S / N

Swathy Nair

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📍 Kitchener, Ontario, Canada

ABOUT ME

A passionate, dynamic, and enthusiastic person with a wide range of experience in different job sectors, having quick learning abilities and capabilities that match any organization's requirement, that can contribute to the organization's growth while building a solid and successful career.

E D U C A T I O N

Mobile Solutions Development

Conestoga College,Waterloo

Ongoing

Master in Computer Application

Amrita School Of Arts And Sciences

Bachelors's in Computer Application

Amrita School Of Arts And Sciences

Experience

PROGRAMMER

Cognizant Technology Solutions, India

Responsible for Software testing, Preparing scenarios, and Test cases

- *Wrote and optimized test cases to maximize the success of manual software testing with consistent, thorough approaches.*
- *Assessed software bugs and compiled findings along with suggested resolutions for development team members.*
- *Wrote automated test suite for product and provided test coverage analysis.*
- *Collaborated with the QA team to test software quality through manual and automated testing.*
- *Defined and identified test cases for new application development.*
- *Verified acceptance by developing and implementing automated and manual application features and regression tests.*
- *Developed, implemented and maintained automated test ware for scripts, functions, and programs to boost testing efficiency.*

Postmaster

India Post, Kerala, India

- *Assisted customers in determining proper postal service to align with individual needs.*
- *Efficiently and kindly handled customer complaints and issues to increase satisfaction rates .*
- *Issued and cashed daily money orders*
- *Maintained accuracy through closely auditing and reviewing documents.*
- *Weighed letters and packages and calculated costs based on classification, weight and destination.*
- *Weighed mail and computed pricing amounts.*
- *Set staff schedules to optimized coverage of all areas.*
- *Loaded letters onto processing equipment, removed non-processable letters and maintained continuous sorting feed.*
- *Sold stamps to customers along route and counted back bills and change to avoid errors.*
- *Sorted mail according to size, shape and destination.*