=(8, 5))
```

```
sns.barplot(x=category_counts.index, y=category_counts.values, palette="coolwarm")
```

```
plt.title("Product Count by Category")
```

```
plt.xlabel("Category")
```

```
plt.ylabel("Count")
```

```
plt.show()
```

```
# Pricing analysis
```

```
print("\nProduct Price Statistics:")
```

```
print(products['Price'].describe())
```

```
plt.figure(figsize=(8, 5))
```

```
sns.histplot(products['Price'], bins=20, kde=True, color="blue")
```

```
plt.title("Distribution of Product Prices")
```

```
plt.xlabel("Price (USD)")
```

```
plt.ylabel("Frequency")
```

```
plt.show()
```

```
# Transaction Analysis
```

```
print("\nTransaction Value Statistics:")
```

```
print(transactions['TotalValue'].describe())
```

```
plt.figure(figsize=(8, 5))
```

```
sns.histplot(transactions['TotalValue'], bins=20, kde=True, color="green")
```

```
plt.title("Distribution of Transaction Values")
```

```
plt.xlabel("Total Value (USD)")
```

```
plt.ylabel("Frequency")
```

```
plt.show()
```

```
# Transactions over time
```

```
transactions['TransactionMonth'] = transactions['TransactionDate'].dt.to_period('M')
```

```
monthly_sales = transactions.groupby('TransactionMonth')['TotalValue'].sum()
```

```
plt.figure(figsize=(10, 6))
```

```
monthly_sales.plot(kind='line', marker='o', color='purple')  
plt.title("Monthly Sales Trends")  
plt.xlabel("Month")  
plt.ylabel("Total Sales (USD)")  
plt.grid(True)  
plt.show()
```

```
# Top-selling products
```

```
top_products =  
transactions.groupby('ProductID')['Quantity'].sum().sort_values(ascending=False).head(10)  
top_product_names = products[products['ProductID'].isin(top_products.index)]
```

```
plt.figure(figsize=(10, 6))  
sns.barplot(x=top_products.values, y=top_product_names['ProductName'], palette="magma")  
plt.title("Top-Selling Products")  
plt.xlabel("Total Quantity Sold")  
plt.ylabel("Product Name")  
plt.show()
```

```
# Task 3: Insights
```

```
# Combine datasets for region-product analysis
```

```
combined_data = transactions.merge(customers, on='CustomerID').merge(products, on='ProductID')
```

```
# Region-wise preferences
```

```
region_preferences = combined_data.groupby('Region')['TotalValue'].sum()
```

```
plt.figure(figsize=(8, 5))  
region_preferences.plot(kind='bar', color='teal')  
plt.title("Total Sales by Region")  
plt.xlabel("Region")  
plt.ylabel("Total Sales (USD)")
```

```
plt.show()
```

```
# Customer segmentation (top spenders)
```

```
top_spenders =
```

```
combined_data.groupby('CustomerID')['TotalValue'].sum().sort_values(ascending=False).head(10)
```

```
top_spender_names = customers[customers['CustomerID'].isin(top_spenders.index)]
```

```
plt.figure(figsize=(10, 6))
```

```
sns.barplot(x=top_spenders.values, y=top_spender_names['CustomerName'], palette="plasma")
```

```
plt.title("Top Spending Customers")
```

```
plt.xlabel("Total Spend (USD)")
```

```
plt.ylabel("Customer Name")
```

```
plt.show()
```

```
# Save processed datasets if needed
```

```
customers.to_csv("Processed_Customers.csv", index=False)
```

```
products.to_csv("Processed_Products.csv", index=False)
```

```
transactions.to_csv("Processed_Transactions.csv", index=False)
```