

# AI INSIGHTS REPORT

## Customer Feedback Analysis

Generated: 2025-10-30 21:21

### EXECUTIVE SUMMARY

Total Reviews Analyzed: 259  
Analysis Period: 2018-09 to 2018-10  
Average Satisfaction Score: 3.93/5.0

### SENTIMENT DISTRIBUTION

Positive Reviews: 188 (72.6%)  
Neutral Reviews: 23 (8.9%)  
Negative Reviews: 48 (18.5%)

### TOP RECURRING ISSUES

1. phone: 42 mentions\n2. camera: 27 mentions\n3. quality: 23 mentions\n4. please: 20 mentions\n5. buy: 16 mentions\n6. good: 15 mentions\n7. amazon: 14 mentions\n8. front: 13 mentions\n9. mobile: 13 mentions\n10. screen: 13 mentions\n

### CUSTOMER SATISFACTION FORECAST

Current Rating: 3.90  
Forecasted Next Month: 3.86  
Trend: Declining

### RECOMMENDATIONS

1. Address top recurring issue: phone
2. Monitor satisfaction trends closely
3. Focus on reducing negative sentiment
4. Implement feedback-driven improvements

# Recurring Issues Visualization



# Satisfaction Forecast Visualization

