

Stay ahead of the game:

What's new in Microsoft Enterprise Client Management

Jörgen Nilsson & Ronni Pedersen



Oslo Spektrum November 7 - 9





About me

Ronni Pedersen

- Cloud Architect, APENTO
- Microsoft MVP: Enterprise Mobility
- MCSE/MCSA/MCITP/MCTS and more... ©
- ITIL Foundation Certified
- Microsoft Certified Trainer (MCT)

Contact Info

- Mail: rop@apento.com
- Twitter (X): @ronnipedersen







About me

Jörgen Nilsson

- Principal Consultant, Onevinn
- Microsoft MVP: Enterprise Mobility
- MCSE/MCSA/MCITP/MCTS
- ITIL Foundation Certified
- Microsoft Certified Trainer (MCT)

Contact Info

- Mail: Jorgen.nilsson@onevinn.se
- X (Twitter): @ccmexec



Agenda

- Intune what's new in the latest releases?
- Intune what's coming
- Microsoft Intune Suite
- What's new in Configuration manager 2309
- Windows LAPS!
- Windows Autopatch
- What we learned during 2023





Intune what's new in the latest releases?



New HomeScreen

Welcome to the fresh look for Intune

Explore the updated homepage. Inside is still the familiar unified management solution for all your endpoints.





Status

Devices not in compliance

33

Configuration policies with error or conflict

12

Client app install failure

6

Cloud PCs with failed provisioning

0

Connector errors

0

Service health

Healthy

Account status

Active

Spotlight



Introducing the Microsoft Intune Suite

The unified solution includes Remote Help, Endpoint Privilege Management, Al-powered advanced analytics, and more.

Explore

Increase productivity with Cloud PCs

Easily provision Windows 365 Cloud PCs and manage them alongside your physical devices.

Explore

Get more out of Intune



Microsoft Intune Blog

Discuss best practices, get the latest news, and engage in conversations around Microsoft Intune.

Your guide to Intune at Microsoft Ignite 2023

What's new in Microsoft Intune (2310) October edition

Security Copilot with Microsoft Intune: Early Access Program



Intune Customer Success

Get the deep technical knowledge to help you be successful using Intune.

Known issue: Incorrect count for onboarded Microsoft
Defender for Endpoint devices report

Resolved: Intune MAM applications unresponsive on Samsung 5M-G990F devices

Pay zero support for iOS/iPadOS 17 and macOS 14



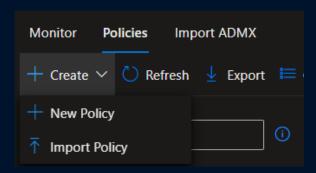
iOS/iPadOS/MacOS/Android

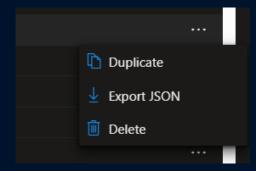
- Web based device enrollment with JIT registration for personal iOS/iPadOS devices
- Configure declarative software updates and passcode policies for Apple devices in the Settings Catalog
- New setting to block users from using the same password to unlock the device and access the work profile on Android Enterprise personally owned devices with a work profile
- Configuration scripts for unmanaged macOS PKG apps
- SSO support during enrollment for Android Enterprise fully managed and corporate-owned devices with a work profile
- Multiple Settings catalog addons for MacOS



Import and export settings catalog policies

- Long awaited!
- Import/export Settings Catalog to JSON
- Have been possible with PowerShell/Graph

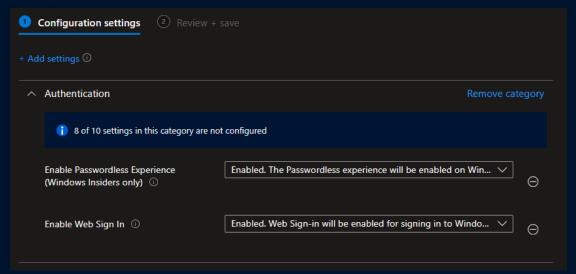






Windows 11 22H2 September CU - Passwordless

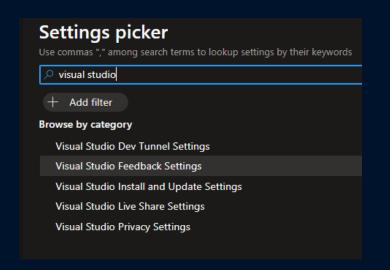
- Removes password option from login screen
- Local accounts still work with RunAS
- Settings catalog = only insiders
- Web-sign in and PIN reset to be able to recover

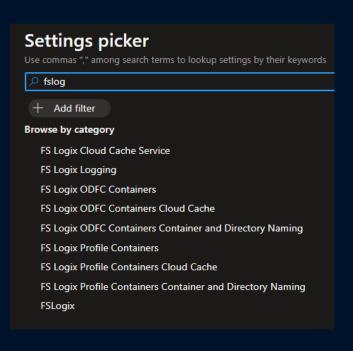




Settings Catalog updates for Windows

- FSLogix
- Visual Studio

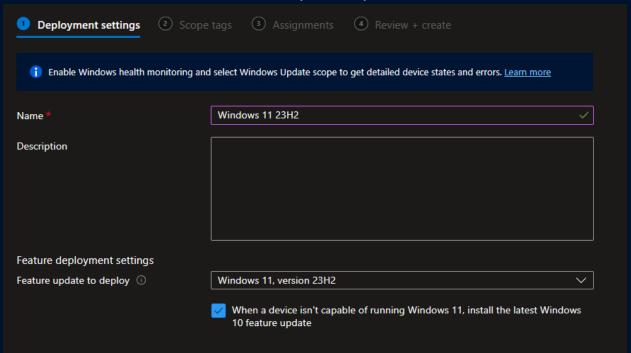






Upgrade Windows 11 23H2

- New settings to make sure Windows 10 versions used are supported
- With this we need less Feature Update policies





Intune what's coming



Coming - Updated Security Baselines

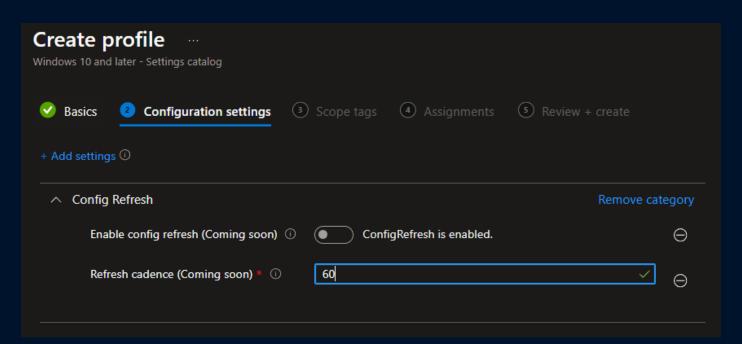
- Security baseline for Microsoft 365 Apps for Enterprise
- Security baseline for Windows 10/11

"Our engineering team has been working diligently to make sure we cover every single applicable setting in the Windows 11 22H2 baseline and ensure that the baseline template is up to quality. There have been major delays due to dependencies on other internal teams. Right now, we're nearing the end and are about 80% of the way there, so I anticipate we will be ready to release the Windows 11 22H2 baseline (which also supports Windows 10 settings) in January '24."

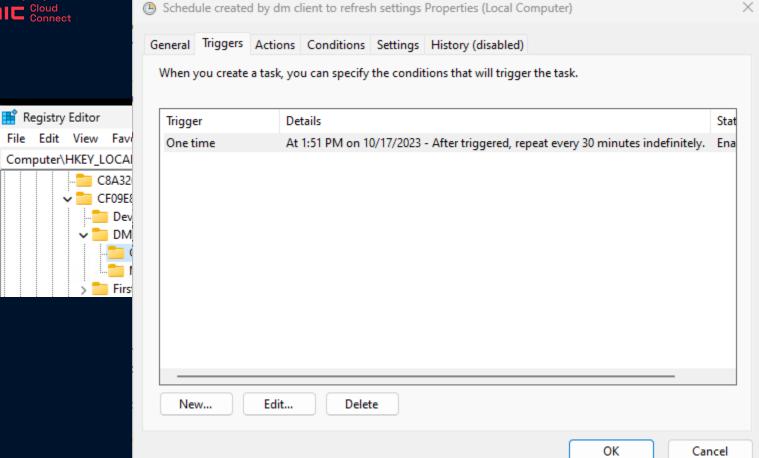


Config Refresh

- Refresh Intune policies on a schedule even when offline
- Important for Security policies!







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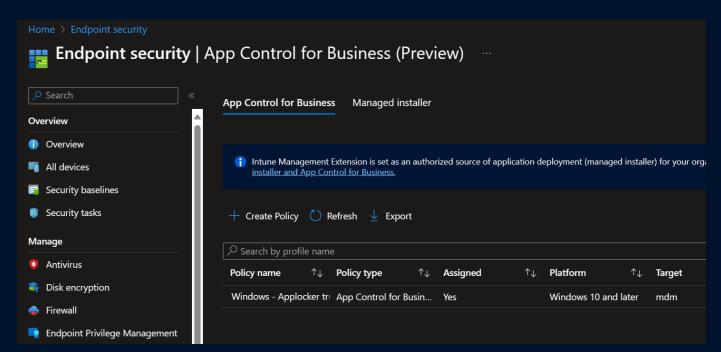
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Application control for business (preview)

- Intune Managed Installer = Tenant wide
- Investments are being made in Application control for business





Continuous Innovation

- Adds control of how new features introduced in Monthly CU Windows
 11 is deployed
 - Permanent enterprise feature control
 - o Temporary enterprise feature control

Not configured

Enabled

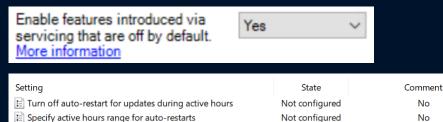
Not configured

Bookmark: https://learn.microsoft.com/en-us/windows/whats-new/temporary-enterprise-feature-control

No

No

No



Allow updates to be downloaded automatically over metered...

Enable features introduced via servicing that are off by default

Always automatically restart at the scheduled time

Allow Temporary Enterprise Feature Control

Scope	Editions	Applicable OS
✓ Device X User	★ Home✓ Pro✓ Enterprise✓ Education✓ Windows SE	√ Windows 11, version 22H2 [10.0.22621.1344] and later



Intune Suite



What is the Microsoft Intune Suite?

- Remote Help
- Endpoint Privilege Management
- Advanced Endpoint Analytics
- Microsoft Tunnel for Mobile App Management
- Management of specialty devices
- Advanced App Management
- Cloud PKI Management
- More to come....

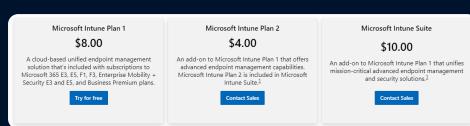


More information at Microsoft Ignite 2023!



Intune Plans / License

Capability	Standalone add-on	Intune Plan 2	Intune Suite	
Remote help	\$ 3.50	/	/	
Microsoft Tunnel for Mobile Application Management	·	/	/	
Specialized devices management		Ì	/	
Microsoft Intune Advanced Endpoint Analytics	\$ TBA		~	
Microsoft Intune management of specialty devices		/	~	
Microsoft Intune Endpoint Privilege Management	\$ 3.00	Ť	/	
More advanced capabilities are on the way: Advanced App ManagementCloud PKI	\$ TBA \$ TBA		*	





Microsoft Intune management of specialty devices

A set of device management, configuration and protection capabilities for special, purpose-built devices

- Augmented reality and virtual reality headsets
- Wearable headsets
- Large smart-screen devices (over 30" in size)
- Conference room meeting devices

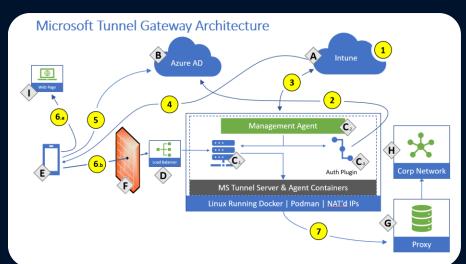






Microsoft Tunnel for Mobile Application Management

- VPN gateway solution
- Runs in a container on Linux
- Allows access to on-premises resources from iOS/iPadOS and Android Enterprise devices
- Modern authentication
- Conditional Access





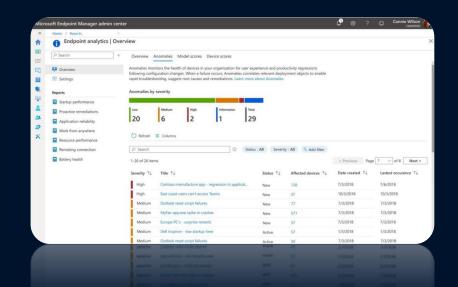
Advanced Endpoint Analytics

Microsoft Intune Suite



Advanced Endpoint Analytics

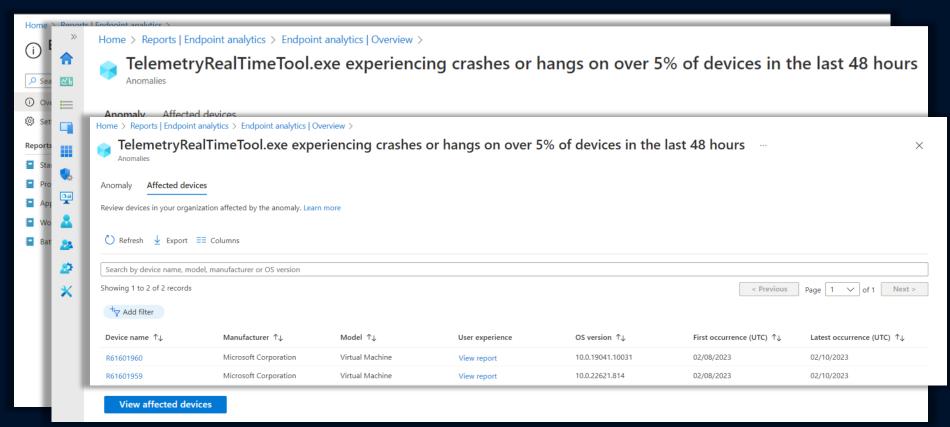
- A set of analytics-driven capabilities that help IT admins understand, anticipate, and improve end-user experiences.
- Initial features include customer device scopes, anomaly detection, and device timelines for troubleshooting.





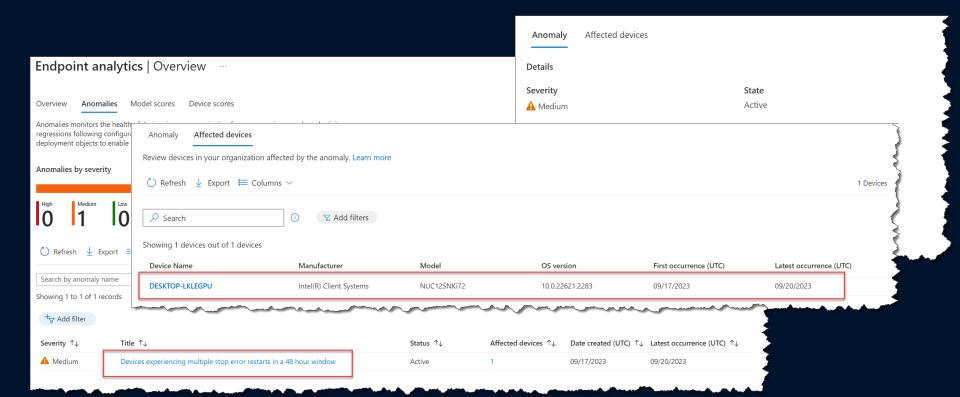


Anomaly Detection



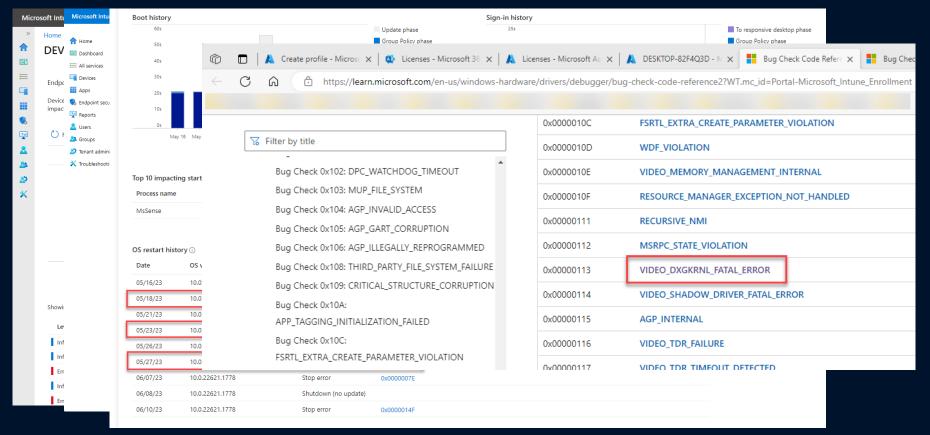


Advanced Endpoint Analytics (Anomalies)





Enhanced Device Timeline





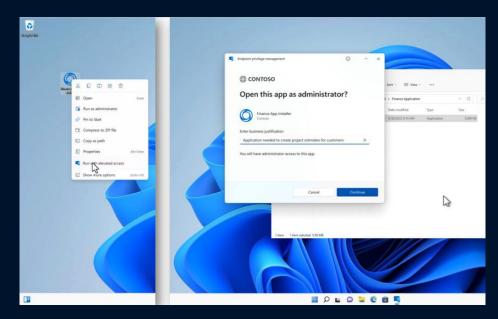
Endpoint Privilege Management

Microsoft Intune Suite



Endpoint Privilege Management (EPM)

- Generally available!
- Intune add-ons
 - o View the licensing options for EPM
- Free Trial
 - o Up to 250 users for 90 days.





Getting started with EPM

High-level process

- License Endpoint Privilege Management
- Deploy an elevation settings policy
 - Send elevation data for reporting
 - o Reporting scope: Diagnostic data and all endpoint elevations
 - o Default elevation response: Require user confirmation
 - Validation: Business justification
- Collection data
- Build and Deploy elevation rule policies





Microsoft Intune Suite

Comming soon...



Cloud-based Certificate Management

- A cloud certificate management solution
 - o Issue and manage VPN and Wi-Fi certificates from Intune to devices without on-premises infrastructure.
 - We expect to see more scenarios in the future...

Release date: TBA - Most likely announed next week at Ignite!

https://www.microsoft.com/en-us/security/blog/2023/03/01/the-microsoft-intune-suite-fuels-cyber-safety-and-it-efficiency/





Advanced Application Management

- An enterprise catalog of applications that are easily accessible.
- Provides application update capabilities.

Expected Release:

- The enterprise catalog
 - o Available in public preview this year
- The application update capabilities
 - o Available early 2024.
- More information next week (we hope) ☺





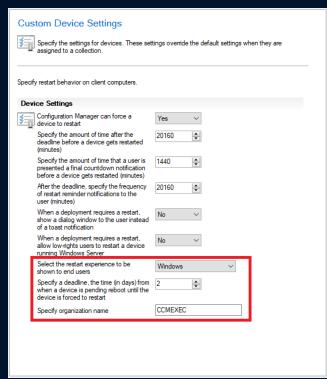
What's new in Configuration manager 2309



Windows Update restart notification

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One of our favorite features now with Configuration Manager

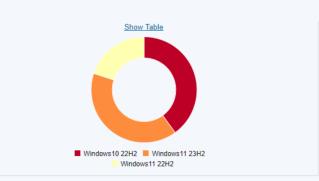


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Windows 11 Upgrade readiness Dashboard







Windows 11 Minimum Hardware Requirements				
Component	Specification			
Processor:	1 gigahertz (GHz) or faster with 2 or more cores on a compatible 64-bit processor or System on a Chip(SoC)			
RAM:	4 gigabyte (GB)			
Storage:	64 GB or larger storage device			
System firmware:	UEFI, Secure Boot capable			
TPM:	Trusted Platform Module(TPM) version 2.0			
Graphics card:	Compatible with DirectX 12 or later with WDDM 2.0			
Display:	High Definition (720p) display that is greater than 9"			
Additional Processor Support:	Intel 7th Gen processors that we did not originally include in our minimum system requirements, Intel® Core™ 7x-series, Xeon® W-series & Intel® Core™ 7820HQ (only select devices that shipped with modern drivers based on Declarative, Componentized, Hardware Support Apps (DCH) design principles, including Surface Studio 2)			

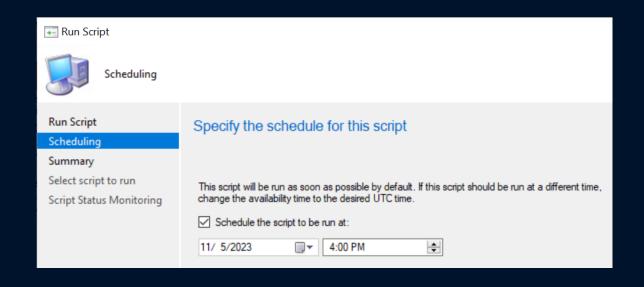


Client certificate shows correct information

Icon	Name	Client	Primary User(s)	Currently Logged on User	Site Code	Client Activity	Active	Client Certificate
160	W11AD27114	Yes		DEMIRANDA\Jorgen	060	Active	Yes	Self-signed
1	W11AD24610	Yes			060	Inactive	Yes	Self-signed
0	WINRD1	Yes			060	Active	Yes	PKI
1	W10TEST126	Yes		DEMIRANDA\admin	060	Active	Yes	PKI
15	RWI101TEST11	Yes			060	Inactive	Yes	PKI
1	W10TEST122	Yes			060	Active	Yes	PKI
	x86 Unknown Computer (x	No			060		Yes	
	x64 Unknown Computer (x	No			060		Yes	



Schedule Run script





More news

- External service notification Run details from Azure Logic application
- New Site Maintenance task "Delete Aged Task Execution Status Messages"
- Maintenance window creation using PS cmdlet
- OSD preferred MP option for PXE boot scenario
- Enable Bitlocker through ProvisionTS
- Windows 11 Edition Upgrade using CM Policy settings
- Attack Surface Reduction (ASR) capability now marks Server SKU as compliant only after enforcement



Windows LAPS!



Benefits of using Windows LAPS

Protection against pass-the-hash and lateral-traversal attacks

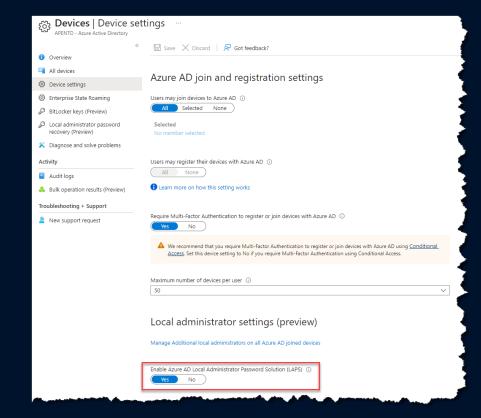
Improved security for remote help desk scenarios

• Ability to sign in to and recover devices that are otherwise inaccessible



Enabling Windows LAPS with Azure AD

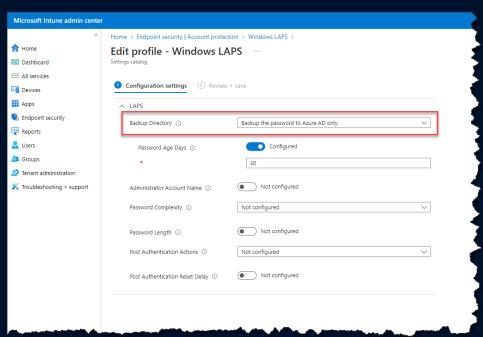
- Tenant wide configuration
- Cloud Device Administrator





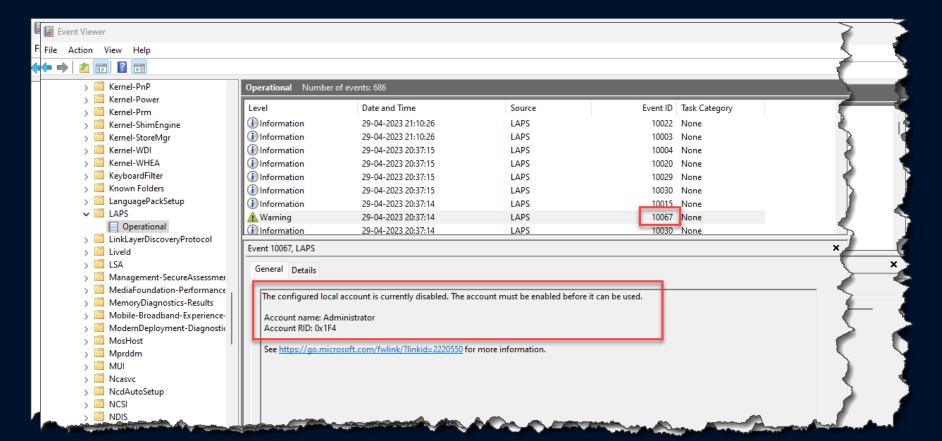
Client-side configuration/policy

- Microsoft Intune
- Set the **BackUpDirectory** to be **Azure AD**.





Event Viewer





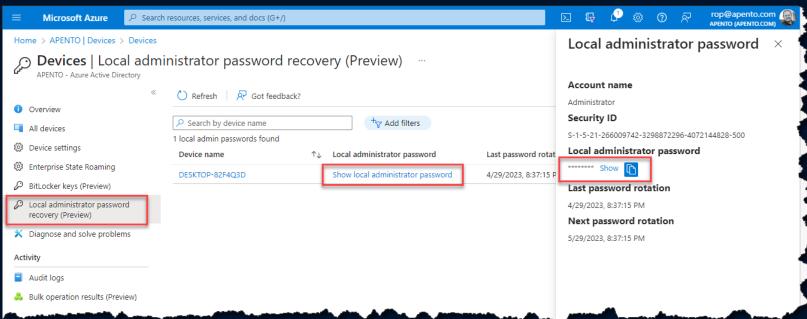
Recovering local admin password

- To view the local administrator password, you must be granted the deviceLocalCredentials.Read.All permission, and you must be assigned one of the following roles:
- Cloud Device Administrator
- Intune Service Administrator
- Global Administrator



List all Windows LAPS enable devices

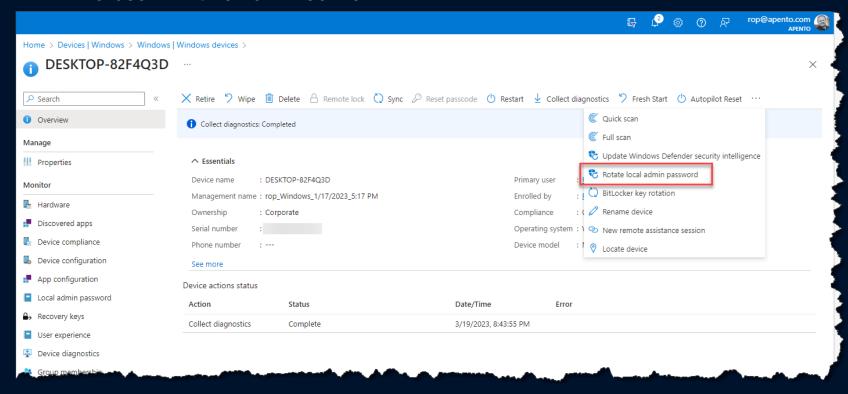
 To list all Windows LAPS enabled devices in Azure AD, you can browse to Azure Active Directory > Devices > Local administrator password recovery (Preview).





Reset local administrator password

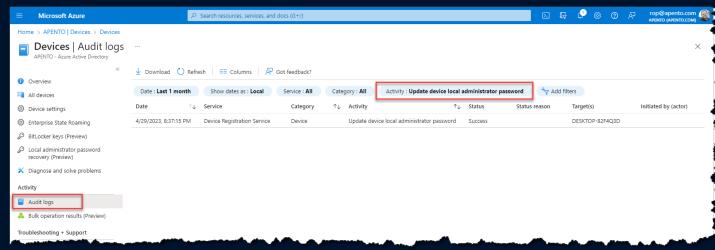
Microsoft Intune Admin Center





Audit Password Update and Recovery

- To view audit events, you can browse to:
 - Azure Active Directory > Devices > Audit logs
- Then use the **Activity filter** and search for:
 - o "Update device local administrator password"
 - "Recover device local administrator password"





Conditional Access policies for LAPS recovery

- Conditional Access policies can be scoped to the built-in roles like Cloud Device Administrator, Intune Administrator, and Global Administrator to protect access to recover local administrator passwords.
- You can find an example of a policy that requires multifactor authentication in the article, Common Conditional Access policy: Require MFA for administrators.



What happens when a device is deleted in Azure AD?

• When a device is deleted in Azure AD, the LAPS credential that was tied to that device is lost and the password that is stored in Azure AD is lost.

 Unless you have a custom workflow to retrieve LAPS passwords and store them externally, there's no method in Azure AD to recover the LAPS managed password for a deleted device.



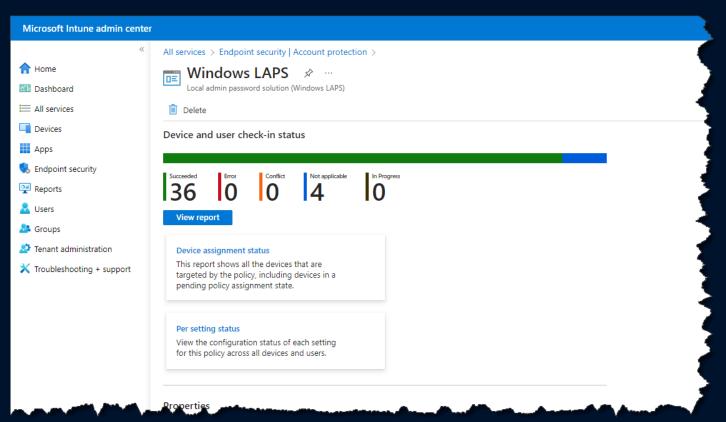
PowerShell / Windows LAPS

```
Administrator: Windows PowerShell ISE
   Edit View Tools Debug Add-ons Help
      Invoke-LapsPolicyProcessing -Verbose
PS C:\Windows\system32> Invoke-LapsPolicyProcessing -Verbose
VERBOSE: BeginProcessing started
VERBOSE: BeginProcessing completed
VERBOSE:
VERBOSE: ProcessRecord started
VERBOSE: Calling ProcessCurrentPolicy RPC method
VERBOSE: ProcessCurrentPolicy RPC method returned hr:0x0
VERBOSE: ProcessCurrentPolicy RPC method succeeded
VERBOSE: ProcessRecord completed
VERBOSE:
<u>VERBOSE</u>: EndProcessing started
VERBOSE: EndProcessing completed
VERBOSE:
PS C:\Windows\system32> |
```

https://learn.microsoft.com/en-us/windowsserver/identity/laps/laps-scenarios-azure-active-directory



Using Microsoft Intune for Windows LAPS Management





Windows Autopach



Windows Autopatch

Quality Update Schedule Notifications

Test group:

Quality Update Summary

Windows Autopatch

As of 04/06/23 02:28 AM UTC, Windows Autopotch has successfully installed the March 2023 2023.03 B Windows quality update to 90.91% of your <u>devices that were eligible</u> to receive updates between March 14, 2023 and April 06, 2023.

To track further progress, please review the <u>Windows Autopatch Quality Updates reports</u> available in the Microsoft Intune admin center. Please monitor Windows Autopatch communications on Microsoft Intune <u>Windows Autopatch Messages</u> for more information about known issues.

- Broad group
 - Offered on: November 23
 - Deadline: November 28

Quality Update Schedule

Windows Autopatch

When will this happen

der

B) will be deployed on the following schedule to all

023.03 B) Windows quality update is being awing schedule:

Ipdate deadline: March 14, 2023. Jpdate deadline: March 17, 2023. Ipdate deadline: March 22, 2023. Update deadline: March 28, 2023.

ing, visit <u>Windows Autopatch Release</u> ger admin center. Further, the schedule uccerna and or uccallines are modified for any of the rings.

Ring2	November 23, 2023
Ring3	November 23, 2023
Last	November 23, 2023

Goal Complation Date

November 14, 2023 November 17, 2023 November 22, 2023 November 28, 2023

November 28, 2023

Goal Complation Date November 14, 2023

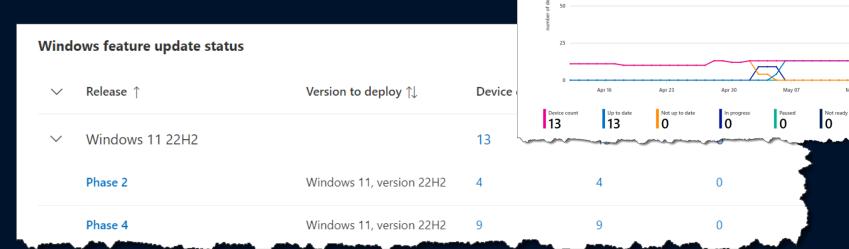
November 28, 2023



Windows Autopatch Reporting

Key Additions

- Alerting with recommended next steps
- Provide clear and actional information
- Integrated with Autopatch Groups



Home > Reports

Reports | Windows Feature Updates (preview)

May 14

All devices trend report - last refreshed 05/15/2023, 05:26:30 PM



What we learned during 2023



Windows 11 23H2 will be delivered as EKB

- Enablement packages are back!!
- Windows 11 22H2 -> 23H2





Windows 11 = Modern management, Cloud only

We see 8 out of 10 Windows 11 projects includes the migration to Cloud
 Only

Driving factors:

- Windows Autopilot
- Work from Anywhere
- Driver/Firmware updates
- Security



Minimize risk by using the CU-preview release

- Released last Tuesday every month
- Includes all non-security related updates included in the coming CU
- Used way too little today!
- Deploy to your Pilot ring





CU which requires manual steps

- CVE-2023-21563 January 2023 BitLocker bypass
- CVE-2023-24932 May 2023 Secureboot bypass
- CVE-2023-32019 June 2023 Kernel vulnerability (enforced in August CU)





The year of the BitLocker PIN comeback

- BitLocker PIN made a comeback in 2023!
- Increases security
- Protects against, DMA, Physical, Memory and many more attack techniques.



Summary of how to stay ahead of the game!

- Keep up and use the new features in Intune! All innovation is happening here!
- Start using the CU preview updates
- Use temporary feature control at least at IT to test what is coming
- Migrate to Windows LAPS! Legacy LAPS is deprecated!
- Use driver and firmware updates in Intune/WufB Yes it works!
- Read through the CU Knowledge base article each month and take Action!
- Work with Secure Score We are all in security now!