

SWATI HD

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LinkedIn - [Profile](#)

SUMMARY

Highly motivated and results-oriented professional with over 3+ years of progressive experience, including 1 year dedicated to front-end development. Proven ability to learn quickly and apply technical skills to create user-friendly and visually appealing web applications. Eager to leverage a strong foundation in development and growing expertise in React, JavaScript, HTML, CSS to contribute to a dynamic and innovative team.

SKILLS

- Front-End Development: HTML, CSS, JavaScript, React
- Testing & Debugging: UAT, Debugging, Monitoring
- Database & Tools: SQL, JIRA, Confluence, MS Office
- Methodologies: Agile, Scrum

WORK EXPERIENCE

Harlalka Services India Pvt Ltd, Bangalore

Jun 2023 – Nov 2023

Front End Developer

- Developed and maintained responsive web pages using HTML, CSS, and JavaScript for cross-device compatibility.
- Created and optimized reusable UI components in React for enhanced maintainability.
- Conducted manual testing of web applications, identifying and reporting defects.
- Performed functional and UI testing to ensure smooth user experiences.
- Used JIRA for issue tracking and collaborated with the development team for bug fixes.

Huawei, Bangalore

May 2020 – Mar 2023

Graduate Trainee Engineer

- Designed workflows and created pages using Huawei's Cloud Platform.
- Developed JavaScript-based solutions for enhancing UI functionality.
- Conducted manual testing on developed applications to identify defects and ensure quality.
- Fixed UI-related bugs and collaborated with the development team for resolutions.
- Understood vendor upgrade documents and analyzed potential impact issues.
- Created applications using Huawei's Cloud Platform, ensuring smooth workflow execution.
- Executed test plans and logged defects in JIRA.
- Performed end-to-end testing, ensuring field validations, UI responsiveness, and workflow integrity.

Concentrix, Bangalore

Mar 2019 – Oct 2019

Operations Advisor

- Conducted data driven analysis of customer interactions and feedback, identifying key pain points and recommending actionable solutions that reduced customer complaints.
- Led regular customer interactions to gather feedback, align on needs, and communicate updates, boosting satisfaction and retention.
- Providing information about products and services, handling returns, refunds and exchanges with customers.

EDUCATION

CMRIT, Bangalore

Aug 2014 – Jun 2018

B.E in Information Science and Engineering