AI INSIGHTS REPORT

Customer Feedback Analysis

Generated: 2025-10-30 21:21

EXECUTIVE SUMMARY

Total Reviews Analyzed: 259

Analysis Period: 2018-09 to 2018-10 Average Satisfaction Score: 3.93/5.0

SENTIMENT DISTRIBUTION

Positive Reviews: 188 (72.6%) Neutral Reviews: 23 (8.9%) Negative Reviews: 48 (18.5%)

TOP RECURRING ISSUES

1. phone: 42 mentions\n2. camera: 27 mentions\n3. quality: 23 mentions\n4. please: 20 mentions\n5. buy: 16 mentions\n7. amazon: 14 mentions\n8. front: 13 mentions\n9. mobile: 13 mentions\n10. screen: 13 mentions\n

CUSTOMER SATISFACTION FORECAST

Current Rating: 3.90

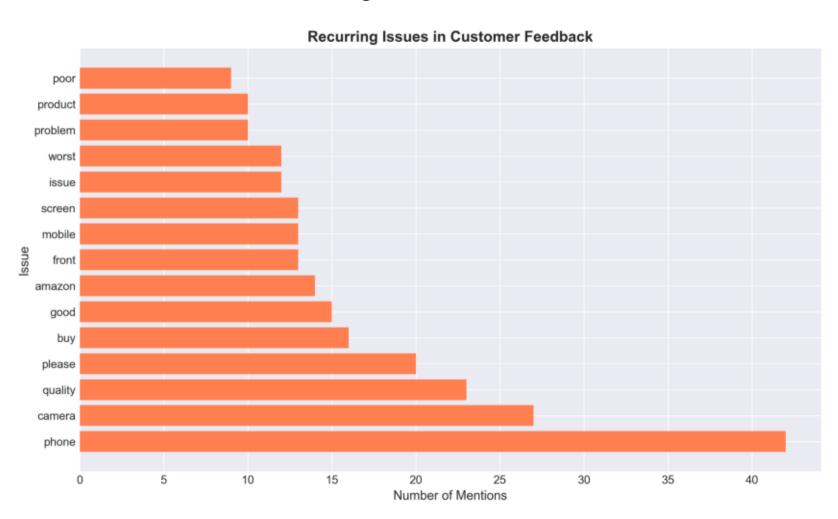
Forecasted Next Month: 3.86

Trend: Declining

RECOMMENDATIO

- 1. Address top recurring issue: phone
- 2. Monitor satisfaction trends closely
- 3. Focus on reducing negative sentiment
- 4. Implement feedback-driven improvements

Recurring Issues Visualization



Satisfaction Forecast Visualization

